

WORK ORDER: 128808			
ASSET NUMBER: 30547			
Work Order Status: C - C - Closed		Date In:	06/27/2016
Work Order Shop: 1 - TTM-VehicleRepair		Date Out:	06/27/2016
ASSET NUMBER INFORMATION			
YEAR: 2016	ORG: Active Fleet	TIRE SIZE: P225/65R17	
MAKE: Dodge	DEPT: CC12164 - FAES Information Technology	ENGINE SIZE: 3.6L	
MODEL: Journey	BILL CODE: YYYYYYNNNY1NYY	TRANS: 6S Auto	
LICENSE: 30-547	SITE: Columbus, Ohio	FUEL TYPE: U, NFT	
OPERATOR:	SERIAL NUMBER: 3C4PDCBG6GT199681	ASSET AVAIL CODE: 0000 to 2359 On Call 24/5	
CLASS: Truck, Sport Utility, ¼ Ton, 4 Door, HILM		METERS: Mileage - 87	
MISCELLANEOUS COSTS			
CODE	DESCRIPTION	POSTED DATE	MISC COST
Title Work, Administrative	Title Work, Administrative	06/27/2016	\$50.000
WORK ORDER TOTALS			
TOTAL PARTS:	\$0.000	PARTS TAX:	\$0.000
TOTAL SUBLET:	\$0.000	SUBLET TAX:	\$0.000
TOTAL LABOR:	\$0.000	TOTAL MISC:	\$50.000
		TOTAL COST:	\$50.000
NOTES			
Title Work - Billed \$50 for title work.			

WORK ORDER: 128809					
ASSET NUMBER: 30547					
Work Order Status: C - C - Closed			Date In:	06/27/2016	
Work Order Shop: 1 - TTM-VehicleRepair			Date Out:	07/14/2016	
ASSET NUMBER INFORMATION					
YEAR: 2016	ORG: Active Fleet		TIRE SIZE: P225/65R17		
MAKE: Dodge	DEPT: CC12164 - FAES Information Technology		ENGINE SIZE: 3.6L		
MODEL: Journey	BILL CODE: YYYYYYNNNY1NYY		TRANS: 6S Auto		
LICENSE: 30-547	SITE: Columbus, Ohio		FUEL TYPE: U, NFT		
OPERATOR:	SERIAL NUMBER: 3C4PDCBG6GT199681		ASSET AVAIL CODE: 0000 to 2359 On Call 24/5		
CLASS: Truck, Sport Utility, ¼ Ton, 4 Door, HILM			METERS: Mileage - 87		
TECHNICIAN REPAIRS PERFORMED					
TECH	END DATE	REPAIR DESCRIPTION	HOURS	LABOR COST	
GILLESPIE.233	06/28/2016	Preventive Maintenance Service / Preventative Maintenance / Safety Inspection / Perform	0.52	\$50.000	
PARTS ISSUED					
PART NUMBER	S/NS	ISS QTY	PART PRICE	ISSUE DATE	TOTAL PART COST
1149-0140	NS	1.000	\$23.996	06/27/2016	\$23.996
PART NAME: First Aid Kit; 25 Person		REPAIR: Preventive Maintenance Service / Preventative Maintenance / Safety Inspection / Perform			
0590-0100	S	1.000	\$40.281	06/27/2016	\$40.281
PART NAME: Extinguisher, Fire, ABC, 2.5 Lb		REPAIR: Preventive Maintenance Service / Preventative Maintenance / Safety Inspection / Perform			
MISCELLANEOUS COSTS					
CODE	DESCRIPTION		POSTED DATE		MISC COST
Environmental Charge	Environmental Charge		06/28/2016		\$5.000
WORK ORDER TOTALS					
TOTAL PARTS:	\$64.277	PARTS TAX:	\$0.000	MANUAL ADJUSTMENTS:	\$0.000
TOTAL SUBLET:	\$0.000	SUBLET TAX:	\$0.000		
TOTAL LABOR:	\$50.000	TOTAL MISC:	\$5.000	TOTAL COST:	\$119.277
NOTES					
Safety Inspection & New Vehicle Check-In - New Vehicle Check-In Required Safety Inspection Needs OSU Decals Installed by Tim Smith Temp Tag - C911961 ; Vehicle ready call - Matthew DeVore.38(330) 202-3577 Ext devore.38@osu.edu Spoke with Matt, vehicle is ready for pick up. ; Vehicle pick up - Tim Barkley picked up the vehicle.					

WORK ORDER: 153105					
ASSET NUMBER: 30547					
Work Order Status: C - C - Closed			Date In:	03/11/2020	
Work Order Shop: 1 - TTM-VehicleRepair			Date Out:	03/23/2020	
ASSET NUMBER INFORMATION					
YEAR: 2016		ORG: Active Fleet	TIRE SIZE: P225/65R17		
MAKE: Dodge		DEPT: CC10011 - OCIO Customer Solutions	ENGINE SIZE: 3.6L		
MODEL: Journey		BILL CODE: YYYYYYNNNY1NYY	TRANS: 6S Auto		
LICENSE: 30-547		SITE: Columbus, Ohio	FUEL TYPE: U, NFT		
OPERATOR:		SERIAL NUMBER: 3C4PDCBG6GT199681	ASSET AVAIL CODE: 0000 to 2359 On Call 24/5		
CLASS: Truck, Sport Utility, ¼ Ton, 4 Door, HILM			METERS: Mileage - 47396		
TECHNICIAN REPAIRS PERFORMED					
TECH	END DATE	REPAIR DESCRIPTION	HOURS	LABOR COST	
SNOW-WARD	03/12/2020	Preventive Maintenance Service / Preventative Maintenance / Safety Inspection / Perform	0.42	\$0.000	
SNOW-WARD	03/12/2020	Preventive Maintenance Service / Preventative Maintenance / PM A Service / Perform	0.40	\$17.000	
SNOW-WARD	03/23/2020	General Repair / Tires/Wheels / Tire / Replace	2.23	\$189.338	
PARTS ISSUED					
PART NUMBER	S/NS	ISS QTY	PART PRICE	ISSUE DATE	TOTAL PART COST
2022-645	S	1.000	\$5.584	03/12/2020	\$5.584
PART NAME: Filter, Oil		REPAIR: Preventive Maintenance Service / Preventative Maintenance / PM A Service / Perform			
045-020	S	6.000	\$3.683	03/12/2020	\$22.098
PART NAME: Oil, 0W20, Synthetic, Bulk; 1-Qt.		REPAIR: Preventive Maintenance Service / Preventative Maintenance / PM A Service / Perform			
007-0100	S	1.000	\$1.816	03/12/2020	\$1.816
PART NAME: Fluid, Washer, Windshield, Bulk; 1-Gal.		REPAIR: Preventive Maintenance Service / Preventative Maintenance / PM A Service / Perform			
017-9201454	NS	1.000	\$8.768	03/13/2020	\$8.768
PART NAME: Valves, Tire, TPMS; 4-Pc.		REPAIR: General Repair / Tires/Wheels / Tire / Replace			
017-F003019	NS	4.000	\$83.018	03/20/2020	\$332.072
PART NAME: Tire, Firestone All Season; 225/65R17		REPAIR: General Repair / Tires/Wheels / Tire / Replace			
MISCELLANEOUS COSTS					
CODE	DESCRIPTION	POSTED DATE		MISC COST	
Environmental Charge	Environmental Charge	03/12/2020		\$1.700	
MANUAL ADJUSTMENTS					
REASON	CREATED DATE			AMOUNT	
Exceeded estimate	04/07/2020			(\$86.540)	
WORK ORDER TOTALS					

W300d - WorkOrderDetailsByDate

5/23/2025 9:58:44 AM

TOTAL PARTS:	\$370.338	PARTS TAX:	\$0.000	MANUAL ADJUSTMENTS:	(\$86.540)
TOTAL SUBLET:	\$0.000	SUBLET TAX:	\$0.000		
TOTAL LABOR:	\$206.338	TOTAL MISC:	\$1.700	TOTAL COST:	\$491.836

NOTES
Tire Check, Fueling Concern, PMA, Safety Inspection - Greg McGoon.2 614-965-0705 Walk-in 3/11/2020 Tire Check, Fueling Concern, PMA, Safety Inspection Customer states that the keep putting air in the front passenger tire. When fueling the pump always stops as if it was full but the gauge says its still about 1/8 short of being full. Customer is new to the university and has had the vehicle for a week and doesn't think the vehicle is getting good fuel mileage. Keys Yes ; Fuel economy concern - The vehicle is rated at 19 mpg combined driving. Average since November 1st 2019 is 21mpg. ; safety - gas issue- we can price out evap canister for rear gas tank,nothing lounged in filler neck/also bring vehicle back with gas at least at half of tank so we can confirm gas pumping issues fuel milage- see JOHN MARLO TIRES- REC 4 TIRES FOR NEXT PM 225/65/17 NOTE- NO NAILS FOUND NO TIRE LIGHT ON ARRIVAL NOR DEPARTURE NO OTHER ISSUES AT THIS TIME ; Tire Light - Customer picked the vehicle up and stated that the tire light came back on. He wants the vehicles tire inspected again. ; Estimate - Estimate sent to customer. ; Estimate approval - Estimate approved via erequest. ; ER - ER PR Number PR5695401 ; tires - 3/23/2020 8:13:28 AM all 4 replaced ; Vehicle ready email - Emailed Greg vehicle is ready for pick up. ; Vehicle pick up - Greg picked up vehicle. ; Parts - Tires need added.

WORK ORDER: 157934				
ASSET NUMBER: 30547				
Work Order Status: C - C - Closed			Date In:	09/28/2020
Work Order Shop: 1 - TTM-VehicleRepair			Date Out:	10/16/2020
ASSET NUMBER INFORMATION				
YEAR: 2016	ORG: Active Fleet		TIRE SIZE: P225/65R17	
MAKE: Dodge	DEPT: CC10011 - OCIO Customer Solutions		ENGINE SIZE: 3.6L	
MODEL: Journey	BILL CODE: YYYYYYNNNY1NYY		TRANS: 6S Auto	
LICENSE: 30-547	SITE: Columbus, Ohio		FUEL TYPE: U, NFT	
OPERATOR:	SERIAL NUMBER: 3C4PDCBG6GT199681		ASSET AVAIL CODE: 0000 to 2359 On Call 24/5	
CLASS: Truck, Sport Utility, ¼ Ton, 4 Door, HILM			METERS: Mileage - 47396	
TECHNICIAN REPAIRS PERFORMED				
TECH	END DATE	REPAIR DESCRIPTION		LABOR COST
MADDEN	10/16/2020	Accident / Glass Component / Mirror / Replace		\$124.288
PARTS ISSUED				
PART NUMBER	S/NS	ISS QTY	PART PRICE	TOTAL PART COST
007-0066	NS	1.000	\$114.036	\$114.036
PART NAME: Mirror, Exterior, LH		REPAIR: Accident / Glass Component / Mirror / Replace		
MISCELLANEOUS COSTS				
CODE	DESCRIPTION		POSTED DATE	MISC COST
Environmental Charge	Environmental Charge		10/16/2020	\$12.420
MANUAL ADJUSTMENTS				
REASON			CREATED DATE	AMOUNT
Labor overage			10/16/2020	(\$52.000)
WORK ORDER TOTALS				
TOTAL PARTS:	\$114.036	PARTS TAX:	\$0.000	MANUAL ADJUSTMENTS: (\$52.000)
TOTAL SUBLET:	\$0.000	SUBLET TAX:	\$0.000	
TOTAL LABOR:	\$124.288	TOTAL MISC:	\$12.420	TOTAL COST: \$198.744
NOTES				
Driver side mirror replacement - Greg McGoon.2 614-965-0705 Walk-in 9/28/2020 Driver side mirror replacement. ; Estimate Approval - Estimate approved via erequest. ; ER - ER PR5901163 ; Driver side mirror - 10/16/2020 Removed door panel and window arch trim for access. Replaced exterior mirror. Checked operation. Complete. ; Vehicle pick up - Vehicle picked up by customer.				

WORK ORDER: 161599					
ASSET NUMBER: 30547					
Work Order Status: C - C - Closed			Date In:	12/07/2020	
Work Order Shop: 1 - TTM-VehicleRepair			Date Out:	12/10/2020	
ASSET NUMBER INFORMATION					
YEAR: 2016	ORG: Active Fleet		TIRE SIZE: P225/65R17		
MAKE: Dodge	DEPT: CC10011 - OCIO Customer Solutions		ENGINE SIZE: 3.6L		
MODEL: Journey	BILL CODE: YYYYYYNNNY1NYY		TRANS: 6S Auto		
LICENSE: 30-547	SITE: Columbus, Ohio		FUEL TYPE: U, NFT		
OPERATOR:	SERIAL NUMBER: 3C4PDCBG6GT199681		ASSET AVAIL CODE: 0000 to 2359 On Call 24/5		
CLASS: Truck, Sport Utility, ¼ Ton, 4 Door, HILM			METERS: Mileage - 47396		
TECHNICIAN REPAIRS PERFORMED					
TECH	END DATE	REPAIR DESCRIPTION		HOURS	LABOR COST
SNOW-WARD	12/10/2020	General Repair / Engine / Seal Oil Front / Replace		0.92	\$78.106
SNOW-WARD	12/10/2020	General Repair / Brakes / BrakeJobFront / Replace		2.87	\$243.974
SNOW-WARD	12/10/2020	General Repair / Engine / Seal Oil Front / Diagnosis		0.25	\$21.085
PARTS ISSUED					
PART NUMBER	S/NS	ISS QTY	PART PRICE	ISSUE DATE	TOTAL PART COST
2022-645	S	1.000	\$5.584	12/08/2020	\$5.584
PART NAME: Filter, Oil		REPAIR: Preventive Maintenance Service / Preventative Maintenance / PM A Service / Perform			
045-75540	NS	6.000	\$3.972	12/08/2020	\$23.832
PART NAME: Oil, 0w20, Synthetic; 1-Qt.		REPAIR: Preventive Maintenance Service / Preventative Maintenance / PM A Service / Perform			
013-48880964	NS	2.000	\$66.794	12/09/2020	\$133.588
PART NAME: Rotor, Brake, Front		REPAIR: General Repair / Brakes / BrakeJobFront / Replace			
013-SS8800X	NS	1.000	\$38.961	12/09/2020	\$38.961
PART NAME: Pads, Brake, Front		REPAIR: General Repair / Brakes / BrakeJobFront / Replace			
045-OS30833	NS	1.000	\$21.775	12/09/2020	\$21.775
PART NAME: Gasket, Oil Pan, Set		REPAIR: General Repair / Engine / Seal Oil Front / Replace			
MISCELLANEOUS COSTS					
CODE	DESCRIPTION		POSTED DATE		MISC COST
Environmental Charge	Environmental Charge		12/16/2020		\$25.000
MANUAL ADJUSTMENTS					
REASON	CREATED DATE			AMOUNT	
Labor Overage	12/16/2020			(\$24.000)	
WORK ORDER TOTALS					
TOTAL PARTS:	\$223.740	PARTS TAX:	\$0.000	MANUAL ADJUSTMENTS:	(\$24.000)

W300d - WorkOrderDetailsByDate

5/23/2025 9:58:44 AM

TOTAL SUBLET:	\$0.000	SUBLET TAX:	\$0.000	
TOTAL LABOR:	\$343.165	TOTAL MISC:	\$25.000	TOTAL COST: \$567.905

NOTES

Oil leak, Transmission Leak, Brake check - Greg McGoon 614-965-0705 Appointment Time: Mon 12/7/2020 8:30 AM Oil leak, Transmission Leak, Brake check Customer stated they went to get an oil change and the vendor said that they see an oil leak, and transmission fluid leak. Customer stated that the front driver side is clicking whenever he goes to apply the brakes. Keys Yes ; Sublet PMA - PMA completed by Vavoline. ; cvi - oil secondary oil pan gasket leaking brakes front pads and rotors rust lip all most grinding clicking noise trans leak not an issue ; Estimate - Estimate sent to customer. ; Estimate Approval - PR6015925 submitted for approval in amount of \$567.46 ; ER - ER PR6015925 ; oil pan gasket - 12/10/2020 7:27:39 AM replaced no leaks at this time ; brakes front - 12/10/2020 10:21:30 AM replaced front pads and rotors ; Vehicle ready email - Emailed customer vehicle is ready for pick up. ; Vehicle pick up - Vehicle picked up by customer.

; Invoice - Invoice Received ; Vehicle pick up - Vehicle picked up customer.

WORK ORDER: 168514						
ASSET NUMBER: 30547						
Work Order Status: C - C - Closed			Date In:	07/01/2021		
Work Order Shop: 1 - TTM-VehicleRepair			Date Out:	07/12/2021		
ASSET NUMBER INFORMATION						
YEAR: 2016		ORG: Active Fleet	TIRE SIZE: P225/65R17			
MAKE: Dodge		DEPT: CC10011 - OCIO Customer Solutions	ENGINE SIZE: 3.6L			
MODEL: Journey		BILL CODE: YYYYYYNNNY1NYY	TRANS: 6S Auto			
LICENSE: 30-547		SITE: Columbus, Ohio	FUEL TYPE: U, NFT			
OPERATOR:		SERIAL NUMBER: 3C4PDCBG6GT199681	ASSET AVAIL CODE: 0000 to 2359 On Call 24/5			
CLASS: Truck, Sport Utility, ¼ Ton, 4 Door, HILM			METERS: Mileage - 101866			
TECHNICIAN REPAIRS PERFORMED						
TECH	END DATE	REPAIR DESCRIPTION		HOURS	LABOR COST	
BRYDIE.2	07/02/2021	General Repair / Glass Component / Window Side / Diagnosis		2.59	\$220.150	
KITTS.12	07/12/2021	General Repair / Glass Component / RegulatorWindow / Replace		2.87	\$244.021	
GREENWOOD	07/12/2021	General Repair / Glass Component / RegulatorWindow / Replace		0.04	\$3.258	
BRYDIE.2	07/12/2021	General Repair / Glass Component / RegulatorWindow / Replace		0.08	\$7.060	
PARTS ISSUED						
PART NUMBER		S/NS	ISS QTY	PART PRICE	ISSUE DATE	TOTAL PART COST
007-73001191		NS	1.000	\$110.578	07/09/2021	\$110.578
PART NAME: Switch, Window, Master			REPAIR: General Repair / Glass Component / RegulatorWindow / Replace			
MISCELLANEOUS COSTS						
CODE	DESCRIPTION			POSTED DATE		MISC COST
Environmental Charge	Environmental Charge			07/12/2021		\$12.700
MANUAL ADJUSTMENTS						
REASON				CREATED DATE		AMOUNT
Labor Overage				07/12/2021		(\$337.000)
WORK ORDER TOTALS						
TOTAL PARTS:	\$110.578	PARTS TAX:		\$0.000	MANUAL ADJUSTMENTS:	(\$337.000)
TOTAL SUBLET:	\$0.000	SUBLET TAX:		\$0.000		
TOTAL LABOR:	\$474.489	TOTAL MISC:		\$12.700	TOTAL COST:	\$260.767
NOTES						
Driver Window - Greg McGoon 614-965-0705 Driver Window - Needs fixed, doesn't roll down 99% ; Window - Installed a new power window switch's 7:05:59 AM 7/12/2021 ; Vehicle ready email - Emailed customer vehicle is ready for pick up. ; Vehicle pick up - Vehicle picked up customer.						

WORK ORDER: 170278				
ASSET NUMBER: 30547				
Work Order Status: C - C - Closed			Date In:	09/01/2021
Work Order Shop: 1 - TTM-VehicleRepair			Date Out:	09/22/2021
ASSET NUMBER INFORMATION				
YEAR: 2016	ORG: Active Fleet		TIRE SIZE: P225/65R17	
MAKE: Dodge	DEPT: CC10011 - OCIO Customer Solutions		ENGINE SIZE: 3.6L	
MODEL: Journey	BILL CODE: YYYYYYNNNY1NYY		TRANS: 6S Auto	
LICENSE: 30-547	SITE: Columbus, Ohio		FUEL TYPE: U, NFT	
OPERATOR:	SERIAL NUMBER: 3C4PDCBG6GT199681		ASSET AVAIL CODE: 0000 to 2359 On Call 24/5	
CLASS: Truck, Sport Utility, ¼ Ton, 4 Door, HILM			METERS: Mileage - 101866	
WORK ORDER TOTALS				
TOTAL PARTS:	\$0.000	PARTS TAX:	\$0.000	MANUAL ADJUSTMENTS: \$0.000
TOTAL SUBLET:	\$0.000	SUBLET TAX:	\$0.000	
TOTAL LABOR:	\$0.000	TOTAL MISC:	\$0.000	TOTAL COST: \$0.000
NOTES				
Sublet PMA - Sublet PMA completed by Valvoline				

W300d - WorkOrderDetailsByDate

5/23/2025 9:58:44 AM

Check Engine Light, Need Estimate - Greg McGoon 614-965-0705 Walk-in 9/22/2021 Check Engine Light, Need Estimate Customer states that there were no driving issues. The check engine came on while driving. Keys Yes ; check engine light - after inspection found code p0740 tcc out of range or open. vehicle will need new torque converter solenoid and transmission wiring to start for this issue could need a transmission.
9/23/2021 7:09:36 AM ; Customer call -

I spoke with customer and gave update on repairs.

; Byers - I spoke with Byers Dodge and gave them vehicle concerns. ; Capital Tow - Capital tow dispatched for tow. ; Capital - Capital picked up vehicle. ; Tow invoice received.? - Tow invoice received. ; Estimate - Estimate sent to customer. ; Estimate Approved - Hey Nick, RQ-1000378310 placed in for repair of the vehicle. Greg ; Vendor Call - I spoke with Jase at Byers and he said they expect to have the vehicle completed by Friday of next week. ; Customer email - Emailed customer update on repairs. ; Vendor call - I spoke with Byers and they said vehicle will be completed on Monday. ; Vendor call - I spoke with Byers, vehicle is ready for pick up. ; Invoice - Invoice received from Byers. ; Vehicle Return - Vehicle returned from vendor. ; Vehicle ready email - Emailed customer vehicle is ready for pick up.

WORK ORDER: 172998				
ASSET NUMBER: 30547				
Work Order Status: C - C - Closed			Date In:	04/01/2022
Work Order Shop: 1 - TTM-VehicleRepair			Date Out:	04/19/2022
ASSET NUMBER INFORMATION				
YEAR: 2016		ORG: Active Fleet	TIRE SIZE: P225/65R17	
MAKE: Dodge		DEPT: CC10011 - OCIO Customer Solutions	ENGINE SIZE: 3.6L	
MODEL: Journey		BILL CODE: YYYYYYNNNY1NYY	TRANS: 6S Auto	
LICENSE: 30-547		SITE: Columbus, Ohio	FUEL TYPE: U, NFT	
OPERATOR:		SERIAL NUMBER: 3C4PDCBG6GT199681	ASSET AVAIL CODE: 0000 to 2359 On Call 24/5	
CLASS: Truck, Sport Utility, ¼ Ton, 4 Door, HILM			METERS: Mileage - 129675	
TECHNICIAN REPAIRS PERFORMED				
TECH	END DATE	REPAIR DESCRIPTION	HOURS	LABOR COST
MADDEN	04/01/2022	Preventive Maintenance Service / Preventative Maintenance / Safety Inspection / Perform	1.15	\$0.000
MADDEN	04/01/2022	General Repair / Brakes / System / Diagnosis	1.18	\$100.158
BRATTON	04/14/2022	General Repair / Bearing Hub Wheel / Hub Wheel Assy / Replace	6.08	\$516.848
BRATTON	04/14/2022	General Repair / Brakes / Sensor ABS / Replace	1.15	\$97.774
BRATTON	04/14/2022	General Repair / Brakes / BrakeJobFront / Replace	1.35	\$114.821
GREENWOOD	04/19/2022	General Repair / Tires/Wheels / TPMS / Replace	0.00	\$0.048
GREENWOOD	04/19/2022	General Repair / Tires/Wheels / Tire / Replace	0.22	\$18.772
BRATTON	04/19/2022	General Repair / Tires/Wheels / TPMS / Replace	0.08	\$7.131
BRATTON	04/19/2022	General Repair / Tires/Wheels / Tire / Replace	0.03	\$2.479
GREENWOOD	04/19/2022	General Repair / Tires/Wheels / Tire / Install	1.51	\$128.161
BRATTON	04/19/2022	General Repair / Tires/Wheels / Tire / Install	2.13	\$181.357

PARTS ISSUED					
PART NUMBER	S/NS	ISS QTY	PART PRICE	ISSUE DATE	TOTAL PART COST
013-532862	NS	1.000	\$41.275	04/08/2022	\$41.275
PART NAME: Sensor, Speed, ABS		REPAIR: General Repair / Brakes / Sensor ABS / Replace			
013-532864	NS	1.000	\$46.540	04/08/2022	\$46.540
PART NAME: Sensor, Speed, ABS, Front, RH		REPAIR: General Repair / Brakes / Sensor ABS / Replace			
2018-9	NS	3.000	\$62.575	04/08/2022	\$187.725
PART NAME: Sensor, TPMS		REPAIR: General Repair / Tires/Wheels / TPMS / Replace			
019-2755976501	NS	2.000	\$212.638	04/08/2022	\$425.276
PART NAME: Hub Assy		REPAIR: General Repair / Bearing Hub Wheel / Hub Wheel Assy / Replace			
013-SS8800X	NS	1.000	\$38.961	04/14/2022	\$38.961
PART NAME: Pads, Brake, Front		REPAIR: General Repair / Brakes / BrakeJobFront / Replace			
013-48880964	NS	2.000	\$73.983	04/14/2022	\$147.966
PART NAME: Rotor, Brake, Front		REPAIR: General Repair / Brakes / BrakeJobFront / Replace			
2018-9	NS	1.000	\$63.605	04/19/2022	\$63.605
PART NAME: Sensor, TPMS		REPAIR: General Repair / Tires/Wheels / TPMS / Replace			
MISCELLANEOUS COSTS					
CODE	DESCRIPTION		POSTED DATE		MISC COST
Environmental Charge	Environmental Charge		04/26/2022		\$25.000
WORK ORDER TOTALS					
TOTAL PARTS:	\$951.348	PARTS TAX:		\$0.000	MANUAL ADJUSTMENTS: \$0.000
TOTAL SUBLET:	\$0.000	SUBLET TAX:		\$0.000	
TOTAL LABOR:	\$1,167.549	TOTAL MISC:		\$25.000	TOTAL COST: \$2,143.897
NOTES					
Safety Inspection, ABS Light, Brake system check, Tire Rota - Greg McGoon 614-965-0705 Walk-in 4/1/2022 Safety Inspection, ABS Light, Brake system check, Tire Rotation Customer emailed "Today when I was driving back from one of my counties on 70W, the ABS light came on on my SUV." Keys Yes ; ABS light - 4/1/2022 Vehicle had ABS and TCS lights on when pulling in. Retrieved codes from all modules, ABS module had 3 codes for left front wheel speed sensor performance. No codes for electrical problems. Raised vehicle and rotated wheels while monitoring wheel speed sensor inputs. Left front sensor signal extremely erratic and drops to 0 below ~5 mph. Right front sensor very erratic without any drop out. Suspect bad exciter rings in both front wheel bearings. Sensors will likely be damaged by removal. Needs 2 front wheel bearings and 2 wheel speed sensors. ; Tires - 4/1/2022 Did not rotate tires. All tires worn out, front ones much worse than rear. Front tires show signs of toe wear. Needs 4 tires and an alignment. ; Safety inspection - 4/1/2022 Performed safety inspection. Steering is loose and vehicle pulls to the right slightly. Wipers ok. Lubed door locks and latches. Belt ok. Air filter should be replaced based on mileage. Right inner tie rod end loose, needs replaced. All 4 tires worn out. Front brake pads 6mm rotors rusty. Rear brake pads 5mm rotors ok. No abnormal noise from brakes, tires are vibrating enough to prevent feeling brake pulsation, unsure of rotor warpage. Complete. ; Note on brakes - 4/1/2022 If replacing front wheel bearings, recommend replacing front pads and rotors due to rust and overlapping labor. ; Verbal Approval - Customer verbally approved repairs but still requested estimate. ; Estimate Sent - Estimate sent to customer. ; New Tires/TPMS - One new TPMS sensor was unable to read at the right front tire. TPMS on order. ; Vehicle Ready Email - Emailed customer to pick up vehicle.					

WORK ORDER: 174667				
ASSET NUMBER: 30547				
Work Order Status: C - C - Closed			Date In:	10/04/2022
Work Order Shop: 1 - TTM-VehicleRepair			Date Out:	05/02/2023
ASSET NUMBER INFORMATION				
YEAR: 2016		ORG: Active Fleet	TIRE SIZE: P225/65R17	
MAKE: Dodge		DEPT: CC10011 - OCIO Customer Solutions	ENGINE SIZE: 3.6L	
MODEL: Journey		BILL CODE: YYYYYYNNNY1NYY	TRANS: 6S Auto	
LICENSE: 30-547		SITE: Columbus, Ohio	FUEL TYPE: U, NFT	
OPERATOR: Steven Lichtensteiger.3		SERIAL NUMBER: 3C4PDCBG6GT199681	ASSET AVAIL CODE: 0000 to 2359 On Call 24/5	
CLASS: Truck, Sport Utility, ¼ Ton, 4 Door, HILM			METERS: Mileage - 150954	
TECHNICIAN REPAIRS PERFORMED				
TECH	END DATE	REPAIR DESCRIPTION	HOURS	LABOR COST
BOROKHOVICH	04/27/2023	General Repair / Engine / Misc Parts / Diagnosis	1.56	\$132.175
BOROKHOVICH	04/27/2023	General Repair / Tires/Wheels / Tire / Diagnosis	0.63	\$53.267
BOROKHOVICH	04/27/2023	Preventive Maintenance Service / Preventative Maintenance / Safety Inspection / Perform	1.56	\$0.000
BOROKHOVICH	04/27/2023	Repaired From PM Service / Glass Component / Wiper W/S / Replace Front	0.59	\$50.198
BOROKHOVICH	04/27/2023	Repaired From PM Service / Light System / Light Exterior / Replace	0.01	\$1.157
BOROKHOVICH	04/27/2023	Preventive Maintenance Service / Preventative Maintenance / PM A Service / Perform	0.01	\$17.000
BOROKHOVICH	04/28/2023	General Repair / Tires/Wheels / TPMS / Replace	2.04	\$173.731
BOROKHOVICH	04/28/2023	General Repair / Emission System / Misc Parts / Replace	2.14	\$181.498
BOROKHOVICH	05/02/2023	Repaired From PM Service / Brakes / BrakeJob Rear / Replace	3.27	\$277.667

PARTS ISSUED					
PART NUMBER	S/NS	ISS QTY	PART PRICE	ISSUE DATE	TOTAL PART COST
2023-654	NS	1.000	\$53.391	04/24/2023	\$53.391
PART NAME: Pump, EVAP, Leak Detection		REPAIR: General Repair / Emission System / Misc Parts / Replace			
2018-9	NS	1.000	\$45.279	04/24/2023	\$45.279
PART NAME: Sensor, TPMS		REPAIR: General Repair / Tires/Wheels / TPMS / Replace			
2018-9	NS	2.000	\$45.279	04/24/2023	\$90.558
PART NAME: Sensor, TPMS		REPAIR: General Repair / Tires/Wheels / TPMS / Replace			
2022-645	S	1.000	\$7.952	04/27/2023	\$7.952
PART NAME: Filter, Oil		REPAIR: Preventive Maintenance Service / Preventative Maintenance / Safety Inspection / Perform			
007-0100	S	1.000	\$3.016	04/27/2023	\$3.016
PART NAME: Fluid, Washer, Windshield, Bulk; 1-Gal.		REPAIR: Preventive Maintenance Service / Preventative Maintenance / Safety Inspection / Perform			
042-0001	S	0.500	\$2.851	04/27/2023	\$1.426
PART NAME: Coolant, Gold, Universal; 50/50; 1-Qt.		REPAIR: Preventive Maintenance Service / Preventative Maintenance / Safety Inspection / Perform			
1617-0224	S	1.000	\$14.571	04/27/2023	\$14.571
PART NAME: Blade,Wiper,24"		REPAIR: Repaired From PM Service / Glass Component / Wiper W/S / Replace Front			
1617-0119	S	1.000	\$10.912	04/27/2023	\$10.912
PART NAME: Blade, Wiper, 19"		REPAIR: Repaired From PM Service / Glass Component / Wiper W/S / Replace Front			
045-020	S	6.500	\$5.358	04/27/2023	\$34.827
PART NAME: Oil, 0W20, Synthetic, Bulk; 1-Qt.		REPAIR: Preventive Maintenance Service / Preventative Maintenance / Safety Inspection / Perform			
0741-0194	S	1.000	\$4.435	04/27/2023	\$4.435
PART NAME: Bulb,Light		REPAIR: Repaired From PM Service / Light System / Light Exterior / Replace			
2022-789	NS	1.000	\$46.735	05/01/2023	\$46.735
PART NAME: Pads, Brake		REPAIR: Repaired From PM Service / Brakes / BrakeJob Rear / Replace			
2022-790	NS	2.000	\$76.934	05/01/2023	\$153.868
PART NAME: Rotor, Brake		REPAIR: Repaired From PM Service / Brakes / BrakeJob Rear / Replace			
WORK ORDER TOTALS					
TOTAL PARTS:	\$466.970	PARTS TAX:		\$0.000	MANUAL ADJUSTMENTS: \$0.000
TOTAL SUBLET:	\$0.000	SUBLET TAX:		\$0.000	
TOTAL LABOR:	\$886.693	TOTAL MISC:		\$0.000	TOTAL COST: \$1,353.663
NOTES					

W300d - WorkOrderDetailsByDate

5/23/2025 9:58:44 AM

CEL/OIL LIFE/TPMS - CUSTOMER STATES THAT THE CHECK ENGINE LIGHT IS ON, PLEASE CHECK AND ADVISE. CUSTOMER NEEDS ESTIMATE BEFORE PROCEEDING. ALSO THE OIL LIFE MONITOR NEEDS RESET AND THE TPMS LIGHT IS ON. ; Tire Pressure Light - 10/5/2022 All tires around 31psi when vehicle was brought in. Aired up to 36psi per door placard. Right rear tire pressure sensor is not reading. need to replace right rear tire pressure sensor. Codes in TPMS module: c151D00 Active- Tire pressure sensor location undetermined. C158100 Active- Front/rear tire pressure sensor location undetermined. C158000 Active- Left/right side tire pressure sensor location undetermined. C150496 Stored- Tire pressure sensor 4 component internal failure. C150396 Active- Tire pressure sensor 3 component internal failure. One TPMS sensor has already been replaced, since another sensor has gone bad may want to replace remaining 3 TPMS. ; Oil Life Reset - 10/5/2022 Reset oil life reminder. Complete ; Engine Diagnostic - 10/5/2022 No running issues when driven. Pulled fault codes: P0456 Stored- Evaporative emission control system (EVAP) small leak detected. May want to start with leak detection pump since problem seems to be intermittent. ; Washer Fluid Light - 10/5/2022 Washer fluid light was also on when vehicle was brought in. Washer fluid was full. ; PMA Service/ Safety Inspection - 4/27/2023 Driver side license plate light is out. 36psi front and rear tires. 4/32's remain on right front tire. 5/32's remain on left front tire. 7/32's remain on left rear tire. 6/32's remain on right rear tire. 10mm remain on front brakes. 2mm remain on rear brakes, needs rear brakes. Wiper blades are streaking. Complete ; Needs estimate - 4/27/2023 Needs estimate for rear brake pads and brake rotors. ; Wiper Blades - 4/27/2023 Replaced front wiper blades due to streaking noticed during PM Service. Complete ; Driver Side License Plate Bulb - 4/27/2023 Replaced driver side license plate bulb due to not working. Complete ; Leak Detection Pump - 4/28/2023 Replaced leak detection pump due to intermittent EVAP code causing check engine light. No fault codes returned after replacement. Complete ; Tire Pressure Monitor Sensors - 4/28/2023 Replaced tire pressure monitor sensors on remaining 3 wheels since one sensor was recently replace. Balanced wheels after demounting tires in order to install sensors. Test drove vehicle in order to reset TPMS light. Light was cleared after driving for a few miles and is now reading correctly. Rotated tires while wheels were off so best tires are on the front. Torques wheels to 100ft/lbs. Complete ; Rear Brakes - 5/2/2023 Installed rear brake pads and rotors due to having 2mm remain on brake pads. Initially received pads and rotors for the front of the vehicle. Gave those back to the parts department and had rear pads and rotors sent. Caliper slides and pistons functioning normally at this time. Complete ; CONTACTED - Called and emailed Steve L. to inform that repairs to the vehicle were completed and it is ready to be picked up.

WORK ORDER: 175060									
ASSET NUMBER: 30547									
Work Order Status: C - C - Closed							Date In:	08/31/2022	
Work Order Shop: 1 - TTM-VehicleRepair							Date Out:	08/31/2022	
ASSET NUMBER INFORMATION									
YEAR: 2016			ORG: Active Fleet				TIRE SIZE: P225/65R17		
MAKE: Dodge			DEPT: CC10011 - OCIO Customer Solutions				ENGINE SIZE: 3.6L		
MODEL: Journey			BILL CODE: YYYYYYNNNY1NYY				TRANS: 6S Auto		
LICENSE: 30-547			SITE: Columbus, Ohio				FUEL TYPE: U, NFT		
OPERATOR:			SERIAL NUMBER: 3C4PDCBG6GT199681				ASSET AVAIL CODE: 0000 to 2359 On Call 24/5		
CLASS: Truck, Sport Utility, ¼ Ton, 4 Door, HILM							METERS: Mileage - 140191		
SUBLET REPAIRS									
VENDOR		PARTS	LABOR	OTHER	OPID	DATE BACK	REPAIR DESCRIPTION		SUBLET COST
NonTTMSvc		\$0.00	\$0.00	\$0.00	417	08/31/2022	Preventive Maintenance Service / Preventative Maintenance / PM A Service / Perform		\$64.940
WORK ORDER TOTALS									
TOTAL PARTS:			\$0.000	PARTS TAX:			\$0.000	MANUAL ADJUSTMENTS:	\$0.000
TOTAL SUBLET:			\$64.940	SUBLET TAX:			\$0.000		
TOTAL LABOR:			\$0.000	TOTAL MISC:			\$0.000	TOTAL COST:	\$64.940
NOTES									
SUBLET REPAIR - CUSTOMER HAD PMA SERVICE PERFORMED AT VALVOLINE ON 8/31/2022									

5/23/2025 9:58:44 AM

WORK ORDER: 177675									
ASSET NUMBER: 30547									
Work Order Status: C - C - Closed							Date In:	05/08/2023	
Work Order Shop: 1 - TTM-VehicleRepair							Date Out:	05/12/2023	
ASSET NUMBER INFORMATION									
YEAR: 2016			ORG: Active Fleet				TIRE SIZE: P225/65R17		
MAKE: Dodge			DEPT: CC10011 - OCIO Customer Solutions				ENGINE SIZE: 3.6L		
MODEL: Journey			BILL CODE: YYYYYYNNNY1NYY				TRANS: 6S Auto		
LICENSE: 30-547			SITE: Columbus, Ohio				FUEL TYPE: U, NFT		
OPERATOR: Greg McGoon.2			SERIAL NUMBER: 3C4PDCBG6GT199681				ASSET AVAIL CODE: 0000 to 2359 On Call 24/5		
CLASS: Truck, Sport Utility, ¼ Ton, 4 Door, HILM							METERS: Mileage - 143667		
TECHNICIAN REPAIRS PERFORMED									
TECH		END DATE		REPAIR DESCRIPTION			HOURS	LABOR COST	
HOEPKER		05/09/2023		General Repair / Cranking System / Battery / Diagnosis			1.33	\$113.262	
GODDARD		05/09/2023		General Repair / Cranking System / Battery / Diagnosis			1.22	\$103.558	
KAHANA		05/10/2023		General Repair / Cranking System / Starter / Replace			0.19	\$16.244	
HOEPKER		05/10/2023		General Repair / Cranking System / Starter / Replace			1.41	\$119.968	
HOEPKER		05/11/2023		General Repair / Cranking System / Battery / Replace			0.41	\$34.661	
SUBLET REPAIRS									
VENDOR		PARTS	LABOR	OTHER	OPID	DATE BACK	REPAIR DESCRIPTION		SUBLET COST
Capital Towing		\$0.00	\$0.00	\$111.92	417	05/08/2023	Road Call / Unit Services / Vehicle / Towing		\$128.708
PARTS ISSUED									
PART NUMBER			S/NS	ISS QTY	PART PRICE	ISSUE DATE		TOTAL PART COST	
2023-777			NS	1.000	\$184.963	05/10/2023		\$184.963	
PART NAME: Battery					REPAIR: General Repair / Cranking System / Starter / Replace				
2023-756			NS	1.000	\$212.613	05/10/2023		\$212.613	
PART NAME: Starter Assy, New					REPAIR: General Repair / Cranking System / Starter / Replace				
MISCELLANEOUS COSTS									
CODE		DESCRIPTION				POSTED DATE		MISC COST	
Supply Fee		Supply Fee				05/08/2023		\$30.000	
WORK ORDER TOTALS									
TOTAL PARTS:		\$397.576	PARTS TAX:			\$0.000	MANUAL ADJUSTMENTS:		\$0.000
TOTAL SUBLET:		\$128.708	SUBLET TAX:			\$0.000			
TOTAL LABOR:		\$387.693	TOTAL MISC:			\$30.000	TOTAL COST:		\$943.977
NOTES									

W300d - WorkOrderDetailsByDate

5/23/2025 9:58:44 AM

ROAD CALL/DEAD BATTERY - Customer states that the vehicle would not start, have Capital Towing going after it and returning it to 2578 Kenny Rd. ; APPROVED - Called Steven L. and spoke with him, told him the vehicle needs a starter, I received verbal approval to replace the starter. ; Starter - Starter is and Ready to Install ; Battery replacement - 5/11/2023 10:25:33 AM After replacing starter, battery was determined to be faulty. Battery has voltage but no amps. Have previously experienced with chrysler products with push button start, when attempting to start, and starter will not Engauge like current situation, starter stays engaged until key is switch to off. When this is done repeatedly it will cause more problems, i.e. the battery . Replaced battery. ; CONTACTED - Called and spoke to Steve L. and informed that repairs to the vehicle have been completed. ; Starter replacement - 5/11/2023 10:35:51 AM Starter was replaced, after replacement battery was determined to be faulty as well.

WORK ORDER: 179552				
ASSET NUMBER: 30547				
Work Order Status: C - C - Closed			Date In:	11/14/2023
Work Order Shop: 1 - TTM-VehicleRepair			Date Out:	11/20/2023
ASSET NUMBER INFORMATION				
YEAR: 2016		ORG: Active Fleet	TIRE SIZE: P225/65R17	
MAKE: Dodge		DEPT: CC10011 - OCIO Customer Solutions	ENGINE SIZE: 3.6L	
MODEL: Journey		BILL CODE: YYYYYYNNNY1NYY	TRANS: 6S Auto	
LICENSE: 30-547		SITE: Columbus, Ohio	FUEL TYPE: U, NFT	
OPERATOR: Steven Lichtensteiger.3		SERIAL NUMBER: 3C4PDCBG6GT199681	ASSET AVAIL CODE: 0000 to 2359 On Call 24/5	
CLASS: Truck, Sport Utility, ¼ Ton, 4 Door, HILM			METERS: Mileage - 164391	
TECHNICIAN REPAIRS PERFORMED				
TECH	END DATE	REPAIR DESCRIPTION	HOURS	LABOR COST
HOEPKER	11/20/2023	Repaired From PM Service / Axle Front / Assembly / Replace	0.99	\$99.139
HOEPKER	11/20/2023	General Repair / Bearing Hub Wheel / Misc Parts / Diagnosis	1.41	\$140.833
HOEPKER	11/20/2023	Repaired From PM Service / Tires/Wheels / Tire / Replace	0.70	\$69.861
HOEPKER	11/20/2023	Preventive Maintenance Service / Preventative Maintenance / PM A Service / Perform	1.11	\$17.000
HOEPKER	11/20/2023	Repaired From PM Service / Bearing Hub Wheel / Hub Wheel Assy / Replace	2.67	\$267.028
HOEPKER	11/20/2023	Repaired From PM Service / Suspension / Ball Joint / Replace	0.58	\$58.028
HOEPKER	11/20/2023	Repaired From PM Service / Emission System / Filter Cabin / Replace	0.25	\$24.750
HOEPKER	11/20/2023	Repaired From PM Service / Glass Component / Wiper W/S / Replace	0.08	\$7.861
HOEPKER	11/20/2023	Repaired From PM Service / Expendable / ExtinguisherFir / Replace	0.04	\$3.944
HOEPKER	11/20/2023	General Repair / Glass Component / Nozzle Washer / Replace	0.57	\$57.194

PARTS ISSUED					
PART NUMBER	S/NS	ISS QTY	PART PRICE	ISSUE DATE	TOTAL PART COST
2023-1836	NS	1.000	\$19.487	11/16/2023	\$19.487
PART NAME: Filter, Cabin			REPAIR: Preventive Maintenance Service / Preventative Maintenance / PM A Service / Perform		
2016-19	NS	1.000	\$10.647	11/16/2023	\$10.647
PART NAME: Blade, Wiper, 12"			REPAIR: Preventive Maintenance Service / Preventative Maintenance / PM A Service / Perform		
0590-0100	S	1.000	\$64.223	11/20/2023	\$64.223
PART NAME: Extinguisher, Fire, ABC, 2.5 Lb			REPAIR: Preventive Maintenance Service / Preventative Maintenance / PM A Service / Perform		
2023-1831	NS	1.000	\$28.197	11/16/2023	\$28.197
PART NAME: Nozzle, Washer, 2pk			REPAIR: General Repair / Glass Component / Nozzle Washer / Replace		
1617-0119	S	1.000	\$8.432	11/20/2023	\$8.432
PART NAME: Blade, Wiper, 19"			REPAIR: General Repair / Glass Component / Nozzle Washer / Replace		
1617-0224	S	1.000	\$8.414	11/20/2023	\$8.414
PART NAME: Blade,Wiper,24"			REPAIR: General Repair / Glass Component / Nozzle Washer / Replace		
2022-645	S	1.000	\$5.776	11/20/2023	\$5.776
PART NAME: Filter, Oil			REPAIR: Preventive Maintenance Service / Preventative Maintenance / PM A Service / Perform		
045-020	S	6.000	\$5.599	11/20/2023	\$33.594
PART NAME: Oil, 0W20, Synthetic, Bulk; 1-Qt.			REPAIR: Preventive Maintenance Service / Preventative Maintenance / PM A Service / Perform		
007-0100	S	0.500	\$2.998	11/20/2023	\$1.499
PART NAME: Fluid, Washer, Windshield, Bulk; 1-Gal.			REPAIR: Preventive Maintenance Service / Preventative Maintenance / PM A Service / Perform		
2023-1835	NS	1.000	\$41.587	11/16/2023	\$41.587
PART NAME: Joint, Ball, Lower			REPAIR: General Repair / Bearing Hub Wheel / Misc Parts / Diagnosis		
2023-1833	NS	1.000	\$102.687	11/16/2023	\$102.687
PART NAME: Axle, CV, Right			REPAIR: General Repair / Bearing Hub Wheel / Misc Parts / Diagnosis		
2023-1832	NS	1.000	\$164.112	11/16/2023	\$164.112
PART NAME: Hub, Bearing, Assembly			REPAIR: General Repair / Bearing Hub Wheel / Misc Parts / Diagnosis		
2023-1832	NS	1.000	\$164.112	11/16/2023	\$164.112
PART NAME: Hub, Bearing, Assembly			REPAIR: General Repair / Bearing Hub Wheel / Misc Parts / Diagnosis		
2021-17	NS	4.000	\$154.726	11/16/2023	\$618.904
PART NAME: Tire, Firestone Destination LE 2			REPAIR: Repaired From PM Service / Tires/Wheels / Tire / Replace		
MISCELLANEOUS COSTS					
CODE	DESCRIPTION		POSTED DATE		MISC COST
Supply Fee	Supply Fee		11/14/2023		\$30.000
WORK ORDER TOTALS					
TOTAL PARTS:	\$1,271.671	PARTS TAX:	\$0.000	MANUAL ADJUSTMENTS:	\$0.000
TOTAL SUBLET:	\$0.000	SUBLET TAX:	\$0.000		

W300d - WorkOrderDetailsByDate

5/23/2025 9:58:44 AM

TOTAL LABOR:	\$745.638	TOTAL MISC:	\$30.000	TOTAL COST:	\$2,047.309
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NOTES
<p>Pma/washer nozzles inop/rubbing/grinding noise from right fr - Customer requests to have a Pma service performed. Customer also states that the washer nozzles are broken and there is a noise coming from the right front wheel, it gets louder when speeding up, please check and advise. ; Contact - Greg McGoon 614-965-0705 ; PMA Service - 11/15/2023 8:50:41 AM Performed PMA service: Both washer nozzles found broken. Both front wheel bearings found faulty and noisy. While inspecting front wheel bearings, found right front axle shaft to have a substantial wobble in the joint. Left front lower ball joint found faulty. Tires measure F-3/32 R-4/32 (225/65R17) Brakes measure F-8mm R-10mm Fire extinguisher not found. Wipers (all) suggested to be replaced. ; Front bearing noise - 11/15/2023 8:53:34 AM Test drove and confirmed front bearing noise. Found no change in noise when steering left to right. Raised vehicle on lift and placed vehicle in gear. Listened to both front bearings and confirmed both bearings to have humming and clicking noises suggesting bearings to be faulty. Recommend to replace both front bearings. Note: While inspecting bearings, noticed right front axle shaft to have substantial wobble at joint. Recommend to replace. ; Preparing estimate - Getting the estimate repairs and prices together for review and approval. ; Estimate sent for approval - Emailed a copy of the estimate over to Steve L. for review and approval. ; Estimate approved - Received a response from Steve L. approving all work on the estimate, please proceed when parts arrive. ; Parts ordered - Parts ordered. ETA 11/16/2023 ; Parts ~ 4-Each 225/65R17 Tires Delivered - ; Front hub bearings - 11/20/2023 10:05:29 AM Removed hub bearings, cleaned mating surface. Installed new front bearings and torqued hub nut to spec. ; Axle assy - 11/20/2023 10:06:26 AM Removed right front axle assembly, inspected intermediate shaft. Shaft is good and does not need replaced. Installed new axle shaft, torqued axle nut to spec. ; Tires - 11/20/2023 11:17:52 AM Removed, mounted and balanced 4 tires. Set tire psi to 36psi ; Left front ball joint - 11/20/2023 1:02:52 PM Replaced left front ball joint. ; Cabin filter - 11/20/2023 3:50:50 PM Removed glove box assembly and replaced cabin filter. ; Wiper blades - 3:55:48 PM 11/20/2023 Removed and replaced all wiper blades. ; Fire extinguisher - 11/20/2023 3:56:22 PM Installed fire extinguisher in rear of vehicle. ; Sprayer nozzles - 11/20/2023 4:32:38 PM Replaced front washer spray nozzles. ; Contacted - Contacted Greg McGoon to inform that repairs have been completed.</p>

WORK ORDER: 179989					
ASSET NUMBER: 30547					
Work Order Status: C - C - Closed			Date In:	01/02/2024	
Work Order Shop: 1 - TTM-VehicleRepair			Date Out:	01/05/2024	
ASSET NUMBER INFORMATION					
YEAR: 2016	ORG: Active Fleet		TIRE SIZE: P225/65R17		
MAKE: Dodge	DEPT: CC10011 - OCIO Customer Solutions		ENGINE SIZE: 3.6L		
MODEL: Journey	BILL CODE: YYYYYYNNNY1NYY		TRANS: 6S Auto		
LICENSE: 30-547	SITE: Columbus, Ohio		FUEL TYPE: U, NFT		
OPERATOR: Greg McGoon.2	SERIAL NUMBER: 3C4PDCBG6GT199681		ASSET AVAIL CODE: 0000 to 2359 On Call 24/5		
CLASS: Truck, Sport Utility, ¼ Ton, 4 Door, HILM			METERS: Mileage - 166223		
TECHNICIAN REPAIRS PERFORMED					
TECH	END DATE	REPAIR DESCRIPTION		HOURS	LABOR COST
HOEPKER	01/05/2024	Repaired From PM Service / Bearing Hub Wheel / Hub Wheel Assy / Replace		1.12	\$112.223
HOEPKER	01/05/2024	General Repair / Tires/Wheels / Misc Parts / Inspect		0.72	\$72.389
PARTS ISSUED					
PART NUMBER	S/NS	ISS QTY	PART PRICE	ISSUE DATE	TOTAL PART COST
2024-8	NS	1.000	\$321.958	01/04/2024	\$321.958
PART NAME: Hub/Bearing Assy, Front, RH		REPAIR: Repaired From PM Service / Bearing Hub Wheel / Hub Wheel Assy / Replace			
MISCELLANEOUS COSTS					
CODE	DESCRIPTION		POSTED DATE		MISC COST
Supply Fee	Supply Fee		01/02/2024		\$18.461
WORK ORDER TOTALS					
TOTAL PARTS:	\$321.958	PARTS TAX:		\$0.000	MANUAL ADJUSTMENTS: \$0.000
TOTAL SUBLET:	\$0.000	SUBLET TAX:		\$0.000	
TOTAL LABOR:	\$184.612	TOTAL MISC:		\$18.461	TOTAL COST: \$525.031
NOTES					
Roaring noise - Customer states that there is a roaring noise when driving, possibly in the front, please check and advise. ; Front bearing noise - 1/2/2024 11:48:14 AM Test drove vehicle and confirmed noise. Isolated and confirmed noise to be coming from left front hub/wheel bearing. Part replaced 11/2023. Will submit for part warranty/replacement. ; HUB BEARING ORDERED - 1/2/2024 11:49:41 AM Request sent for hub bearing ; Parts ~ LH Front Hub Assy Delivered - ; Contact - Greg McGoon 614-965-0705 ; Contacted - Contacted Greg McGoon to inform that repairs have been completed. ; Wheel bearing replacement - 1/5/2024 1:45:34 PM Removed and replaced left front wheel bearing with dealer part. Torqued to spec @118ft lbs. Note: Right front wheel bearing is still aftermarket bearing. ; Washer fluid level light on - 1/5/2024 1:46:54 PM Wash fluid level light noted to be on. Checked fluid level and found full. Sensor will need to be replaced to turn light off.					

WORK ORDER: 180690								
ASSET NUMBER: 30547								
Work Order Status: C - C - Closed						Date In:	03/01/2024	
Work Order Shop: 1 - TTM-VehicleRepair						Date Out:	03/08/2024	
ASSET NUMBER INFORMATION								
YEAR: 2016		ORG: Active Fleet			TIRE SIZE: P225/65R17			
MAKE: Dodge		DEPT: CC10011 - OCIO Customer Solutions			ENGINE SIZE: 3.6L			
MODEL: Journey		BILL CODE: YYYYYYNNNY1NYY			TRANS: 6S Auto			
LICENSE: 30-547		SITE: Columbus, Ohio			FUEL TYPE: U, NFT			
OPERATOR: Steven Lichtensteiger.3		SERIAL NUMBER: 3C4PDCBG6GT199681			ASSET AVAIL CODE: 0000 to 2359 On Call 24/5			
CLASS: Truck, Sport Utility, ¼ Ton, 4 Door, HILM					METERS: Mileage - 171423			
TECHNICIAN REPAIRS PERFORMED								
TECH		END DATE		REPAIR DESCRIPTION		HOURS	LABOR COST	
HOEPKER		03/01/2024		General Repair / Tires/Wheels / Tire / Inspect		0.54	\$54.056	
HOEPKER		03/01/2024		General Repair / Exterior / Misc Parts / Inspect		0.45	\$45.167	
HOEPKER		03/06/2024		Preventive Maintenance Service / Preventative Maintenance / Safety Inspection / Perform		0.15	\$0.000	
HOEPKER		03/06/2024		Repaired From PM Service / Tires/Wheels / Tire / Replace		0.89	\$88.917	
HOEPKER		03/06/2024		Repaired From PM Service / Engine Exhaust / Misc Parts / Repair		0.72	\$72.223	
HOEPKER		03/06/2024		General Repair / Steering / Tie Rod End / Replace		1.63	\$162.972	
HOEPKER		03/06/2024		Preventive Maintenance Service / Preventative Maintenance / PM A Service / Perform		1.10	\$20.000	
HOEPKER		03/06/2024		Repaired From PM Service / Glass Component / Blade Wiper / Replace		0.11	\$10.667	
SUBLET REPAIRS								
VENDOR		PARTS	LABOR	OTHER	OPID	DATE BACK	REPAIR DESCRIPTION	SUBLET COST
Firestone Complete Auto Care		\$0.00	\$0.00	\$109.99	417	03/08/2024	Repaired From PM Service / Tires/Wheels / Wheel / Alignment Front	\$131.988

PARTS ISSUED					
PART NUMBER	S/NS	ISS QTY	PART PRICE	ISSUE DATE	TOTAL PART COST
2022-645	S	1.000	\$6.461	03/01/2024	\$6.461
PART NAME: Filter, Oil		REPAIR: Preventive Maintenance Service / Preventative Maintenance / PM A Service / Perform			
2021-15	NS	2.000	\$135.486	03/05/2024	\$270.972
PART NAME: Tire, Firestone Destination LE 3		REPAIR: Repaired From PM Service / Tires/Wheels / Tire / Replace			
1617-0119	S	1.000	\$8.358	03/04/2024	\$8.358
PART NAME: Blade, Wiper, 19"		REPAIR: Repaired From PM Service / Glass Component / Blade Wiper / Replace			
1617-0024	S	1.000	\$16.938	03/04/2024	\$16.938
PART NAME: Blade,Wiper,Universal,24"		REPAIR: Repaired From PM Service / Glass Component / Blade Wiper / Replace			
2024-358	NS	1.000	\$93.262	03/05/2024	\$93.262
PART NAME: End, Rod, Tie		REPAIR: General Repair / Steering / Tie Rod End / Replace			
2016-19	NS	1.000	\$10.088	03/06/2024	\$10.088
PART NAME: Blade, Wiper, 12"		REPAIR: Repaired From PM Service / Glass Component / Blade Wiper / Replace			
MISCELLANEOUS COSTS					
CODE	DESCRIPTION		POSTED DATE		MISC COST
Supply Fee	Supply Fee		03/01/2024		\$30.000
WORK ORDER TOTALS					
TOTAL PARTS:	\$406.079	PARTS TAX:	\$0.000	MANUAL ADJUSTMENTS:	\$0.000
TOTAL SUBLET:	\$131.988	SUBLET TAX:	\$0.000		
TOTAL LABOR:	\$454.002	TOTAL MISC:	\$30.000	TOTAL COST:	\$1,022.069
NOTES					
<p>Contact - Greg McGoon 614-965-0705 ; Pma/Safety/possible shield dragging/RR tire possible leak - Customer requests to have a Pma service and a safety inspection performed, the customer states that there is a noise when backing up, sounds like a shield dragging and the right rear tire is losing air, please see if it has any debris in the tire. ; Tire diagnosis - 3/1/2024 11:11:33 AM Performed tire inspection on right rear tire. Foreign object found in outer tread. Replace tire 255/65R17 ; Noise diagnosis - 3/1/2024 11:12:33 AM No noises heard on initial back-up or during test drive. Raised vehicle and inspected. No visual problems found and no audible noises heard while rotating tires by hand. Possible surface rust/cold material creating concern. ; Estimate needed - Estimate is needed for asset, will get the estimate prepared. ; Estimate prepared and sent - Prepared estimate for the asset, sent to Steve L. for review and approval. ; Estimate approved - Customer reviewed the estimate and approved repairs, sending to tech so he may order the parts and make repairs, the asset has been placed in "H" status. ; Customer update - Contacted Greg McGoon to inform that repairs were approved by Steve L. and parts have been ordered, the vehicle will also need to go to the alignment shop after part installation. ; Parts ~ 2-Each 225/65R17 Tires Delivered - ; Parts ~ Inner Tie Rod Ends Delivered - ; Rear tires - 3/6/2024 10:56:15 AM Removed, mounted and balanced 2 new rear tires. ; Exhaust repair - 3/6/2024 11:35:57 AM Removed rusted bolts with torch, to badly rusted away to use sockets. Installed grade 8 bolts, confirmed no leaks present. ; Parts ~ Rear Wiper Blade Delivered - ; Right front inner tie rod - 3/6/2024 2:09:16 PM Removed and replaced right front inner tie rod end. Needs alignment performed. ; PMA Service - 3/6/2024 2:38:23 PM Performed PMA service: Wipers streaking Right front inner tie rod faulty Exhaust pipe flange bolts rusted and about to break. Tires measure F-6-7/32 R-8/32 Brakes measure 10mm ; Wipers - 3/6/2024 2:40:32 PM Replaced all wipers ; Vendor Deliver - Vehicle repairs completed, needs to go to Firestone for an alignment, will have that ran over tomorrow to have completed. ; Vendor deliver - Vehicle was taken to Firestone CAC for a front-end alignment. ; Firestone - 614-441-8440 ; Vendor complete - Firestone has completed repairs and the vehicle is ready to be picked up. ; Vehicle Returned/contacted - Vehicle was returned from Firestone, contacted Greg McGoon to inform that repairs have been completed.</p>					

WORK ORDER: 182809				
ASSET NUMBER: 30547				
Work Order Status: C - C - Closed			Date In:	06/07/2024
Work Order Shop: 1 - TTM-VehicleRepair			Date Out:	06/17/2024
ASSET NUMBER INFORMATION				
YEAR: 2016		ORG: Active Fleet	TIRE SIZE: P225/65R17	
MAKE: Dodge		DEPT: CC10011 - OCIO Customer Solutions	ENGINE SIZE: 3.6L	
MODEL: Journey		BILL CODE: YYYYYYNNNY1NYY	TRANS: 6S Auto	
LICENSE: 30-547		SITE: Columbus, Ohio	FUEL TYPE: U, NFT	
OPERATOR:		SERIAL NUMBER: 3C4PDCBG6GT199681	ASSET AVAIL CODE: 0000 to 2359 On Call 24/5	
CLASS: Truck, Sport Utility, ¼ Ton, 4 Door, HILM			METERS: Mileage - 180282	
TECHNICIAN REPAIRS PERFORMED				
TECH	END DATE	REPAIR DESCRIPTION	HOURS	LABOR COST
BOROKHOVICH	06/10/2024	Preventive Maintenance Service / Preventative Maintenance / PM A Service / Perform	0.87	\$20.000
BOROKHOVICH	06/10/2024	Preventive Maintenance Service / Preventative Maintenance / Safety Inspection / Perform	0.00	\$0.000
BOROKHOVICH	06/11/2024	General Repair / Suspension / System / Diagnosis	1.01	\$101.055
BOROKHOVICH	06/13/2024	Repaired From PM Service / Glass Component / Blade Wiper / Replace	0.12	\$12.111
BOROKHOVICH	06/14/2024	Repaired From PM Service / Glass Component / Washer W/S / Diagnosis	0.94	\$94.000
BOROKHOVICH	06/14/2024	Repaired From PM Service / Suspension / Strut / Replace	9.13	\$913.167
BOROKHOVICH	06/14/2024	General Repair / Engine / System / Diagnosis	0.49	\$49.417
BOROKHOVICH	06/14/2024	Repaired From PM Service / Glass Component / Washer W/S / Replace	0.37	\$36.805
BOROKHOVICH	06/17/2024	Repaired From PM Service / Steering / Link Sway Bar / Replace	0.00	\$0.139

PARTS ISSUED					
PART NUMBER	S/NS	ISS QTY	PART PRICE	ISSUE DATE	TOTAL PART COST
2022-645	S	1.000	\$6.209	06/10/2024	\$6.209
PART NAME: Filter, Oil			REPAIR: Preventive Maintenance Service / Preventative Maintenance / PM A Service / Perform		
045-020	S	6.500	\$5.603	06/10/2024	\$36.420
PART NAME: Oil, 0W20, Synthetic, Bulk; 1-Qt.			REPAIR: Preventive Maintenance Service / Preventative Maintenance / PM A Service / Perform		
007-0100	S	1.000	\$2.965	06/10/2024	\$2.965
PART NAME: Fluid, Washer, Windshield, Bulk; 1-Gal.			REPAIR: Preventive Maintenance Service / Preventative Maintenance / PM A Service / Perform		
042-0001	S	1.000	\$2.965	06/10/2024	\$2.965
PART NAME: Coolant, Gold, Universal; 50/50; 1-Qt.			REPAIR: Preventive Maintenance Service / Preventative Maintenance / PM A Service / Perform		
1617-0119	S	1.000	\$8.339	06/11/2024	\$8.339
PART NAME: Blade, Wiper, 19"			REPAIR: Repaired From PM Service / Glass Component / Blade Wiper / Replace		
1617-0224	S	1.000	\$9.090	06/11/2024	\$9.090
PART NAME: Blade,Wiper,24"			REPAIR: Repaired From PM Service / Glass Component / Blade Wiper / Replace		
2024-878	NS	2.000	\$173.888	06/12/2024	\$347.776
PART NAME: Strut Assy, Quick, Rear			REPAIR: Repaired From PM Service / Suspension / Strut / Replace		
2024-879	NS	1.000	\$216.125	06/12/2024	\$216.125
PART NAME: Strut Assy, Quick, Front, LH			REPAIR: Repaired From PM Service / Suspension / Strut / Replace		
2024-880	NS	1.000	\$216.125	06/12/2024	\$216.125
PART NAME: Strut Assy, Quick, Front, RH			REPAIR: Repaired From PM Service / Suspension / Strut / Replace		
2018-15	NS	1.000	\$8.736	06/13/2024	\$8.736
PART NAME: Grommet, Sensor, Level, Fluid, Washer			REPAIR: Repaired From PM Service / Glass Component / Washer W/S / Replace		
2024-894	NS	2.000	\$74.776	06/14/2024	\$149.552
PART NAME: Link, Bar, Sway, Front			REPAIR: Repaired From PM Service / Steering / Link Sway Bar / Replace		
MISCELLANEOUS COSTS					
CODE	DESCRIPTION		POSTED DATE		MISC COST
Supply Fee	Supply Fee		06/07/2024		\$30.000
WORK ORDER TOTALS					
TOTAL PARTS:	\$1,004.302	PARTS TAX:	\$0.000	MANUAL ADJUSTMENTS:	\$0.000
TOTAL SUBLET:	\$0.000	SUBLET TAX:	\$0.000		
TOTAL LABOR:	\$1,226.694	TOTAL MISC:	\$30.000	TOTAL COST:	\$2,260.996
NOTES					

W300d - WorkOrderDetailsByDate

5/23/2025 9:58:44 AM

PM/Safety - 6/7/2024 11:16:01 AM Customer requests PM/safety ; Suspension Noise - 6/7/2024 11:16:23 AM Customer states that when driving on the highway over 55MPH sometimes the vehicle will make a clunking noise. It is random and does not happen all the time. Also no specific things will cause this to happen like bumps or potholes. Please check and advise. ; Engine Noise - 6/7/2024 11:17:31 AM Customer states when accelerating and decelerating a noise can be heard. Please check and advise. ; PMA Service/ Safety Inspection - 6/10/2024 Washer fluid level light is on, stayed on after filling. Wiper blades are streaking. 36psi front and rear tires. 6/32's remain on front tires. 9/32's remain on rear tires. Right front strut is leaking, suggest both front quick struts. 8mm remain on front brakes. 6mm remain on rear brakes. Slight vibration from tires, may want to balance front and rear tires. Rear struts also original and seem to be weak. May want to replace at same time as front struts. Complete ; Estimate Needed - 6/10/2024 Estimate needed for front quick strut assemblies. Front wiper blades. May want to also replace rear struts or quick struts also. Balance and rotate tires. Diagnose washer fluid level. ; Suspension noise - 6/10/2024 Right front strut is leaking causing a knocking sound from front end. Need to start with replacing struts then can recheck for other noises/problems. ; Engine Noise Diagnosis - 6/10/2024 Unable to duplicate engine noise during test drives before and after oil change. There is a slight vibration in the dash at idle but no other noises noticed. Vehicle will need a couple more test drives if work is completed and can try to verify concern then. Service writer may want to try to get more information on noise to help further diagnose. Update: 6/14/2024 Finished suspension work and took vehicle for test drive. Still was unable to duplicate engine noise. Complete ; Estimate awaiting parts pricing - 6/10/2024 12:48:37 PM Completed estimate and awaiting pricing for parts to be added. ; Estimate Sent To Customer - 6/11/2024 10:49:34 AM Estimate was completed and sent to customer for approval. ; Customer Approved Repairs. - 6/11/2024 2:26:04 PM Customer approved all repairs on estimate. ; Parts ~ Quick Struts Delivered - ; Front Wiper Blades - 6/13/2024 Replaced front wiper blades due to streaking. Complete ; Parts~ Sensor Grommet Delivered - ; Washer Fluid Level Light - 6/14/2024 Found that the washer fluid level light was staying on after filling due to faulty level sensor. Was able to jump the the connector and get the light to turn off. Will start with replacing the level sensor and grommet. Light is now out. Complete ; Parts ~ Front Sway bar Links Delivered - ; Front and Rear Struts - 6/14/2024 Replaced rear strut assemblies with springs. Had to remove entire back section, including seats and plastic coverings on the sides to gain access to top strut bolts. Installed the new strut assemblies. Torqued wheels down to 100ft/lbs. Replaced front strut assemblies with springs. Had to replace the front sway bar end links while in there due to not being able to come off without damage. Replaced sway bar end links and the strut assemblies. Torqued wheels to 100ft/lbs. Complete ; Customer Contact - 6/14/2024 3:54:16 PM Contacted Greg McGoon to advise that repairs are complete and vehicle is ready for pick up. ; Customer Pick Up - 6/17/2024 11:32:10 AM Greg McGoon came and picked up vehicle. ; DPO - PO-1234567

WORK ORDER: 183261					
ASSET NUMBER: 30547					
Work Order Status: C - C - Closed			Date In:	07/25/2024	
Work Order Shop: 1 - TTM-VehicleRepair			Date Out:	07/25/2024	
ASSET NUMBER INFORMATION					
YEAR: 2016	ORG: Active Fleet		TIRE SIZE: P225/65R17		
MAKE: Dodge	DEPT: CC10011 - OCIO Customer Solutions		ENGINE SIZE: 3.6L		
MODEL: Journey	BILL CODE: YYYYYYNNNY1NYY		TRANS: 6S Auto		
LICENSE: 30-547	SITE: Columbus, Ohio		FUEL TYPE: U, NFT		
OPERATOR:	SERIAL NUMBER: 3C4PDCBG6GT199681		ASSET AVAIL CODE: 0000 to 2359 On Call 24/5		
CLASS: Truck, Sport Utility, ¼ Ton, 4 Door, HILM			METERS: Mileage - 181818		
TECHNICIAN REPAIRS PERFORMED					
TECH	END DATE	REPAIR DESCRIPTION		HOURS	LABOR COST
GODDARD	07/25/2024	General Repair / Electrical Accessory / FOB Battery / Replace		0.06	\$6.359
PARTS ISSUED					
PART NUMBER	S/NS	ISS QTY	PART PRICE	ISSUE DATE	TOTAL PART COST
053-0012	S	1.000	\$3.995	07/25/2024	\$3.995
PART NAME: Battery, CR2032, Button, Lithium, 3-VDC		REPAIR: General Repair / Electrical Accessory / FOB Battery / Replace			
MISCELLANEOUS COSTS					
CODE	DESCRIPTION		POSTED DATE		MISC COST
Supply Fee	Supply Fee		07/25/2024		\$0.636
WORK ORDER TOTALS					
TOTAL PARTS:	\$3.995	PARTS TAX:	\$0.000	MANUAL ADJUSTMENTS:	\$0.000
TOTAL SUBLET:	\$0.000	SUBLET TAX:	\$0.000		
TOTAL LABOR:	\$6.359	TOTAL MISC:	\$0.636	TOTAL COST:	\$10.990
NOTES					
Key Fob Battery - 7/25/2024 1:23:32 PM Customer requests to have the key fob battery replaced. ; Fob Battery - 7/25/2024 1:27:27 PM Removed and replaced Key Fob Battery for customer. ; Customer Pick Up - 7/25/2024 1:27:54 PM Customer waited while fob battery was replaced.					

WORK ORDER: 183767				
ASSET NUMBER: 30547				
Work Order Status: C - C - Closed			Date In:	09/12/2024
Work Order Shop: 1 - TTM-VehicleRepair			Date Out:	09/25/2024
ASSET NUMBER INFORMATION				
YEAR: 2016		ORG: Active Fleet	TIRE SIZE: P225/65R17	
MAKE: Dodge		DEPT: CC10011 - OCIO Customer Solutions	ENGINE SIZE: 3.6L	
MODEL: Journey		BILL CODE: YYYYYYNNNY1NYY	TRANS: 6S Auto	
LICENSE: 30-547		SITE: Columbus, Ohio	FUEL TYPE: U, NFT	
OPERATOR:		SERIAL NUMBER: 3C4PDCBG6GT199681	ASSET AVAIL CODE: 0000 to 2359 On Call 24/5	
CLASS: Truck, Sport Utility, ¼ Ton, 4 Door, HILM			METERS: Mileage - 184329	
TECHNICIAN REPAIRS PERFORMED				
TECH	END DATE	REPAIR DESCRIPTION	HOURS	LABOR COST
BOROKHOVICH	09/12/2024	Preventive Maintenance Service / Preventative Maintenance / PM A Service / Perform	1.07	\$21.000
BOROKHOVICH	09/13/2024	Repaired From PM Service / Glass Component / Blade Wiper / Replace	0.18	\$19.162
BOROKHOVICH	09/13/2024	Repaired From PM Service / Expendable / Kit First Aid / Replace	0.01	\$1.371
BOROKHOVICH	09/24/2024	General Repair / Trans Automatic / System / Diagnosis	1.14	\$119.963
BOROKHOVICH	09/25/2024	General Repair / Trans Automatic / Misc Parts / Replace	5.70	\$598.149
BOROKHOVICH	09/25/2024	General Repair / Tires/Wheels / Nut Wheel / Install	0.00	\$0.087

PARTS ISSUED					
PART NUMBER	S/NS	ISS QTY	PART PRICE	ISSUE DATE	TOTAL PART COST
2022-645	S	1.000	\$15.270	09/12/2024	\$15.270
PART NAME: Filter, Oil			REPAIR: Preventive Maintenance Service / Preventative Maintenance / PM A Service / Perform		
045-020	S	6.500	\$5.345	09/12/2024	\$34.743
PART NAME: Oil, 0W20, Synthetic, Bulk; 1-Qt.			REPAIR: Preventive Maintenance Service / Preventative Maintenance / PM A Service / Perform		
007-0100	S	1.000	\$2.964	09/12/2024	\$2.964
PART NAME: Fluid, Washer, Windshield, Bulk; 1-Gal.			REPAIR: Preventive Maintenance Service / Preventative Maintenance / PM A Service / Perform		
1617-0119	S	1.000	\$8.339	09/12/2024	\$8.339
PART NAME: Blade, Wiper, 19"			REPAIR: Repaired From PM Service / Glass Component / Blade Wiper / Replace		
1617-0224	S	1.000	\$8.333	09/12/2024	\$8.333
PART NAME: Blade,Wiper,24"			REPAIR: Repaired From PM Service / Glass Component / Blade Wiper / Replace		
2023-2031	S	1.000	\$38.759	09/12/2024	\$38.759
PART NAME: First Aid Kit; 25 Person			REPAIR: Repaired From PM Service / Expendable / Kit First Aid / Replace		
2024-1255	NS	1.000	\$111.124	09/16/2024	\$111.124
PART NAME: Driveshaft, CV, Front, RH			REPAIR: General Repair / Trans Automatic / Misc Parts / Replace		
2024-8	NS	1.000	\$327.080	09/17/2024	\$327.080
PART NAME: Hub/Bearing Assy, Front, RH			REPAIR: General Repair / Trans Automatic / Misc Parts / Replace		
2024-1284	NS	1.000	\$548.080	09/17/2024	\$548.080
PART NAME: Bearing, Shaft, Intermediate			REPAIR: General Repair / Trans Automatic / Misc Parts / Replace		
0880-6412049	NS	1.000	\$3.263	09/25/2024	\$3.263
PART NAME: Nut, Wheel, Cap, Chrome			REPAIR: General Repair / Tires/Wheels / Nut Wheel / Install		
1177-15750	NS	1.000	\$9.191	09/25/2024	\$9.191
PART NAME: Seal, Oil			REPAIR: General Repair / Trans Automatic / Misc Parts / Replace		
027-0010	S	1.500	\$4.915	09/25/2024	\$7.373
PART NAME: ATF, Global, Full Synthetic, DuraMax			REPAIR: General Repair / Trans Automatic / Misc Parts / Replace		
MISCELLANEOUS COSTS					
CODE	DESCRIPTION		POSTED DATE		MISC COST
Supply Fee	Supply Fee		09/12/2024		\$30.000
WORK ORDER TOTALS					
TOTAL PARTS:	\$1,114.518	PARTS TAX:	\$0.000	MANUAL ADJUSTMENTS:	\$0.000
TOTAL SUBLET:	\$0.000	SUBLET TAX:	\$0.000		
TOTAL LABOR:	\$759.732	TOTAL MISC:	\$30.000	TOTAL COST:	\$1,904.250
NOTES					

W300d - WorkOrderDetailsByDate

5/23/2025 9:58:44 AM

PM Service - 9/12/2024 11:37:24 AM Vehicle is due for PM A Service. ; Transmission Diag - 9/12/2024 11:37:37 AM Customer states there is a noise coming from the transmission on acceleration and deceleration. Please check and advise. Also see Troy for further explanation. Was with customer and hear noise. ; Noise on Acceleration Diagnosis - 9/12/2024 Took vehicle for test drive and heard noise coming from front of vehicle. With assistance was able to get vehicle up to speed in the shop and was able to find the right front hub bearing and the bearing on the intermediate shaft for the right axle were making noise. Need to start with new passenger side hub bearing, right side axle with bearing for intermediate shaft. ; PMA Service - 9/12/2024 Reset oil service reminder. Needs front wiper blades, streaking. 8/32's remain on front tires. 6/32's remain on rear tires. 36psi front and rear tires. 8mm remain on front brakes. 6mm remain on rear brakes. Complete ; Wiper Blades - 9/13/2024 Replaced front wiper blades. Complete ; First Aid Kit - 9/13/2024 Could not find first aid kit, replaced and placed in trunk. Complete ; Estimate - 9/13/2024 10:12:52 AM Estimate has been sent to customer 9/13/2024 10:54:21 AM Customer approved estimate ; Parts ~ Intermediate Shaft Bearing Ordered - I. ETA: 09/27/2024. ; Parts~ CV Driveshaft Delivered - ; Customer pickup - 9/16/2024 10:53:31 AM Customer picked up vehicle, will bring back once parts arrive ; Parts ~ RH front Hub Bearing Delivered - ; Parts ~ Intermediate Shaft Bearing Delivered - ; Customer Update - 9/24/2024 11:22:01 AM Customer has dropped off vehicle for SOP installation ; Passenger Side Axle, Intermediate Shaft, and Hub Bearing - 9/25/2024 Replaced passenger side axle, intermediate shaft, and hub bearing due to making noise. Noise is now gone. Torqued wheels to 100ft/lbs and axle nuts to 120ft/lbs. Complete ; Driver Side Axle Seal - 9/25/2024 While performing repair on passenger side, noticed that the driver side axle seal had started leaking. While performing other repairs, replaced axle seal. Topped of transmission fluid. No other leaks found at this time. Also had a bad lug nut on driver front wheel. Replaced lug nut torqued wheels to 100ft/lbs and torqued axle to 120ft/lbs. Complete ; Customer Contact - 9/25/2024 10:42:50 AM Customer has been advised vehicle is ready for pickup ; Customer pickup - 9/26/2024 11:31:59 AM Customer picked up vehicle

WORK ORDER: 184647									
ASSET NUMBER: 30547									
Work Order Status: C - C - Closed							Date In:	12/03/2024	
Work Order Shop: 1 - TTM-VehicleRepair							Date Out:	12/03/2024	
ASSET NUMBER INFORMATION									
YEAR: 2016			ORG: Active Fleet				TIRE SIZE: P225/65R17		
MAKE: Dodge			DEPT: CC10011 - OCIO Customer Solutions				ENGINE SIZE: 3.6L		
MODEL: Journey			BILL CODE: YYYYYYNNNY1NYY				TRANS: 6S Auto		
LICENSE: 30-547			SITE: Columbus, Ohio				FUEL TYPE: U, NFT		
OPERATOR:			SERIAL NUMBER: 3C4PDCBG6GT199681				ASSET AVAIL CODE: 0000 to 2359 On Call 24/5		
CLASS: Truck, Sport Utility, ¼ Ton, 4 Door, HILM							METERS: Mileage - 190524		
SUBLET REPAIRS									
VENDOR	PARTS	LABOR	OTHER	OPID	DATE BACK	REPAIR DESCRIPTION	SUBLET COST		
NonTTMSvc	\$106.52	\$0.00	\$0.00	426	12/03/2024	Preventive Maintenance Service / Preventative Maintenance / PM A Service / Perform	\$106.520		
WORK ORDER TOTALS									
TOTAL PARTS:		\$0.000	PARTS TAX:		\$0.000	MANUAL ADJUSTMENTS:		\$0.000	
TOTAL SUBLET:		\$106.520	SUBLET TAX:		\$0.000				
TOTAL LABOR:		\$0.000	TOTAL MISC:		\$0.000	TOTAL COST:		\$106.520	
NOTES									
PM Service - 12/3/2024 11:30:07 AM Customer took vehicle to Jiffy Lube for PM Service. Service center changed oil and filter. Also replaced both front wiper blades. No other repairs were noted or needed at this time.									

W300d - WorkOrderDetailsByDate

5/23/2025 9:58:44 AM

REPORT PARAMETERS:

Time Zone:	Eastern Standard Time
Start Date:	06/17/2016
End Date:	05/23/2025
Organization:	All Values
Department:	All Values
Asset Number:	30547
Maint Shop:	All Values
Labor Hours:	Actual Hours
Page Breaks:	Yes
Display Unit Cost or True Cost or Issue Price:	Issue Price

REPORT VERSIONS:

Report Version:	20200729.1200
Script Version:	20210804.1400