

Customer Number: **31139**Invoice No: **226578****MIKE CASTRUCCI FORD SALES**

INVOICE

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

**WWW.MIKECASTRUCCI.COM****LOVELAND POLICE DEPT**

126 S LEBANON RD

LOVELAND, OH 45140-9301

Home: 820-1301

Bus: 513-583-3000

Cell:

Email: email|twilmes@safety-center.org|home

Page 1 of 1

SERVICE ADVISOR: **60832 AMANDA M CAMPBELL**

|               |            |               |               |                                        |        |         |                  |  |           |
|---------------|------------|---------------|---------------|----------------------------------------|--------|---------|------------------|--|-----------|
| COLOR         | YEAR       | MAKE/MODEL    |               | VIN                                    |        | LICENSE | MILEAGE IN / OUT |  | TAG       |
|               | 16         | FORD EXPLORER |               | 1FM5K8AR0GGD17155                      |        |         | 171 / 171        |  | TY085     |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED      |                                        | PO NO. | RATE    | PAYMENT          |  | INV. DATE |
| 01JAN16       |            | 01JAN2016     | 17:00 22JUL16 |                                        | 2      |         | CHG              |  | 22JUL16   |
| R.O. OPENED   |            | READY         |               | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |        |         |                  |  |           |
| 14:36 22JUL16 |            | 16:08 22JUL16 |               |                                        |        |         |                  |  |           |

| LINE | OPCODE | TECH | TYPE | HOURS | LIST | NET | TOTAL |
|------|--------|------|------|-------|------|-----|-------|
|------|--------|------|------|-------|------|-----|-------|

A C/S NEEDS TRAILER HITCH INSTALLED, CUST SUPPLIED PART

01 MAINTENANCE

61606 CPC

78024 CPC

72001 CPC

62019 CPC

127.50 127.50

PARTS: 0.00 LABOR: 127.50 OTHER: 0.00 TOTAL LINE A: 127.50

171 1.50 INSTALL CUSTOMER SUPPLIED TRAILER HITCH

\*\*\*\*\*

CUSTOMER PAY SHOP CHARGE FOR REPAIR ORDER 19.13

\*\*\*\*\*  
 \*\*\*\*\* Thank you for your business at \*\*\*\*\*  
 \*\*\*\*\* Mike Castrucci Ford in Milford \*\*\*\*\*  
 \*\*\*\*\*

**WARRANTY DISCLAIMER:** ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

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**\*SHOP SUPPLY COSTS:**

We have added a charge equal to 15% of the total labor cost, not to exceed \$35.00 to the Repair Order for shop supplies used in connection with this repair.

**ALL PARTS ARE NEW  
UNLESS OTHERWISE  
INDICATED.**

| DATE | CUSTOMER SIGNATURE | AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE | DESCRIPTION                   | TOTALS           |
|------|--------------------|------------------------------------------------|-------------------------------|------------------|
|      |                    |                                                | LABOR AMOUNT                  | \$ 127.50        |
|      |                    |                                                | PARTS AMOUNT                  | \$ 0.00          |
|      |                    |                                                | GAS, OIL, LUBE                | \$ 0.00          |
|      |                    |                                                | SUBLET AMOUNT                 | \$ 0.00          |
|      |                    |                                                | MISC. CHARGES *               | \$ 19.13         |
|      |                    |                                                | TOTAL CHARGES                 | \$ 146.63        |
|      |                    |                                                | LESS INSURANCE                | \$ 0.00          |
|      |                    |                                                | SALES TAX                     | \$ 0.00          |
|      |                    |                                                | <b>PLEASE PAY THIS AMOUNT</b> | <b>\$ 146.63</b> |

**Service File Copy**

Customer Number: **31139**Invoice No: **243795****MIKE CASTRUCCI FORD SALES**

INVOICE

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

**WWW.MIKECASTRUCCI.COM****LOVELAND POLICE DEPT**

126 S LEBANON RD

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Email: email|twilmes@safety-center.org|home

Page 1 of 2

SERVICE ADVISOR: **60832 AMANDA M CAMPBELL**

|               |            |               |               |                                        |      |         |                  |       |
|---------------|------------|---------------|---------------|----------------------------------------|------|---------|------------------|-------|
| COLOR         | YEAR       | MAKE/MODEL    |               | VIN                                    |      | LICENSE | MILEAGE IN / OUT | TAG   |
|               | 16         | FORD EXPLORER |               | 1FM5K8AR0GGD17155                      |      | 716     | 6751 / 6751      | TY501 |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED      | PO NO.                                 | RATE | PAYMENT | INV. DATE        |       |
| 01JAN16       |            | 01JAN2016     | 17:00 11APR17 | 2                                      |      | CHG     | 11APR17          |       |
| R.O. OPENED   |            | READY         |               | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |      |         |                  |       |
| 10:37 11APR17 |            | 13:45 11APR17 |               |                                        |      |         |                  |       |

| LINE | OPCODE | TECH | TYPE | HOURS | LIST | NET | TOTAL |
|------|--------|------|------|-------|------|-----|-------|
|------|--------|------|------|-------|------|-----|-------|

A WORKS PKG, PERFORM OIL CHANGE, TIRE ROTATION AND BRAKE INSPECTION

CAUSE: WORKS PACKAGE

WORKS WORKS PKG, PERFORM OIL CHANGE, TIRE  
ROTATION AND BRAKE INSPECTION

72001 CPC

78024 CPC

17.45 17.45

1 FL\*500\*S FILTER ASY - OIL

9.76 6.00 6.00

6 XO\*5W20\*BSP BULK OIL

2.75 2.75 16.50

PARTS: 22.50 LABOR: 17.45 OTHER: 0.00 TOTAL LINE A: 39.95

6751 0.80 COMPLETED FULL WORKS PACKAGE INCLUDING FULL SERVICE OIL  
AND FILTER REPLACEMENT, TIRE ROTATION, AND BRAKE INSPECTION. SET FLUID  
LEVELS AND TIRE PRESSURES. RELEARNED TIRE PRESSURE MONITORING SYSTEM IF  
NEEDED.

\*\*\*\*\*

B PERFORM MULTI POINT INSPECTION

99P PERFORM MULTI POINT INSPECTION

61606 CPC

0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

\*\*\*\*\*

C\*\* BATTERY INSPECTED AND OK ON THIS VISIT

55FOZGBATT BATTERY INSPECTED AND OK ON THIS VISIT

61606 CPC

0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

\*\*\*\*\*

D\*\* INSPECTED TREAD DEPTH ON TIRES, CHECKED OK THIS VISIT

55FOZGTIRE INSPECTED TREAD DEPTH ON TIRES,

CHECKED OK THIS VISIT

61606 CPC

0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

\*\*\*\*\*

E\*\* BRAKES INSPECTED AND OK ON THIS VISIT

55FOZGBK BRAKES INSPECTED AND OK ON THIS VISIT

61606 CPC

0.00 0.00

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UNLESS OTHERWISE  
INDICATED.**

| DESCRIPTION                       | TOTALS |
|-----------------------------------|--------|
| LABOR AMOUNT                      |        |
| PARTS AMOUNT                      |        |
| GAS, OIL, LUBE                    |        |
| SUBLET AMOUNT                     |        |
| MISC. CHARGES *                   |        |
| TOTAL CHARGES                     |        |
| LESS INSURANCE                    |        |
| SALES TAX                         |        |
| <b>PLEASE PAY<br/>THIS AMOUNT</b> |        |

**Customer Copy**



Customer Number: **31139**Invoice No: **243795****MIKE CASTRUCCI FORD SALES**

INVOICE

1020 STATE ROUTE 28

MILFORD, OHIO 45150

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Page 2 of 2

SERVICE ADVISOR: **60832 AMANDA M CAMPBELL**

| COLOR         | YEAR       | MAKE/MODEL    | VIN                                    | LICENSE | MILEAGE IN / OUT | TAG     |           |
|---------------|------------|---------------|----------------------------------------|---------|------------------|---------|-----------|
|               | 16         | FORD EXPLORER | 1FM5K8AR0GGD17155                      | 716     | 6751 / 6751      | TY501   |           |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED                               | PO NO.  | RATE             | PAYMENT | INV. DATE |
| 01JAN16       |            | 01JAN2016     | 17:00 11APR17                          | 2       |                  | CHG     | 11APR17   |
| R.O. OPENED   |            | READY         | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |         |                  |         |           |
| 10:37 11APR17 |            | 13:45 11APR17 |                                        |         |                  |         |           |

| LINE         | OPCODE      | TECH             | TYPE   | HOURS | LIST   | NET  | TOTAL              |
|--------------|-------------|------------------|--------|-------|--------|------|--------------------|
| PARTS:       |             | 0.00             | LABOR: | 0.00  | OTHER: | 0.00 | TOTAL LINE E: 0.00 |
| *****        |             |                  |        |       |        |      |                    |
| CUSTOMER PAY | SHOP CHARGE | FOR REPAIR ORDER |        |       |        |      | 2.62               |

\*\*\*\*\*  
 \*\*\*\*\* Thank you for your business at \*\*\*\*\*  
 \*\*\*\*\* Mike Castrucci Ford in Milford \*\*\*\*\*  
 \*\*\*\*\*

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**ALL PARTS ARE NEW  
UNLESS OTHERWISE  
INDICATED.**

| DESCRIPTION                   | TOTALS          |
|-------------------------------|-----------------|
| LABOR AMOUNT                  | \$ 17.45        |
| PARTS AMOUNT                  | \$ 22.50        |
| GAS, OIL, LUBE                | \$ 0.00         |
| SUBLET AMOUNT                 | \$ 0.00         |
| MISC. CHARGES *               | \$ 2.62         |
| TOTAL CHARGES                 | \$ 42.57        |
| LESS INSURANCE                | \$ 0.00         |
| SALES TAX                     | \$ 0.00         |
| <b>PLEASE PAY THIS AMOUNT</b> | <b>\$ 42.57</b> |

**Customer Copy**

Customer Number: 31139

Invoice No: 253064C

MIKE CASTRUCCI FORD SALES

INVOICE

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

WWW.MIKECASTRUCCI.COM

## LOVELAND POLICE DEPT

126 S LEBANON RD

LOVELAND, OH 45140-9301

Home: 820-1301

Bus: 513-583-3000

Cell:

Email: email|twilmes@safety-center.org|home

Page 1 of 2

SERVICE ADVISOR: 60832 AMANDA M CAMPBELL

|               |            |               |               |                                        |        |         |                  |           |       |
|---------------|------------|---------------|---------------|----------------------------------------|--------|---------|------------------|-----------|-------|
| COLOR         | YEAR       | MAKE/MODEL    |               | VIN                                    |        | LICENSE | MILEAGE IN / OUT |           | TAG   |
|               | 16         | FORD EXPLORER |               | 1FM5K8AR0GGD17155                      |        | 716     | 16325 / 16325    |           | TY785 |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED      |                                        | PO NO. | RATE    | PAYMENT          | INV. DATE |       |
| 01JAN16       |            | 01JAN2016     | 17:00 29AUG17 |                                        | 2      |         | CHG              | 29AUG17   |       |
| R.O. OPENED   |            | READY         |               | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |        |         |                  |           |       |
| 09:51 29AUG17 |            | 15:47 29AUG17 |               |                                        |        |         |                  |           |       |

| LINE | OPCODE | TECH | TYPE | HOURS | LIST | NET | TOTAL |
|------|--------|------|------|-------|------|-----|-------|
|------|--------|------|------|-------|------|-----|-------|

A WORKS PKG, PERFORM OIL CHANGE, TIRE ROTATION AND BRAKE INSPECTION

CAUSE: WORKS PACKAGE

WORKS WORKS PKG, PERFORM OIL CHANGE, TIRE  
ROTATION AND BRAKE INSPECTION

72001 CPC

17.45 17.45

1 FL\*500\*S FILTER ASY - OIL

9.76 6.00 6.00

6 XO\*5W20\*BSP BULK OIL

2.75 2.75 16.50

PARTS: 22.50 LABOR: 17.45 OTHER: 0.00 TOTAL LINE A: 39.95

16325 0.80 COMPLETED FULL WORKS PACKAGE INCLUDING FULL SERVICE OIL  
AND FILTER REPLACEMENT, TIRE ROTATION, AND BRAKE INSPECTION. SET FLUID  
LEVELS AND TIRE PRESSURES. RELEARNED TIRE PRESSURE MONITORING SYSTEM IF  
NEEDED.

\*\*\*\*\*

B PERFORM MULTI POINT INSPECTION

99P PERFORM MULTI POINT INSPECTION

61606 CPC

0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

\*\*\*\*\*

C\*\* BATTERY INSPECTED AND OK ON THIS VISIT

55FOZGBATT BATTERY INSPECTED AND OK ON THIS VISIT

61606 CPC

0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

\*\*\*\*\*

D\*\* BRAKES INSPECTED AND OK ON THIS VISIT

55FOZGBK BRAKES INSPECTED AND OK ON THIS VISIT

61606 CPC

0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

\*\*\*\*\*

E\*\* INSPECTED TREAD DEPTH ON TIRES, CHECKED OK THIS VISIT

55FOZGTIRE INSPECTED TREAD DEPTH ON TIRES,  
CHECKED OK THIS VISIT

61606 CPC

0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00

\*\*\*\*\*

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| DESCRIPTION            | TOTALS |
|------------------------|--------|
| LABOR AMOUNT           |        |
| PARTS AMOUNT           |        |
| GAS, OIL, LUBE         |        |
| SUBLET AMOUNT          |        |
| MISC. CHARGES *        |        |
| TOTAL CHARGES          |        |
| LESS INSURANCE         |        |
| SALES TAX              |        |
| PLEASE PAY THIS AMOUNT |        |

Customer Copy

Customer Number: **31139**Invoice No: **253064C****MIKE CASTRUCCI FORD SALES**

INVOICE

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MILFORD, OHIO 45150

Ph (513) 831-7010

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Page 2 of 2

SERVICE ADVISOR: **60832 AMANDA M CAMPBELL**

| COLOR         | YEAR       | MAKE/MODEL    |               | VIN                                    |  | LICENSE | MILEAGE IN / OUT | TAG       |
|---------------|------------|---------------|---------------|----------------------------------------|--|---------|------------------|-----------|
|               | 16         | FORD EXPLORER |               | 1FM5K8AR0GGD17155                      |  | 716     | 16325 / 16325    | TY785     |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED      | PO NO.                                 |  | RATE    | PAYMENT          | INV. DATE |
| 01JAN16       |            | 01JAN2016     | 17:00 29AUG17 | 2                                      |  |         | CHG              | 29AUG17   |
| R.O. OPENED   |            | READY         |               | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |  |         |                  |           |
| 09:51 29AUG17 |            | 15:47 29AUG17 |               |                                        |  |         |                  |           |

| LINE         | OPCODE | TECH   | TYPE             | HOURS | LIST | NET | TOTAL |
|--------------|--------|--------|------------------|-------|------|-----|-------|
| CUSTOMER PAY | SHOP   | CHARGE | FOR REPAIR ORDER |       |      |     | 2.62  |

\*\*\*\*\*  
 \*\*\*\*\* Thank you for your business at \*\*\*\*\*  
 \*\*\*\*\* Mike Castrucci Ford in Milford \*\*\*\*\*  
 \*\*\*\*\*

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|-------------------------------|-----------------|
| LABOR AMOUNT                  | \$ 17.45        |
| PARTS AMOUNT                  | \$ 22.50        |
| GAS, OIL, LUBE                | \$ 0.00         |
| SUBLET AMOUNT                 | \$ 0.00         |
| MISC. CHARGES *               | \$ 2.62         |
| TOTAL CHARGES                 | \$ 42.57        |
| LESS INSURANCE                | \$ 0.00         |
| SALES TAX                     | \$ 0.00         |
| <b>PLEASE PAY THIS AMOUNT</b> | <b>\$ 42.57</b> |

DATE CUSTOMER SIGNATURE

AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

**Customer Copy**

Customer Number: **31139**Invoice No: **253064****MIKE CASTRUCCI FORD SALES**

INVOICE

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

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SERVICE ADVISOR: **60832 AMANDA M CAMPBEL**

| COLOR         | YEAR       | MAKE/MODEL    |               | VIN                                    |  | LICENSE | MILEAGE IN / OUT | TAG       |
|---------------|------------|---------------|---------------|----------------------------------------|--|---------|------------------|-----------|
|               | 16         | FORD EXPLORER |               | 1FM5K8AR0GGD17155                      |  | 716     | 16325 / 16325    | TY785     |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED      | PO NO.                                 |  | RATE    | PAYMENT          | INV. DATE |
| 01JAN16       |            | 01JAN2016     | 17:00 29AUG17 | 2                                      |  |         | CASH             | 29AUG17   |
| R.O. OPENED   |            | READY         |               | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |  |         |                  |           |
| 09:51 29AUG17 |            | 16:22 29AUG17 |               |                                        |  |         |                  |           |

| LINE | OPCODE | TECH | TYPE | HOURS | LIST | NET | TOTAL |
|------|--------|------|------|-------|------|-----|-------|
|------|--------|------|------|-------|------|-----|-------|

A Moved to: 253064C Line: A

SPLIT Moved to: 253064C Line: A

999ISPLT

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

\*\*\*\*\*

B Moved to: 253064C Line: B

SPLIT Moved to: 253064C Line: B

999ISPLT

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

\*\*\*\*\*

C\*\* RECALL 17B22

CAUSE: .

17B22B RECALL 17B22

78024 WPF

(N/C)

FC: PART#: COUNT:

CLAIM TYPE: 17B22

AUTH CODE:

78024

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

16325 0.30 perform program 17B22b

\*\*\*\*\*

D Moved to: 253064C Line: C

SPLIT Moved to: 253064C Line: C

999ISPLT

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

\*\*\*\*\*

E Moved to: 253064C Line: D

SPLIT Moved to: 253064C Line: D

999ISPLT

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00

\*\*\*\*\*

F Moved to: 253064C Line: E

SPLIT Moved to: 253064C Line: E

999ISPLT

(N/C)

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**ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.**

| DESCRIPTION                   | TOTALS |
|-------------------------------|--------|
| LABOR AMOUNT                  |        |
| PARTS AMOUNT                  |        |
| GAS, OIL, LUBE                |        |
| SUBLET AMOUNT                 |        |
| MISC. CHARGES *               |        |
| TOTAL CHARGES                 |        |
| LESS INSURANCE                |        |
| SALES TAX                     |        |
| <b>PLEASE PAY THIS AMOUNT</b> |        |

**Customer Copy**

Customer Number: 31139

Invoice No: 254478

MIKE CASTRUCCI FORD SALES

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

WWW.MIKECASTRUCCI.COM

## LOVELAND POLICE DEPT

126 S LEBANON RD

LOVELAND, OH 45140-9301

Home: 820-1301

Bus: 513-583-3000

Cell:

Email: email|twilmes@safety-center.org|home

Page 1 of 2

SERVICE ADVISOR: 60832 AMANDA M CAMPBELL

| COLOR         | YEAR       | MAKE/MODEL    | VIN                                    | LICENSE | MILEAGE IN / OUT | TAG     |           |
|---------------|------------|---------------|----------------------------------------|---------|------------------|---------|-----------|
|               | 16         | FORD EXPLORER | 1FM5K8AR0GGD17155                      | 716     | 17643 / 17643    | TY060   |           |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED                               | PO NO.  | RATE             | PAYMENT | INV. DATE |
| 01JAN16       |            | 01JAN2016     | 17:00 19SEP17                          | 2       |                  | CASH    | 20SEP17   |
| R.O. OPENED   |            | READY         | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |         |                  |         |           |
| 15:53 19SEP17 |            | 13:16 20SEP17 |                                        |         |                  |         |           |

| LINE | OPCODE | TECH | TYPE | A/HRS | S/HRS | COST | SALE | COMP | LIST | NET | TOTAL |
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|

A C/S CHECK ENGINE LIGHT ON, CHECK AND ADVISE

CAUSE: .

CONCERN CODE:

18 DRIVEABILITY

61606 ISP 0.56 0.00 0 0 0.00 0.00  
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

17643 check out and the engine light is not on at this time.

perform koeo self test and retrieved code P06E9:00, check for tsb, ssm non related to concern. see line B for repair.

B C/S HAD TO JUMP BATTERY TO START

CAUSE: .

CONCERN CODE:

10654C1 BATTERY - REPLACE (10653/10654/10655) - L

61606 WPF 0.63 0.30 900 2880 28.80 28.80

1 BXT\*65\*750 BATTERY 10396 12995 0 129.95 129.95 129.95

10654C BATTERY - TEST, CHARGE, AND RE-TEST

(10653/10654/10655) - L

61606 WPF 0.00 0.20 600 1920 19.20 19.20

FC: D03 42

PART#: BXT\*65\*750

COUNT:

10396

12995 TPARTS

CLAIM TYPE:

AUTH CODE: FEDDN

61606

1500

4800 TLABOR

PARTS: 129.95 LABOR: 48.00 OTHER: 0.00 TOTAL LINE B: 177.95

17643 check out and vehicle did crank slow, perform battery test, failed, DTC code 9CG 94V0 aces code FEDDN, replace battery and reset the battery monitor in the bcm.

\*\*\*\*\*  
 \*\*\*\*\* Thank you for your business at \*\*\*\*\*  
 \*\*\*\*\* Mike Castrucci Ford in Milford \*\*\*\*\*  
 \*\*\*\*\*

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INDICATED.

| DESCRIPTION            | TOTALS |
|------------------------|--------|
| LABOR AMOUNT           |        |
| PARTS AMOUNT           |        |
| GAS, OIL, LUBE         |        |
| SUBLET AMOUNT          |        |
| MISC. CHARGES *        |        |
| TOTAL CHARGES          |        |
| LESS INSURANCE         |        |
| SALES TAX              |        |
| PLEASE PAY THIS AMOUNT |        |

Accounting Copy



Customer Number: **31139**Invoice No: **258766C****MIKE CASTRUCCI FORD SALES**

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

**WWW.MIKECASTRUCCI.COM****LOVELAND POLICE DEPT**

126 S LEBANON RD

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Cell:

Email: email|twilmes@safety-center.org|home

Page 1 of 2

SERVICE ADVISOR: **60832 AMANDA M CAMPBELL**

| COLOR         | YEAR       | MAKE/MODEL    |               | VIN                                    |        | LICENSE | MILEAGE IN / OUT |           | TAG   |
|---------------|------------|---------------|---------------|----------------------------------------|--------|---------|------------------|-----------|-------|
|               | 16         | FORD EXPLORER |               | 1FM5K8AR0GGD17155                      |        | 716     | 20648 / 20648    |           | TY161 |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED      |                                        | PO NO. | RATE    | PAYMENT          | INV. DATE |       |
| 01JAN16       |            | 01JAN2016     | 17:00 20NOV17 |                                        | 2      | 110.00  | CHG              | 17NOV17   |       |
| R.O. OPENED   |            | READY         |               | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |        |         |                  |           |       |
| 10:45 16NOV17 |            | 13:52 17NOV17 |               |                                        |        |         |                  |           |       |

| LINE | OPCODE | TECH | TYPE | A/HRS | S/HRS | COST | SALE | COMP | LIST | NET | TOTAL |
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|

A WORKS PKG, PERFORM OIL CHANGE, TIRE ROTATION AND BRAKE INSPECTION

CAUSE: WORKS PACKAGE

CONCERN CODE:

WORKS WORKS PKG, PERFORM OIL CHANGE, TIRE

ROTATION AND BRAKE INSPECTION

61606 CPC 0.00 0.80 2400 1745 17.45 17.45

1 FL\*500\*S FILTER ASY -

OIL

6 XO\*5W20\*BSP BULK OIL 439 600 135 7.98 6.00 6.00

PARTS: 22.50 LABOR: 17.45 OTHER: 0.00 TOTAL LINE A: 39.95

20648 0.80 COMPLETED FULL WORKS PACKAGE INCLUDING FULL SERVICE OIL AND FILTER REPLACEMENT, TIRE ROTATION, AND BRAKE INSPECTION. SET FLUID LEVELS AND TIRE PRESSURES. RELEARNED TIRE PRESSURE MONITORING SYSTEM IF NEEDED.

B\*\* BATTERY INSPECTED AND OK ON THIS VISIT

CONCERN CODE:

55FOZGBATT BATTERY INSPECTED AND OK ON THIS VISIT

61606 CPC 0.00 0.00 0 0 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

C\*\* BRAKES INSPECTED AND OK ON THIS VISIT

CONCERN CODE:

55FOZGBK BRAKES INSPECTED AND OK ON THIS VISIT

61606 CPC 0.00 0.00 0 0 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

D\*\* INSPECTED TREAD DEPTH ON TIRES, CHECKED OK THIS VISIT

CONCERN CODE:

55FOZGTIRE INSPECTED TREAD DEPTH ON TIRES,

CHECKED OK THIS VISIT

61606 CPC 0.00 0.00 0 0 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

CUSTOMER PAY SHOP CHARGE FOR REPA 0 262 2.62

~|  
5136830150  
5135833011

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| PARTS AMOUNT                  |        |
| GAS, OIL, LUBE                |        |
| SUBLET AMOUNT                 |        |
| MISC. CHARGES *               |        |
| TOTAL CHARGES                 |        |
| LESS INSURANCE                |        |
| SALES TAX                     |        |
| <b>PLEASE PAY THIS AMOUNT</b> |        |

**Accounting Copy**

Customer Number: **31139**Invoice No: **258766****MIKE CASTRUCCI FORD SALES**

## INVOICE

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

**WWW.MIKECASTRUCCI.COM****LOVELAND POLICE DEPT**

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Page 1 of 2

SERVICE ADVISOR: **60832 AMANDA M CAMPBEL**

|               |            |               |               |                                        |        |         |                  |           |       |
|---------------|------------|---------------|---------------|----------------------------------------|--------|---------|------------------|-----------|-------|
| COLOR         | YEAR       | MAKE/MODEL    |               | VIN                                    |        | LICENSE | MILEAGE IN / OUT |           | TAG   |
|               | 16         | FORD EXPLORER |               | 1FM5K8AR0GGD17155                      |        | 716     | 20648 / 20648    |           | TY161 |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED      |                                        | PO NO. | RATE    | PAYMENT          | INV. DATE |       |
| 01JAN16       |            | 01JAN2016     | 17:00 20NOV17 |                                        | 2      | 110.00  | CASH             | 17NOV17   |       |
| R.O. OPENED   |            | READY         |               | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |        |         |                  |           |       |
| 10:45 16NOV17 |            | 15:11 17NOV17 |               |                                        |        |         |                  |           |       |

| LINE | OPCODE | TECH | TYPE | HOURS | LIST | NET | TOTAL |
|------|--------|------|------|-------|------|-----|-------|
|------|--------|------|------|-------|------|-----|-------|

A Moved to: 258766C Line: A

SPLIT Moved to: 258766C Line: A

999ISPLT

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

\*\*\*\*\*

## B RECALL

CAUSE: .

17B25CC RECALL 17B25

61606 WPF

(N/C)

78024 WPF

(N/C)

72001 WPF

(N/C)

62019 WPF

(N/C)

1 BB5Z\*7841617\*A DOOR ASY - REAR

(N/C)

2 DB5Z\*5202\*A EXTENSION - EXHAUST PIPE

(N/C)

2 CK4Z\*13014\*B INSULATOR - TUNNEL

(N/C)

3 4M8Z\*54280B62\*A VALVE ASY - AUTO DRAIN

(N/C)

2 BB5Z\*61280B62\*B GRILLE ASY - VENT AIR OUTER

(N/C)

1 BB5Z\*78404A06\*C WEATHERSTRIP

(N/C)

1 HB5Z\*78442K03\*A KIT - REAR SPOILER REPAIR

(N/C)

MT17B25 ADDITIONAL TIME FOR RECALL 17B25

78024 WPF

(N/C)

17B25E RECALL 17B25

62019 WPF

(N/C)

17B25D RECALL 17B25

72001 WPF

(N/C)

FC: PART#: COUNT:

CLAIM TYPE: 17B25

AUTH CODE:

61606

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

20648 3.90 perform program 17B25cc, Mt17B25, 17B25E, and 17B25D

\*\*\*\*\*

C Moved to: 258766C Line: B

SPLIT Moved to: 258766C Line: B

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| SUBLET AMOUNT                 |        |
| MISC. CHARGES *               |        |
| TOTAL CHARGES                 |        |
| LESS INSURANCE                |        |
| SALES TAX                     |        |
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Customer Copy

Customer Number: **31139**Invoice No: **258766****MIKE CASTRUCCI FORD SALES**

INVOICE

**LOVELAND POLICE DEPT**126 S LEBANON RD  
LOVELAND, OH 45140-9301

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Cell:

Email: email|twilmes@safety-center.org|home

Page 2 of 2

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Fax (513) 965-2194

WWW.MIKECASTRUCCI.COM

SERVICE ADVISOR: **60832 AMANDA M CAMPBELL**

|               |            |               |                   |                                        |         |                  |           |       |
|---------------|------------|---------------|-------------------|----------------------------------------|---------|------------------|-----------|-------|
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|               | 16         | FORD EXPLORER | 1FM5K8AR0GGD17155 |                                        | 716     | 20648 / 20648    |           | TY161 |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED          | PO NO.                                 | RATE    | PAYMENT          | INV. DATE |       |
| 01JAN16       |            | 01JAN2016     | 17:00 20NOV17     | 2                                      | 110.00  | CASH             | 17NOV17   |       |
| R.O. OPENED   |            | READY         |                   | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |         |                  |           |       |
| 10:45 16NOV17 |            | 15:11 17NOV17 |                   |                                        |         |                  |           |       |

| LINE                            | OPCODE | TECH   | TYPE     | HOURS  | LIST | NET           | TOTAL |
|---------------------------------|--------|--------|----------|--------|------|---------------|-------|
|                                 |        |        | 999ISPLT |        |      |               | (N/C) |
| PARTS:                          | 0.00   | LABOR: | 0.00     | OTHER: | 0.00 | TOTAL LINE C: | 0.00  |
| *****                           |        |        |          |        |      |               |       |
| D Moved to: 258766C Line: C     |        |        |          |        |      |               |       |
| SPLIT Moved to: 258766C Line: C |        |        |          |        |      |               |       |
|                                 |        |        | 999ISPLT |        |      |               | (N/C) |
| PARTS:                          | 0.00   | LABOR: | 0.00     | OTHER: | 0.00 | TOTAL LINE D: | 0.00  |
| *****                           |        |        |          |        |      |               |       |
| E Moved to: 258766C Line: D     |        |        |          |        |      |               |       |
| SPLIT Moved to: 258766C Line: D |        |        |          |        |      |               |       |
|                                 |        |        | 999ISPLT |        |      |               | (N/C) |
| PARTS:                          | 0.00   | LABOR: | 0.00     | OTHER: | 0.00 | TOTAL LINE E: | 0.00  |
| *****                           |        |        |          |        |      |               |       |

\*\*\* THE FOLLOWING WORK NOT DONE-TRANSFERRED TO RO#258766C \*\*\*

A Moved to: 258766C Line: A

C Moved to: 258766C Line: B

D Moved to: 258766C Line: C

E Moved to: 258766C Line: D

\*\*\*\*\*  
 \*\*\*\*\* Thank you for your business at \*\*\*\*\*  
 \*\*\*\*\* Mike Castrucci Ford in Milford \*\*\*\*\*  
 \*\*\*\*\*

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INDICATED.**

| DESCRIPTION                   | TOTALS         |
|-------------------------------|----------------|
| LABOR AMOUNT                  | \$ 0.00        |
| PARTS AMOUNT                  | \$ 0.00        |
| GAS, OIL, LUBE                | \$ 0.00        |
| SUBLET AMOUNT                 | \$ 0.00        |
| MISC. CHARGES *               | \$ 0.00        |
| TOTAL CHARGES                 | \$ 0.00        |
| LESS INSURANCE                | \$ 0.00        |
| SALES TAX                     | \$ 0.00        |
| <b>PLEASE PAY THIS AMOUNT</b> | <b>\$ 0.00</b> |

DATE CUSTOMER SIGNATURE

AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

**Customer Copy**

Customer Number: **31139**Invoice No: **264704****MIKE CASTRUCCI FORD SALES**

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

**WWW.MIKECASTRUCCI.COM****LOVELAND POLICE DEPT**

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SERVICE ADVISOR: **60832 AMANDA M CAMPBEL**

SERVICE ADVISOR: 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| LINE | OPCODE | TECH | TYPE | A/HRS | S/HRS | COST | SALE | COMP | LIST | NET | TOTAL |
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|

A WORKS PKG, PERFORM OIL CHANGE, TIRE ROTATION AND BRAKE INSPECTION

CAUSE: WORKS PACKAGE

WORKS WORKS PKG, PERFORM OIL CHANGE, TIRE

ROTATION AND BRAKE INSPECTION

72001 CPC 0.00 0.80 2480 1745 17.45 17.45

1 FL\*500\*S FILTER ASY -

OIL

439 600 109 7.98 6.00 6.00

6 XO\*5W20\*BSP BULK OIL 1350 1650 0 2.75 2.75 16.50

PARTS: 22.50 LABOR: 17.45 OTHER: 0.00 TOTAL LINE A: 39.95

26534 0.80 COMPLETED FULL WORKS PACKAGE INCLUDING FULL SERVICE OIL AND FILTER REPLACEMENT, TIRE ROTATION, AND BRAKE INSPECTION. SET FLUID LEVELS AND TIRE PRESSURES. RELEARNED TIRE PRESSURE MONITORING SYSTEM IF NEEDED.

B PERFORM MULTI POINT INSPECTION

99P PERFORM MULTI POINT INSPECTION

61606 CPC 0.00 0.00 0 0 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

26534 will need 4 new tires, transmission fluid flush, and coolant flush, air filter, all next oil change visit

C\*\* REPLACE FRONT BRAKE PADS AND MACHINE ROTORS

04 BRAKES

61606 CPC 0.00 1.00 3000 6000 60.00 60.00

78024 CPC 0.00 1.00 3000 6000 60.00 60.00

0.00 2.00 6000 12000 \*\* 120.00 120.00

1 DG1Z\*2001\*F KIT - BRAKE

LINING

3998 5995 990 72.69 59.95 59.95

PARTS: 59.95 LABOR: 120.00 OTHER: 0.00 TOTAL LINE C: 179.95

26534 2.00 replace front brake pads and resurface both front rotors

D\*\* BATTERY INSPECTED AND OK ON THIS VISIT

55FOZGBATT BATTERY INSPECTED AND OK ON THIS VISIT

61606 CPC 0.00 0.00 0 0 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

E\*\* BRAKES INSPECTED AND OK ON THIS VISIT

55FOZGBK BRAKES INSPECTED AND OK ON THIS VISIT

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| DESCRIPTION                   | TOTALS |
|-------------------------------|--------|
| LABOR AMOUNT                  |        |
| PARTS AMOUNT                  |        |
| GAS, OIL, LUBE                |        |
| SUBLET AMOUNT                 |        |
| MISC. CHARGES *               |        |
| TOTAL CHARGES                 |        |
| LESS INSURANCE                |        |
| SALES TAX                     |        |
| <b>PLEASE PAY THIS AMOUNT</b> |        |

DATE CUSTOMER SIGNATURE

AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

**Accounting Copy**



Customer Number: **31139**Invoice No: **264704****MIKE CASTRUCCI FORD SALES**

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

**WWW.MIKECASTRUCCI.COM****LOVELAND POLICE DEPT**

126 S LEBANON RD

LOVELAND, OH 45140-9301

Home: 820-1301

Bus: 513-583-3000

Cell:

Email: email@twilmes@safety-center.org/home

Page 2 of 2

SERVICE ADVISOR: **60832 AMANDA M CAMPBELL**

|               |            |               |               |                                        |        |         |                  |       |
|---------------|------------|---------------|---------------|----------------------------------------|--------|---------|------------------|-------|
| COLOR         | YEAR       | MAKE/MODEL    |               | VIN                                    |        | LICENSE | MILEAGE IN / OUT | TAG   |
|               | 16         | FORD EXPLORER |               | 1FM5K8AR0GGD17155                      |        | 716     | 26534 / 26534    | TY956 |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED      | PO NO.                                 | RATE   | PAYMENT | INV. DATE        |       |
| 01JAN16       |            | 01JAN2016     | 17:00 20FEB18 | 2                                      | 110.00 | CHG     | 20FEB18          |       |
| R.O. OPENED   |            | READY         |               | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |        |         |                  |       |
| 10:59 20FEB18 |            | 16:42 20FEB18 |               |                                        |        |         |                  |       |

| LINE                                                             | OPCODE | TECH  | TYPE   | A/HRS | S/HRS | COST   | SALE | COMP | LIST          | NET  | TOTAL |
|------------------------------------------------------------------|--------|-------|--------|-------|-------|--------|------|------|---------------|------|-------|
|                                                                  |        | 61606 | CPC    | 0.00  | 0.00  | 0      | 0    |      |               | 0.00 | 0.00  |
| PARTS:                                                           |        | 0.00  | LABOR: | 0.00  |       | OTHER: | 0.00 |      | TOTAL LINE E: |      | 0.00  |
| F** INSPECTED TREAD DEPTH ON TIRES, CHECKED OK THIS VISIT        |        |       |        |       |       |        |      |      |               |      |       |
| 55FOZGTIRE INSPECTED TREAD DEPTH ON TIRES, CHECKED OK THIS VISIT |        |       |        |       |       |        |      |      |               |      |       |
|                                                                  |        | 61606 | CPC    | 0.00  | 0.00  | 0      | 0    |      |               | 0.00 | 0.00  |
| PARTS:                                                           |        | 0.00  | LABOR: | 0.00  |       | OTHER: | 0.00 |      | TOTAL LINE F: |      | 0.00  |
| CUSTOMER PAY SHOP CHARGE FOR REPA                                |        |       |        |       |       | 0      | 2062 |      |               |      | 20.62 |

\*\*\*\*\*  
 \*\*\*\*\* Thank you for your business at \*\*\*\*\*  
 \*\*\*\*\* Mike Castrucci Ford in Milford \*\*\*\*\*  
 \*\*\*\*\*

| DATE     | START | FINISH | DURATION | TYPE | TECH  | LINE(S) | CHG |
|----------|-------|--------|----------|------|-------|---------|-----|
| 02-20-18 | 13:43 | 13:43  | 0.00     | W    | 61606 | A       |     |
|          | 14:31 | 14:31  | 0.00     | W    | 61606 | B       |     |
|          | 14:31 | 14:31  | 0.00     | W    | 61606 | C       |     |

| ACCOUNT | SALE  | COST  | CONTROL | ACCOUNT | SALE | COST | CONTROL |
|---------|-------|-------|---------|---------|------|------|---------|
| 5700    | 13745 | 8480  |         | 5430    | 6595 | 4437 |         |
| 5781    | 1650  | 1350  |         | 5770    | 2062 | 0    |         |
| 1120    | 24052 | ***** | 31139   |         |      |      |         |

COST, SALE, &amp; COMP TOTALS 14267 24052 1099

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| DESCRIPTION                   | TOTALS           |
|-------------------------------|------------------|
| LABOR AMOUNT                  | \$ 137.45        |
| PARTS AMOUNT                  | \$ 82.45         |
| GAS, OIL, LUBE                | \$ 0.00          |
| SUBLET AMOUNT                 | \$ 0.00          |
| MISC. CHARGES *               | \$ 20.62         |
| TOTAL CHARGES                 | \$ 240.52        |
| LESS INSURANCE                | \$ 0.00          |
| SALES TAX                     | \$ 0.00          |
| <b>PLEASE PAY THIS AMOUNT</b> | <b>\$ 240.52</b> |

**Accounting Copy**



Customer Number: 31139

Invoice No: 266974

MIKE CASTRUCCI FORD SALES

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

WWW.MIKECASTRUCCI.COM

## LOVELAND POLICE DEPT

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LOVELAND, OH 45140-9301

Home: 820-1301

Bus: 513-583-3000

Cell:

Email: email|twilmes@safety-center.org|home

Page 1 of 1

SERVICE ADVISOR: 60832 AMANDA M CAMPBELL

| COLOR         | YEAR       | MAKE/MODEL    | VIN                                    | LICENSE | MILEAGE IN / OUT | TAG     |           |
|---------------|------------|---------------|----------------------------------------|---------|------------------|---------|-----------|
|               | 16         | FORD EXPLORER | 1FM5K8AR0GGD17155                      | 716     | 28364 / 28364    | T155    |           |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED                               | PO NO.  | RATE             | PAYMENT | INV. DATE |
| 01JAN16       |            | 01JAN2016     | 17:00 30MAR18                          | 2       | 110.00           | CASH    | 26MAR18   |
| R.O. OPENED   |            | READY         | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |         |                  |         |           |
| 11:59 26MAR18 |            | 16:32 26MAR18 |                                        |         |                  |         |           |

| LINE | OPCODE | TECH | TYPE | A/HRS | S/HRS | COST | SALE | COMP | LIST | NET | TOTAL |
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|

A C/S HAD TO JUMP VEH TO START

CAUSE: .

CONCERN CODE:

10654C BATTERY - TEST, CHARGE, AND RE-TEST

(10653/10654/10655) - L

61606 WPF 1.29 0.20 600 1920 19.20 19.20

1 BXT\*65\*750 BATTERY 10396 12995 0 129.95 129.95 129.95

10654C1 BATTERY - REPLACE (10653/10654/10655) - L

61606 WPF 0.00 0.30 900 2880 28.80 28.80

FC: D02 42

PART#: BXT\*65\*750

COUNT:

10396

12995 TPARTS

CLAIM TYPE:

AUTH CODE: FE8CL

61606

1500

4800 TLABOR

PARTS: 129.95 LABOR: 48.00 OTHER: 0.00 TOTAL LINE A: 177.95

28364 check out and test battery and verified concern. check for

tsb, ssm non related to concern. replace battery, DTC 9CA 94SJ ACE

FE8CL

\*\*\*\*\*  
 \*\*\*\*\* Thank you for your business at \*\*\*\*\*  
 \*\*\*\*\* Mike Castrucci Ford in Milford \*\*\*\*\*  
 \*\*\*\*\*

| DATE     | START | FINISH | DURATION | TYPE | TECH  | LINE(S) | CHG |
|----------|-------|--------|----------|------|-------|---------|-----|
| 03-26-18 | 13:26 | 14:43  | 1.29     | W    | 61606 | A       |     |

| ACCOUNT | SALE  | COST  | CONTROL | ACCOUNT | SALE  | COST  | CONTROL |
|---------|-------|-------|---------|---------|-------|-------|---------|
| 5720    | 4800  | 1500  |         | 5460    | 12995 | 10396 |         |
| 1140    | 17795 | ***** |         |         |       |       |         |

COST, SALE, &amp; COMP TOTALS 11896 17795 0

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| DESCRIPTION            | TOTALS  |
|------------------------|---------|
| LABOR AMOUNT           | \$ 0.00 |
| PARTS AMOUNT           | \$ 0.00 |
| GAS, OIL, LUBE         | \$ 0.00 |
| SUBLET AMOUNT          | \$ 0.00 |
| MISC. CHARGES *        | \$ 0.00 |
| TOTAL CHARGES          | \$ 0.00 |
| LESS INSURANCE         | \$ 0.00 |
| SALES TAX              | \$ 0.00 |
| PLEASE PAY THIS AMOUNT | \$ 0.00 |

Accounting Copy

Customer Number: **31139**Invoice No: **272798****MIKE CASTRUCCI FORD SALES**

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

**WWW.MIKECASTRUCCI.COM****LOVELAND POLICE DEPT**

126 S LEBANON RD

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Cell:

Email: email|twilmes@safety-center.org|home

Page 1 of 2

SERVICE ADVISOR: **60832 AMANDA M CAMPBEL**

|               |            |               |                                        |         |                  |         |           |
|---------------|------------|---------------|----------------------------------------|---------|------------------|---------|-----------|
| COLOR         | YEAR       | MAKE/MODEL    | VIN                                    | LICENSE | MILEAGE IN / OUT | TAG     |           |
|               | 16         | FORD EXPLORER | 1FM5K8AR0GGD17155                      | 716     | 31223 / 31223    | TY920   |           |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED                               | PO NO.  | RATE             | PAYMENT | INV. DATE |
| 01JAN16       |            | 01JAN2016     | 17:00 11JUN18                          | 716     | 110.00           | CHG     | 11JUN18   |
| R.O. OPENED   |            | READY         | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |         |                  |         |           |
| 10:15 11JUN18 |            | 16:32 11JUN18 |                                        |         |                  |         |           |

| LINE | OPCODE | TECH | TYPE | A/HRS | S/HRS | COST | SALE | COMP | LIST | NET | TOTAL |
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|

**A PERFORM MULTI POINT INSPECTION****99P PERFORM MULTI POINT INSPECTION**

61606 CPC 0.02 0.00 0 0 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

**B OIL AND FILTER CHANGE****OC OIL AND FILTER CHANGE**

61606 CPC 0.00 0.30 900 800 8.00 8.00

**1 FL\*500\*S FILTER ASY -**

OIL 439 600 109 7.98 6.00 6.00

6 XO\*5W20\*BSP BULK OIL 1380 1650 0 2.75 2.75 16.50

PARTS: 22.50 LABOR: 8.00 OTHER: 0.00 TOTAL LINE B: 30.50

31223 0.30 COMPLETED FULL SERVICE OIL CHANGE AND FILTER

REPLACEMENT. CHECKED FLUID LEVELS AND TIRE PRESSURES. COMPLETED

INSPECTION PER FORD SPECIFICATIONS.

**C ALIGNMENT 4 WHEEL****A4 ALIGNMENT 4 WHEEL**

78024 CPC 0.00 1.50 4500 8995 89.95 89.95

PARTS: 0.00 LABOR: 89.95 OTHER: 0.00 TOTAL LINE C: 89.95

31223 1.50 COMPLETED 4 WHEEL ALIGNMENT, PRINTED OFF SPEC SHEET AND

ATTACHEDCOMPLETED 4 WHEEL ALIGNMENT, PRINTED OFF SPEC SHEET AND

ATTACHED

**D REPLACED ALL 4 TIRES. NEW TIRES IN REAR****MB4 MOUNT AND BALANCE 4 TIRES**

61606 CPC 0.00 1.20 3600 8000 80.00 80.00

PARTS: 0.00 LABOR: 80.00 OTHER: 0.00 TOTAL LINE D: 80.00

**E BALANCE****01 MAINTENANCE**

61606 CPC 0.00 0.00 0 0 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00

31223 1.20 REMOVED OLD AND INSTALLED NEW TIRE(S), SET PRESSURES AND

RELEARNED TIRE PRESSURE SYSTEM IF NECESSARY.

**F TRANS FLUSH****BGTF BG TRANSMISSION FLUSH**

62019 CPC 0.00 1.00 2900 7095 70.95 70.95

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|------------------------|--------|
| LABOR AMOUNT           |        |
| PARTS AMOUNT           |        |
| GAS, OIL, LUBE         |        |
| SUBLET AMOUNT          |        |
| MISC. CHARGES *        |        |
| TOTAL CHARGES          |        |
| LESS INSURANCE         |        |
| SALES TAX              |        |
| PLEASE PAY THIS AMOUNT |        |

**Accounting Copy**

Customer Number: **31139**Invoice No: **272798****MIKE CASTRUCCI FORD SALES**

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

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Page 2 of 2

SERVICE ADVISOR: **60832 AMANDA M CAMPBELL**

| COLOR         | YEAR       | MAKE/MODEL    |               | VIN                                    |        | LICENSE | MILEAGE IN / OUT |           | TAG   |
|---------------|------------|---------------|---------------|----------------------------------------|--------|---------|------------------|-----------|-------|
|               | 16         | FORD EXPLORER |               | 1FM5K8AR0GGD17155                      |        | 716     | 31223 / 31223    |           | TY920 |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED      |                                        | PO NO. | RATE    | PAYMENT          | INV. DATE |       |
| 01JAN16       |            | 01JAN2016     | 17:00 11JUN18 |                                        | 716    | 110.00  | CHG              | 11JUN18   |       |
| R.O. OPENED   |            | READY         |               | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |        |         |                  |           |       |
| 10:15 11JUN18 |            | 16:32 11JUN18 |               |                                        |        |         |                  |           |       |

| LINE                              | OPCODE | TECH                             | TYPE                         | A/HRS  | S/HRS | COST          | SALE | COMP | LIST  | NET    | TOTAL |
|-----------------------------------|--------|----------------------------------|------------------------------|--------|-------|---------------|------|------|-------|--------|-------|
|                                   | 1      | BG*6600*                         | TRANS FLUSH KIT              |        |       | 2140          | 3500 | 0    | 35.00 | 35.00  | 35.00 |
|                                   | 12     | XT*10*BLV                        | OIL - AUTOMATIC TRANSMISSION |        |       | 3732          | 8400 | 0    | 7.00  | 7.00   | 84.00 |
| PARTS:                            | 119.00 | LABOR:                           | 70.95                        | OTHER: | 0.00  | TOTAL LINE F: |      |      |       | 189.95 |       |
| 31223                             | 1.00   | perform transmission fluid flush |                              |        |       |               |      |      |       |        |       |
| G COOLANT FLUSH                   |        |                                  |                              |        |       |               |      |      |       |        |       |
|                                   | BGCF   | BG COOLANT FLUSH                 |                              |        |       |               |      |      |       |        |       |
|                                   | 72001  | CPC                              | 0.00                         | 1.00   |       | 3100          | 7495 |      |       | 74.95  | 74.95 |
|                                   | 1      | BG*5901*                         | BG COOLANT KIT               |        |       | 1935          | 2500 | 0    | 25.00 | 25.00  | 25.00 |
|                                   | 1      | VC*3*B                           | ANTI-FREEZE                  |        |       | 1676          | 2250 | 249  | 22.50 | 22.50  | 22.50 |
|                                   | 1      | VC*7*DW                          | DISTILLED WATER              |        |       | 100           | 250  | 0    | 2.50  | 2.50   | 2.50  |
| PARTS:                            | 50.00  | LABOR:                           | 74.95                        | OTHER: | 0.00  | TOTAL LINE G: |      |      |       | 124.95 |       |
| 31223                             | 1.00   | perform coolant fluid flush      |                              |        |       |               |      |      |       |        |       |
| CUSTOMER PAY SHOP CHARGE FOR REPA |        |                                  |                              |        |       | 0             | 3263 |      |       |        | 32.63 |

\*\*\*\*\*  
 \*\*\*\*\* Thank you for your business at \*\*\*\*\*  
 \*\*\*\*\* Mike Castrucci Ford in Milford \*\*\*\*\*  
 \*\*\*\*\*

| DATE     | START | FINISH | DURATION | TYPE | TECH  | LINE(S) | CHG |
|----------|-------|--------|----------|------|-------|---------|-----|
| 06-11-18 | 15:02 | 15:03  | 0.02     | W    | 61606 | A       |     |
|          | 15:03 | 15:03  | 0.00     | W    | 61606 | B       |     |
|          | 15:03 | 15:03  | 0.00     | W    | 61606 | C       |     |
|          | 15:03 | 15:03  | 0.00     | W    | 61606 | D       |     |
|          | 15:03 | 15:03  | 0.00     | W    | 61606 | E       |     |
|          | 15:04 | 15:04  | 0.00     | W    | 61606 | F       |     |
|          | 15:04 | 15:04  | 0.00     | W    | 61606 | G       |     |

| ACCOUNT | SALE  | COST  | CONTROL | ACCOUNT | SALE  | COST  | CONTROL |
|---------|-------|-------|---------|---------|-------|-------|---------|
| 5700    | 32385 | 15000 |         | 5430    | 17500 | 10022 |         |
| 5781    | 1650  | 1380  |         | 5770    | 3263  | 0     |         |
| 1120    | 54798 | ***** | 31139   |         |       |       |         |

COST, SALE, &amp; COMP TOTALS 26402 54798 358

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| DESCRIPTION                   | TOTALS           |
|-------------------------------|------------------|
| LABOR AMOUNT                  | \$ 323.85        |
| PARTS AMOUNT                  | \$ 191.50        |
| GAS, OIL, LUBE                | \$ 0.00          |
| SUBLET AMOUNT                 | \$ 0.00          |
| MISC. CHARGES *               | \$ 32.63         |
| TOTAL CHARGES                 | \$ 547.98        |
| LESS INSURANCE                | \$ 0.00          |
| SALES TAX                     | \$ 0.00          |
| <b>PLEASE PAY THIS AMOUNT</b> | <b>\$ 547.98</b> |

Customer Number: **31139**Invoice No: **272596C****MIKE CASTRUCCI FORD SALES**

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

**WWW.MIKECASTRUCCI.COM****LOVELAND POLICE DEPT**

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Cell:

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Page 1 of 2

SERVICE ADVISOR: **60832 AMANDA M CAMPBEL**

| COLOR         | YEAR       | MAKE/MODEL    |               | VIN                                    |  | LICENSE | MILEAGE IN / OUT | TAG       |
|---------------|------------|---------------|---------------|----------------------------------------|--|---------|------------------|-----------|
|               | 16         | FORD EXPLORER |               | 1FM5K8AR0GGD17155                      |  | 716     | 31214 / 35247    | TY071     |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED      | PO NO.                                 |  | RATE    | PAYMENT          | INV. DATE |
| 01JAN16       |            | 01JAN2016     | 17:00 25AUG18 | 2                                      |  | 110.00  | CHG              | 22AUG18   |
| R.O. OPENED   |            | READY         |               | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |  |         |                  |           |
| 11:31 07JUN18 |            | 13:07 22AUG18 |               |                                        |  |         |                  |           |

| LINE | OPCODE | TECH | TYPE | A/HRS | S/HRS | COST | SALE | COMP | LIST | NET | TOTAL |
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|

A\*\* WORKS PKG, PERFORM OIL CHANGE, TIRE ROTATION AND BRAKE INSPECTION

CAUSE: WORKS PACKAGE

CONCERN CODE:

WORKS WORKS PKG, PERFORM OIL CHANGE, TIRE

ROTATION AND BRAKE INSPECTION

61606 CPC 0.00 0.40 1200 872 8.72 8.72

62019 CPC 0.00 0.40 1160 873 8.73 8.73

0.00 0.80 2360 1745 \*\* 17.45 17.45

1 FL\*500\*S FILTER ASY -

OIL 439 600 110 7.98 6.00 6.00

6 XO\*5W20\*BSP BULK OIL 1440 1650 0 2.75 2.75 16.50

PARTS: 22.50 LABOR: 17.45 OTHER: 0.00 TOTAL LINE A: 39.95

35247 0.80

COMPLETED FULL WORKS PACKAGE INCLUDING FULL SERVICE OIL AND FILTER REPLACEMENT, TIRE ROTATION, AND BRAKE INSPECTION. SET FLUID LEVELS AND TIRE PRESSURES. RELEARNED TIRE PRESSURE MONITORING SYSTEM IF NEEDED. mileage at time of oil change service is 35247, next service is

40247

B\*\* BATTERY INSPECTED AND OK ON THIS VISIT

CONCERN CODE:

55FOZGBATT BATTERY INSPECTED AND OK ON THIS VISIT

61606 CPC 0.00 0.00 0 0 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

C\*\* BRAKES INSPECTED AND OK ON THIS VISIT

CONCERN CODE:

55FOZGBK BRAKES INSPECTED AND OK ON THIS VISIT

61606 CPC 0.00 0.00 0 0 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

D\*\* INSPECTED TREAD DEPTH ON TIRES, CHECKED OK THIS VISIT

CONCERN CODE:

55FOZGTIRE INSPECTED TREAD DEPTH ON TIRES,

CHECKED OK THIS VISIT

61606 CPC 0.00 0.00 0 0 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

| WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES. |  |  |  |  |  | * SHOP SUPPLY COSTS:                                                                                                                                          |  | DESCRIPTION            | TOTALS |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|--|--|--|--|---------------------------------------------------------------------------------------------------------------------------------------------------------------|--|------------------------|--------|
| By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |  |  |  |  |  | We have added a charge equal to 15% of the total labor cost, not to exceed \$35.00 to the Repair Order for shop supplies used in connection with this repair. |  | LABOR AMOUNT           |        |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |  |  |  |  |  |                                                                                                                                                               |  | PARTS AMOUNT           |        |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |  |  |  |  |  |                                                                                                                                                               |  | GAS, OIL, LUBE         |        |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |  |  |  |  |  |                                                                                                                                                               |  | SUBLET AMOUNT          |        |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |  |  |  |  |  |                                                                                                                                                               |  | MISC. CHARGES *        |        |
| DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |  |  |  |  |  | ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.                                                                                                                 |  | TOTAL CHARGES          |        |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |  |  |  |  |  |                                                                                                                                                               |  | LESS INSURANCE         |        |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |  |  |  |  |  |                                                                                                                                                               |  | SALES TAX              |        |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |  |  |  |  |  |                                                                                                                                                               |  | PLEASE PAY THIS AMOUNT |        |

**Accounting Copy**



Customer Number: **31139**Invoice No: **272596C****MIKE CASTRUCCI FORD SALES**

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

**WWW.MIKECASTRUCCI.COM****LOVELAND POLICE DEPT**

126 S LEBANON RD

LOVELAND, OH 45140-9301

Home: 820-1301

Bus: 513-583-3000

Cell:

Email: email|mbyrde@lovelandoh.gov/work

Page 2 of 2

SERVICE ADVISOR: **60832 AMANDA M CAMPBELL**

| COLOR         | YEAR       | MAKE/MODEL    | VIN                                    | LICENSE | MILEAGE IN / OUT | TAG     |           |
|---------------|------------|---------------|----------------------------------------|---------|------------------|---------|-----------|
|               | 16         | FORD EXPLORER | 1FM5K8AR0GGD17155                      | 716     | 31214 / 35247    | TY071   |           |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED                               | PO NO.  | RATE             | PAYMENT | INV. DATE |
| 01JAN16       |            | 01JAN2016     | 17:00 25AUG18                          | 2       | 110.00           | CHG     | 22AUG18   |
| R.O. OPENED   |            | READY         | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |         |                  |         |           |
| 11:31 07JUN18 |            | 13:07 22AUG18 |                                        |         |                  |         |           |

| LINE     | OPCODE | TECH | TYPE   | A/HRS | S/HRS | COST | SALE | COMP | LIST | NET | TOTAL |
|----------|--------|------|--------|-------|-------|------|------|------|------|-----|-------|
| CUSTOMER | PAY    | SHOP | CHARGE | FOR   | REPA  | 0    | 262  |      |      |     | 2.62  |

\*\*\*\*\*  
 \*\*\*\*\* Thank you for your business at \*\*\*\*\*  
 \*\*\*\*\* Mike Castrucci Ford in Milford \*\*\*\*\*  
 \*\*\*\*\*

| DATE     | START | FINISH | DURATION | TYPE | TECH  | LINE(S) | CHG |
|----------|-------|--------|----------|------|-------|---------|-----|
| 08-22-18 | 11:30 | 11:30  | 0.00     | W    | 61606 | A       |     |

| ACCOUNT | SALE | COST  | CONTROL | ACCOUNT | SALE | COST | CONTROL |
|---------|------|-------|---------|---------|------|------|---------|
| 5700    | 1745 | 2360  |         | 5430    | 600  | 439  |         |
| 5781    | 1650 | 1440  |         | 5770    | 262  | 0    |         |
| 1120    | 4257 | ***** | 31139   |         |      |      |         |



COST, SALE, &amp; COMP TOTALS 4239 4257 110

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**\* SHOP SUPPLY COSTS:**  
 We have added a charge equal to 15% of the total labor cost, not to exceed \$35.00 to the Repair Order for shop supplies used in connection with this repair.

**ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.**

| DESCRIPTION                   | TOTALS          |
|-------------------------------|-----------------|
| LABOR AMOUNT                  | \$ 17.45        |
| PARTS AMOUNT                  | \$ 22.50        |
| GAS, OIL, LUBE                | \$ 0.00         |
| SUBLET AMOUNT                 | \$ 0.00         |
| MISC. CHARGES *               | \$ 2.62         |
| TOTAL CHARGES                 | \$ 42.57        |
| LESS INSURANCE                | \$ 0.00         |
| SALES TAX                     | \$ 0.00         |
| <b>PLEASE PAY THIS AMOUNT</b> | <b>\$ 42.57</b> |

**Accounting Copy**

Customer Number: **31139**Invoice No: **272596****MIKE CASTRUCCI FORD SALES**

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

**WWW.MIKECASTRUCCI.COM****LOVELAND POLICE DEPT**

126 S LEBANON RD

LOVELAND, OH 45140-9301

Home: 820-1301

Bus: 513-583-3000

Cell:

Email: email@mbyrde@lovelandoh.gov/work

Page 1 of 2

SERVICE ADVISOR: **60832 AMANDA M CAMPBELL**

| COLOR         | YEAR       | MAKE/MODEL    | VIN                                    | LICENSE | MILEAGE IN / OUT | TAG     |           |
|---------------|------------|---------------|----------------------------------------|---------|------------------|---------|-----------|
|               | 16         | FORD EXPLORER | 1FM5K8AR0GGD17155                      | 716     | 31214 / 35247    | TY071   |           |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED                               | PO NO.  | RATE             | PAYMENT | INV. DATE |
| 01JAN16       |            | 01JAN2016     | 17:00 25AUG18                          | 2       | 110.00           | CASH    | 23AUG18   |
| R.O. OPENED   |            | READY         | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |         |                  |         |           |
| 11:31 07JUN18 |            | 11:22 23AUG18 |                                        |         |                  |         |           |

| LINE | OPCODE | TECH | TYPE | A/HRS | S/HRS | COST | SALE | COMP | LIST | NET | TOTAL |
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|

A C/S DRIVERS SEAT BACK COVER WORN UNEVEN

CAUSE: .

CONCERN CODE:

37 SEATING

61606 WPF 0.37 0.00

0

0

0.00

0.00

1 FG1Z\*5464417\*PB COVER

ASY - SEAT BACK

15900

22260

0

265.00

222.60

222.60

FC: S52 30

PART#: FG1Z\*5464417\*PB

COUNT:

15900

22260 TPARTS

CLAIM TYPE:

AUTH CODE: THIE577438

61606

0

0 TLABOR

SUBL REPLACE SEAT BACK COVER PO#F49425

WPF

14774

14774

147.74

147.74

PARTS: 222.60 LABOR: 0.00 OTHER: 147.74 TOTAL LINE A: 370.34

35247 check out and took pictures, submit to ford, check for tsb,

ssm non. approve THIE577438

B Moved to: 272596C Line: A

SPLIT Moved to: 272596C Line: A

999ISPLT 0.00 0.00

0

0

0.00

0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

C Moved to: 272596C Line: B

SPLIT Moved to: 272596C Line: B

999ISPLT 0.00 0.00

0

0

0.00

0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

D Moved to: 272596C Line: C

SPLIT Moved to: 272596C Line: C

999ISPLT 0.00 0.00

0

0

0.00

0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

E Moved to: 272596C Line: D

SPLIT Moved to: 272596C Line: D

999ISPLT 0.00 0.00

0

0

0.00

0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00

**WARRANTY DISCLAIMER:** ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

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**ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.**

| DESCRIPTION                   | TOTALS |
|-------------------------------|--------|
| LABOR AMOUNT                  |        |
| PARTS AMOUNT                  |        |
| GAS, OIL, LUBE                |        |
| SUBLET AMOUNT                 |        |
| MISC. CHARGES *               |        |
| TOTAL CHARGES                 |        |
| LESS INSURANCE                |        |
| SALES TAX                     |        |
| <b>PLEASE PAY THIS AMOUNT</b> |        |

DATE CUSTOMER SIGNATURE

AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

**Accounting Copy**

Customer Number: **31139**Invoice No: **272596****MIKE CASTRUCCI FORD SALES**

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

**WWW.MIKECASTRUCCI.COM****LOVELAND POLICE DEPT**

126 S LEBANON RD

LOVELAND, OH 45140-9301

Home: 820-1301

Bus: 513-583-3000

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Email: email|mbyrde@lovelandoh.gov|work

Page 2 of 2

SERVICE ADVISOR: **60832 AMANDA M CAMPBELL**

|               |            |               |                                        |        |         |                  |           |
|---------------|------------|---------------|----------------------------------------|--------|---------|------------------|-----------|
| COLOR         | YEAR       | MAKE/MODEL    | VIN                                    |        | LICENSE | MILEAGE IN / OUT | TAG       |
|               | 16         | FORD EXPLORER | 1FM5K8AR0GGD17155                      |        | 716     | 31214 / 35247    | TY071     |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED                               | PO NO. | RATE    | PAYMENT          | INV. DATE |
| 01JAN16       |            | 01JAN2016     | 17:00 25AUG18                          | 2      | 110.00  | CASH             | 23AUG18   |
| R.O. OPENED   |            | READY         | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |        |         |                  |           |
| 11:31 07JUN18 |            | 11:22 23AUG18 |                                        |        |         |                  |           |

| LINE | OPCODE | TECH | TYPE | A/HRS | S/HRS | COST | SALE | COMP | LIST | NET | TOTAL |
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|

\*\*\* THE FOLLOWING WORK NOT DONE-TRANSFERRED TO RO#272596C \*\*\*

B Moved to: 272596C Line: A

C Moved to: 272596C Line: B

D Moved to: 272596C Line: C

E Moved to: 272596C Line: D

\*\*\*\*\*  
 \*\*\*\*\* Thank you for your business at \*\*\*\*\*  
 \*\*\*\*\* Mike Castrucci Ford in Milford \*\*\*\*\*  
 \*\*\*\*\*

| DATE     | START | FINISH | DURATION | TYPE | TECH  | LINE(S) | CHG |
|----------|-------|--------|----------|------|-------|---------|-----|
| 08-22-18 | 11:30 | 11:52  | 0.37     | W    | 61606 | A       |     |

| ACCOUNT | SALE  | COST  | CONTROL | ACCOUNT | SALE  | COST  | CONTROL |
|---------|-------|-------|---------|---------|-------|-------|---------|
| 5720    | 0     | 0     |         | 5460    | 22260 | 15900 |         |
| 5750    | 14774 | 14774 |         | 5700    | 0     | 0     |         |
| 1140    | 37034 | ***** |         | 1300    | 0     | ***** |         |

COST, SALE, &amp; COMP TOTALS 30674 37034 0

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**\*SHOP SUPPLY COSTS:**

We have added a charge equal to 15% of the total labor cost, not to exceed \$35.00 to the Repair Order for shop supplies used in connection with this repair.

**ALL PARTS ARE NEW  
UNLESS OTHERWISE  
INDICATED.**

| DESCRIPTION                   | TOTALS         |
|-------------------------------|----------------|
| LABOR AMOUNT                  | \$ 0.00        |
| PARTS AMOUNT                  | \$ 0.00        |
| GAS, OIL, LUBE                | \$ 0.00        |
| SUBLET AMOUNT                 | \$ 0.00        |
| MISC. CHARGES *               | \$ 0.00        |
| TOTAL CHARGES                 | \$ 0.00        |
| LESS INSURANCE                | \$ 0.00        |
| SALES TAX                     | \$ 0.00        |
| <b>PLEASE PAY THIS AMOUNT</b> | <b>\$ 0.00</b> |

**Accounting Copy**

Customer Number: **31139**Invoice No: **282419****MIKE CASTRUCCI FORD SALES**

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

**WWW.MIKECASTRUCCI.COM****LOVELAND POLICE DEPT**

126 S LEBANON RD

LOVELAND, OH 45140-9301

Home: 820-1301

Bus: 513-583-3000

Cell:

Email: email|mbyrde@lovelandoh.gov|work

Page 1 of 2

SERVICE ADVISOR: **60832 AMANDA M CAMPBEL**

|               |            |               |               |                                        |        |         |                  |           |       |
|---------------|------------|---------------|---------------|----------------------------------------|--------|---------|------------------|-----------|-------|
| COLOR         | YEAR       | MAKE/MODEL    |               | VIN                                    |        | LICENSE | MILEAGE IN / OUT |           | TAG   |
|               | 16         | FORD EXPLORER |               | 1FM5K8AR0GGD17155                      |        | 716     | 38336 / 38336    |           | TY304 |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED      |                                        | PO NO. | RATE    | PAYMENT          | INV. DATE |       |
| 01JAN16       |            | 01JAN2016     | 17:00 25OCT18 |                                        | 2      | 110.00  | CHG              | 24OCT18   |       |
| R.O. OPENED   |            | READY         |               | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |        |         |                  |           |       |
| 11:21 23OCT18 |            | 07:51 24OCT18 |               |                                        |        |         |                  |           |       |

| LINE | OPCODE | TECH | TYPE | A/HRS | S/HRS | COST | SALE | COMP | LIST | NET | TOTAL |
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|

A WORKS PKG, PERFORM OIL CHANGE, TIRE ROTATION AND BRAKE INSPECTION

CAUSE: WORKS PACKAGE

WORKS WORKS PKG, PERFORM OIL CHANGE, TIRE

ROTATION AND BRAKE INSPECTION

61606 CPC 0.00 0.80 2400 1745 17.45 17.45

1 FL\*500\*S FILTER ASY -

OIL

439 600 110 7.98 6.00 6.00

6 XO\*5W20\*BSP BULK OIL

1440 1650 0 2.75 2.75 16.50

PARTS: 22.50 LABOR: 17.45 OTHER: 0.00 TOTAL LINE A: 39.95

38336 0.80 COMPLETED FULL WORKS PACKAGE INCLUDING FULL SERVICE OIL

AND FILTER REPLACEMENT, TIRE ROTATION, AND BRAKE INSPECTION. SET FLUID

LEVELS AND TIRE PRESSURES. RELEARNED TIRE PRESSURE MONITORING SYSTEM IF

NEEDED.

B PERFORM MULTI POINT INSPECTION

01FOZZPOLLEN PERFORM MAINTENANCE ON POLLEN FILTER

78024 CPC 0.00 0.50 1500 1495 14.95 14.95

1 FP\*68\* FILTER - ODOUR

AND PARTICLES

950 3500 238 35.00 35.00 35.00

PARTS: 35.00 LABOR: 14.95 OTHER: 0.00 TOTAL LINE B: 49.95

38336 0.50 replace the cabin pollen air filter

C\*\* BATTERY INSPECTED AND OK ON THIS VISIT

55FOZGBATT BATTERY INSPECTED AND OK ON THIS VISIT

78024 CPC 0.00 0.00 0 0 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

D\*\* BRAKES INSPECTED AND WILL REQUIRE FUTURE ATTENTION

55FOZYBK BRAKES INSPECTED AND WILL REQUIRE FUTURE

ATTENTION

78024 CPC 0.00 0.00 0 0 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

E\*\* INSPECTED TREAD DEPTH ON TIRES, CHECKED OK THIS VISIT

55FOZGTIRE INSPECTED TREAD DEPTH ON TIRES,

CHECKED OK THIS VISIT

78024 CPC 0.00 0.00 0 0 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00

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| DESCRIPTION                   | TOTALS |
|-------------------------------|--------|
| LABOR AMOUNT                  |        |
| PARTS AMOUNT                  |        |
| GAS, OIL, LUBE                |        |
| SUBLET AMOUNT                 |        |
| MISC. CHARGES *               |        |
| TOTAL CHARGES                 |        |
| LESS INSURANCE                |        |
| SALES TAX                     |        |
| <b>PLEASE PAY THIS AMOUNT</b> |        |

DATE CUSTOMER SIGNATURE

AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

**Accounting Copy**



Customer Number: **31139**Invoice No: **282419****MIKE CASTRUCCI FORD SALES**

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

**WWW.MIKECASTRUCCI.COM****LOVELAND POLICE DEPT**

126 S LEBANON RD

LOVELAND, OH 45140-9301

Home: 820-1301

Bus: 513-583-3000

Cell:

Email: email|mbyrde@lovelandoh.gov|work

Page 2 of 2

SERVICE ADVISOR: **60832 AMANDA M CAMPBELL**

|               |            |               |               |                                        |        |         |                  |  |           |
|---------------|------------|---------------|---------------|----------------------------------------|--------|---------|------------------|--|-----------|
| COLOR         | YEAR       | MAKE/MODEL    |               | VIN                                    |        | LICENSE | MILEAGE IN / OUT |  | TAG       |
|               | 16         | FORD EXPLORER |               | 1FM5K8AR0GGD17155                      |        | 716     | 38336 / 38336    |  | TY304     |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED      |                                        | PO NO. | RATE    | PAYMENT          |  | INV. DATE |
| 01JAN16       |            | 01JAN2016     | 17:00 25OCT18 |                                        | 2      | 110.00  | CHG              |  | 24OCT18   |
| R.O. OPENED   |            | READY         |               | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |        |         |                  |  |           |
| 11:21 23OCT18 |            | 07:51 24OCT18 |               |                                        |        |         |                  |  |           |

| LINE     | OPCODE | TECH | TYPE   | A/HRS | S/HRS | COST | SALE | COMP | LIST | NET | TOTAL |
|----------|--------|------|--------|-------|-------|------|------|------|------|-----|-------|
| CUSTOMER | PAY    | SHOP | CHARGE | FOR   | REPA  | 0    | 486  |      |      |     | 4.86  |

\*\*\*\*\*  
 \*\*\*\*\* Thank you for your business at \*\*\*\*\*  
 \*\*\*\*\* Mike Castrucci Ford in Milford \*\*\*\*\*  
 \*\*\*\*\*

| DATE     | START | FINISH | DURATION | TYPE | TECH  | LINE(S) | CHG |
|----------|-------|--------|----------|------|-------|---------|-----|
| 10-23-18 | 14:47 | 14:47  | 0.00     | W    | 61606 | A       |     |
|          | 14:47 | 14:47  | 0.00     | W    | 61606 | B       |     |

| ACCOUNT | SALE | COST  | CONTROL | ACCOUNT | SALE | COST | CONTROL |
|---------|------|-------|---------|---------|------|------|---------|
| 5700    | 3240 | 3900  |         | 5430    | 4100 | 1389 |         |
| 5781    | 1650 | 1440  |         | 5770    | 486  | 0    |         |
| 1120    | 9476 | ***** | 31139   |         |      |      |         |



COST, SALE, &amp; COMP TOTALS 6729 9476 348

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**ALL PARTS ARE NEW  
UNLESS OTHERWISE  
INDICATED.**

| DESCRIPTION     | TOTALS   |
|-----------------|----------|
| LABOR AMOUNT    | \$ 32.40 |
| PARTS AMOUNT    | \$ 57.50 |
| GAS, OIL, LUBE  | \$ 0.00  |
| SUBLET AMOUNT   | \$ 0.00  |
| MISC. CHARGES * | \$ 4.86  |
| TOTAL CHARGES   | \$ 94.76 |
| LESS INSURANCE  | \$ 0.00  |
| SALES TAX       | \$ 0.00  |

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

PLEASE PAY THIS AMOUNT \$ 94.76

**Accounting Copy**

Customer Number: **31139**Invoice No: **287087****MIKE CASTRUCCI FORD SALES**

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

**WWW.MIKECASTRUCCI.COM****LOVELAND POLICE DEPT**

126 S LEBANON RD

LOVELAND, OH 45140-9301

Home: 820-1301

Bus: 513-583-3000

Cell:

Email: email|mbyrde@lovelandoh.gov|work

Page 1 of 1

SERVICE ADVISOR: **60832 AMANDA M CAMPBELL**

|               |            |               |               |                                        |  |         |                  |           |
|---------------|------------|---------------|---------------|----------------------------------------|--|---------|------------------|-----------|
| COLOR         | YEAR       | MAKE/MODEL    |               | VIN                                    |  | LICENSE | MILEAGE IN / OUT | TAG       |
|               | 16         | FORD EXPLORER |               | 1FM5K8AR0GGD17155                      |  | 716     | 42025 / 42025    | TY446     |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED      | PO NO.                                 |  | RATE    | PAYMENT          | INV. DATE |
| 01JAN16       |            | 01JAN2016     | 17:00 31DEC18 | 2                                      |  | 110.00  | CHG              | 31DEC18   |
| R.O. OPENED   |            | READY         |               | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |  |         |                  |           |
| 10:57 31DEC18 |            | 11:46 31DEC18 |               |                                        |  |         |                  |           |

| LINE | OPCODE | TECH | TYPE | A/HRS | S/HRS | COST | SALE | COMP | LIST | NET | TOTAL |
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|

A C/S NEEDS RIM AND TIRE REPLACED

02 WHEELS and TIRES

78024 CPC 0.00 0.50 1500 1800 18.00 18.00

1 DG1Z\*1015\*ACP WHEEL ASY 9725 17682 0 176.82 176.82 176.82

PARTS: 176.82 LABOR: 18.00 OTHER: 0.00 TOTAL LINE A: 194.82

42025 0.50 replace 1 rim and tire. train all sensor

CUSTOMER PAY SHOP CHARGE FOR REPA 0 270 2.70

\*\*\*\*\*  
 \*\*\*\*\* Thank you for your business at \*\*\*\*\*  
 \*\*\*\*\* Mike Castrucci Ford in Milford \*\*\*\*\*  
 \*\*\*\*\*

| DATE     | START | FINISH | DURATION | TYPE | TECH  | LINE(S) | CHG |
|----------|-------|--------|----------|------|-------|---------|-----|
| 12-31-18 | 11:24 | 11:24  | 0.00     | W    | 61606 | A       |     |

| ACCOUNT | SALE | COST | CONTROL | ACCOUNT | SALE  | COST  | CONTROL |
|---------|------|------|---------|---------|-------|-------|---------|
| 5700    | 1800 | 1500 |         | 5430    | 17682 | 9725  |         |
| 5770    | 270  | 0    |         | 1120    | 19752 | ***** | 31139   |

COST, SALE, &amp; COMP TOTALS 11225 19752 0

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| DESCRIPTION                   | TOTALS           |
|-------------------------------|------------------|
| LABOR AMOUNT                  | \$ 18.00         |
| PARTS AMOUNT                  | \$ 176.82        |
| GAS, OIL, LUBE                | \$ 0.00          |
| SUBLET AMOUNT                 | \$ 0.00          |
| MISC. CHARGES *               | \$ 2.70          |
| TOTAL CHARGES                 | \$ 197.52        |
| LESS INSURANCE                | \$ 0.00          |
| SALES TAX                     | \$ 0.00          |
| <b>PLEASE PAY THIS AMOUNT</b> | <b>\$ 197.52</b> |

|      |                    |                                                |
|------|--------------------|------------------------------------------------|
| DATE | CUSTOMER SIGNATURE | AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE |
|------|--------------------|------------------------------------------------|

**Accounting Copy**

Customer Number: **31139**Invoice No: **289122****MIKE CASTRUCCI FORD SALES**

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

**WWW.MIKECASTRUCCI.COM****LOVELAND POLICE DEPT**

126 S LEBANON RD

LOVELAND, OH 45140-9301

Home: 820-1301

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Cell:

Email: email|myrde@lovelandoh.gov|work

Page 1 of 2

SERVICE ADVISOR: **60832 AMANDA M CAMPBELL**

SERVICE ADVISOR: JESSICA AMANDA W. GAIN, D.E.E.

|               |            |               |                   |                                        |         |                  |           |       |
|---------------|------------|---------------|-------------------|----------------------------------------|---------|------------------|-----------|-------|
| COLOR         | YEAR       | MAKE/MODEL    | VIN               |                                        | LICENSE | MILEAGE IN / OUT |           | TAG   |
|               | 16         | FORD EXPLORER | 1FM5K8AR0GGD17155 |                                        | 716     | 43689 / 43689    |           | TY819 |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED          | PO NO.                                 | RATE    | PAYMENT          | INV. DATE |       |
| 01JAN16       |            | 01JAN2016     | 17:00 31JAN19     | BL971275                               | 110.00  | CHG              | 30JAN19   |       |
| R.O. OPENED   |            | READY         |                   | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |         |                  |           |       |
| 10:28 29JAN19 |            | 08:13 30JAN19 |                   |                                        |         |                  |           |       |

| LINE | OPCODE | TECH | TYPE | A/HRS | S/HRS | COST | SALE | COMP | LIST | NET | TOTAL |
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|

A WORKS PKG, PERFORM OIL CHANGE, TIRE ROTATION AND BRAKE INSPECTION

CAUSE: WORKS PACKAGE

WORKS WORKS PKG, PERFORM OIL CHANGE, TIRE

ROTATION AND BRAKE INSPECTION

|        |     |      |      |      |      |    |       |       |
|--------|-----|------|------|------|------|----|-------|-------|
| 78024  | CPC | 0.00 | 0.40 | 1200 | 872  |    | 8.72  | 8.72  |
| 200186 | CPC | 0.00 | 0.40 | 1200 | 873  |    | 8.73  | 8.73  |
|        |     | 0.00 | 0.80 | 2400 | 1745 | ** | 17.45 | 17.45 |

1 FL\*500\*S FILTER ASY -

OIL

|     |     |     |      |      |      |
|-----|-----|-----|------|------|------|
| 439 | 600 | 110 | 7.98 | 6.00 | 6.00 |
|-----|-----|-----|------|------|------|

|                        |      |      |   |      |      |       |
|------------------------|------|------|---|------|------|-------|
| 6 XO*5W20*BSP BULK OIL | 1440 | 1650 | 0 | 2.75 | 2.75 | 16.50 |
|------------------------|------|------|---|------|------|-------|

PARTS: 22.50 LABOR: 17.45 OTHER: 0.00 TOTAL LINE A: 39.95

43689 0.80 COMPLETED FULL WORKS PACKAGE INCLUDING FULL SERVICE OIL

AND FILTER REPLACEMENT, TIRE ROTATION, AND BRAKE INSPECTION. SET FLUID

LEVELS AND TIRE PRESSURES. RELEARNED TIRE PRESSURE MONITORING SYSTEM IF

NEEDED.

B C/S CHECK ENGINE LIGHT COMING ON

18 DRIVEABILITY

|        |     |      |      |       |       |    |        |        |
|--------|-----|------|------|-------|-------|----|--------|--------|
| 61606  | CPC | 0.00 | 0.80 | 2400  | 6800  |    | 68.00  | 68.00  |
| 200186 | CPC | 0.00 | 0.80 | 2400  | 6800  |    | 68.00  | 68.00  |
| 78024  | CPC | 0.00 | 0.80 | 2400  | 6800  |    | 68.00  | 68.00  |
| 72001  | CPC | 0.00 | 0.80 | 2480  | 6800  |    | 68.00  | 68.00  |
| 62019  | CPC | 0.00 | 0.80 | 2320  | 6800  |    | 68.00  | 68.00  |
|        |     | 0.00 | 4.00 | 12000 | 34000 | ** | 340.00 | 340.00 |

|                      |      |      |     |      |      |       |
|----------------------|------|------|-----|------|------|-------|
| 6 SP*520* SPARK PLUG | 2118 | 3852 | 528 | 6.42 | 6.42 | 38.52 |
|----------------------|------|------|-----|------|------|-------|

1 7T4Z\*12029\*E COIL ASY -

IGNITION

|      |       |      |        |        |        |
|------|-------|------|--------|--------|--------|
| 7366 | 13393 | 1842 | 133.93 | 133.93 | 133.93 |
|------|-------|------|--------|--------|--------|

|                       |      |      |   |       |       |       |
|-----------------------|------|------|---|-------|-------|-------|
| 1 AT4Z*9H486*A GASKET | 1017 | 1695 | 0 | 16.95 | 16.95 | 16.95 |
|-----------------------|------|------|---|-------|-------|-------|

|                       |     |     |    |      |      |      |
|-----------------------|-----|-----|----|------|------|------|
| 1 AT4Z*9E936*A GASKET | 307 | 558 | 77 | 5.58 | 5.58 | 5.58 |
|-----------------------|-----|-----|----|------|------|------|

PARTS: 194.98 LABOR: 340.00 OTHER: 0.00 TOTAL LINE B: 534.98

43689 4.00 check out , p0306, replace all 6 spark plugs, upper

intake gaskets, #6 coil and reprogram pcm calibration.

C PERFORM MULTI POINT INSPECTION

99P PERFORM MULTI POINT INSPECTION

|       |     |      |      |   |   |      |      |
|-------|-----|------|------|---|---|------|------|
| 61606 | CPC | 0.00 | 0.00 | 0 | 0 | 0.00 | 0.00 |
|-------|-----|------|------|---|---|------|------|

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| DESCRIPTION                   | TOTALS |
|-------------------------------|--------|
| LABOR AMOUNT                  |        |
| PARTS AMOUNT                  |        |
| GAS, OIL, LUBE                |        |
| SUBLET AMOUNT                 |        |
| MISC. CHARGES *               |        |
| TOTAL CHARGES                 |        |
| LESS INSURANCE                |        |
| SALES TAX                     |        |
| <b>PLEASE PAY THIS AMOUNT</b> |        |

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

Accounting Copy

Customer Number: **31139**Invoice No: **289122****MIKE CASTRUCCI FORD SALES**

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

**WWW.MIKECASTRUCCI.COM****LOVELAND POLICE DEPT**

126 S LEBANON RD

LOVELAND, OH 45140-9301

Home: 820-1301

Bus: 513-583-3000

Cell:

Email: email|mbyrde@lovelandoh.gov|work

Page 2 of 2

SERVICE ADVISOR: **60832 AMANDA M CAMPBELL**

| COLOR         | YEAR       | MAKE/MODEL    | VIN                                    |          | LICENSE | MILEAGE IN / OUT | TAG       |
|---------------|------------|---------------|----------------------------------------|----------|---------|------------------|-----------|
|               | 16         | FORD EXPLORER | 1FM5K8AR0GGD17155                      |          | 716     | 43689 / 43689    | TY819     |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED                               | PO NO.   | RATE    | PAYMENT          | INV. DATE |
| 01JAN16       |            | 01JAN2016     | 17:00 31JAN19                          | BL971275 | 110.00  | CHG              | 30JAN19   |
| R.O. OPENED   |            | READY         | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |          |         |                  |           |
| 10:28 29JAN19 |            | 08:13 30JAN19 |                                        |          |         |                  |           |

| LINE | OPCODE | TECH | TYPE | A/HRS | S/HRS | COST | SALE | COMP | LIST | NET | TOTAL |
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

D\*\* BG COMBUSTION (TBI)

BGTBI BG COMBUSTION (TBI)

|        |     |      |      |      |      |       |       |
|--------|-----|------|------|------|------|-------|-------|
| 61606  | CPC | 0.00 | 0.20 | 600  | 1499 | 14.99 | 14.99 |
| 200186 | CPC | 0.00 | 0.20 | 600  | 1499 | 14.99 | 14.99 |
| 78024  | CPC | 0.00 | 0.20 | 600  | 1499 | 14.99 | 14.99 |
| 72001  | CPC | 0.00 | 0.20 | 620  | 1499 | 14.99 | 14.99 |
| 62019  | CPC | 0.00 | 0.20 | 580  | 1499 | 14.99 | 14.99 |
|        |     | 0.00 | 1.00 | 3000 | 7495 | **    | 74.95 |

1 BG\*2060\* FUEL INDUCT

KIT

|  |  |  |  |      |      |   |       |       |       |
|--|--|--|--|------|------|---|-------|-------|-------|
|  |  |  |  | 2725 | 4500 | 0 | 45.00 | 45.00 | 45.00 |
|--|--|--|--|------|------|---|-------|-------|-------|

PARTS: 45.00 LABOR: 74.95 OTHER: 0.00 TOTAL LINE D: 119.95

43689 1.00 perform bg combustion-induction service

CUSTOMER PAY SHOP CHARGE FOR REPA 0 3263 32.63

\*\*\*\*\*  
 \*\*\*\*\* Thank you for your business at \*\*\*\*\*  
 \*\*\*\*\* Mike Castrucci Ford in Milford \*\*\*\*\*  
 \*\*\*\*\*

| DATE     | START | FINISH | DURATION | TYPE | TECH  | LINE(S) | CHG |
|----------|-------|--------|----------|------|-------|---------|-----|
| 01-29-19 | 18:57 | 18:57  | 0.00     | W    | 61606 | A       |     |
|          | 19:02 | 19:02  | 0.00     | W    | 61606 | B       |     |
|          | 19:02 | 19:02  | 0.00     | W    | 61606 | C       |     |
|          | 19:03 | 19:03  | 0.00     | W    | 61606 | D       |     |

| ACCOUNT | SALE  | COST  | CONTROL | ACCOUNT | SALE  | COST  | CONTROL |
|---------|-------|-------|---------|---------|-------|-------|---------|
| 5700    | 43240 | 17400 |         | 5430    | 24598 | 13972 |         |
| 5781    | 1650  | 1440  |         | 5770    | 3263  | 0     |         |
| 1120    | 72751 | ***** | 31139   |         |       |       |         |

COST, SALE, &amp; COMP TOTALS 32812 72751 2557

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 UNLESS OTHERWISE  
 INDICATED.**

| DESCRIPTION            | TOTALS    |
|------------------------|-----------|
| LABOR AMOUNT           | \$ 432.40 |
| PARTS AMOUNT           | \$ 262.48 |
| GAS, OIL, LUBE         | \$ 0.00   |
| SUBLET AMOUNT          | \$ 0.00   |
| MISC. CHARGES *        | \$ 32.63  |
| TOTAL CHARGES          | \$ 727.51 |
| LESS INSURANCE         | \$ 0.00   |
| SALES TAX              | \$ 0.00   |
| PLEASE PAY THIS AMOUNT | \$ 727.51 |

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE



Customer Number: **31139**Invoice No: **297594****MIKE CASTRUCCI FORD SALES**

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

**WWW.MIKECASTRUCCI.COM****LOVELAND POLICE DEPT**126 S LEBANON RD  
LOVELAND, OH 45140-9301**Page 1 of 2**

Home: 820-1301

Bus: 513-583-3000

Cell:

Email: email|mbyrde@lovelandoh.gov|work

**SERVICE ADVISOR: 60832 AMANDA M CAMPBELL**

| COLOR         | YEAR       | MAKE/MODEL    | VIN                                    |          | LICENSE | MILEAGE IN / OUT | TAG       |
|---------------|------------|---------------|----------------------------------------|----------|---------|------------------|-----------|
|               | 16         | FORD EXPLORER | 1FM5K8AR0GGD17155                      |          | 716     | 49981 / 49981    | TY117     |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED                               | PO NO.   | RATE    | PAYMENT          | INV. DATE |
| 01JAN16       |            | 01JAN2016     | 17:00 03JUN19                          | BL971275 | 110.00  | CHG              | 03JUN19   |
| R.O. OPENED   |            | READY         | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |          |         |                  |           |
| 10:05 03JUN19 |            | 13:25 03JUN19 |                                        |          |         |                  |           |

| LINE | OPCODE | TECH | TYPE | A/HRS | S/HRS | COST | SALE | COMP | LIST | NET | TOTAL |
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|

A WORKS PKG, PERFORM OIL CHANGE, TIRE ROTATION AND BRAKE INSPECTION

CAUSE: WORKS PACKAGE

WORKS WORKS PKG, PERFORM OIL CHANGE, TIRE

ROTATION AND BRAKE INSPECTION

61606 CPC 0.42 0.40 1280 872 8.72 8.72

62019 CPC 0.00 0.40 1240 873 8.73 8.73

0.42 0.80 2520 1745 \*\* 17.45 17.45

1 FL\*500\*S FILTER ASY -

OIL

439 600 110 7.98 6.00 6.00

6 XO\*5W20\*BSP BULK OIL 1380 1650 0 2.75 2.75 16.50

PARTS: 22.50 LABOR: 17.45 OTHER: 0.00 TOTAL LINE A: 39.95

49981 0.80 COMPLETED FULL WORKS PACKAGE INCLUDING FULL SERVICE OIL

AND FILTER REPLACEMENT, TIRE ROTATION, AND BRAKE INSPECTION. SET FLUID  
LEVELS AND TIRE PRESSURES. RELEARNED TIRE PRESSURE MONITORING SYSTEM IF  
NEEDED.

B C/S REPLACE BATTERY WITH CUST SUPPLIED BATTERY IN PASS FRONT SEAT,

CUST NEEDS CORE BACK

01 MAINTENANCE

72001 CPC 0.00 0.50 1550 1500 15.00 15.00

PARTS: 0.00 LABOR: 15.00 OTHER: 0.00 TOTAL LINE B: 15.00

49981 0.50 install battery

C PERFORM MULTI POINT INSPECTION

99P PERFORM MULTI POINT INSPECTION

61606 CPC 0.00 0.00 0 0 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

D\*\* BATTERY INSPECTED AND OK ON THIS VISIT

55FOZGBATT BATTERY INSPECTED AND OK ON THIS VISIT

61606 CPC 0.00 0.00 0 0 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

E\*\* BRAKES INSPECTED AND WILL REQUIRE FUTURE ATTENTION

55FOZYBK BRAKES INSPECTED AND WILL REQUIRE FUTURE

ATTENTION

61606 CPC 0.00 0.00 0 0 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00

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**\*SHOP SUPPLY COSTS:**  
We have added a charge equal to 15% of the total labor cost, not to exceed \$35.00 to the Repair Order for shop supplies used in connection with this repair.

**ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.**

| DESCRIPTION                   | TOTALS |
|-------------------------------|--------|
| LABOR AMOUNT                  |        |
| PARTS AMOUNT                  |        |
| GAS, OIL, LUBE                |        |
| SUBLET AMOUNT                 |        |
| MISC. CHARGES *               |        |
| TOTAL CHARGES                 |        |
| LESS INSURANCE                |        |
| SALES TAX                     |        |
| <b>PLEASE PAY THIS AMOUNT</b> |        |

DATE CUSTOMER SIGNATURE

AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

**Accounting Copy**



Customer Number: **31139**Invoice No: **297594****MIKE CASTRUCCI FORD SALES**

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

**WWW.MIKECASTRUCCI.COM****LOVELAND POLICE DEPT**

126 S LEBANON RD

LOVELAND, OH 45140-9301

Home: 820-1301

Bus: 513-583-3000

Cell:

Email: email|mbyrde@lovelandoh.gov|work

**Page 2 of 2****SERVICE ADVISOR: 60832 AMANDA M CAMPBELL**

| COLOR         | YEAR       | MAKE/MODEL    | VIN               |                                        | LICENSE | MILEAGE IN / OUT | TAG       |
|---------------|------------|---------------|-------------------|----------------------------------------|---------|------------------|-----------|
|               | 16         | FORD EXPLORER | 1FM5K8AR0GGD17155 |                                        | 716     | 49981 / 49981    | TY117     |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED          | PO NO.                                 | RATE    | PAYMENT          | INV. DATE |
| 01JAN16       |            | 01JAN2016     | 17:00 03JUN19     | BL971275                               | 110.00  | CHG              | 03JUN19   |
| R.O. OPENED   |            | READY         |                   | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |         |                  |           |
| 10:05 03JUN19 |            | 13:25 03JUN19 |                   |                                        |         |                  |           |

| LINE | OPCODE | TECH | TYPE | A/HRS | S/HRS | COST | SALE | COMP | LIST | NET | TOTAL |
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|

F\*\* TIRES INSPECTED AND WILL REQUIRE FUTURE ATTENTION

55FOZYTIRE TIRES INSPECTED AND WILL REQUIRE

FUTURE ATTENTION

61606 CPC 0.00 0.00 0 0 0.00 0.00  
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE F: 0.00

\*\*\*\*\*  
 \*\*\*\*\* Thank you for your business at \*\*\*\*\*  
 \*\*\*\*\* Mike Castrucci Ford in Milford \*\*\*\*\*  
 \*\*\*\*\*

| DATE     | START | FINISH | DURATION | TYPE | TECH  | LINE(S) | CHG |
|----------|-------|--------|----------|------|-------|---------|-----|
| 06-03-19 | 11:41 | 12:06  | 0.42     | W    | 61606 | A       |     |
|          | 12:06 | 12:06  | 0.00     | W    | 61606 | B       |     |
|          | 12:07 | 12:07  | 0.00     | W    | 61606 | C       |     |

| ACCOUNT | SALE | COST | CONTROL | ACCOUNT | SALE | COST  | CONTROL |
|---------|------|------|---------|---------|------|-------|---------|
| 5700    | 3245 | 4070 |         | 5430    | 600  | 439   |         |
| 5781    | 1650 | 1380 |         | 1120    | 5495 | ***** | 31139   |

**COST, SALE, & COMP TOTALS** 5889 5495 110

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 We have added a charge equal to 15% of the total labor cost, not to exceed \$35.00 to the Repair Order for shop supplies used in connection with this repair.

**ALL PARTS ARE NEW  
 UNLESS OTHERWISE  
 INDICATED.**

| DESCRIPTION                   | TOTALS          |
|-------------------------------|-----------------|
| LABOR AMOUNT                  | \$ 32.45        |
| PARTS AMOUNT                  | \$ 22.50        |
| GAS, OIL, LUBE                | \$ 0.00         |
| SUBLET AMOUNT                 | \$ 0.00         |
| MISC. CHARGES *               | \$ 0.00         |
| TOTAL CHARGES                 | \$ 54.95        |
| LESS INSURANCE                | \$ 0.00         |
| SALES TAX                     | \$ 0.00         |
| <b>PLEASE PAY THIS AMOUNT</b> | <b>\$ 54.95</b> |

**Accounting Copy**

Customer Number: **31139**Invoice No: **307407C****MIKE CASTRUCCI FORD SALES**

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

**WWW.MIKECASTRUCCI.COM****LOVELAND POLICE DEPT**

126 S LEBANON RD

LOVELAND, OH 45140-9301

Home: 820-1301

Bus: 513-583-3000

Cell:

Email: email|mbyrde@lovelandoh.gov|work

Page 1 of 3

SERVICE ADVISOR: **60832 AMANDA M CAMPBELL**

| COLOR     | YEAR       | MAKE/MODEL    |               | VIN               | LICENSE | MILEAGE IN / OUT |           | TAG   |
|-----------|------------|---------------|---------------|-------------------|---------|------------------|-----------|-------|
|           | 16         | FORD EXPLORER |               | 1FM5K8AR0GGD17155 | 716     | 55715 / 55715    |           | TY093 |
| DEL. DATE | PROD. DATE | WARR. EXP.    | PROMISED      | PO NO.            | RATE    | PAYMENT          | INV. DATE |       |
| 01JAN16   |            | 01JAN2016     | 17:00 25OCT19 | BL971275          | 125.00  | CHG              | 23OCT19   |       |

R.O. OPENED 12:40 18OCT19 READY 09:51 23OCT19 OPTIONS: W-COMP:G ENG:3.7\_Liter\_Ti-VCT

| LINE | OPCODE | TECH | TYPE | A/HRS | S/HRS | COST | SALE | COMP | LIST | NET | TOTAL |
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|

A WORKS PKG, PERFORM OIL CHANGE, TIRE ROTATION AND BRAKE INSPECTION

CAUSE: WORKS PACKAGE

CONCERN CODE:

WORKS WORKS PKG, PERFORM OIL CHANGE, TIRE  
ROTATION AND BRAKE INSPECTION

72001 CPC 0.00 0.80 2480 1745 17.45 17.45

1 FL\*500\*S FILTER ASY -

OIL 439 600 110 7.98 6.00 6.00

6 XO\*5W20\*BSP BULK OIL 1428 1650 0 2.75 2.75 16.50

PARTS: 22.50 LABOR: 17.45 OTHER: 0.00 TOTAL LINE A: 39.95

55715 0.80 COMPLETED FULL WORKS PACKAGE INCLUDING FULL SERVICE OIL  
AND FILTER REPLACEMENT, TIRE ROTATION, AND BRAKE INSPECTION. SET FLUID  
LEVELS AND TIRE PRESSURES. RELEARNED TIRE PRESSURE MONITORING SYSTEM IF  
NEEDED.

B C/S CHECK RIGHT FRONT TIRE FOR DAMAGE

CONCERN CODE:

02 WHEELS and TIRES

61606 CPC 0.03 0.00 0 0 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

55715 0.00 check out and no major concerns found. the gouache that  
is in the tire is from being curbed and it only took out a small area  
that is designed to protect the rim. rotated tires

C PERFORM MULTI POINT INSPECTION

CONCERN CODE:

99P PERFORM MULTI POINT INSPECTION

61606 CPC 0.00 0.00 0 0 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

D\*\* C/S NEEDS REAR BRAKE PADS AND ROTORS

CONCERN CODE:

04 BRAKES

61606 CPC 0.03 0.50 1600 3000 30.00 30.00

78024 CPC 0.00 0.50 1500 3000 30.00 30.00

72001 CPC 0.00 0.50 1550 3000 30.00 30.00

62019 CPC 0.00 0.50 1550 3000 30.00 30.00

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UNLESS OTHERWISE  
INDICATED.**

| DESCRIPTION                   | TOTALS |
|-------------------------------|--------|
| LABOR AMOUNT                  |        |
| PARTS AMOUNT                  |        |
| GAS, OIL, LUBE                |        |
| SUBLET AMOUNT                 |        |
| MISC. CHARGES *               |        |
| TOTAL CHARGES                 |        |
| LESS INSURANCE                |        |
| SALES TAX                     |        |
| <b>PLEASE PAY THIS AMOUNT</b> |        |

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

**Accounting Copy**

Customer Number: **31139**Invoice No: **307407C****MIKE CASTRUCCI FORD SALES**

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

**WWW.MIKECASTRUCCI.COM****LOVELAND POLICE DEPT**126 S LEBANON RD  
LOVELAND, OH 45140-9301

Home: 820-1301

Bus: 513-583-3000

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**Page 2 of 3****SERVICE ADVISOR: 60832 AMANDA M CAMPBEL**

| COLOR         | YEAR       | MAKE/MODEL    | VIN                                    | LICENSE  | MILEAGE IN / OUT | TAG     |           |
|---------------|------------|---------------|----------------------------------------|----------|------------------|---------|-----------|
|               | 16         | FORD EXPLORER | 1FM5K8AR0GGD17155                      | 716      | 55715 / 55715    | TY093   |           |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED                               | PO NO.   | RATE             | PAYMENT | INV. DATE |
| 01JAN16       |            | 01JAN2016     | 17:00 25OCT19                          | BL971275 | 125.00           | CHG     | 23OCT19   |
| R.O. OPENED   |            | READY         | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |          |                  |         |           |
| 12:40 18OCT19 |            | 09:51 23OCT19 |                                        |          |                  |         |           |

| LINE | OPCODE | TECH | TYPE | A/HRS | S/HRS | COST | SALE | COMP | LIST | NET | TOTAL |
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|

|        |              |             |        |        |      |               |       |      |        |        |        |
|--------|--------------|-------------|--------|--------|------|---------------|-------|------|--------|--------|--------|
|        |              |             |        | 0.03   | 2.00 | 6200          | 12000 | **   |        | 120.00 | 120.00 |
| 1      | DG1Z*2200*B  | PAD - BRAKE |        |        |      | 5567          | 5995  | 1113 | 101.22 | 59.95  | 59.95  |
| 2      | DG1Z*2C026*A | ROTOR ASY   |        |        |      |               |       |      |        |        |        |
|        | - BRAKE      |             |        |        |      | 10788         | 15104 | 2158 | 98.07  | 75.52  | 151.04 |
| PARTS: | 210.99       | LABOR:      | 120.00 | OTHER: | 0.00 | TOTAL LINE D: |       |      |        |        | 330.99 |

55715 2.00 replace the rear brake pads and both rear brake rotors

E\*\* BATTERY INSPECTED AND OK ON THIS VISIT

CONCERN CODE:

55FOZGBATT BATTERY INSPECTED AND OK ON THIS VISIT

|        |       |        |      |        |      |               |  |  |  |      |      |
|--------|-------|--------|------|--------|------|---------------|--|--|--|------|------|
|        | 61606 | CPC    | 0.00 | 0.00   | 0    | 0             |  |  |  | 0.00 | 0.00 |
| PARTS: | 0.00  | LABOR: | 0.00 | OTHER: | 0.00 | TOTAL LINE E: |  |  |  |      | 0.00 |

F\*\* TIRES INSPECTED AND WILL REQUIRE FUTURE ATTENTION

CONCERN CODE:

55FOZYTIRE TIRES INSPECTED AND WILL REQUIRE  
FUTURE ATTENTION

|        |       |        |      |        |      |               |  |  |  |      |      |
|--------|-------|--------|------|--------|------|---------------|--|--|--|------|------|
|        | 61606 | CPC    | 0.00 | 0.00   | 0    | 0             |  |  |  | 0.00 | 0.00 |
| PARTS: | 0.00  | LABOR: | 0.00 | OTHER: | 0.00 | TOTAL LINE F: |  |  |  |      | 0.00 |

G\*\* BRAKES INSPECTED AND OK ON THIS VISIT

CONCERN CODE:

55FOZGBK BRAKES INSPECTED AND OK ON THIS VISIT

|        |       |        |      |        |      |               |  |  |  |      |      |
|--------|-------|--------|------|--------|------|---------------|--|--|--|------|------|
|        | 61606 | CPC    | 0.00 | 0.00   | 0    | 0             |  |  |  | 0.00 | 0.00 |
| PARTS: | 0.00  | LABOR: | 0.00 | OTHER: | 0.00 | TOTAL LINE G: |  |  |  |      | 0.00 |

\*\*\*\*\*  
 \*\*\*\*\* Thank you for your business at \*\*\*\*\*  
 \*\*\*\*\* Mike Castrucci Ford in Milford \*\*\*\*\*  
 \*\*\*\*\*

| DATE     | START | FINISH | DURATION | TYPE | TECH  | LINE(S) | CHG |
|----------|-------|--------|----------|------|-------|---------|-----|
| 10-18-19 | 15:04 | 15:04  | 0.00     | W    | 61606 | A       |     |
|          | 15:04 | 15:06  | 0.03     | W    | 61606 | B       |     |
|          | 15:07 | 15:07  | 0.00     | W    | 61606 | C       |     |
|          | 15:07 | 15:09  | 0.03     | W    | 61606 | D       |     |

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UNLESS OTHERWISE  
INDICATED.**

| DESCRIPTION                   | TOTALS |
|-------------------------------|--------|
| LABOR AMOUNT                  |        |
| PARTS AMOUNT                  |        |
| GAS, OIL, LUBE                |        |
| SUBLET AMOUNT                 |        |
| MISC. CHARGES *               |        |
| TOTAL CHARGES                 |        |
| LESS INSURANCE                |        |
| SALES TAX                     |        |
| <b>PLEASE PAY THIS AMOUNT</b> |        |

DATE CUSTOMER SIGNATURE

AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

**Accounting Copy**



Customer Number: **31139**Invoice No: **307407****MIKE CASTRUCCI FORD SALES**

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

**WWW.MIKECASTRUCCI.COM****LOVELAND POLICE DEPT**

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LOVELAND, OH 45140-9301

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Page 1 of 4

SERVICE ADVISOR: **60832 AMANDA M CAMPBELL**

|               |            |               |               |                                        |          |         |                  |         |           |
|---------------|------------|---------------|---------------|----------------------------------------|----------|---------|------------------|---------|-----------|
| COLOR         | YEAR       | MAKE/MODEL    |               | VIN                                    |          | LICENSE | MILEAGE IN / OUT |         | TAG       |
|               | 16         | FORD EXPLORER |               | 1FM5K8AR0GGD17155                      |          | 716     | 55715 / 55715    |         | TY093     |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED      |                                        | PO NO.   |         | RATE             | PAYMENT | INV. DATE |
| 01JAN16       |            | 01JAN2016     | 17:00 25OCT19 |                                        | BL971275 |         | 125.00           | CASH    | 28OCT19   |
| R.O. OPENED   |            | READY         |               | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |          |         |                  |         |           |
| 12:40 18OCT19 |            | 12:39 28OCT19 |               |                                        |          |         |                  |         |           |

| LINE | OPCODE | TECH | TYPE | A/HRS | S/HRS | COST | SALE | COMP | LIST | NET | TOTAL |
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|

A Moved to: 307407C Line: A

SPLIT Moved to: 307407C Line: A

999ISPLT 0.00 0.00 0 0 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

B Moved to: 307407C Line: B

SPLIT Moved to: 307407C Line: B

999ISPLT 0.00 0.00 0 0 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

C C/S CHECK VEH FOR OIL SMELL IN CABIN

CAUSE: .

## 01 MAINTENANCE

62019 WPF 5.63 2.40 7440 24273 242.73 242.73

78024 WPF 0.00 1.50 4500 15171 151.71 151.71

72001 WPF 0.00 1.00 3100 10115 101.15 101.15

5.63 4.90 15040 49559 \*\* 495.59 495.59

1 FP\*68\* FILTER - ODOUR

AND PARTICLES

1647 3498 0 34.98 34.98 34.98

1 DB5Z\*7251\*G POWER TAKE

OFF ASY

65263 122955 0 1229.55 1229.55 1229.55

CORE CHARGE W

5000 5000 50.00 50.00

-1 DB5Z\*7251\*G CORE

RETURN

-5000 -5000 0 50.00 50.00 -50.00

FC: L65 42

PART#: DB5Z\*7251\*G

COUNT: 66910 126453 TPARTS

CLAIM TYPE:

AUTH CODE:

62019 15040 49559 TLABOR

PARTS: 1264.53 LABOR: 495.59 OTHER: 0.00 TOTAL LINE C: 1760.12

55715 4.90 check out and verified foul odor from vehicle after  
drive 20 miles. check for tsb ssm non related. inspect for oil in ptu  
and found to be very burnt and thick. removed coolant lines from ptu,  
and removed ptu and replaced with new unit, reinstall coolant lines and  
top off coolant, inspect ptu for fluid, all ok test drive all seems to

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| DESCRIPTION            | TOTALS |
|------------------------|--------|
| LABOR AMOUNT           |        |
| PARTS AMOUNT           |        |
| GAS, OIL, LUBE         |        |
| SUBLET AMOUNT          |        |
| MISC. CHARGES *        |        |
| TOTAL CHARGES          |        |
| LESS INSURANCE         |        |
| SALES TAX              |        |
| PLEASE PAY THIS AMOUNT |        |

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

Accounting Copy



Customer Number: 31139

Invoice No: 307407

MIKE CASTRUCCI FORD SALES

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

WWW.MIKECASTRUCCI.COM

## LOVELAND POLICE DEPT

126 S LEBANON RD  
LOVELAND, OH 45140-9301

Home: 820-1301

Bus: 513-583-3000

Cell:

Email: email|mbyrde@lovelandoh.gov|work

Page 2 of 4

SERVICE ADVISOR: 60832 AMANDA M CAMPBELL

SERVICE ADVISOR: 0000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000000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| LINE | OPCODE | TECH | TYPE | A/HRS | S/HRS | COST | SALE | COMP | LIST | NET | TOTAL |
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|

be fixed. causal#7251

D Moved to: 307407C Line: C

SPLIT Moved to: 307407C Line: C

999ISPLT 0.00 0.00 0 0 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

E\*\* RECALL 19S17

CAUSE: R

CONCERN CODE:

19S17B RECALL 19S17

61606 WPF 1.40 0.30 960 3034 30.34 30.34

78024 WPF 0.00 0.30 900 3034 30.34 30.34

72001 WPF 0.00 0.30 930 3034 30.34 30.34

62019 WPF 0.00 0.30 930 3035 30.35 30.35

1.40 1.20 3720 12137 \*\* 121.37 121.37

1 DB5Z\*5A972\*J LINK 3963 7466 0 74.66 74.66 74.66

19S17C RECALL 19S17 ALIGNMENT

61606 WPF 0.00 0.00 0 0 0.00 0.00

FC: PART#: COUNT: 3963 7466 TPARTS

CLAIM TYPE: 19S17

AUTH CODE:

61606 3720 12137 TLABOR

PARTS: 74.66 LABOR: 121.37 OTHER: 0.00 TOTAL LINE E: 196.03

55715 1.20 realizar retiro de seguridad 19s17b and 19s17c

F\*\* RECALL 19E02

CAUSE: .

CONCERN CODE:

19E02B RECALL 19E02

61606 WPF 0.44 0.30 960 3034 30.34 30.34

FC: PART#: COUNT: 0 0 TPARTS

CLAIM TYPE: 19E02

AUTH CODE:

61606 960 3034 TLABOR

PARTS: 0.00 LABOR: 30.34 OTHER: 0.00 TOTAL LINE F: 30.34

55715 0.30 realizar retiro de seguridad 19e02b

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| SUBLET AMOUNT          |        |
| MISC. CHARGES *        |        |
| TOTAL CHARGES          |        |
| LESS INSURANCE         |        |
| SALES TAX              |        |
| PLEASE PAY THIS AMOUNT |        |

DATE CUSTOMER SIGNATURE

AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

Accounting Copy

Customer Number: **31139**Invoice No: **307407****MIKE CASTRUCCI FORD SALES**

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

**WWW.MIKECASTRUCCI.COM****LOVELAND POLICE DEPT**

126 S LEBANON RD

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Page 3 of 4

SERVICE ADVISOR: **60832 AMANDA M CAMPBELL**

|               |            |               |                                        |          |                  |         |           |
|---------------|------------|---------------|----------------------------------------|----------|------------------|---------|-----------|
| COLOR         | YEAR       | MAKE/MODEL    | VIN                                    | LICENSE  | MILEAGE IN / OUT | TAG     |           |
|               | 16         | FORD EXPLORER | 1FM5K8AR0GGD17155                      | 716      | 55715 / 55715    | TY093   |           |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED                               | PO NO.   | RATE             | PAYMENT | INV. DATE |
| 01JAN16       |            | 01JAN2016     | 17:00 25OCT19                          | BL971275 | 125.00           | CASH    | 28OCT19   |
| R.O. OPENED   |            | READY         | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |          |                  |         |           |
| 12:40 18OCT19 |            | 12:39 28OCT19 |                                        |          |                  |         |           |

| LINE | OPCODE | TECH | TYPE | A/HRS | S/HRS | COST | SALE | COMP | LIST | NET | TOTAL |
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|

G Moved to: 307407C Line: D

SPLIT Moved to: 307407C Line: D

999ISPLT 0.00 0.00 0 0 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE G: 0.00

H Moved to: 307407C Line: E

SPLIT Moved to: 307407C Line: E

999ISPLT 0.00 0.00 0 0 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE H: 0.00

I Moved to: 307407C Line: F

SPLIT Moved to: 307407C Line: F

999ISPLT 0.00 0.00 0 0 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE I: 0.00

J Moved to: 307407C Line: G

SPLIT Moved to: 307407C Line: G

999ISPLT 0.00 0.00 0 0 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE J: 0.00

\*\*\* THE FOLLOWING WORK NOT DONE-TRANSFERRED TO RO#307407C \*\*\*

A Moved to: 307407C Line: A

B Moved to: 307407C Line: B

D Moved to: 307407C Line: C

G Moved to: 307407C Line: D

H Moved to: 307407C Line: E

I Moved to: 307407C Line: F

J Moved to: 307407C Line: G

\*\*\*\*\*  
 \*\*\*\*\* Thank you for your business at \*\*\*\*\*  
 \*\*\*\*\* Mike Castrucci Ford in Milford \*\*\*\*\*  
 \*\*\*\*\*

| DATE     | START | FINISH | DURATION | TYPE | TECH  | LINE(S) | CHG |
|----------|-------|--------|----------|------|-------|---------|-----|
| 10-18-19 | 12:44 | 14:08  | 1.40     | W    | 61606 | E       |     |
|          | 14:08 | 14:34  | 0.44     | W    | 61606 | F       |     |
|          | 15:06 | 15:07  | 0.02     | W    | 61606 | C       |     |
|          | 16:28 | 17:03  | 0.58     | W    | 61606 | C       |     |

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| SUBLET AMOUNT                 |        |
| MISC. CHARGES *               |        |
| TOTAL CHARGES                 |        |
| LESS INSURANCE                |        |
| SALES TAX                     |        |
| <b>PLEASE PAY THIS AMOUNT</b> |        |

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

Customer Number: **31139**Invoice No: **307407****MIKE CASTRUCCI FORD SALES**

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

**WWW.MIKECASTRUCCI.COM****LOVELAND POLICE DEPT**

126 S LEBANON RD

LOVELAND, OH 45140-9301

Home: 820-1301

Bus: 513-583-3000

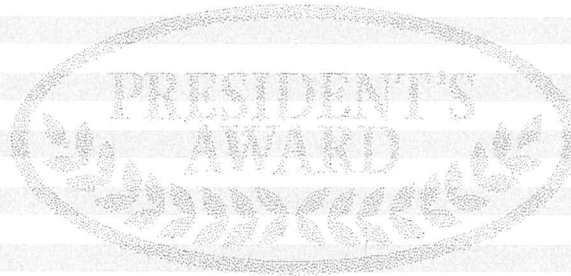
Cell:

Email: email|mbyrde@lovelandoh.gov|work

**Page 4 of 4**SERVICE ADVISOR: **60832 AMANDA M CAMPBELL**

| COLOR         | YEAR       | MAKE/MODEL    | VIN                                    |          | LICENSE | MILEAGE IN / OUT | TAG       |
|---------------|------------|---------------|----------------------------------------|----------|---------|------------------|-----------|
|               | 16         | FORD EXPLORER | 1FM5K8AR0GGD17155                      |          | 716     | 55715 / 55715    | TY093     |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED                               | PO NO.   | RATE    | PAYMENT          | INV. DATE |
| 01JAN16       |            | 01JAN2016     | 17:00 25OCT19                          | BL971275 | 125.00  | CASH             | 28OCT19   |
| R.O. OPENED   |            | READY         | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |          |         |                  |           |
| 12:40 18OCT19 |            | 12:39 28OCT19 |                                        |          |         |                  |           |

| LINE     | OPCODE | TECH  | TYPE  | A/HRS | S/HRS   | COST | SALE    | COMP  | LIST | NET          | TOTAL |  |
|----------|--------|-------|-------|-------|---------|------|---------|-------|------|--------------|-------|--|
| 10-21-19 |        | 08:08 | 08:23 |       | 0.25    | W    | 61606   |       | C    |              |       |  |
| 10-22-19 |        | 11:57 | 16:44 |       | 4.78    | W    | 61606   |       | C    |              |       |  |
|          |        |       |       |       |         |      |         |       |      |              |       |  |
| ACCOUNT  | SALE   |       | COST  |       | CONTROL |      | ACCOUNT | SALE  |      | COST CONTROL |       |  |
| 5700     | 0      |       | 0     |       |         |      | 5720    | 64730 |      | 19720        |       |  |
| 5460     | 133919 |       | 70873 |       |         |      | 1300    | 0     |      | *****        |       |  |
| 1140     | 198649 |       | ***** |       |         |      |         |       |      |              |       |  |



COST, SALE, &amp; COMP TOTALS 90593 198649 0

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|-------------------------------|----------------|
| LABOR AMOUNT                  | \$ 0.00        |
| PARTS AMOUNT                  | \$ 0.00        |
| GAS, OIL, LUBE                | \$ 0.00        |
| SUBLET AMOUNT                 | \$ 0.00        |
| MISC. CHARGES *               | \$ 0.00        |
| TOTAL CHARGES                 | \$ 0.00        |
| LESS INSURANCE                | \$ 0.00        |
| SALES TAX                     | \$ 0.00        |
| <b>PLEASE PAY THIS AMOUNT</b> | <b>\$ 0.00</b> |

DATE CUSTOMER SIGNATURE

AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

**Accounting Copy**

Customer Number: **31139**Invoice No: **316042****MIKE CASTRUCCI FORD SALES**

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

**WWW.MIKECASTRUCCI.COM****LOVELAND POLICE DEPT**

126 S LEBANON RD

LOVELAND, OH 45140-9301

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Cell:

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Page 1 of 4

SERVICE ADVISOR: **60832 AMANDA M CAMPBELL**

| COLOR         | YEAR       | MAKE/MODEL    | VIN                                    | LICENSE  | MILEAGE IN / OUT | TAG     |           |
|---------------|------------|---------------|----------------------------------------|----------|------------------|---------|-----------|
|               | 16         | FORD EXPLORER | 1FM5K8AR0GGD17155                      | 716      | 59628 / 59628    | TY764   |           |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED                               | PO NO.   | RATE             | PAYMENT | INV. DATE |
| 01JAN16       |            | 01JAN2016     | 17:00 19FEB20                          | BL971275 | 125.00           | CHG     | 20FEB20   |
| R.O. OPENED   |            | READY         | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |          |                  |         |           |
| 12:49 19FEB20 |            | 08:31 20FEB20 |                                        |          |                  |         |           |

| LINE | OPCODE | TECH | TYPE | A/HRS | S/HRS | COST | SALE | COMP | LIST | NET | TOTAL |
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|

**A OIL AND FILTER CHANGE****OC OIL AND FILTER CHANGE**

61606 CPC 0.92 0.30 960 800 8.00 8.00

1 FL\*500\*S FILTER ASY -

OIL 439 600 110 7.98 6.00 6.00

7 XO\*5W30\*BSP BULK OIL 1666 1925 0 2.75 2.75 19.25

PARTS: 25.25 LABOR: 8.00 OTHER: 0.00 TOTAL LINE A: 33.25

59628 0.30 COMPLETED FULL SERVICE OIL CHANGE AND FILTER

REPLACEMENT. CHECKED FLUID LEVELS AND TIRE PRESSURES. COMPLETED

INSPECTION PER FORD SPECIFICATIONS.

**B MOUNT AND BALANCE 4 TIRES****MB4 MOUNT AND BALANCE 4 TIRES**

62019 CPC 0.00 0.40 1240 2400 24.00 24.00

78024 CPC 0.00 0.40 1200 2400 24.00 24.00

72001 CPC 0.00 0.40 1240 2400 24.00 24.00

0.00 1.20 3680 7200 \*\* 72.00 72.00

PARTS: 0.00 LABOR: 72.00 OTHER: 0.00 TOTAL LINE B: 72.00

59628 1.20 REMOVED OLD AND INSTALLED NEW TIRE(S), SET PRESSURES AND

RELEARNED TIRE PRESSURE SYSTEM IF NECESSARY.

**C ALIGNMENT****06 STEERING**

61606 CPC 0.00 0.50 1600 1748 17.48 17.48

78024 CPC 0.00 0.50 1500 1748 17.48 17.48

72001 CPC 0.00 0.50 1550 1748 17.48 17.48

62019 CPC 0.00 0.50 1550 1751 17.51 17.51

0.00 2.00 6200 6995 \*\* 69.95 69.95

PARTS: 0.00 LABOR: 69.95 OTHER: 0.00 TOTAL LINE C: 69.95

59628 2.00 COMPLETED 4 WHEEL ALIGNMENT, PRINTED OFF SPEC SHEET AND

ATTACHED

**D CHECK BRAKES AND ADVISE****04 BRAKES**

61606 CPC 0.00 0.50 1600 3000 30.00 30.00

78024 CPC 0.00 0.50 1500 3000 30.00 30.00

72001 CPC 0.00 0.50 1550 3000 30.00 30.00

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| SUBLET AMOUNT                 |        |
| MISC. CHARGES *               |        |
| TOTAL CHARGES                 |        |
| LESS INSURANCE                |        |
| SALES TAX                     |        |
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DATE CUSTOMER SIGNATURE

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**Accounting Copy**







Customer Number: **31139**Invoice No: **316042****MIKE CASTRUCCI FORD SALES**

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

**WWW.MIKECASTRUCCI.COM****LOVELAND POLICE DEPT**

126 S LEBANON RD

LOVELAND, OH 45140-9301

**Page 3 of 4**

Home: 820-1301

Bus: 513-583-3000

Cell:

Email: email|mbyrde@lovelandoh.gov|work

SERVICE ADVISOR: **60832 AMANDA M CAMPBEL**

|               |            |               |               |                                        |          |         |                  |           |       |
|---------------|------------|---------------|---------------|----------------------------------------|----------|---------|------------------|-----------|-------|
| COLOR         | YEAR       | MAKE/MODEL    |               | VIN                                    |          | LICENSE | MILEAGE IN / OUT |           | TAG   |
|               | 16         | FORD EXPLORER |               | 1FM5K8AR0GGD17155                      |          | 716     | 59628 / 59628    |           | TY764 |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED      |                                        | PO NO.   | RATE    | PAYMENT          | INV. DATE |       |
| 01JAN16       |            | 01JAN2016     | 17:00 19FEB20 |                                        | BL971275 | 125.00  | CHG              | 20FEB20   |       |
| R.O. OPENED   |            | READY         |               | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |          |         |                  |           |       |
| 12:49 19FEB20 |            | 08:31 20FEB20 |               |                                        |          |         |                  |           |       |

| LINE | OPCODE | TECH | TYPE | A/HRS | S/HRS | COST | SALE | COMP | LIST | NET | TOTAL |
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|

59628 0.30 replace engine air filter

I\*\* PERFORM MAINTENANCE ON POLLEN FILTER

CAUSE: REPLACE POLLEN FILTER

01FOZZPOLLEN PERFORM MAINTENANCE ON POLLEN FILTER

62019 CPC 0.02 0.50 1550 1995

19.95 19.95

1 FP\*68\* FILTER - ODOUR

AND PARTICLES

1647 3500 412

35.00 35.00

35.00

PARTS: 35.00

LABOR: 19.95

OTHER: 0.00

TOTAL LINE I:

54.95

59628 0.50 replace the cabin pollen filter

J\*\* REPLACE LIC PLATE BULB

01 MAINTENANCE

72001 CPC 0.00 0.20 620 800

8.00

8.00

61606 CPC 0.00 0.10 320 400

4.00

4.00

0.00 0.30 940 1200 \*\*

12.00

12.00

2 C2AZ\*13466\*C BULB

104 172

0

0.86 0.86

1.72

PARTS: 1.72

LABOR: 12.00

OTHER: 0.00

TOTAL LINE J:

13.72

59628 0.20 replace both rear license plate bulbs

K\*\* BATTERY INSPECTED AND OK ON THIS VISIT

55FOZGBATT BATTERY INSPECTED AND OK ON THIS VISIT

61606 CPC 0.00 0.00 0 0

0.00

0.00

PARTS: 0.00

LABOR: 0.00

OTHER: 0.00

TOTAL LINE K:

0.00

L\*\* BRAKES INSPECTED AND OK ON THIS VISIT

55FOZGBK BRAKES INSPECTED AND OK ON THIS VISIT

61606 CPC 0.00 0.00 0 0

0.00

0.00

PARTS: 0.00

LABOR: 0.00

OTHER: 0.00

TOTAL LINE L:

0.00

M\*\* INSPECTED TREAD DEPTH ON TIRES, CHECKED OK THIS VISIT

55FOZGTIRE INSPECTED TREAD DEPTH ON TIRES,  
CHECKED OK THIS VISIT

61606 CPC 0.00 0.00 0 0

0.00

0.00

PARTS: 0.00

LABOR: 0.00

OTHER: 0.00

TOTAL LINE M:

0.00

~|

5136830150

5135833011

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**ALL PARTS ARE NEW  
UNLESS OTHERWISE  
INDICATED.**

| DESCRIPTION                   | TOTALS |
|-------------------------------|--------|
| LABOR AMOUNT                  |        |
| PARTS AMOUNT                  |        |
| GAS, OIL, LUBE                |        |
| SUBLET AMOUNT                 |        |
| MISC. CHARGES *               |        |
| TOTAL CHARGES                 |        |
| LESS INSURANCE                |        |
| SALES TAX                     |        |
| <b>PLEASE PAY THIS AMOUNT</b> |        |

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

**Accounting Copy**





Customer Number: **31139**Invoice No: **321489****MIKE CASTRUCCI FORD SALES**

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

**WWW.MIKECASTRUCCI.COM****LOVELAND POLICE DEPT**

126 S LEBANON RD

LOVELAND, OH 45140-9301

Home: 820-1301

Bus: 513-583-3000

Cell:

Email: email|mbyrde@lovelandoh.gov|work

Page 1 of 2

SERVICE ADVISOR: **60832 AMANDA M CAMPBELL**

|               |            |               |                                        |          |                  |         |           |
|---------------|------------|---------------|----------------------------------------|----------|------------------|---------|-----------|
| COLOR         | YEAR       | MAKE/MODEL    | VIN                                    | LICENSE  | MILEAGE IN / OUT | TAG     |           |
|               | 16         | FORD EXPLORER | 1FM5K8AR0GGD17155                      | 716      | 62610 / 62610    | TT852   |           |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED                               | PO NO.   | RATE             | PAYMENT | INV. DATE |
| 01JAN16       |            | 01JAN2016     | 17:00 28MAY20                          | BL971275 | 125.00           | CHG     | 28MAY20   |
| R.O. OPENED   |            | READY         | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |          |                  |         |           |
| 11:38 28MAY20 |            | 12:41 28MAY20 |                                        |          |                  |         |           |

| LINE | OPCODE | TECH | TYPE | A/HRS | S/HRS | COST | SALE | COMP | LIST | NET | TOTAL |
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|

A WORKS PKG, PERFORM OIL CHANGE, TIRE ROTATION AND BRAKE INSPECTION

CAUSE: WORKS PACKAGE

WORKS WORKS PKG, PERFORM OIL CHANGE, TIRE

ROTATION AND BRAKE INSPECTION

72001 CPC 0.00 0.80 2480 1745 17.45 17.45

1 FL\*500\*S FILTER ASY -

OIL

439 600 110 7.98 6.00 6.00

6 XO\*5W20\*BSP BULK OIL 1428 1650 0 2.75 2.75 16.50

PARTS: 22.50 LABOR: 17.45 OTHER: 0.00 TOTAL LINE A: 39.95

62610 0.80 COMPLETED FULL WORKS PACKAGE INCLUDING FULL SERVICE OIL

AND FILTER REPLACEMENT, TIRE ROTATION, AND BRAKE INSPECTION. SET FLUID

LEVELS AND TIRE PRESSURES. RELEARNED TIRE PRESSURE MONITORING SYSTEM IF

NEEDED.

B PERFORM MULTI POINT INSPECTION

99P PERFORM MULTI POINT INSPECTION

61606 CPC 0.00 0.00 0 0 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

C\*\* BATTERY INSPECTED AND OK ON THIS VISIT

55FOZGBATT BATTERY INSPECTED AND OK ON THIS VISIT

61606 CPC 0.00 0.00 0 0 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

D\*\* BRAKES INSPECTED AND OK ON THIS VISIT

55FOZGBK BRAKES INSPECTED AND OK ON THIS VISIT

61606 CPC 0.00 0.00 0 0 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

E\*\* INSPECTED TREAD DEPTH ON TIRES, CHECKED OK THIS VISIT

55FOZGTIRE INSPECTED TREAD DEPTH ON TIRES,

CHECKED OK THIS VISIT

61606 CPC 0.00 0.00 0 0 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00

~|

5136830150

5135833011

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|------------------------|--------|
| LABOR AMOUNT           |        |
| PARTS AMOUNT           |        |
| GAS, OIL, LUBE         |        |
| SUBLET AMOUNT          |        |
| MISC. CHARGES *        |        |
| TOTAL CHARGES          |        |
| LESS INSURANCE         |        |
| SALES TAX              |        |
| PLEASE PAY THIS AMOUNT |        |

DATE

CUSTOMER SIGNATURE

AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE



Customer Number: **31139**Invoice No: **321489****MIKE CASTRUCCI FORD SALES**

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

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Email: email|mbyrde@lovelandoh.gov|work

Page 2 of 2

SERVICE ADVISOR: **60832 AMANDA M CAMPBEL**

|               |            |               |               |                                        |          |         |                  |         |           |
|---------------|------------|---------------|---------------|----------------------------------------|----------|---------|------------------|---------|-----------|
| COLOR         | YEAR       | MAKE/MODEL    |               | VIN                                    |          | LICENSE | MILEAGE IN / OUT |         | TAG       |
|               | 16         | FORD EXPLORER |               | 1FM5K8AR0GGD17155                      |          | 716     | 62610 / 62610    |         | TT852     |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED      |                                        | PO NO.   |         | RATE             | PAYMENT | INV. DATE |
| 01JAN16       |            | 01JAN2016     | 17:00 28MAY20 |                                        | BL971275 |         | 125.00           | CHG     | 28MAY20   |
| R.O. OPENED   |            | READY         |               | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |          |         |                  |         |           |
| 11:38 28MAY20 |            | 12:41 28MAY20 |               |                                        |          |         |                  |         |           |

| LINE | OPCODE | TECH | TYPE | A/HRS | S/HRS | COST | SALE | COMP | LIST | NET | TOTAL |
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|

\*\*\*\*\*  
 \*\*\*\*\* Thank you for your business at \*\*\*\*\*  
 \*\*\*\*\* Mike Castrucci Ford in Milford \*\*\*\*\*  
 \*\*\*\*\*

| DATE     | START | FINISH | DURATION | TYPE | TECH  | LINE(S) | CHG |
|----------|-------|--------|----------|------|-------|---------|-----|
| 05-28-20 | 11:47 | 11:47  | 0.00     | W    | 61606 | A       |     |
|          | 11:47 | 11:47  | 0.00     | W    | 61606 | B       |     |

| ACCOUNT | SALE | COST | CONTROL | ACCOUNT | SALE | COST  | CONTROL |
|---------|------|------|---------|---------|------|-------|---------|
| 5700    | 1745 | 2480 |         | 5430    | 600  | 439   |         |
| 5781    | 1650 | 1428 |         | 1120    | 3995 | ***** | 31139   |



COST, SALE, &amp; COMP TOTALS 4347 3995 110

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**ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.**

| DESCRIPTION                   | TOTALS          |
|-------------------------------|-----------------|
| LABOR AMOUNT                  | \$ 17.45        |
| PARTS AMOUNT                  | \$ 22.50        |
| GAS, OIL, LUBE                | \$ 0.00         |
| SUBLET AMOUNT                 | \$ 0.00         |
| MISC. CHARGES *               | \$ 0.00         |
| TOTAL CHARGES                 | \$ 39.95        |
| LESS INSURANCE                | \$ 0.00         |
| SALES TAX                     | \$ 0.00         |
| <b>PLEASE PAY THIS AMOUNT</b> | <b>\$ 39.95</b> |

Accounting Copy

Customer Number: **31139**Invoice No: **329146****MIKE CASTRUCCI FORD SALES**

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

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Page 1 of 2

SERVICE ADVISOR: **60832 AMANDA M CAMPBELL**

| COLOR         | YEAR       | MAKE/MODEL    |               | VIN                                    |          | LICENSE | MILEAGE IN / OUT |         | TAG       |
|---------------|------------|---------------|---------------|----------------------------------------|----------|---------|------------------|---------|-----------|
|               | 16         | FORD EXPLORER |               | 1FM5K8AR0GGD17155                      |          | 716     | 67237 / 67237    |         | TY804     |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED      |                                        | PO NO.   |         | RATE             | PAYMENT | INV. DATE |
| 01JAN16       |            | 01JAN2016     | 17:00 24SEP20 |                                        | BL971275 |         | 125.00           | CHG     | 24SEP20   |
| R.O. OPENED   |            | READY         |               | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |          |         |                  |         |           |
| 09:56 24SEP20 |            | 11:59 24SEP20 |               |                                        |          |         |                  |         |           |

| LINE | OPCODE | TECH | TYPE | A/HRS | S/HRS | COST | SALE | COMP | LIST | NET | TOTAL |
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|

A WORKS PKG, PERFORM OIL CHANGE, TIRE ROTATION AND BRAKE INSPECTION

CAUSE: WORKS PACKAGE

WORKS WORKS PKG, PERFORM OIL CHANGE, TIRE  
ROTATION AND BRAKE INSPECTION

|       |     |      |      |      |      |    |  |  |       |       |
|-------|-----|------|------|------|------|----|--|--|-------|-------|
| 78024 | CPC | 0.00 | 0.40 | 1200 | 872  |    |  |  | 8.72  | 8.72  |
| 72001 | CPC | 0.00 | 0.40 | 1240 | 873  |    |  |  | 8.73  | 8.73  |
|       |     | 0.00 | 0.80 | 2440 | 1745 | ** |  |  | 17.45 | 17.45 |

1 FL\*500\*S FILTER ASY -

OIL

|  |  |  |  |     |     |     |      |      |      |
|--|--|--|--|-----|-----|-----|------|------|------|
|  |  |  |  | 439 | 600 | 110 | 7.98 | 6.00 | 6.00 |
|--|--|--|--|-----|-----|-----|------|------|------|

|   |                      |  |  |      |      |   |      |      |       |
|---|----------------------|--|--|------|------|---|------|------|-------|
| 6 | XO*5W20*BSP BULK OIL |  |  | 1350 | 1650 | 0 | 2.75 | 2.75 | 16.50 |
|---|----------------------|--|--|------|------|---|------|------|-------|

|        |       |        |       |        |      |               |       |
|--------|-------|--------|-------|--------|------|---------------|-------|
| PARTS: | 22.50 | LABOR: | 17.45 | OTHER: | 0.00 | TOTAL LINE A: | 39.95 |
|--------|-------|--------|-------|--------|------|---------------|-------|

67237 0.80 COMPLETED FULL WORKS PACKAGE INCLUDING FULL SERVICE OIL  
AND FILTER REPLACEMENT, TIRE ROTATION, AND BRAKE INSPECTION. SET FLUID  
LEVELS AND TIRE PRESSURES. RELEARNED TIRE PRESSURE MONITORING SYSTEM IF  
NEEDED.

B PERFORM MULTI POINT INSPECTION EXPRESS SERVICE

99PX PERFORM MULTI POINT INSPECTION EXPRESS  
SERVICE

|       |     |      |      |   |   |  |  |      |      |
|-------|-----|------|------|---|---|--|--|------|------|
| 78024 | CPC | 0.00 | 0.00 | 0 | 0 |  |  | 0.00 | 0.00 |
|-------|-----|------|------|---|---|--|--|------|------|

|        |      |        |      |        |      |               |      |
|--------|------|--------|------|--------|------|---------------|------|
| PARTS: | 0.00 | LABOR: | 0.00 | OTHER: | 0.00 | TOTAL LINE B: | 0.00 |
|--------|------|--------|------|--------|------|---------------|------|

C\*\* BATTERY INSPECTED AND OK ON THIS VISIT

55FOZGBATT BATTERY INSPECTED AND OK ON THIS VISIT

|       |     |      |      |   |   |  |  |      |      |
|-------|-----|------|------|---|---|--|--|------|------|
| 78024 | CPC | 0.00 | 0.00 | 0 | 0 |  |  | 0.00 | 0.00 |
|-------|-----|------|------|---|---|--|--|------|------|

|        |      |        |      |        |      |               |      |
|--------|------|--------|------|--------|------|---------------|------|
| PARTS: | 0.00 | LABOR: | 0.00 | OTHER: | 0.00 | TOTAL LINE C: | 0.00 |
|--------|------|--------|------|--------|------|---------------|------|

D\*\* BRAKES INSPECTED AND OK ON THIS VISIT

55FOZGBK BRAKES INSPECTED AND OK ON THIS VISIT

|       |     |      |      |   |   |  |  |      |      |
|-------|-----|------|------|---|---|--|--|------|------|
| 78024 | CPC | 0.00 | 0.00 | 0 | 0 |  |  | 0.00 | 0.00 |
|-------|-----|------|------|---|---|--|--|------|------|

|        |      |        |      |        |      |               |      |
|--------|------|--------|------|--------|------|---------------|------|
| PARTS: | 0.00 | LABOR: | 0.00 | OTHER: | 0.00 | TOTAL LINE D: | 0.00 |
|--------|------|--------|------|--------|------|---------------|------|

E\*\* INSPECTED TREAD DEPTH ON TIRES, CHECKED OK THIS VISIT

55FOZGTIRE INSPECTED TREAD DEPTH ON TIRES,  
CHECKED OK THIS VISIT

|       |     |      |      |   |   |  |  |      |      |
|-------|-----|------|------|---|---|--|--|------|------|
| 78024 | CPC | 0.00 | 0.00 | 0 | 0 |  |  | 0.00 | 0.00 |
|-------|-----|------|------|---|---|--|--|------|------|

|        |      |        |      |        |      |               |      |
|--------|------|--------|------|--------|------|---------------|------|
| PARTS: | 0.00 | LABOR: | 0.00 | OTHER: | 0.00 | TOTAL LINE E: | 0.00 |
|--------|------|--------|------|--------|------|---------------|------|

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|-----------------------------------|--------|
| LABOR AMOUNT                      |        |
| PARTS AMOUNT                      |        |
| GAS, OIL, LUBE                    |        |
| SUBLET AMOUNT                     |        |
| MISC. CHARGES *                   |        |
| TOTAL CHARGES                     |        |
| LESS INSURANCE                    |        |
| SALES TAX                         |        |
| <b>PLEASE PAY<br/>THIS AMOUNT</b> |        |

DATE CUSTOMER SIGNATURE

AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

**Accounting Copy**

Customer Number: **31139**Invoice No: **329146****MIKE CASTRUCCI FORD SALES**

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SERVICE ADVISOR: **60832 AMANDA M CAMPBELL**

SERVICE ADVISOR: 000244444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444

| LINE | OPCODE | TECH | TYPE | A/HRS | S/HRS | COST | SALE | COMP | LIST | NET | TOTAL |
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|

\*\*\*\*\*  
 \*\*\*\*\* Thank you for your business at \*\*\*\*\*  
 \*\*\*\*\* Mike Castrucci Ford in Milford \*\*\*\*\*  
 \*\*\*\*\*

| DATE     | START | FINISH | DURATION | TYPE | TECH  | LINE(S) | CHG |
|----------|-------|--------|----------|------|-------|---------|-----|
| 09-24-20 | 11:03 | 11:03  | 0.00     | W    | 78024 | A       |     |
|          | 11:03 | 11:03  | 0.00     | W    | 78024 | B       |     |

| ACCOUNT | SALE | COST | CONTROL | ACCOUNT | SALE | COST  | CONTROL |
|---------|------|------|---------|---------|------|-------|---------|
| 5700    | 1745 | 2440 |         | 5430    | 600  | 439   |         |
| 5781    | 1650 | 1350 |         | 1120    | 3995 | ***** | 31139   |



COST, SALE, &amp; COMP TOTALS 4229 3995 110

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By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this Invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

**\* SHOP SUPPLY COSTS:**

We have added a charge equal to 15% of the total labor cost, not to exceed \$35.00 to the Repair Order for shop supplies used in connection with this repair.

**ALL PARTS ARE NEW  
UNLESS OTHERWISE  
INDICATED.**

| DESCRIPTION                   | TOTALS          |
|-------------------------------|-----------------|
| LABOR AMOUNT                  | \$ 17.45        |
| PARTS AMOUNT                  | \$ 22.50        |
| GAS, OIL, LUBE                | \$ 0.00         |
| SUBLET AMOUNT                 | \$ 0.00         |
| MISC. CHARGES *               | \$ 0.00         |
| TOTAL CHARGES                 | \$ 39.95        |
| LESS INSURANCE                | \$ 0.00         |
| SALES TAX                     | \$ 0.00         |
| <b>PLEASE PAY THIS AMOUNT</b> | <b>\$ 39.95</b> |

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

**Accounting Copy**

Customer Number: **31139**Invoice No: **329771****MIKE CASTRUCCI FORD SALES**

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

**WWW.MIKECASTRUCCI.COM****LOVELAND POLICE DEPT**

126 S LEBANON RD

LOVELAND, OH 45140-9301

Home: 820-1301

Bus: 513-583-3000

Cell:

Email: email|mbyrde@lovelandoh.gov|work

Page 1 of 1

SERVICE ADVISOR: **60832 AMANDA M CAMPBELL**

| COLOR         | YEAR       | MAKE/MODEL    | VIN                                    | LICENSE  | MILEAGE IN / OUT | TAG     |           |
|---------------|------------|---------------|----------------------------------------|----------|------------------|---------|-----------|
|               | 16         | FORD EXPLORER | 1FM5K8AR0GGD17155                      | 716      | 67308 / 67308    | TY888   |           |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED                               | PO NO.   | RATE             | PAYMENT | INV. DATE |
| 01JAN16       |            | 01JAN2016     | 17:00 02OCT20                          | BL971275 | 125.00           | CHG     | 05OCT20   |
| R.O. OPENED   |            | READY         | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |          |                  |         |           |
| 10:36 02OCT20 |            | 07:40 05OCT20 |                                        |          |                  |         |           |

| LINE | OPCODE | TECH | TYPE | A/HRS | S/HRS | COST | SALE | COMP | LIST | NET | TOTAL |
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|

## A DETAIL

## 67 DETAIL

90021 CPC 0.00 8.00 10400 18995 189.95 189.95  
 PARTS: 0.00 LABOR: 189.95 OTHER: 0.00 TOTAL LINE A: 189.95

\*\*\*\*\*  
 \*\*\*\*\* Thank you for your business at \*\*\*\*\*  
 \*\*\*\*\* Mike Castrucci Ford in Milford \*\*\*\*\*  
 \*\*\*\*\*

\*\*\* NO RO PUNCH TIMES ON FILE \*\*\*

|         |       |       |         |         |       |       |         |
|---------|-------|-------|---------|---------|-------|-------|---------|
| ACCOUNT | SALE  | COST  | CONTROL | ACCOUNT | SALE  | COST  | CONTROL |
| 5700    | 18995 | 10400 |         | 1120    | 18995 | ***** | 31139   |



COST, SALE, &amp; COMP TOTALS 10400 18995 0

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**ALL PARTS ARE NEW  
UNLESS OTHERWISE  
INDICATED.**

| DESCRIPTION                   | TOTALS           |
|-------------------------------|------------------|
| LABOR AMOUNT                  | \$ 189.95        |
| PARTS AMOUNT                  | \$ 0.00          |
| GAS, OIL, LUBE                | \$ 0.00          |
| SUBLET AMOUNT                 | \$ 0.00          |
| MISC. CHARGES *               | \$ 0.00          |
| TOTAL CHARGES                 | \$ 189.95        |
| LESS INSURANCE                | \$ 0.00          |
| SALES TAX                     | \$ 0.00          |
| <b>PLEASE PAY THIS AMOUNT</b> | <b>\$ 189.95</b> |

**Accounting Copy**



Customer Number: 31139

Invoice No: 337302

MIKE CASTRUCCI FORD SALES

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

WWW.MIKECASTRUCCI.COM

## LOVELAND POLICE DEPT

126 S LEBANON RD

LOVELAND, OH 45140-9301

Home: 820-1301

Bus: 513-583-3000

Cell:

Email: email@mbyrde@lovelandoh.gov/work

Page 1 of 1

SERVICE ADVISOR: 60832 AMANDA M CAMPBELL

| COLOR         | YEAR       | MAKE/MODEL    |               | VIN                                    |  | LICENSE | MILEAGE IN / OUT | TAG       |
|---------------|------------|---------------|---------------|----------------------------------------|--|---------|------------------|-----------|
|               | 16         | FORD EXPLORER |               | 1FM5K8AR0GGD17155                      |  | 716     | 69000 / 69000    | T7155     |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED      | PO NO.                                 |  | RATE    | PAYMENT          | INV. DATE |
| 01JAN16       |            | 01JAN2016     | 17:00 05FEB21 | BL971599                               |  | 125.00  | CASH             | 08FEB21   |
| R.O. OPENED   |            | READY         |               | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |  |         |                  |           |
| 10:48 02FEB21 |            | 09:59 08FEB21 |               |                                        |  |         |                  |           |

| LINE | OPCODE | TECH | TYPE | A/HRS | S/HRS | COST | SALE | COMP | LIST | NET | TOTAL |
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|

A RECALL 20S62

CAUSE: .

CONCERN CODE:

20S62B RECALL 20S62 CHECK TOE LINK

78024 WPF 1.10 0.70 2100 7221 72.21 72.21

2 \*W715419\*S439 BOLT 450 848 0 4.50 4.24 8.48

2 \*W520516\*S441 NUT -

ADJUSTING SCREW 1000 1884 0 10.00 9.42 18.84

FC: PART#: COUNT: 1450 2732 TPARTS

CLAIM TYPE: 20S62

AUTH CODE:

78024 2100 7221 TLABOR

PARTS: 27.32 LABOR: 72.21 OTHER: 0.00 TOTAL LINE A: 99.53

69000 0.70 perform safety recall 20s62b

B Moved to: 337302C Line: A

SPLIT Moved to: 337302C Line: A

999ISPLT 0.00 0.00 0 0 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

\*\*\* THE FOLLOWING WORK NOT DONE-TRANSFERRED TO RO#337302C \*\*\*

B Moved to: 337302C Line: A

\*\*\*\*\*  
 \*\*\*\*\* Thank you for your business at \*\*\*\*\*  
 \*\*\*\*\* Mike Castrucci Ford in Milford \*\*\*\*\*  
 \*\*\*\*\*

| DATE     | START | FINISH | DURATION | TYPE | TECH  | LINE(S) | CHG |
|----------|-------|--------|----------|------|-------|---------|-----|
| 02-05-21 | 11:02 | 11:03  | 0.02     | W    | 61606 | A       |     |
|          | 11:04 | 12:09  | 1.08     | W    | 61606 | A       |     |

| ACCOUNT | SALE | COST  | CONTROL | ACCOUNT | SALE | COST  | CONTROL |
|---------|------|-------|---------|---------|------|-------|---------|
| 5720    | 7221 | 2100  |         | 5460    | 2732 | 1450  |         |
| 5700    | 0    | 0     |         | 1140    | 9953 | ***** |         |
| 1300    | 0    | ***** |         |         |      |       |         |

COST, SALE, &amp; COMP TOTALS 3550 9953 0

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UNLESS OTHERWISE  
INDICATED.

| DESCRIPTION            | TOTALS  |
|------------------------|---------|
| LABOR AMOUNT           | \$ 0.00 |
| PARTS AMOUNT           | \$ 0.00 |
| GAS, OIL, LUBE         | \$ 0.00 |
| SUBLET AMOUNT          | \$ 0.00 |
| MISC. CHARGES *        | \$ 0.00 |
| TOTAL CHARGES          | \$ 0.00 |
| LESS INSURANCE         | \$ 0.00 |
| SALES TAX              | \$ 0.00 |
| PLEASE PAY THIS AMOUNT | \$ 0.00 |

Accounting Copy

Customer Number: **31139**Invoice No: **342199****MIKE CASTRUCCI FORD SALES**

\*ACCOUNTING\*

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

**WWW.MIKECASTRUCCI.COM****LOVELAND POLICE DEPT**

126 S LEBANON RD

LOVELAND, OH 45140-9301

Home: 820-1301

Bus: 513-583-3000

Cell:

Email: email@mbyrde@lovelandoh.gov/work

Page 1 of 1

SERVICE ADVISOR: **60832 AMANDA M CAMPBELL**

| COLOR         | YEAR       | MAKE/MODEL    | VIN                                    | LICENSE | MILEAGE IN / OUT | TAG     |           |
|---------------|------------|---------------|----------------------------------------|---------|------------------|---------|-----------|
|               | 16         | FORD EXPLORER | 1FM5K8AR0GGD17155                      | 716     | 71706 / 71706    | TY122   |           |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED                               | PO NO.  | RATE             | PAYMENT | INV. DATE |
| 01JAN16       |            | 01JAN2016     | 17:00 23APR21                          | 2       | 125.00           | CASH    | 23APR21   |
| R.O. OPENED   |            | READY         | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |         |                  |         |           |
| 09:47 23APR21 |            | 11:01 23APR21 |                                        |         |                  |         |           |

| LINE | OPCODE | TECH | TYPE | A/HRS | S/HRS | COST | SALE | COMP | LIST | NET | TOTAL |
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|

A WORKS PKG, PERFORM OIL CHANGE, TIRE ROTATION AND BRAKE INSPECTION

CAUSE: WORKS PACKAGE

WORKS WORKS PKG, PERFORM OIL CHANGE, TIRE

ROTATION AND BRAKE INSPECTION

61606 CPC 0.00 0.80 2560 2750 27.50 27.50

1 FL\*500\*S FILTER ASY -

OIL

439 600 110 7.98 6.00 6.00

6 XO\*5W20\*BSP BULK OIL 1410 1650 0 2.75 2.75 16.50

PARTS: 22.50 LABOR: 27.50 OTHER: 0.00 TOTAL LINE A: 50.00

71706 0.80 COMPLETED FULL WORKS PACKAGE INCLUDING FULL SERVICE OIL  
AND FILTER REPLACEMENT, TIRE ROTATION, AND BRAKE INSPECTION. SET FLUID  
LEVELS AND TIRE PRESSURES. RELEARNED TIRE PRESSURE MONITORING SYSTEM IF  
NEEDED.

B PERFORM MULTI POINT INSPECTION

99P PERFORM MULTI POINT INSPECTION

61606 CPC 0.00 0.50 1600 995 9.95 9.95

1 FP\*68\* FILTER - ODOUR

AND PARTICLES

1647 3000 412 30.00 30.00 30.00

PARTS: 30.00 LABOR: 9.95 OTHER: 0.00 TOTAL LINE B: 39.95

CUSTOMER PAY SHOP CHARGE FOR REPA 0 413 4.13

\*\*\*\*\*  
\*\*\*\*\* Thank you for your business at \*\*\*\*\*  
\*\*\*\*\* Mike Castrucci Ford in Milford \*\*\*\*\*  
\*\*\*\*\*

| DATE     | START | FINISH | DURATION | TYPE | TECH  | LINE(S) | CHG |
|----------|-------|--------|----------|------|-------|---------|-----|
| 04-23-21 | 10:05 | 10:05  | 0.00     | W    | 61606 | A       |     |
|          | 10:05 | 10:05  | 0.00     | W    | 61606 | B       |     |

| ACCOUNT | SALE | COST  | CONTROL | ACCOUNT | SALE | COST | CONTROL |
|---------|------|-------|---------|---------|------|------|---------|
| 5700    | 3745 | 4160  |         | 5430    | 3600 | 2086 |         |
| 5781    | 1650 | 1410  |         | 5770    | 413  | 0    |         |
| 1010    | 9408 | ***** |         |         |      |      |         |

COST, SALE, &amp; COMP TOTALS 7656 9408 522

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UNLESS OTHERWISE  
INDICATED.**

| DESCRIPTION                   | TOTALS          |
|-------------------------------|-----------------|
| LABOR AMOUNT                  | \$ 37.45        |
| PARTS AMOUNT                  | \$ 52.50        |
| GAS, OIL, LUBE                | \$ 0.00         |
| SUBLET AMOUNT                 | \$ 0.00         |
| MISC. CHARGES *               | \$ 4.13         |
| TOTAL CHARGES                 | \$ 94.08        |
| LESS INSURANCE                | \$ 0.00         |
| SALES TAX                     | \$ 0.00         |
| <b>PLEASE PAY THIS AMOUNT</b> | <b>\$ 94.08</b> |

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

**Accounting Copy**

Customer Number: **31139**Invoice No: **359337****MIKE CASTRUCCI FORD SALES**

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

**WWW.MIKECASTRUCCI.COM****LOVELAND POLICE DEPT**

126 S LEBANON RD

LOVELAND, OH 45140-9301

Home: 820-1301

Bus: 513-583-3000

Cell:

Email: email|mbyrde@lovelandoh.gov/work

Page 1 of 2

SERVICE ADVISOR: **60832 AMANDA M CAMPBELL**

|               |            |               |               |                                        |          |         |                  |           |       |
|---------------|------------|---------------|---------------|----------------------------------------|----------|---------|------------------|-----------|-------|
| COLOR         | YEAR       | MAKE/MODEL    |               | VIN                                    |          | LICENSE | MILEAGE IN / OUT |           | TAG   |
|               | 16         | FORD EXPLORER |               | 1FM5K8AR0GGD17155                      |          | 716     | 76277 / 76277    |           | TG084 |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED      |                                        | PO NO.   | RATE    | PAYMENT          | INV. DATE |       |
| 01JAN16       |            | 01JAN2016     | 17:00 31JAN22 |                                        | BL971599 | 139.95  | CHG              | 31JAN22   |       |
| R.O. OPENED   |            | READY         |               | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |          |         |                  |           |       |
| 14:00 31JAN22 |            | 15:27 31JAN22 |               |                                        |          |         |                  |           |       |

| LINE | OPCODE | TECH | TYPE | A/HRS | S/HRS | LIST | NET | TOTAL |
|------|--------|------|------|-------|-------|------|-----|-------|
|------|--------|------|------|-------|-------|------|-----|-------|

A WORKS PKG, PERFORM OIL CHANGE, TIRE ROTATION AND BRAKE INSPECTION

CAUSE: WORKS PACKAGE

WORKS WORKS PKG, PERFORM OIL CHANGE, TIRE

ROTATION AND BRAKE INSPECTION

2000284 BLIMLINE, TYLER LIC#: 5628

CPC 0.02 0.80 1200 2547

25.47

25.47

1 FL\*500\*S FILTER ASY -

OIL

439

798

88

7.98

7.98

7.98

6 XO\*5W20\*BSP BULK OIL

1650

2448

0

4.08

4.08

24.48

PARTS:

32.46 LABOR:

25.47

OTHER:

0.00

TOTAL LINE A:

57.93

76277 COMPLETED FULL WORKS PACKAGE INCLUDING FULL SERVICE OIL AND  
 FILTER REPLACEMENT, TIRE ROTATION, AND BRAKE INSPECTION. SET FLUID  
 LEVELS AND TIRE PRESSURES. RELEARNED TIRE PRESSURE MONITORING SYSTEM IF  
 NEEDED.

B PERFORM MULTI POINT INSPECTION

99P PERFORM MULTI POINT INSPECTION

2000284 BLIMLINE, TYLER LIC#: 5628

ISP 0.00 0.00 0

0

0.00

0.00

PARTS:

0.00 LABOR:

0.00

OTHER:

0.00

TOTAL LINE B:

0.00

C\*\* BATTERY INSPECTED AND OK ON THIS VISIT

55FOZGBATT BATTERY INSPECTED AND OK ON THIS VISIT

2000284 BLIMLINE, TYLER LIC#: 5628

CPC 0.00 0.00 0

0

0.00

0.00

PARTS:

0.00 LABOR:

0.00

OTHER:

0.00

TOTAL LINE C:

0.00

D\*\* BRAKES INSPECTED AND OK ON THIS VISIT

55FOZGBK BRAKES INSPECTED AND OK ON THIS VISIT

2000284 BLIMLINE, TYLER LIC#: 5628

CPC 0.00 0.00 0

0

0.00

0.00

PARTS:

0.00 LABOR:

0.00

OTHER:

0.00

TOTAL LINE D:

0.00

E\*\* INSPECTED TREAD DEPTH ON TIRES, CHECKED OK THIS VISIT

55FOZGTIRE INSPECTED TREAD DEPTH ON TIRES,

CHECKED OK THIS VISIT

2000284 BLIMLINE, TYLER LIC#: 5628

CPC 0.00 0.00 0

0

0.00

0.00

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| DESCRIPTION                       | TOTALS |
|-----------------------------------|--------|
| LABOR AMOUNT                      |        |
| PARTS AMOUNT                      |        |
| GAS, OIL, LUBE                    |        |
| SUBLET AMOUNT                     |        |
| MISC. CHARGES *                   |        |
| TOTAL CHARGES                     |        |
| LESS INSURANCE                    |        |
| SALES TAX                         |        |
| <b>PLEASE PAY<br/>THIS AMOUNT</b> |        |

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

**Accounting Copy**

Customer Number: **31139**Invoice No: **359337****MIKE CASTRUCCI FORD SALES**

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

**WWW.MIKECASTRUCCI.COM****LOVELAND POLICE DEPT**

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Page 2 of 2

SERVICE ADVISOR: **60832 AMANDA M CAMPBELL**

|               |            |               |               |                                        |          |         |                  |           |       |
|---------------|------------|---------------|---------------|----------------------------------------|----------|---------|------------------|-----------|-------|
| COLOR         | YEAR       | MAKE/MODEL    |               | VIN                                    |          | LICENSE | MILEAGE IN / OUT |           | TAG   |
|               | 16         | FORD EXPLORER |               | 1FM5K8AR0GGD17155                      |          | 716     | 76277 / 76277    |           | TG084 |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED      |                                        | PO NO.   | RATE    | PAYMENT          | INV. DATE |       |
| 01JAN16       |            | 01JAN2016     | 17:00 31JAN22 |                                        | BL971599 | 139.95  | CHG              | 31JAN22   |       |
| R.O. OPENED   |            | READY         |               | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |          |         |                  |           |       |
| 14:00 31JAN22 |            | 15:27 31JAN22 |               |                                        |          |         |                  |           |       |

| LINE                              | OPCODE | TECH   | TYPE | A/HRS  | S/HRS | LIST          | NET | TOTAL |
|-----------------------------------|--------|--------|------|--------|-------|---------------|-----|-------|
| PARTS:                            | 0.00   | LABOR: | 0.00 | OTHER: | 0.00  | TOTAL LINE E: |     | 0.00  |
| CUSTOMER PAY SHOP CHARGE FOR REPA | 0      | 382    |      |        |       |               |     | 3.82  |

\*\*\*\*\*  
 \*\*\*\*\* Thank you for your business at \*\*\*\*\*  
 \*\*\*\*\* Mike Castrucci Ford in Milford \*\*\*\*\*  
 \*\*\*\*\*

| DATE     | START | FINISH | DURATION | TYPE | TECH    | LINE(S) | CHG |
|----------|-------|--------|----------|------|---------|---------|-----|
| 01-31-22 | 14:50 | 14:51  | 0.02     | W    | 2000284 | A       |     |

| ACCOUNT | SALE | COST  | CONTROL | ACCOUNT | SALE | COST  | CONTROL |
|---------|------|-------|---------|---------|------|-------|---------|
| 5700    | 2547 | 1200  |         | 5430    | 798  | 439   |         |
| 5781    | 2448 | 1650  |         | 5730    | 0    | 0     |         |
| 5770    | 382  | 0     |         | 7750    | 0    | ***** |         |
| 1120    | 6175 | ***** |         |         |      |       |         |



COST, SALE, &amp; COMP TOTALS 3289 6175 88

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UNLESS OTHERWISE  
INDICATED.**

| DESCRIPTION                   | TOTALS          |
|-------------------------------|-----------------|
| LABOR AMOUNT                  | \$ 25.47        |
| PARTS AMOUNT                  | \$ 32.46        |
| GAS, OIL, LUBE                | \$ 0.00         |
| SUBLET AMOUNT                 | \$ 0.00         |
| MISC. CHARGES *               | \$ 3.82         |
| TOTAL CHARGES                 | \$ 61.75        |
| LESS INSURANCE                | \$ 0.00         |
| SALES TAX                     | \$ 0.00         |
| <b>PLEASE PAY THIS AMOUNT</b> | <b>\$ 61.75</b> |

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

**Accounting Copy**



Customer Number: **31139**Invoice No: **359337****MIKE CASTRUCCI FORD SALES**

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

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SERVICE ADVISOR: **60832 AMANDA M CAMPBEL**

SERVICE ADVISOR: 0002444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444444

| LINE | OPCODE | TECH | TYPE | A/HRS | S/HRS | LIST | NET | TOTAL |
|------|--------|------|------|-------|-------|------|-----|-------|
|------|--------|------|------|-------|-------|------|-----|-------|

A WORKS PKG, PERFORM OIL CHANGE, TIRE ROTATION AND BRAKE INSPECTION

CAUSE: WORKS PACKAGE

WORKS WORKS PKG, PERFORM OIL CHANGE, TIRE

ROTATION AND BRAKE INSPECTION

2000284 BLIMLINE, TYLER LIC#: 5628

CPC 0.02 0.80 1200 2547 25.47 25.47

1 FL\*500\*S FILTER ASY -

OIL

439 798 88 7.98 7.98 7.98

6 XO\*5W20\*BSP BULK OIL 1650 2448 0 4.08 4.08 24.48

PARTS: 32.46 LABOR: 25.47 OTHER: 0.00 TOTAL LINE A: 57.93

76277 COMPLETED FULL WORKS PACKAGE INCLUDING FULL SERVICE OIL AND  
 FILTER REPLACEMENT, TIRE ROTATION, AND BRAKE INSPECTION. SET FLUID  
 LEVELS AND TIRE PRESSURES. RELEARNED TIRE PRESSURE MONITORING SYSTEM IF  
 NEEDED.

B PERFORM MULTI POINT INSPECTION

99P PERFORM MULTI POINT INSPECTION

2000284 BLIMLINE, TYLER LIC#: 5628

ISP 0.00 0.00 0 0 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

C\*\* BATTERY INSPECTED AND OK ON THIS VISIT

55FOZGBATT BATTERY INSPECTED AND OK ON THIS VISIT

2000284 BLIMLINE, TYLER LIC#: 5628

CPC 0.00 0.00 0 0 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

D\*\* BRAKES INSPECTED AND OK ON THIS VISIT

55FOZGBK BRAKES INSPECTED AND OK ON THIS VISIT

2000284 BLIMLINE, TYLER LIC#: 5628

CPC 0.00 0.00 0 0 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

E\*\* INSPECTED TREAD DEPTH ON TIRES, CHECKED OK THIS VISIT

55FOZGTIRE INSPECTED TREAD DEPTH ON TIRES,

CHECKED OK THIS VISIT

2000284 BLIMLINE, TYLER LIC#: 5628

CPC 0.00 0.00 0 0 0.00 0.00

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By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this Invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

**\*SHOP SUPPLY COSTS:**

We have added a charge equal to 15% of the total labor cost, not to exceed \$35.00 to the Repair Order for shop supplies used in connection with this repair.

**ALL PARTS ARE NEW  
UNLESS OTHERWISE  
INDICATED.**

| DESCRIPTION                       | TOTALS |
|-----------------------------------|--------|
| LABOR AMOUNT                      |        |
| PARTS AMOUNT                      |        |
| GAS, OIL, LUBE                    |        |
| SUBLET AMOUNT                     |        |
| MISC. CHARGES *                   |        |
| TOTAL CHARGES                     |        |
| LESS INSURANCE                    |        |
| SALES TAX                         |        |
| <b>PLEASE PAY<br/>THIS AMOUNT</b> |        |

DATE CUSTOMER SIGNATURE

AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

**Accounting Copy**

Customer Number: **31139**Invoice No: **359337****MIKE CASTRUCCI FORD SALES**

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

**WWW.MIKECASTRUCCI.COM****LOVELAND POLICE DEPT**

126 S LEBANON RD

LOVELAND, OH 45140-9301

Home: 820-1301

Bus: 513-583-3000

Cell:

Email: email|mbyrde@lovelandoh.gov/work

Page 2 of 2

SERVICE ADVISOR: **60832 AMANDA M CAMPBEL**

|               |            |               |               |                                        |          |         |                  |           |       |
|---------------|------------|---------------|---------------|----------------------------------------|----------|---------|------------------|-----------|-------|
| COLOR         | YEAR       | MAKE/MODEL    |               | VIN                                    |          | LICENSE | MILEAGE IN / OUT |           | TAG   |
|               | 16         | FORD EXPLORER |               | 1FM5K8AR0GGD17155                      |          | 716     | 76277 / 76277    |           | TG084 |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED      |                                        | PO NO.   | RATE    | PAYMENT          | INV. DATE |       |
| 01JAN16       |            | 01JAN2016     | 17:00 31JAN22 |                                        | BL971599 | 139.95  | CHG              | 31JAN22   |       |
| R.O. OPENED   |            | READY         |               | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |          |         |                  |           |       |
| 14:00 31JAN22 |            | 15:27 31JAN22 |               |                                        |          |         |                  |           |       |

| LINE                              | OPCODE | TECH   | TYPE | A/HRS  | S/HRS | LIST          | NET | TOTAL |
|-----------------------------------|--------|--------|------|--------|-------|---------------|-----|-------|
| PARTS:                            | 0.00   | LABOR: | 0.00 | OTHER: | 0.00  | TOTAL LINE E: |     | 0.00  |
| CUSTOMER PAY SHOP CHARGE FOR REPA | 0      | 382    |      |        |       |               |     | 3.82  |

\*\*\*\*\*  
 \*\*\*\*\* Thank you for your business at \*\*\*\*\*  
 \*\*\*\*\* Mike Castrucci Ford in Milford \*\*\*\*\*  
 \*\*\*\*\*

| DATE     | START | FINISH | DURATION | TYPE | TECH    | LINE(S) | CHG |
|----------|-------|--------|----------|------|---------|---------|-----|
| 01-31-22 | 14:50 | 14:51  | 0.02     | W    | 2000284 | A       |     |

| ACCOUNT | SALE | COST  | CONTROL | ACCOUNT | SALE | COST  | CONTROL |
|---------|------|-------|---------|---------|------|-------|---------|
| 5700    | 2547 | 1200  |         | 5430    | 798  | 439   |         |
| 5781    | 2448 | 1650  |         | 5730    | 0    | 0     |         |
| 5770    | 382  | 0     |         | 7750    | 0    | ***** |         |
| 1120    | 6175 | ***** |         |         |      |       |         |



COST, SALE, &amp; COMP TOTALS 3289 6175 88

**WARRANTY DISCLAIMER:** ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

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**\* SHOP SUPPLY COSTS:**

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**ALL PARTS ARE NEW  
UNLESS OTHERWISE  
INDICATED.**

| DESCRIPTION                   | TOTALS          |
|-------------------------------|-----------------|
| LABOR AMOUNT                  | \$ 25.47        |
| PARTS AMOUNT                  | \$ 32.46        |
| GAS, OIL, LUBE                | \$ 0.00         |
| SUBLET AMOUNT                 | \$ 0.00         |
| MISC. CHARGES *               | \$ 3.82         |
| TOTAL CHARGES                 | \$ 61.75        |
| LESS INSURANCE                | \$ 0.00         |
| SALES TAX                     | \$ 0.00         |
| <b>PLEASE PAY THIS AMOUNT</b> | <b>\$ 61.75</b> |

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

**Accounting Copy**



Customer Number: **31139**Invoice No: **365856C****MIKE CASTRUCCI FORD SALES**

ACCOUNTING

**LOVELAND POLICE DEPT**126 S LEBANON RD  
LOVELAND, OH 45140-9301

Home: 820-1301 Bus: 513-583-3000 Cell:

Email: email|accountspayable@lovelandoh.gov|work

Page 2 of 2

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

WWW.MIKECASTRUCCI.COM

SERVICE ADVISOR: **60832 AMANDA M CAMPBELL**

|               |            |               |               |                                        |          |         |                  |           |       |
|---------------|------------|---------------|---------------|----------------------------------------|----------|---------|------------------|-----------|-------|
| COLOR         | YEAR       | MAKE/MODEL    |               | VIN                                    |          | LICENSE | MILEAGE IN / OUT |           | TAG   |
|               | 16         | FORD EXPLORER |               | 1FM5K8AR0GGD17155                      |          | 716     | 77931 / 77931    |           | TY033 |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED      |                                        | PO NO.   | RATE    | PAYMENT          | INV. DATE |       |
| 01JAN16       |            | 01JAN2016     | 17:00 26MAY22 |                                        | BL971599 | 139.95  | CHG              | 24JUN22   |       |
| R.O. OPENED   |            | READY         |               | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |          |         |                  |           |       |
| 12:59 25MAY22 |            | 10:54 24JUN22 |               |                                        |          |         |                  |           |       |

| LINE   | OPCODE | TECH   | TYPE | A/HRS | S/HRS  | LIST         | NET           | TOTAL |
|--------|--------|--------|------|-------|--------|--------------|---------------|-------|
|        | 72001  | CPF    |      | 0.00  | 1.00   | 3100 4997    | 49.97         | 49.97 |
|        | 78024  | CPF    |      | 0.00  | 1.00   | 3000 4998    | 49.98         | 49.98 |
|        |        |        |      | 0.00  | 2.00   | 6100 9995 ** | 99.95         | 99.95 |
| PARTS: | 0.00   | LABOR: |      | 99.95 | OTHER: | 0.00         | TOTAL LINE D: | 99.95 |

77931 1.50 COMPLETED 4 WHEEL ALIGNMENT, PRINTED OFF SPEC SHEET AND ATTACHED

CUSTOMER PAY SHOP CHARGE FOR REPA 0 3567 35.67

\*\*\*\*\*  
 \*\*\*\*\* Thank you for your business at \*\*\*\*\*  
 \*\*\*\*\* Mike Castrucci Ford in Milford \*\*\*\*\*  
 \*\*\*\*\*

| DATE     | START | FINISH | DURATION | TYPE | TECH  | LINE(S) | CHG |
|----------|-------|--------|----------|------|-------|---------|-----|
| 05-26-22 | 11:48 | 11:48  | 0.00     | W    | 78024 | A       |     |
| 06-16-22 | 15:02 | 15:02  | 0.00     | W    | 61606 | D       |     |
|          | 15:02 | 15:02  | 0.00     | W    | 61606 | B       |     |
|          | 15:02 | 15:02  | 0.00     | W    | 61606 | C       |     |
| 06-23-22 | 10:50 | 11:08  | 0.30     | W    | 61606 | B       |     |
|          | 13:43 | 14:24  | 0.68     | W    | 61606 | C       |     |

| ACCOUNT | SALE  | COST  | CONTROL | ACCOUNT | SALE   | COST  | CONTROL |
|---------|-------|-------|---------|---------|--------|-------|---------|
| 5700    | 75995 | 24100 |         | 5470    | 26351  | 17633 |         |
| 5770    | 3567  | 0     |         | 1120    | 105913 | ***** | 31139   |

COST, SALE, &amp; COMP TOTALS 41733 105913 0

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INDICATED.**

| DESCRIPTION                   | TOTALS            |
|-------------------------------|-------------------|
| LABOR AMOUNT                  | \$ 759.95         |
| PARTS AMOUNT                  | \$ 263.51         |
| GAS, OIL, LUBE                | \$ 0.00           |
| SUBLET AMOUNT                 | \$ 0.00           |
| MISC. CHARGES *               | \$ 35.67          |
| TOTAL CHARGES                 | \$ 1059.13        |
| LESS INSURANCE                | \$ 0.00           |
| SALES TAX                     | \$ 0.00           |
| <b>PLEASE PAY THIS AMOUNT</b> | <b>\$ 1059.13</b> |

Accounting Copy



Customer Number: **31139**Invoice No: **369514****MIKE CASTRUCCI FORD SALES**

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

**WWW.MIKECASTRUCCI.COM****LOVELAND POLICE DEPT**

126 S LEBANON RD

LOVELAND, OH 45140-9301

Home: 820-1301

Bus: 513-583-3000

Cell:

Email: email|accountspayable@lovelandoh.gov|work

Page 1 of 2

SERVICE ADVISOR: **60832 AMANDA M CAMPBELL**

| COLOR         | YEAR       | MAKE/MODEL    |               | VIN                                    |        | LICENSE | MILEAGE IN / OUT |           | TAG   |
|---------------|------------|---------------|---------------|----------------------------------------|--------|---------|------------------|-----------|-------|
|               | 16         | FORD EXPLORER |               | 1FM5K8AR0GGD17155                      |        | 716     | 78825 / 78825    |           | TY967 |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED      |                                        | PO NO. | RATE    | PAYMENT          | INV. DATE |       |
| 01JAN16       |            | 01JAN2016     | 17:00 29JUL22 |                                        | 2      | 139.95  | CHG              | 29JUL22   |       |
| R.O. OPENED   |            | READY         |               | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |        |         |                  |           |       |
| 11:45 29JUL22 |            | 14:44 29JUL22 |               |                                        |        |         |                  |           |       |

| LINE | OPCODE | TECH | TYPE | A/HRS | S/HRS | LIST | NET | TOTAL |
|------|--------|------|------|-------|-------|------|-----|-------|
|------|--------|------|------|-------|-------|------|-----|-------|

A WORKS PKG, PERFORM OIL CHANGE, TIRE ROTATION AND BRAKE INSPECTION

CAUSE: WORKS PACKAGE

WORKS WORKS PKG, PERFORM OIL CHANGE, TIRE

ROTATION AND BRAKE INSPECTION

2000284 BLIMLINE, TYLER LIC#: 5628

CPC 0.02 0.80 1200 2547

25.47

25.47

1 FL\*500\*S FILTER ASY -

OIL

439

1000

88

10.00

10.00

10.00

6 XO\*5W30\*BSP BULK OIL

1800

2448

0

4.08

4.08

24.48

PARTS:

34.48

LABOR:

25.47

OTHER:

0.00

TOTAL LINE A:

59.95

78825 COMPLETED FULL WORKS PACKAGE INCLUDING FULL SERVICE OIL AND  
 FILTER REPLACEMENT, TIRE ROTATION, AND BRAKE INSPECTION. SET FLUID  
 LEVELS AND TIRE PRESSURES. RELEARNED TIRE PRESSURE MONITORING SYSTEM IF  
 NEEDED.

B PERFORM MULTI POINT INSPECTION

99P PERFORM MULTI POINT INSPECTION

2000284 BLIMLINE, TYLER LIC#: 5628

CPC 0.00 0.00 0 0

0.00

0.00

PARTS:

0.00

LABOR:

0.00

OTHER:

0.00

TOTAL LINE B:

0.00

C\*\* BATTERY INSPECTED AND OK ON THIS VISIT

55FOZGBATT BATTERY INSPECTED AND OK ON THIS VISIT

2000284 BLIMLINE, TYLER LIC#: 5628

CPC 0.00 0.00 0 0

0.00

0.00

PARTS:

0.00

LABOR:

0.00

OTHER:

0.00

TOTAL LINE C:

0.00

D\*\* BRAKES INSPECTED AND OK ON THIS VISIT

55FOZGBK BRAKES INSPECTED AND OK ON THIS VISIT

2000284 BLIMLINE, TYLER LIC#: 5628

CPC 0.00 0.00 0 0

0.00

0.00

PARTS:

0.00

LABOR:

0.00

OTHER:

0.00

TOTAL LINE D:

0.00

E\*\* INSPECTED TREAD DEPTH ON TIRES, CHECKED OK THIS VISIT

55FOZGTIRE INSPECTED TREAD DEPTH ON TIRES,

CHECKED OK THIS VISIT

2000284 BLIMLINE, TYLER LIC#: 5628

CPC 0.00 0.00 0 0

0.00

0.00

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UNLESS OTHERWISE  
INDICATED.**

| DESCRIPTION                       | TOTALS |
|-----------------------------------|--------|
| LABOR AMOUNT                      |        |
| PARTS AMOUNT                      |        |
| GAS, OIL, LUBE                    |        |
| SUBLET AMOUNT                     |        |
| MISC. CHARGES *                   |        |
| TOTAL CHARGES                     |        |
| LESS INSURANCE                    |        |
| SALES TAX                         |        |
| <b>PLEASE PAY<br/>THIS AMOUNT</b> |        |

**Accounting Copy**

Customer Number: **31139**Invoice No: **380526****MIKE CASTRUCCI FORD SALES**

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

**WWW.MIKECASTRUCCI.COM****LOVELAND POLICE DEPT**

126 S LEBANON RD

LOVELAND, OH 45140-9301

Home: 820-1301

Bus: 513-583-3000

Cell:

Email: email/accounts payable@lovelandoh.gov/work

Page 1 of 1

SERVICE ADVISOR: **60832 AMANDA M CAMPBEL**

|               |            |               |               |                                        |        |         |                  |           |
|---------------|------------|---------------|---------------|----------------------------------------|--------|---------|------------------|-----------|
| COLOR         | YEAR       | MAKE/MODEL    |               | VIN                                    |        | LICENSE | MILEAGE IN / OUT | TAG       |
|               | 16         | FORD EXPLORER |               | 1FM5K8AR0GGD17155                      |        | 716     | 78825 / 78825    | TTODD     |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED      |                                        | PO NO. | RATE    | PAYMENT          | INV. DATE |
| 01JAN16       |            | 01JAN2016     | 17:00 16FEB23 |                                        | 0      | 139.95  | CASH             | 17FEB23   |
| R.O. OPENED   |            | READY         |               | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |        |         |                  |           |
| 08:59 16FEB23 |            | 11:32 17FEB23 |               |                                        |        |         |                  |           |

| LINE | OPCODE | TECH | TYPE | A/HRS | S/HRS | LIST | NET | TOTAL |
|------|--------|------|------|-------|-------|------|-----|-------|
|------|--------|------|------|-------|-------|------|-----|-------|

A NO START CHECK AND ADVISE

CAUSE: .

CONCERN CODE:

10654C BATTERY - TEST, CHARGE, AND RE-TEST

(10653/10654/10655) - L

61606 WPF 0.70 0.20 640 2319

23.19 23.19

10654C1 BATTERY - REPLACE (10653/10654/10655) - L

72001 WPF 0.00 0.30 930 3478

34.78 34.78

FC: D02 PART#: COUNT:

0

0 TPARTS

CLAIM TYPE: SPW

AUTH CODE: HEBFR

61606

1570

5797 TLABOR

PARTS: 0.00 LABOR: 57.97 OTHER: 0.00 TOTAL LINE A: 57.97

78825 CHECK OUT VERIFIED CONCERN. TEST BATTERY, FAILED. ACES

#HEBFR, DTC# 6ECPE9MOLLL2. ATTACHED RO#320472. REPLACE BATTERY

LC: A REF. RO: 320472 SVC PART

DATE: 05/05/20 SVC PART

DISTANCE: 16755

\*\*\*\*\*  
 \*\*\*\*\* Thank you for your business at \*\*\*\*\*  
 \*\*\*\*\* Mike Castrucci Ford in Milford \*\*\*\*\*  
 \*\*\*\*\*

| DATE     | START | FINISH | DURATION | TYPE | TECH  | LINE(S) | CHG |
|----------|-------|--------|----------|------|-------|---------|-----|
| 02-16-23 | 13:57 | 14:39  | 0.70     | W    | 61606 | A       |     |

| ACCOUNT | SALE | COST | CONTROL | ACCOUNT | SALE | COST  | CONTROL |
|---------|------|------|---------|---------|------|-------|---------|
| 5720    | 5797 | 1570 |         | 1140    | 5797 | ***** |         |

COST, SALE, &amp; COMP TOTALS 1570 5797 0

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UNLESS OTHERWISE  
INDICATED.**

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|-------------------------------|----------------|
| LABOR AMOUNT                  | \$ 0.00        |
| PARTS AMOUNT                  | \$ 0.00        |
| GAS, OIL, LUBE                | \$ 0.00        |
| SUBLET AMOUNT                 | \$ 0.00        |
| MISC. CHARGES *               | \$ 0.00        |
| TOTAL CHARGES                 | \$ 0.00        |
| LESS INSURANCE                | \$ 0.00        |
| SALES TAX                     | \$ 0.00        |
| <b>PLEASE PAY THIS AMOUNT</b> | <b>\$ 0.00</b> |

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

**Accounting Copy**

Customer Number: 31139

Invoice No: 381326

MIKE CASTRUCCI FORD SALES

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

WWW.MIKECASTRUCCI.COM

## LOVELAND POLICE DEPT

126 S LEBANON RD

LOVELAND, OH 45140-9301

Home: 820-1301

Bus: 513-583-3000

Cell:

Email: emailfast\_toady@yahoo.com|work

Page 1 of 2

SERVICE ADVISOR: 60832 AMANDA M CAMPBELL

|               |            |               |               |                                        |          |         |                  |           |       |
|---------------|------------|---------------|---------------|----------------------------------------|----------|---------|------------------|-----------|-------|
| COLOR         | YEAR       | MAKE/MODEL    |               | VIN                                    |          | LICENSE | MILEAGE IN / OUT |           | TAG   |
|               | 16         | FORD EXPLORER |               | 1FM5K8AR0GGD17155                      |          | 716     | 83011 / 83011    |           | TG924 |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED      |                                        | PO NO.   | RATE    | PAYMENT          | INV. DATE |       |
| 01JAN16       |            | 01JAN2016     | 17:00 20MAR23 |                                        | BL971925 | 139.95  | CHG              | 06MAR23   |       |
| R.O. OPENED   |            | READY         |               | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |          |         |                  |           |       |
| 11:15 03MAR23 |            | 17:07 06MAR23 |               |                                        |          |         |                  |           |       |

| LINE | OPCODE | TECH | TYPE | A/HRS | S/HRS | LIST | NET | TOTAL |
|------|--------|------|------|-------|-------|------|-----|-------|
|------|--------|------|------|-------|-------|------|-----|-------|

A AIR FLOW CHANGER INOP CHECK AND ADVISE

01 MAINTENANCE

|       |     |      |      |       |       |    |        |        |
|-------|-----|------|------|-------|-------|----|--------|--------|
| 61606 | CPF | 0.41 | 1.00 | 3200  | 11000 |    | 110.00 | 110.00 |
| 78024 | CPF | 0.00 | 1.00 | 3000  | 11000 |    | 110.00 | 110.00 |
| 72001 | CPF | 0.00 | 1.00 | 3100  | 11000 |    | 110.00 | 110.00 |
| 62019 | CPF | 0.00 | 1.00 | 3100  | 11000 |    | 110.00 | 110.00 |
|       |     | 0.41 | 4.00 | 12400 | 44000 | ** | 440.00 | 440.00 |

1 AA5Z\*19E616\*A MOTOR ASY 2980 5418 596 54.18 54.18 54.18

PARTS: 54.18 LABOR: 440.00 OTHER: 0.00 TOTAL LINE A: 494.18

83011 internal actuator fault 4.00 check out and verified concern.

check for codes, b1086:07, b1086:13. removed cluster assembly and replace the mode door actuator.

B\*\* WORKS PKG, PERFORM OIL CHANGE, TIRE ROTATION AND BRAKE INSPECTION

CAUSE: WORKS PACKAGE

WORKS WORKS PKG, PERFORM OIL CHANGE, TIRE

ROTATION AND BRAKE INSPECTION

61606 CPF 0.00 0.80 2560 2547 25.47 25.47

1 FL\*500\*S FILTER ASY -

OIL 499 907 100 9.07 9.07 9.07

6 XO\*5W20\*BSP BULK OIL 1950 2448 0 4.08 4.08 24.48

PARTS: 33.55 LABOR: 25.47 OTHER: 0.00 TOTAL LINE B: 59.02

83011 0.80 COMPLETED FULL WORKS PACKAGE INCLUDING FULL SERVICE OIL AND FILTER REPLACEMENT, TIRE ROTATION, AND BRAKE INSPECTION. SET FLUID LEVELS AND TIRE PRESSURES. RELEARNED TIRE PRESSURE MONITORING SYSTEM IF NEEDED.

CUSTOMER PAY SHOP CHARGE FOR REPA 0 3567 35.67

\*\*\*\*\*  
 \*\*\*\*\* Thank you for your business at \*\*\*\*\*  
 \*\*\*\*\* Mike Castrucci Ford in Milford \*\*\*\*\*  
 \*\*\*\*\*

| DATE     | START | FINISH | DURATION | TYPE | TECH  | LINE(S) | CHG |
|----------|-------|--------|----------|------|-------|---------|-----|
| 03-06-23 | 12:58 | 12:58  | 0.00     | W    | 61606 | B       |     |
|          | 12:58 | 13:23  | 0.41     | W    | 61606 | A       |     |

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| DESCRIPTION            | TOTALS |
|------------------------|--------|
| LABOR AMOUNT           |        |
| PARTS AMOUNT           |        |
| GAS, OIL, LUBE         |        |
| SUBLET AMOUNT          |        |
| MISC. CHARGES *        |        |
| TOTAL CHARGES          |        |
| LESS INSURANCE         |        |
| SALES TAX              |        |
| PLEASE PAY THIS AMOUNT |        |

Accounting Copy





Customer Number: **31139**Invoice No: **388547****MIKE CASTRUCCI FORD SALES**

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

**WWW.MIKECASTRUCCI.COM****LOVELAND POLICE DEPT**

126 S LEBANON RD

LOVELAND, OH 45140-9301

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Bus: 513-583-3000

Cell:

Email: email/fast\_toady@yahoo.com/work

Page 1 of 3

SERVICE ADVISOR: **60832 AMANDA M CAMPBELL**

|               |            |               |               |                                        |  |         |                  |           |
|---------------|------------|---------------|---------------|----------------------------------------|--|---------|------------------|-----------|
| COLOR         | YEAR       | MAKE/MODEL    |               | VIN                                    |  | LICENSE | MILEAGE IN / OUT | TAG       |
|               | 16         | FORD EXPLORER |               | 1FM5K8AR0GGD17155                      |  | 716     | 87913 / 87913    | TY581     |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED      | PO NO.                                 |  | RATE    | PAYMENT          | INV. DATE |
| 01JAN16       |            | 01JAN2016     | 17:00 20JUL23 | 2                                      |  |         | CHG              | 20JUL23   |
| R.O. OPENED   |            | READY         |               | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |  |         |                  |           |
| 13:17 18JUL23 |            | 15:00 20JUL23 |               |                                        |  |         |                  |           |

| LINE | OPCODE | TECH | TYPE | A/HRS | S/HRS | LIST | NET | TOTAL |
|------|--------|------|------|-------|-------|------|-----|-------|
|------|--------|------|------|-------|-------|------|-----|-------|

**A OIL AND FILTER CHANGE****OC OIL AND FILTER CHANGE**

61606 CPQ 0.55 0.50 1750 7749 77.49 77.49

1 FL\*910S\* KIT - ELEMENT

&amp; GASKET - OIL F 599 1089 120 10.89 10.89 10.89

6 XO\*5W20\*BSP BULK OIL 1950 2448 0 4.08 4.08 24.48

PARTS: 35.37 LABOR: 77.49 OTHER: 0.00 TOTAL LINE A: 112.86

87913 0.50 COMPLETED FULL SERVICE OIL CHANGE AND FILTER

REPLACEMENT. CHECKED FLUID LEVELS AND TIRE PRESSURES. COMPLETED

INSPECTION PER FORD SPECIFICATIONS.

**B MOUNT AND BALANCE 4 TIRES****MB4 MOUNT AND BALANCE 4 TIRES**

62019 CPQ 0.02 0.50 1800 5333 53.33 53.33

78024 CPQ 0.00 0.50 1650 5333 53.33 53.33

72001 CPQ 0.00 0.50 2000 5334 53.34 53.34

0.02 1.50 5450 16000 \*\* 160.00 160.00

PARTS: 0.00 LABOR: 160.00 OTHER: 0.00 TOTAL LINE B: 160.00

87913 1.50 REMOVED OLD AND INSTALLED NEW TIRE(S), SET PRESSURES AND

RELEASED TIRE PRESSURE SYSTEM IF NECESSARY.

**C ALIGNMENT 4 WHEEL****A4 ALIGNMENT 4 WHEEL**

61606 CPQ 0.00 0.50 1750 4000 40.00 40.00

78024 CPQ 0.00 0.50 1650 4000 40.00 40.00

72001 CPQ 0.00 0.50 2000 4000 40.00 40.00

62019 CPQ 0.00 0.50 1800 4000 40.00 40.00

0.00 2.00 7200 16000 \*\* 160.00 160.00

PARTS: 0.00 LABOR: 160.00 OTHER: 0.00 TOTAL LINE C: 160.00

87913 2.00 COMPLETED 4 WHEEL ALIGNMENT, PRINTED OFF SPEC SHEET AND

ATTACHED

**D\*\* PICK UP AND DELIVERY****PDEL PICK UP AND DELIVERY**

61606 ISP 0.00 0.00 0 0 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

**E\*\* REPLACE ENGINE AIR FILTER**

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| DESCRIPTION                   | TOTALS |
|-------------------------------|--------|
| LABOR AMOUNT                  |        |
| PARTS AMOUNT                  |        |
| GAS, OIL, LUBE                |        |
| SUBLET AMOUNT                 |        |
| MISC. CHARGES *               |        |
| TOTAL CHARGES                 |        |
| LESS INSURANCE                |        |
| SALES TAX                     |        |
| <b>PLEASE PAY THIS AMOUNT</b> |        |

**Accounting Copy**

Customer Number: **31139**Invoice No: **388547****MIKE CASTRUCCI FORD SALES**

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

**WWW.MIKECASTRUCCI.COM****LOVELAND POLICE DEPT**

126 S LEBANON RD

LOVELAND, OH 45140-9301

Home: 820-1301

Bus: 513-583-3000

Cell:

Email: email|fast\_toady@yahoo.com|work

Page 2 of 3

SERVICE ADVISOR: **60832 AMANDA M CAMPBELL**

| COLOR         | YEAR       | MAKE/MODEL    |               | VIN                                    |        | LICENSE | MILEAGE IN / OUT |           | TAG          |
|---------------|------------|---------------|---------------|----------------------------------------|--------|---------|------------------|-----------|--------------|
|               | 16         | FORD EXPLORER |               | 1FM5K8AR0GGD17155                      |        | 716     | 87913 / 87913    |           | <b>TY581</b> |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED      |                                        | PO NO. | RATE    | PAYMENT          | INV. DATE |              |
| 01JAN16       |            | 01JAN2016     | 17:00 20JUL23 |                                        | 2      |         | CHG              | 20JUL23   |              |
| R.O. OPENED   |            | READY         |               | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |        |         |                  |           |              |
| 13:17 18JUL23 |            | 15:00 20JUL23 |               |                                        |        |         |                  |           |              |

| LINE | OPCODE | TECH | TYPE | A/HRS | S/HRS | LIST | NET | TOTAL |
|------|--------|------|------|-------|-------|------|-----|-------|
|------|--------|------|------|-------|-------|------|-----|-------|

AF REPLACE ENGINE AIR FILTER

61606 CPQ 0.00 0.30 1050 6199

61.99 61.99

1 DS7Z\*9601\*D ELEMENT ASY

- AIR CLEANER

1457 2649 291 26.49

26.49 26.49

PARTS: 26.49 LABOR: 61.99 OTHER: 0.00

TOTAL LINE E: 88.48

87913 0.30 REPLACE THE ENGINE AIR FILTER

F\*\* REPLACE CABIN FILTER

CAB REPLACE CABIN FILTER

62019 CPQ 0.02 0.50 1800 5424

54.24 54.24

78024 CPQ 0.00 0.50 1650 5424

54.24 54.24

0.02 1.00 3450 10848

\*\*

108.48 108.48

1 DG9Z\*19N619\*AA FILTER -

ODOUR AND PARTICLES

1867 3395 373 33.95

33.95 33.95

PARTS: 33.95 LABOR: 108.48 OTHER: 0.00

TOTAL LINE F: 142.43

87913 0.50 REPLACE THE CABIN POLLEN FILTER

G\*\* CLEAN

01 MAINTENANCE

61606 CPQ 0.00 0.50 1750 7748

77.48 77.48

72001 CPQ 0.00 0.50 2000 7749

77.49 77.49

0.00 1.00 3750 15497

\*\*

154.97 154.97

PARTS: 0.00 LABOR: 154.97 OTHER: 0.00

TOTAL LINE G: 154.97

87913 0.50 CLEAN OUT AIR FILTER BOX ASSEMBLY FOR MOUSE NEXT BUILD

UP AND FROM WHAT WAS TORN OUT OF THE AIR FILTER

CUSTOMER PAY SHOP CHARGE FOR REPA 0 800

8.00

BILL TO ENTERPRISE FLEET AUTH

#49105473A5382

\*\*\*\*\*

\*\*\*\*\* Thank you for your business at \*\*\*\*\*

\*\*\*\*\* Mike Castrucci Ford in Milford \*\*\*\*\*

\*\*\*\*\*

| DATE     | START | FINISH | DURATION | TYPE | TECH  | LINE(S) | CHG |
|----------|-------|--------|----------|------|-------|---------|-----|
| 07-20-23 | 08:49 | 09:22  | 0.55     | W    | 78024 | A       |     |
|          | 10:11 | 10:12  | 0.02     | W    | 61606 | B       |     |
|          | 10:12 | 10:12  | 0.00     | W    | 61606 | C       |     |
|          | 10:12 | 10:12  | 0.00     | W    | 61606 | D       |     |

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|-------------------------------|--------|
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| PARTS AMOUNT                  |        |
| GAS, OIL, LUBE                |        |
| SUBLET AMOUNT                 |        |
| MISC. CHARGES *               |        |
| TOTAL CHARGES                 |        |
| LESS INSURANCE                |        |
| SALES TAX                     |        |
| <b>PLEASE PAY THIS AMOUNT</b> |        |

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

**Accounting Copy**

Customer Number: **31139**Invoice No: **388547****MIKE CASTRUCCI FORD SALES**

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

**WWW.MIKECASTRUCCI.COM****LOVELAND POLICE DEPT**

126 S LEBANON RD

LOVELAND, OH 45140-9301

Home: 820-1301

Bus: 513-583-3000

Cell:

Email: email|fast\_toady@yahoo.com|work

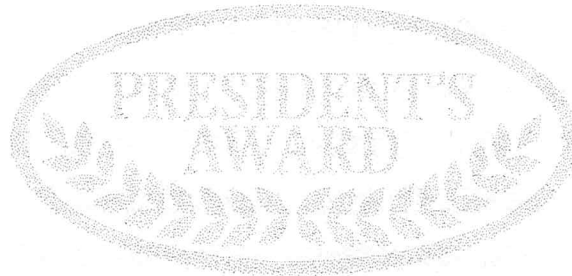
Page 3 of 3

SERVICE ADVISOR: **60832 AMANDA M CAMPBEL**

| COLOR         | YEAR       | MAKE/MODEL    | VIN                                    | LICENSE | MILEAGE IN / OUT | TAG     |           |
|---------------|------------|---------------|----------------------------------------|---------|------------------|---------|-----------|
|               | 16         | FORD EXPLORER | 1FM5K8AR0GGD17155                      | 716     | 87913 / 87913    | TY581   |           |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED                               | PO NO.  | RATE             | PAYMENT | INV. DATE |
| 01JAN16       |            | 01JAN2016     | 17:00 20JUL23                          | 2       |                  | CHG     | 20JUL23   |
| R.O. OPENED   |            | READY         | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |         |                  |         |           |
| 13:17 18JUL23 |            | 15:00 20JUL23 |                                        |         |                  |         |           |

| LINE | OPCODE | TECH  | TYPE  | A/HRS | S/HRS | LIST  | NET | TOTAL |
|------|--------|-------|-------|-------|-------|-------|-----|-------|
|      |        | 10:12 | 10:12 | 0.00  | W     | 61606 | E   |       |
|      |        | 10:12 | 10:13 | 0.02  | W     | 61606 | F   |       |
|      |        | 10:13 | 10:13 | 0.00  | W     | 61606 | G   |       |

| ACCOUNT | SALE  | COST  | CONTROL | ACCOUNT | SALE | COST  | CONTROL |
|---------|-------|-------|---------|---------|------|-------|---------|
| 5700    | 72293 | 22650 |         | 5422    | 7133 | 3923  |         |
| 5781    | 2448  | 1950  |         | 5730    | 0    | 0     |         |
| 5770    | 800   | 0     |         | 7750    | 0    | ***** |         |
| 1120    | 82674 | ***** | 128795  |         |      |       |         |



COST, SALE, &amp; COMP TOTALS 28523 82674 784

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UNLESS OTHERWISE  
INDICATED.**

| DESCRIPTION                   | TOTALS           |
|-------------------------------|------------------|
| LABOR AMOUNT                  | \$ 722.93        |
| PARTS AMOUNT                  | \$ 95.81         |
| GAS, OIL, LUBE                | \$ 0.00          |
| SUBLET AMOUNT                 | \$ 0.00          |
| MISC. CHARGES *               | \$ 8.00          |
| TOTAL CHARGES                 | \$ 826.74        |
| LESS INSURANCE                | \$ 0.00          |
| SALES TAX                     | \$ 0.00          |
| <b>PLEASE PAY THIS AMOUNT</b> | <b>\$ 826.74</b> |

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

**Accounting Copy**

Customer Number: **31139**Invoice No: **395836****MIKE CASTRUCCI FORD SALES**

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

**WWW.MIKECASTRUCCI.COM****LOVELAND POLICE DEPT**

126 S LEBANON RD

LOVELAND, OH 45140-9301

Home: 820-1301

Bus: 513-583-3000

Cell:

Email: email|fast\_toady@yahoo.com|work

Page 1 of 2

SERVICE ADVISOR: **60832 AMANDA M CAMPBEL**

SERVICE ADVISOR: 0002 AMANDA W. GAIN, D.E.

| COLOR         | YEAR       | MAKE/MODEL    | VIN                                    | LICENSE | MILEAGE IN / OUT | TAG     |           |
|---------------|------------|---------------|----------------------------------------|---------|------------------|---------|-----------|
|               | 16         | FORD EXPLORER | 1FM5K8AR0GGD17155                      | 716     | 92425 / 92425    | TY958   |           |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED                               | PO NO.  | RATE             | PAYMENT | INV. DATE |
| 01JAN16       |            | 01JAN2016     | 17:00 17NOV23                          | 2       |                  | CHG     | 17NOV23   |
| R.O. OPENED   |            | READY         | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |         |                  |         |           |
| 10:03 17NOV23 |            | 14:53 17NOV23 |                                        |         |                  |         |           |

| LINE | OPCODE | TECH | TYPE | A/HRS | S/HRS | LIST | NET | TOTAL |
|------|--------|------|------|-------|-------|------|-----|-------|
|------|--------|------|------|-------|-------|------|-----|-------|

A WORKS PKG, PERFORM OIL CHANGE, TIRE ROTATION AND BRAKE INSPECTION

CAUSE: WORKS PACKAGE

WORKS WORKS PKG, PERFORM OIL CHANGE, TIRE

ROTATION AND BRAKE INSPECTION

61606 CPQ 2.16 0.80 3360 2547 25.47 25.47

1 FL\*500\*S FILTER ASY -

OIL

599 1000 120 10.89 10.00 10.00

6 XO\*5W30\*BSP BULK OIL 1950 2448 0 4.08 4.08 24.48

PARTS: 34.48 LABOR: 25.47 OTHER: 0.00 TOTAL LINE A: 59.95

92425 0.80 COMPLETED FULL WORKS PACKAGE INCLUDING FULL SERVICE OIL AND FILTER REPLACEMENT, TIRE ROTATION, AND BRAKE INSPECTION. SET FLUID LEVELS AND TIRE PRESSURES. RELEARNED TIRE PRESSURE MONITORING SYSTEM IF NEEDED.

B PERFORM MULTI POINT INSPECTION

99P PERFORM MULTI POINT INSPECTION

61606 ISP 0.02 0.00 0 0 0.00 0.00

55FOZGBATT BATTERY INSPECTED AND OK ON THIS VISIT

61606 ISP 0.00 0.00 0 0 0.00 0.00

55FOZGBK BRAKES INSPECTED AND OK ON THIS VISIT

61606 ISP 0.00 0.00 0 0 0.00 0.00

55FOZGTIRE INSPECTED TREAD DEPTH ON TIRES,

CHECKED OK THIS VISIT

61606 ISP 0.00 0.00 0 0 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

C PICK UP AND DELIVERY

PDEL PICK UP AND DELIVERY

61606 ISP 0.00 0.00 0 0 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

D\*\* C/S TIRE SENSOR FAULT MESSAGE COMING ON

02 WHEELS and TIRES

61606 CPF 0.00 0.10 420 1100 11.00 11.00

72001 CPF 0.00 0.70 3150 7700 77.00 77.00

62019 CPF 0.00 0.70 3010 7700 77.00 77.00

0.00 1.50 6580 16500 \*\* 165.00 165.00

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| LABOR AMOUNT                  |        |
| PARTS AMOUNT                  |        |
| GAS, OIL, LUBE                |        |
| SUBLET AMOUNT                 |        |
| MISC. CHARGES *               |        |
| TOTAL CHARGES                 |        |
| LESS INSURANCE                |        |
| SALES TAX                     |        |
| <b>PLEASE PAY THIS AMOUNT</b> |        |

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

**Accounting Copy**



Customer Number: **31139**Invoice No: **395836****MIKE CASTRUCCI FORD SALES**

ACCOUNTING

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MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

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Page 2 of 2

SERVICE ADVISOR: **60832 AMANDA M CAMPBEL**

|               |            |               |               |                                        |        |         |                  |  |           |
|---------------|------------|---------------|---------------|----------------------------------------|--------|---------|------------------|--|-----------|
| COLOR         | YEAR       | MAKE/MODEL    |               | VIN                                    |        | LICENSE | MILEAGE IN / OUT |  | TAG       |
|               | 16         | FORD EXPLORER |               | 1FM5K8AR0GGD17155                      |        | 716     | 92425 / 92425    |  | TY958     |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED      |                                        | PO NO. | RATE    | PAYMENT          |  | INV. DATE |
| 01JAN16       |            | 01JAN2016     | 17:00 17NOV23 |                                        | 2      |         | CHG              |  | 17NOV23   |
| R.O. OPENED   |            | READY         |               | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |        |         |                  |  |           |
| 10:03 17NOV23 |            | 14:53 17NOV23 |               |                                        |        |         |                  |  |           |

| LINE | OPCODE | TECH | TYPE | A/HRS | S/HRS | LIST | NET | TOTAL |
|------|--------|------|------|-------|-------|------|-----|-------|
|------|--------|------|------|-------|-------|------|-----|-------|

4 F2GZ\*1A189\*A KIT - TPMS

SENSOR

18396 25756 3680 83.62 64.39 257.56

PARTS: 257.56 LABOR: 165.00 OTHER: 0.00 TOTAL LINE D: 422.56

92425 1.50 CHECK OUT AND REPLACED ALL 4 TIRE PRESSURE SENSORS SET

AIR PRESSURE AND TRAIN ALL SENSORS

CUSTOMER PAY SHOP CHARGE FOR REPA 0 2857 28.57

\*\*\*\*\*  
 \*\*\*\*\* Thank you for your business at \*\*\*\*\*  
 \*\*\*\*\* Mike Castrucci Ford in Milford \*\*\*\*\*  
 \*\*\*\*\*

| DATE     | START | FINISH | DURATION | TYPE | TECH  | LINE(S) | CHG |
|----------|-------|--------|----------|------|-------|---------|-----|
| 11-17-23 | 12:28 | 14:38  | 2.16     | W    | 61606 | A       |     |
|          | 14:38 | 14:39  | 0.02     | W    | 61606 | B       |     |
|          | 14:39 | 14:39  | 0.00     | W    | 61606 | C       |     |
|          | 14:39 | 14:39  | 0.00     | W    | 61606 | D       |     |

| ACCOUNT | SALE  | COST  | CONTROL | ACCOUNT | SALE  | COST  | CONTROL |
|---------|-------|-------|---------|---------|-------|-------|---------|
| 5700    | 19047 | 9940  |         | 5422    | 1000  | 599   |         |
| 5781    | 2448  | 1950  |         | 5730    | 0     | 0     |         |
| 5430    | 25756 | 18396 |         | 5770    | 2857  | 0     |         |
| 7750    | 0     | ***** |         | 1120    | 51108 | ***** | 31139   |

COST, SALE, &amp; COMP TOTALS 30885 51108 3800

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|-----------------|-----------|
| LABOR AMOUNT    | \$ 190.47 |
| PARTS AMOUNT    | \$ 292.04 |
| GAS, OIL, LUBE  | \$ 0.00   |
| SUBLET AMOUNT   | \$ 0.00   |
| MISC. CHARGES * | \$ 28.57  |
| TOTAL CHARGES   | \$ 511.08 |
| LESS INSURANCE  | \$ 0.00   |
| SALES TAX       | \$ 0.00   |

| DATE | CUSTOMER SIGNATURE | AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE | PLEASE PAY THIS AMOUNT | \$ 511.08 |
|------|--------------------|------------------------------------------------|------------------------|-----------|
|------|--------------------|------------------------------------------------|------------------------|-----------|

Accounting Copy

Customer Number: 31139

Invoice No: 405236

MIKE CASTRUCCI FORD SALES

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

WWW.MIKECASTRUCCI.COM

## LOVELAND POLICE DEPT

126 S LEBANON RD

LOVELAND, OH 45140-9301

Home: 820-1301

Bus: 513-966-8859

Cell:

Email: email@lpdrecords@lovelandoh.gov/work

Page 1 of 2

SERVICE ADVISOR: 200209 TAYLOR NICHOLAS

|               |            |               |               |                                        |        |         |                  |  |           |
|---------------|------------|---------------|---------------|----------------------------------------|--------|---------|------------------|--|-----------|
| COLOR         | YEAR       | MAKE/MODEL    |               | VIN                                    |        | LICENSE | MILEAGE IN / OUT |  | TAG       |
|               | 16         | FORD EXPLORER |               | 1FM5K8AR0GGD17155                      |        | 716     | 98180 / 98180    |  | TR896     |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED      |                                        | PO NO. | RATE    | PAYMENT          |  | INV. DATE |
| 01JAN16       |            | 01JAN2016     | 17:00 02MAY24 |                                        | 1      |         | CHG              |  | 02MAY24   |
| R.O. OPENED   |            | READY         |               | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |        |         |                  |  |           |
| 08:42 02MAY24 |            | 11:48 02MAY24 |               |                                        |        |         |                  |  |           |

| LINE | OPCODE | TECH | TYPE | A/HRS | S/HRS | LIST | NET | TOTAL |
|------|--------|------|------|-------|-------|------|-----|-------|
|------|--------|------|------|-------|-------|------|-----|-------|

A WORKS PKG, PERFORM OIL CHANGE, TIRE ROTATION AND BRAKE INSPECTION

CAUSE: WORKS PACKAGE

WORKS WORKS PKG, PERFORM OIL CHANGE, TIRE  
ROTATION AND BRAKE INSPECTION

|       |     |      |      |      |      |    |       |       |
|-------|-----|------|------|------|------|----|-------|-------|
| 61606 | CPF | 1.10 | 0.40 | 1680 | 1262 |    | 12.62 | 12.62 |
| 78024 | CPF | 0.00 | 0.40 | 1400 | 1263 |    | 12.63 | 12.63 |
|       |     | 1.10 | 0.80 | 3080 | 2525 | ** | 25.25 | 25.25 |

1 NU2Z\*6731\*CA KIT -

ELEMENT &amp; GASKET - OIL F 499 998 100 9.98 9.98 9.98

6 XO\*5W20\*BSP BULK OIL 1950 3048 0 5.08 5.08 30.48

PARTS: 40.46 LABOR: 25.25 OTHER: 0.00 TOTAL LINE A: 65.71

98180 0.80 COMPLETED FULL WORKS PACKAGE INCLUDING FULL SERVICE OIL  
AND FILTER REPLACEMENT, TIRE ROTATION, AND BRAKE INSPECTION. SET FLUID  
LEVELS AND TIRE PRESSURES. RELEARNED TIRE PRESSURE MONITORING SYSTEM IF  
NEEDED.

B PERFORM MULTI POINT INSPECTION

99P PERFORM MULTI POINT INSPECTION

61606 CPQ 0.00 0.00 0 0 0.00 0.00

55FOZGBATT BATTERY INSPECTED AND OK ON THIS VISIT

61606 CPQ 0.00 0.00 0 0 0.00 0.00

55FOZGTIRE INSPECTED TREAD DEPTH ON TIRES,

CHECKED OK THIS VISIT

61606 CPQ 0.00 0.00 0 0 0.00 0.00

55FOZGBK BRAKES INSPECTED AND OK ON THIS VISIT

61606 CPQ 0.00 0.00 0 0 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

C PICK UP AND DELIVERY

PDEL PICK UP AND DELIVERY

61606 CPQ 0.00 0.00 0 0 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

D\*\* PERFORM TUNE UP

01 MAINTENANCE

61606 CPQ 0.00 1.00 4200 12000 120.00 120.00

62019 CPQ 0.00 1.00 4300 12000 120.00 120.00

**WARRANTY DISCLAIMER:** ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this Invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

## \* SHOP SUPPLY COSTS:

We have added a charge equal to 15% of the total labor cost, not to exceed \$35.00 to the Repair Order for shop supplies used in connection with this repair.

**ALL PARTS ARE NEW  
UNLESS OTHERWISE  
INDICATED.**

| DESCRIPTION                       | TOTALS |
|-----------------------------------|--------|
| LABOR AMOUNT                      |        |
| PARTS AMOUNT                      |        |
| GAS, OIL, LUBE                    |        |
| SUBLET AMOUNT                     |        |
| MISC. CHARGES *                   |        |
| TOTAL CHARGES                     |        |
| LESS INSURANCE                    |        |
| SALES TAX                         |        |
| <b>PLEASE PAY<br/>THIS AMOUNT</b> |        |

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

Accounting Copy

Customer Number: **31139**Invoice No: **405236****MIKE CASTRUCCI FORD SALES**

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

**WWW.MIKECASTRUCCI.COM****LOVELAND POLICE DEPT**

126 S LEBANON RD

LOVELAND, OH 45140-9301

Home: 820-1301

Bus: 513-966-8859

Cell:

Email: email@lpdrecords@lovelandoh.gov/work

Page 2 of 2

SERVICE ADVISOR: **200209 TAYLOR NICHOLAS**

| COLOR         | YEAR       | MAKE/MODEL    |               | VIN                                    |        | LICENSE | MILEAGE IN / OUT |           | TAG   |
|---------------|------------|---------------|---------------|----------------------------------------|--------|---------|------------------|-----------|-------|
|               | 16         | FORD EXPLORER |               | 1FM5K8AR0GGD17155                      |        | 716     | 98180 / 98180    |           | TR896 |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED      |                                        | PO NO. | RATE    | PAYMENT          | INV. DATE |       |
| 01JAN16       |            | 01JAN2016     | 17:00 02MAY24 |                                        | 1      |         | CHG              | 02MAY24   |       |
| R.O. OPENED   |            | READY         |               | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |        |         |                  |           |       |
| 08:42 02MAY24 |            | 11:48 02MAY24 |               |                                        |        |         |                  |           |       |

| LINE   | OPCODE       | TECH                                             | TYPE   | A/HRS  | S/HRS | LIST          |       | NET       | TOTAL  |
|--------|--------------|--------------------------------------------------|--------|--------|-------|---------------|-------|-----------|--------|
|        | 72001        | CPQ                                              |        | 0.00   | 1.00  | 4500          | 12000 | 120.00    | 120.00 |
|        |              |                                                  |        | 0.00   | 3.00  | 13000         | 36000 | ** 360.00 | 360.00 |
| 6      | CYFS*12Y*T6  | SPARK                                            | PLUG   | 2898   | 5268  | 582           | 8.78  | 8.78      | 52.68  |
| 1      | AT4Z*9H486*A | GASKET                                           |        | 1830   | 3050  | 0             | 30.50 | 30.50     | 30.50  |
| PARTS: | 83.18        | LABOR:                                           | 360.00 | OTHER: | 0.00  | TOTAL LINE D: |       |           | 443.18 |
| 98180  | 3.00         | REPLACE ALL SPARK PLUGS, AND UPPER INTAKE GASKET |        |        |       |               |       |           |        |

\*\*\*\*\*  
 \*\*\*\*\* Thank you for your business at \*\*\*\*\*  
 \*\*\*\*\* Mike Castrucci Ford in Milford \*\*\*\*\*  
 \*\*\*\*\*

| DATE     | START | FINISH | DURATION | TYPE | TECH  | LINE(S) | CHG |
|----------|-------|--------|----------|------|-------|---------|-----|
| 05-02-24 | 08:51 | 08:51  | 0.00     | W    | 61606 | C       |     |
|          | 08:52 | 08:52  | 0.00     | W    | 61606 | B       |     |
|          | 08:52 | 09:58  | 1.10     | W    | 61606 | A       |     |
|          | 09:58 | 09:58  | 0.00     | W    | 61606 | D       |     |

| ACCOUNT | SALE  | COST  | CONTROL | ACCOUNT | SALE | COST | CONTROL |
|---------|-------|-------|---------|---------|------|------|---------|
| 5700    | 38525 | 16080 |         | 5430    | 998  | 499  |         |
| 5781    | 3048  | 1950  |         | 5422    | 8318 | 4728 |         |
| 1120    | 50889 | ***** | 31139   |         |      |      |         |

COST, SALE, &amp; COMP TOTALS 23257 50889 682

**WARRANTY DISCLAIMER:** ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

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We have added a charge equal to 15% of the total labor cost, not to exceed \$35.00 to the Repair Order for shop supplies used in connection with this repair.

**ALL PARTS ARE NEW  
UNLESS OTHERWISE  
INDICATED.**

| DESCRIPTION     | TOTALS    |
|-----------------|-----------|
| LABOR AMOUNT    | \$ 385.25 |
| PARTS AMOUNT    | \$ 123.64 |
| GAS, OIL, LUBE  | \$ 0.00   |
| SUBLET AMOUNT   | \$ 0.00   |
| MISC. CHARGES * | \$ 0.00   |
| TOTAL CHARGES   | \$ 508.89 |
| LESS INSURANCE  | \$ 0.00   |
| SALES TAX       | \$ 0.00   |

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

PLEASE PAY THIS AMOUNT \$ **508.89****Accounting Copy**

Customer Number: **31139**Invoice No: **413940****MIKE CASTRUCCI FORD SALES**

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

**WWW.MIKECASTRUCCI.COM****LOVELAND POLICE DEPT**

126 S LEBANON RD

LOVELAND, OH 45140-9301

Home: 820-1301

Bus: 513-966-8859

Cell:

Email: email@lpdrecords@lovelandoh.gov/work

Page 1 of 2

SERVICE ADVISOR: **200209 TAYLOR NICHOLAS**

|               |            |               |               |                                        |        |         |                  |  |           |
|---------------|------------|---------------|---------------|----------------------------------------|--------|---------|------------------|--|-----------|
| COLOR         | YEAR       | MAKE/MODEL    |               | VIN                                    |        | LICENSE | MILEAGE IN / OUT |  | TAG       |
|               | 16         | FORD EXPLORER |               | 1FM5K8AR0GGD17155                      |        | 716     | 103111 / 103111  |  | TR302     |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED      |                                        | PO NO. | RATE    | PAYMENT          |  | INV. DATE |
| 01JAN16       |            | 01JAN2016     | 17:00 27SEP24 |                                        | 413940 |         | CHG              |  | 27SEP24   |
| R.O. OPENED   |            | READY         |               | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |        |         |                  |  |           |
| 09:14 27SEP24 |            | 11:08 27SEP24 |               |                                        |        |         |                  |  |           |

| LINE | OPCODE | TECH | TYPE | A/HRS | S/HRS | LIST | NET | TOTAL |
|------|--------|------|------|-------|-------|------|-----|-------|
|------|--------|------|------|-------|-------|------|-----|-------|

A WORKS PKG, PERFORM OIL CHANGE, TIRE ROTATION AND BRAKE INSPECTION

CAUSE: WORKS PACKAGE

WORKS WORKS PKG, PERFORM OIL CHANGE, TIRE  
ROTATION AND BRAKE INSPECTION

|       |     |      |      |      |      |    |       |       |
|-------|-----|------|------|------|------|----|-------|-------|
| 62019 | CPF | 0.00 | 0.40 | 1720 | 1822 |    | 18.22 | 18.22 |
| 72001 | CPF | 0.00 | 0.40 | 1800 | 1823 |    | 18.23 | 18.23 |
|       |     | 0.00 | 0.80 | 3520 | 3645 | ** | 36.45 | 36.45 |

FROT FREE TIRE ROTATION WITH PURCHASE OF 4 TIRES

|   |       |  |        |        |
|---|-------|--|--------|--------|
| 0 | -1995 |  | -19.95 | -19.95 |
|---|-------|--|--------|--------|

1 NU2Z\*6731\*CA KIT -

ELEMENT &amp; GASKET - OIL F 549 1098 110 10.98 10.98 10.98

6 XO\*5W20\*BSP BULK OIL 1950 3000 0 5.00 5.00 30.00

PARTS: 40.98 LABOR: 36.45 OTHER: -19.95 TOTAL LINE A: 57.48

103111 0.80 COMPLETED FULL WORKS PACKAGE INCLUDING FULL SERVICE OIL  
AND FILTER REPLACEMENT, TIRE ROTATION, AND BRAKE INSPECTION. SET FLUID  
LEVELS AND TIRE PRESSURES. RELEARNED TIRE PRESSURE MONITORING SYSTEM IF  
NEEDED.

B PERFORM MULTI POINT INSPECTION

WIPER REPLACE WIPER BLADES

61606 CPF 0.00 0.50 2100 999 9.99 9.99

1 BB5Z\*17528\*DA BLADE ASY

- WIPER 1689 2498 338 25.98 24.98 24.98

1 BB5Z\*17528\*EA BLADE ASY

- WIPER 1689 2498 338 25.98 24.98 24.98

PARTS: 49.96 LABOR: 9.99 OTHER: 0.00 TOTAL LINE B: 59.95

103111 0.50 REPAIR RIGHT FRONT TIRE FOR LEAK.

C PICK UP AND DELIVERY

PDEL PICK UP AND DELIVERY

61606 CPQ 0.00 0.00 0 0 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

~|  
5136830150  
5135833011

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UNLESS OTHERWISE  
INDICATED.**

| DESCRIPTION                       | TOTALS |
|-----------------------------------|--------|
| LABOR AMOUNT                      |        |
| PARTS AMOUNT                      |        |
| GAS, OIL, LUBE                    |        |
| SUBLET AMOUNT                     |        |
| MISC. CHARGES *                   |        |
| TOTAL CHARGES                     |        |
| LESS INSURANCE                    |        |
| SALES TAX                         |        |
| <b>PLEASE PAY<br/>THIS AMOUNT</b> |        |

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

**Accounting Copy**



Customer Number: **31139**Invoice No: **413940****MIKE CASTRUCCI FORD SALES**

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

WWW.MIKECASTRUCCI.COM

**LOVELAND POLICE DEPT**

126 S LEBANON RD

LOVELAND, OH 45140-9301

Home: 820-1301

Bus: 513-966-8859

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Email: email@lpdrecords@lovelandoh.gov/work

Page 2 of 2

SERVICE ADVISOR: **200209 TAYLOR NICHOLAS**

| COLOR         | YEAR       | MAKE/MODEL    | VIN                                    | LICENSE | MILEAGE IN / OUT | TAG     |           |
|---------------|------------|---------------|----------------------------------------|---------|------------------|---------|-----------|
|               | 16         | FORD EXPLORER | 1FM5K8AR0GGD17155                      | 716     | 103111 / 103111  | TR302   |           |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED                               | PO NO.  | RATE             | PAYMENT | INV. DATE |
| 01JAN16       |            | 01JAN2016     | 17:00 27SEP24                          | 413940  |                  | CHG     | 27SEP24   |
| R.O. OPENED   |            | READY         | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |         |                  |         |           |
| 09:14 27SEP24 |            | 11:08 27SEP24 |                                        |         |                  |         |           |

| LINE | OPCODE | TECH | TYPE | A/HRS | S/HRS | LIST | NET | TOTAL |
|------|--------|------|------|-------|-------|------|-----|-------|
|------|--------|------|------|-------|-------|------|-----|-------|

\*\*\*\*\*  
 \*\*\*\*\* Thank you for your business at \*\*\*\*\*  
 \*\*\*\*\* Mike Castrucci Ford in Milford \*\*\*\*\*  
 \*\*\*\*\*

| DATE     | START | FINISH | DURATION | TYPE | TECH  | LINE(S) | CHG |
|----------|-------|--------|----------|------|-------|---------|-----|
| 09-27-24 | 09:39 | 09:39  | 0.00     | W    | 61606 | C       |     |
|          | 09:39 | 09:39  | 0.00     | W    | 61606 | B       |     |
|          | 09:39 | 09:39  | 0.00     | W    | 61606 | A       |     |

| ACCOUNT | SALE  | COST  | CONTROL | ACCOUNT | SALE  | COST | CONTROL |
|---------|-------|-------|---------|---------|-------|------|---------|
| 5700    | 4644  | 5620  |         | 7730    | -1995 | 0    |         |
| 5430    | 6094  | 3927  |         | 5781    | 3000  | 1950 |         |
| 1120    | 11743 | ***** | 31139   |         |       |      |         |



COST, SALE, &amp; COMP TOTALS 11497 11743 786

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We have added a charge equal to 15% of the total labor cost, not to exceed \$35.00 to the Repair Order for shop supplies used in connection with this repair.

**ALL PARTS ARE NEW  
UNLESS OTHERWISE  
INDICATED.**

| DESCRIPTION     | TOTALS    |
|-----------------|-----------|
| LABOR AMOUNT    | \$ 46.44  |
| PARTS AMOUNT    | \$ 90.94  |
| GAS, OIL, LUBE  | \$ 0.00   |
| SUBLET AMOUNT   | \$ 0.00   |
| MISC. CHARGES * | \$ -19.95 |
| TOTAL CHARGES   | \$ 117.43 |
| LESS INSURANCE  | \$ 0.00   |
| SALES TAX       | \$ 0.00   |

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

PLEASE PAY THIS AMOUNT \$ 117.43

Accounting Copy

Customer Number: **31139**Invoice No: **418355****MIKE CASTRUCCI FORD SALES**

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

WWW.MIKECASTRUCCI.COM

**LOVELAND POLICE DEPT**

126 S LEBANON RD

LOVELAND, OH 45140-9301

Home: 820-1301

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Page 1 of 3

SERVICE ADVISOR: **200209 TAYLOR NICHOLAS**

|               |            |               |               |                                        |        |         |                  |           |       |
|---------------|------------|---------------|---------------|----------------------------------------|--------|---------|------------------|-----------|-------|
| COLOR         | YEAR       | MAKE/MODEL    |               | VIN                                    |        | LICENSE | MILEAGE IN / OUT |           | TAG   |
|               | 16         | FORD EXPLORER |               | 1FM5K8AR0GGD17155                      |        | 716     | 106773 / 106773  |           | TR486 |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED      |                                        | PO NO. | RATE    | PAYMENT          | INV. DATE |       |
| 01JAN16       |            | 01JAN2016     | 17:00 19DEC24 |                                        | 418355 |         | CHG              | 02JAN25   |       |
| R.O. OPENED   |            | READY         |               | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |        |         |                  |           |       |
| 10:36 19DEC24 |            | 14:27 02JAN25 |               |                                        |        |         |                  |           |       |

| LINE | OPCODE | TECH | TYPE | A/HRS | S/HRS | LIST | NET | TOTAL |
|------|--------|------|------|-------|-------|------|-----|-------|
|------|--------|------|------|-------|-------|------|-----|-------|

A CUST STATES THE LOW OIL PRESSURE LIGHT IS ON, CHECK AND ADVISE

MDIAG DIAGNOSTIC WORK

78024 CPF 8.21 2.00 8000 27000 270.00 270.00

1 3U2Z\*14S411\*MHB WIRE

ASY

3070 4145 614 55.82 41.45 41.45

1 GC3Z\*9278\*B SWITCH ASY

- OIL PRESSURE

1700 2295 340 30.91 22.95 22.95

PARTS: 64.40 LABOR: 270.00 OTHER: 0.00 TOTAL LINE A: 334.40

106773 2.00 CHECK OUT AND FOUND THE OIL PRESSURE SWITCH LEAKING,

REMOVED AND REPLACED SWITCH AND CONNECTOR.

B REPLACE PASSENGER SIDE MIRROR, CHECK AND ADVISE

MDIAG DIAGNOSTIC WORK

78024 CPF 0.01 1.00 4000 13500 135.00 135.00

1 DB5Z\*17682\*DL MIRROR

ASY - REAR VIEW OUTER

22020 29727 0 367.00 297.27 297.27

PARTS: 297.27 LABOR: 135.00 OTHER: 0.00 TOTAL LINE B: 432.27

106773 1.00 REPLACE THE PASSENGER SIDE MIRROR ASSEMBLY

C\*\* CUST STATES THERE IS A COOLANT LEAK, CHECK AND ADVISE

MDIAG DIAGNOSTIC WORK

62019 CPF 0.56 7.00 30100 94500 945.00 945.00

61606 CPF 0.00 7.00 29400 94500 945.00 945.00

0.56 14.00 59500 189000 \*\* 1890.00 1890.00

1 NU2Z\*6731\*CA KIT -

ELEMENT &amp; GASKET - OIL F

549 741 110 10.98 7.41 7.41

5 XO\*5W20\*BSP BULK OIL

1625 2195 0 5.00 4.39 21.95

1 DG1Z\*8501\*D PUMP ASY -

WATER

8410 11354 421 152.91 113.54 113.54

1 AT4Z\*6268\*C BELT/CHAIN

- TIMING

7310 9869 0 121.83 98.69 98.69

1 BR3Z\*6584\*C GASKET

1750 2363 0 29.17 23.63 23.63

1 BR3Z\*6584\*B GASKET

1720 2322 0 28.67 23.22 23.22

1 TA\*357\* SEALANT -

SILICONE

3400 4590 300 61.82 45.90 45.90

1 VC\*7\*DW DWATER H2O

225 304 0 3.50 3.04 3.04

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| DESCRIPTION     | TOTALS |
|-----------------|--------|
| LABOR AMOUNT    |        |
| PARTS AMOUNT    |        |
| GAS, OIL, LUBE  |        |
| SUBLET AMOUNT   |        |
| MISC. CHARGES * |        |
| TOTAL CHARGES   |        |
| LESS INSURANCE  |        |
| SALES TAX       |        |

**PLEASE PAY THIS AMOUNT**

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

Accounting Copy

Customer Number: **31139**Invoice No: **418355****MIKE CASTRUCCI FORD SALES**

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

**WWW.MIKECASTRUCCI.COM****LOVELAND POLICE DEPT**

126 S LEBANON RD

LOVELAND, OH 45140-9301

Home: 820-1301

Bus: 513-966-8859

Cell:

Email: email@lpdrecords@lovelandoh.gov/home

Page 2 of 3

SERVICE ADVISOR: **200209 TAYLOR NICHOLAS**

|               |            |               |               |                                        |        |         |                  |           |       |
|---------------|------------|---------------|---------------|----------------------------------------|--------|---------|------------------|-----------|-------|
| COLOR         | YEAR       | MAKE/MODEL    |               | VIN                                    |        | LICENSE | MILEAGE IN / OUT |           | TAG   |
|               | 16         | FORD EXPLORER |               | 1FM5K8AR0GGD17155                      |        | 716     | 106773 / 106773  |           | TR486 |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED      |                                        | PO NO. | RATE    | PAYMENT          | INV. DATE |       |
| 01JAN16       |            | 01JAN2016     | 17:00 19DEC24 |                                        | 418355 |         | CHG              | 02JAN25   |       |
| R.O. OPENED   |            | READY         |               | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |        |         |                  |           |       |
| 10:36 19DEC24 |            | 14:27 02JAN25 |               |                                        |        |         |                  |           |       |

| LINE          | OPCODE       | TECH                    | TYPE | A/HRS          | S/HRS | LIST        | NET   | TOTAL                 |
|---------------|--------------|-------------------------|------|----------------|-------|-------------|-------|-----------------------|
| 1             | VC*13*G      | ANTI-FREEZE             |      | 1496           | 2020  | 0           | 20.20 | 20.20                 |
| 1             | AT4Z*9H486*A | GASKET                  |      | 1830           | 2471  | 0           | 30.50 | 24.71                 |
| 1             | ZC*31*B      | CLEANER - METAL SURFACE |      | 428            | 778   | 83          | 7.78  | 7.78                  |
| PARTS: 390.07 |              |                         |      | LABOR: 1890.00 |       | OTHER: 0.00 |       | TOTAL LINE C: 2280.07 |

106773 14.00 CHECKOUT, AND FOUND COOLANT PUMP LEAKING. REMOVED THE UNDER BODY METAL SUPPORT SHIELD, DRAIN COOLANT, AND REMOVED UPPER INTAKE, BOTH VALVE COVERS, ALT BELT, ENGINE MOUNT, FRONT COVER ASSEMBLY. PUT VEHICLE INTO TIME AND REMOVED MAIN TIMING CHAIN AND COOLANT PUMP. CLEAN OFF ALL SURFACES AND INSTALL NEW PUMP AND MAIN CHAIN, INSTALL FRONT COVER AND BOTH VALVE COVERS WITH GASKETS AND UPPER INTAKE GASKETS. DRAIN OIL AND REPLACED FILTER, FILL WITH OIL AND COOLANT. CLEAN OFF UNDER AREA. INSTALL THE METAL SUPPORT SHIELD UNDER VEHICLE AND RECHECK FOR LEAKS ALL OK.

D\*\* CUST STATES THERE IS AN AC LEAK, CHECK AND ADVISE

## MDIAG DIAGNOSTIC WORK

|              |              |                      |      |               |       |             |        |                      |
|--------------|--------------|----------------------|------|---------------|-------|-------------|--------|----------------------|
| 78024        | CPF          | 0.00                 | 4.00 | 16000         | 54000 |             | 540.00 | 540.00               |
| 1            | FB5Z*19972*E | TUBE ASY             |      | 5530          | 7466  | 1106        | 100.55 | 74.66                |
| 8            | YN*19*       | REFRIGERANT - R-134A |      | 1008          | 1824  | 56          | 2.28   | 18.24                |
| PARTS: 92.90 |              |                      |      | LABOR: 540.00 |       | OTHER: 0.00 |        | TOTAL LINE D: 632.90 |

106773 4.00 CHECK OUT AND FOUND THE AC LINE FROM COMPRESSOR TO THE CONDENSER LEAKING, EVAC SYSTEM AND REMOVED AND REPLACED AC LINE, AND PERFORM VACUUM LEAK TEST AND FILL WITH FREON.

CUSTOMER PAY SHOP CHARGE FOR REPA 0 3500 35.00

\*\*\*\*\*  
 \*\*\*\*\* Thank you for your business at \*\*\*\*\*  
 \*\*\*\*\* Mike Castrucci Ford in Milford \*\*\*\*\*  
 \*\*\*\*\*

| DATE     | START | FINISH | DURATION | TYPE | TECH  | LINE(S) | CHG |
|----------|-------|--------|----------|------|-------|---------|-----|
| 12-19-24 | 14:42 | 14:43  | 0.02     | W    | 61606 | A       |     |
|          | 14:43 | 14:43  | 0.00     | W    | 61606 | B       |     |
|          | 14:43 | 14:43  | 0.00     | W    | 61606 | A       |     |

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| DESCRIPTION                   | TOTALS |
|-------------------------------|--------|
| LABOR AMOUNT                  |        |
| PARTS AMOUNT                  |        |
| GAS, OIL, LUBE                |        |
| SUBLET AMOUNT                 |        |
| MISC. CHARGES *               |        |
| TOTAL CHARGES                 |        |
| LESS INSURANCE                |        |
| SALES TAX                     |        |
| <b>PLEASE PAY THIS AMOUNT</b> |        |

**Accounting Copy**

Customer Number: **31139**Invoice No: **418355****MIKE CASTRUCCI FORD SALES**

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

**WWW.MIKECASTRUCCI.COM****LOVELAND POLICE DEPT**

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Page 3 of 3

SERVICE ADVISOR: **200209 TAYLOR NICHOLAS**

| SERVICE ADVISOR: 10668 / 10673 / 10673 |            |               |               |                   |         |                  |           |
|----------------------------------------|------------|---------------|---------------|-------------------|---------|------------------|-----------|
| COLOR                                  | YEAR       | MAKE/MODEL    |               | VIN               | LICENSE | MILEAGE IN / OUT | TAG       |
|                                        | 16         | FORD EXPLORER |               | 1FM5K8AR0GGD17155 | 716     | 106773 / 106773  | TR486     |
| DEL. DATE                              | PROD. DATE | WARR. EXP.    | PROMISED      | PO NO.            | RATE    | PAYMENT          | INV. DATE |
| 01JAN16                                |            | 01JAN2016     | 17:00 19DEC24 | 418355            |         | CHG              | 02JAN25   |

R.O. OPENED

READY

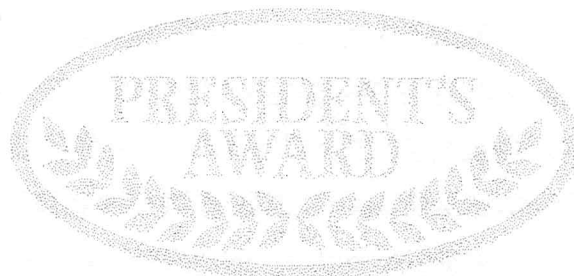
OPTIONS: W-COMP:G ENG:3.7\_Liter\_Ti-VCT

10:36 19DEC24

14:27 02JAN25

| LINE     | OPCODE | TECH  | TYPE  | A/HRS | S/HRS | LIST  | NET | TOTAL |
|----------|--------|-------|-------|-------|-------|-------|-----|-------|
|          |        | 15:52 | 15:52 | 0.00  | W     | 61606 | A   |       |
| 12-26-24 |        | 08:20 | 16:31 | 8.19  | W     | 61606 | A   |       |
|          |        | 16:31 | 16:32 | 0.01  | W     | 61606 | B   |       |
|          |        | 16:32 | 16:32 | 0.00  | W     | 61606 | D   |       |
|          |        | 16:33 | 17:03 | 0.50  | W     | 61606 | C   |       |
| 12-27-24 |        | 08:07 | 08:11 | 0.06  | W     | 61606 | C   |       |

| ACCOUNT | SALE   | COST  | CONTROL | ACCOUNT | SALE  | COST  | CONTROL |
|---------|--------|-------|---------|---------|-------|-------|---------|
| 5700    | 283500 | 87500 |         | 5430    | 82269 | 60446 |         |
| 5781    | 2195   | 1625  |         | 5770    | 3500  | 0     |         |
| 1120    | 371464 | ***** | 31139   |         |       |       |         |



COST, SALE, &amp; COMP TOTALS 149571 371464 3030

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UNLESS OTHERWISE  
INDICATED.**

| DESCRIPTION                   | TOTALS            |
|-------------------------------|-------------------|
| LABOR AMOUNT                  | \$ 2835.00        |
| PARTS AMOUNT                  | \$ 844.64         |
| GAS, OIL, LUBE                | \$ 0.00           |
| SUBLET AMOUNT                 | \$ 0.00           |
| MISC. CHARGES *               | \$ 35.00          |
| TOTAL CHARGES                 | \$ 3714.64        |
| LESS INSURANCE                | \$ 0.00           |
| SALES TAX                     | \$ 0.00           |
| <b>PLEASE PAY THIS AMOUNT</b> | <b>\$ 3714.64</b> |

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

**Accounting Copy**



Customer Number: 31139

Invoice No: 422208C

MIKE CASTRUCCI FORD SALES

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

WWW.MIKECASTRUCCI.COM

## LOVELAND POLICE DEPT

126 S LEBANON RD

LOVELAND, OH 45140-9301

Home: 820-1301

Bus: 513-966-8859

Cell:

Email: email@lpdrecords@lovelandoh.gov/home

Page 1 of 2

SERVICE ADVISOR: 200209 TAYLOR NICHOLAS

|                                   |            |               |               |                                        |        |         |                  |           |
|-----------------------------------|------------|---------------|---------------|----------------------------------------|--------|---------|------------------|-----------|
| COLOR                             | YEAR       | MAKE/MODEL    |               | VIN                                    |        | LICENSE | MILEAGE IN / OUT | TAG       |
|                                   | 16         | FORD EXPLORER |               | 1FM5K8AR0GGD17155                      |        | 716     | 109041 / 109041  | TW2204    |
| DEL. DATE                         | PROD. DATE | WARR. EXP.    | PROMISED      |                                        | PO NO. | RATE    | PAYMENT          | INV. DATE |
| 01JAN16                           |            | 01JAN2016     | 17:00 06MAR25 |                                        | 422208 |         | CHG              | 12MAR25   |
| R.O. OPENED                       |            | READY         |               | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |        |         |                  |           |
| 09:05 06MAR25                     |            | 14:17 12MAR25 |               |                                        |        |         |                  |           |
| LINE OPCODE TECH TYPE A/HRS S/HRS |            |               |               |                                        |        | LIST    | NET              | TOTAL     |

A\*\* WORKS PKG, PERFORM OIL CHANGE, TIRE ROTATION AND BRAKE INSPECTION  
CAUSE: WORKS PACKAGE

CONCERN CODE:

WORKS WORKS PKG, PERFORM OIL CHANGE, TIRE  
ROTATION AND BRAKE INSPECTION

|       |     |      |      |      |      |    |       |       |
|-------|-----|------|------|------|------|----|-------|-------|
| 62019 | CPF | 0.00 | 0.40 | 1720 | 1822 |    | 18.22 | 18.22 |
| 78024 | CPF | 0.00 | 0.40 | 1600 | 1823 |    | 18.23 | 18.23 |
|       |     | 0.00 | 0.80 | 3320 | 3645 | ** | 36.45 | 36.45 |

1 NU2Z\*6731\*CA KIT -

ELEMENT &amp; GASKET - OIL F 549 1098 110 10.98 10.98 10.98

6 XO\*5W20\*BSP BULK OIL 1950 3000 0 5.00 5.00 30.00

PARTS: 40.98 LABOR: 36.45 OTHER: 0.00 TOTAL LINE A: 77.43

109041 0.80 COMPLETED FULL WORKS PACKAGE INCLUDING FULL SERVICE OIL  
AND FILTER REPLACEMENT, TIRE ROTATION, AND BRAKE INSPECTION. SET FLUID  
LEVELS AND TIRE PRESSURES. RELEARNED TIRE PRESSURE MONITORING SYSTEM IF  
NEEDED.

B\*\* PERFORM MULTI POINT INSPECTION

CONCERN CODE:

99P PERFORM MULTI POINT INSPECTION

78024 CPF 0.00 0.00 0 0 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

C\*\* CUST STATES THE TRANSMISSION HAS SHIFTING ISSUES, CHECK AND ADVISE

CONCERN CODE:

MDIAG DIAGNOSTIC WORK

2000362 CPF 0.00 2.00 12000 13500 135.00 135.00

PARTS: 0.00 LABOR: 135.00 OTHER: 0.00 TOTAL LINE C: 135.00

109041 c/s the transmission has shifting issues the customer  
declined the work... i check fluid and pids an watched live data the  
trnamssion has long delayed shifts even in passing gear going all the  
way up to 6k rpms i recommend getting a pull to tear down an inspected  
or put a remain in customer declined all work

WILDX \*\*\*\*\*PARTS AND LABOR DISCOUNT ON MAINTENANCE WORK\*\*\*\*\*

LABOR CPQ 0 -942 -9.42 -9.42

PARTS CPQ 0 -1058 -10.58 -10.58

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|------------------------|--------|
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| PARTS AMOUNT           |        |
| GAS, OIL, LUBE         |        |
| SUBLET AMOUNT          |        |
| MISC. CHARGES *        |        |
| TOTAL CHARGES          |        |
| LESS INSURANCE         |        |
| SALES TAX              |        |
| PLEASE PAY THIS AMOUNT |        |

Accounting Copy

Customer Number: 31139

Invoice No: 422208C

MIKE CASTRUCCI FORD SALES

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

WWW.MIKECASTRUCCI.COM

## LOVELAND POLICE DEPT

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LOVELAND, OH 45140-9301

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Page 2 of 2

SERVICE ADVISOR: 200209 TAYLOR NICHOLAS

|               |            |               |               |                                        |        |         |                  |           |        |
|---------------|------------|---------------|---------------|----------------------------------------|--------|---------|------------------|-----------|--------|
| COLOR         | YEAR       | MAKE/MODEL    |               | VIN                                    |        | LICENSE | MILEAGE IN / OUT |           | TAG    |
|               | 16         | FORD EXPLORER |               | 1FM5K8AR0GGD17155                      |        | 716     | 109041 / 109041  |           | TW2204 |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED      |                                        | PO NO. | RATE    | PAYMENT          | INV. DATE |        |
| 01JAN16       |            | 01JAN2016     | 17:00 06MAR25 |                                        | 422208 |         | CHG              | 12MAR25   |        |
| R.O. OPENED   |            | READY         |               | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |        |         |                  |           |        |
| 09:05 06MAR25 |            | 14:17 12MAR25 |               |                                        |        |         |                  |           |        |

| LINE     | OPCODE | TECH | TYPE   | A/HRS | S/HRS | LIST | NET  | TOTAL |
|----------|--------|------|--------|-------|-------|------|------|-------|
| CUSTOMER | PAY    | SHOP | CHARGE | FOR   | REPA  | 0    | 2430 | 24.30 |

\*\*\*\*\*  
 \*\*\*\*\* Thank you for your business at \*\*\*\*\*  
 \*\*\*\*\* Mike Castrucci Ford in Milford \*\*\*\*\*  
 \*\*\*\*\*

| DATE     | START | FINISH | DURATION | TYPE | TECH  | LINE(S) | CHG |
|----------|-------|--------|----------|------|-------|---------|-----|
| 03-06-25 | 12:57 | 12:57  | 0.00     | W    | 78024 | B       |     |
|          | 12:57 | 12:57  | 0.00     | W    | 78024 | A       |     |

| ACCOUNT | SALE  | COST  | CONTROL | ACCOUNT | SALE  | COST | CONTROL |
|---------|-------|-------|---------|---------|-------|------|---------|
| 5700    | 17145 | 15320 |         | 5430    | 1098  | 549  |         |
| 5781    | 3000  | 1950  |         | 7730    | -1000 | 0    |         |
| 7630    | -1000 | 0     |         | 5770    | 2430  | 0    |         |
| 1120    | 21673 | ***** |         |         |       |      |         |



COST, SALE, &amp; COMP TOTALS 17819 21673 110

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|-------------------------------|------------------|
| LABOR AMOUNT                  | \$ 171.45        |
| PARTS AMOUNT                  | \$ 40.98         |
| GAS, OIL, LUBE                | \$ 0.00          |
| SUBLET AMOUNT                 | \$ 0.00          |
| MISC. CHARGES *               | \$ 24.30         |
| TOTAL CHARGES                 | \$ 236.73        |
| LESS INSURANCE                | \$ 20.00         |
| SALES TAX                     | \$ 0.00          |
| <b>PLEASE PAY THIS AMOUNT</b> | <b>\$ 216.73</b> |

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

Accounting Copy

Customer Number: **31139**Invoice No: **422208****MIKE CASTRUCCI FORD SALES**

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

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Page 1 of 2

SERVICE ADVISOR: **200209 TAYLOR NICHOLAS**

| COLOR         | YEAR       | MAKE/MODEL    |               | VIN                                    |        | LICENSE | MILEAGE IN / OUT |           | TAG           |
|---------------|------------|---------------|---------------|----------------------------------------|--------|---------|------------------|-----------|---------------|
|               | 16         | FORD EXPLORER |               | 1FM5K8AR0GGD17155                      |        | 716     | 109041 / 109041  |           | <b>TW2204</b> |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED      |                                        | PO NO. | RATE    | PAYMENT          | INV. DATE |               |
| 01JAN16       |            | 01JAN2016     | 17:00 06MAR25 |                                        | 422208 |         | CASH             | 14MAR25   |               |
| R.O. OPENED   |            | READY         |               | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |        |         |                  |           |               |
| 09:05 06MAR25 |            | 15:31 14MAR25 |               |                                        |        |         |                  |           |               |

| LINE | OPCODE | TECH | TYPE | A/HRS | S/HRS | LIST | NET | TOTAL |
|------|--------|------|------|-------|-------|------|-----|-------|
|------|--------|------|------|-------|-------|------|-----|-------|

A CUST STATES THERE IS SOMETHING LEAKING UNDERNEATH, CHECK AND ADVISE CAUSE: .

CONCERN CODE:

MDIAG DIAGNOSTIC WORK

|       |     |      |      |      |       |    |        |        |
|-------|-----|------|------|------|-------|----|--------|--------|
| 78024 | WPF | 3.84 | 0.50 | 2000 | 7423  |    | 74.23  | 74.23  |
| 72001 | WPF | 0.00 | 0.50 | 2250 | 7423  |    | 74.23  | 74.23  |
| 62019 | WPF | 0.00 | 0.50 | 2150 | 7423  |    | 74.23  | 74.23  |
| 61606 | WPF | 0.00 | 0.60 | 2520 | 8910  |    | 89.10  | 89.10  |
|       |     | 3.84 | 2.10 | 8920 | 31179 | ** | 311.79 | 311.79 |

1 BR3Z\*6582\*V COVER -

CYLINDER HEAD

8510 16033 0 160.33 160.33 160.33

FC: L65 PART#: COUNT:

8510

16033 TPARTS

CLAIM TYPE: SPW

AUTH CODE:

78024

8920

31179 TLABOR

PARTS: 160.33 LABOR: 311.79 OTHER: 0.00 TOTAL LINE A: 472.12

109041 CHECKOUT AND VERIFIED CONCERN. CHECK FOR TSB SSM NON FOUND.

RAISED VEHICLE ON LIFT AND INSPECT FOR LEAKING FLUID. CLEAN OFF THE

BACK SIDE OF THE ENGINE BLOCK AND ADDED OIL DYE TO ENGINE AND ALLOWED

TO RUN ON LIFT WHILE USING A BLACK LIGHT FOR LEAK. FOUND THE REAR

(RIGHT SIDE) VALVE COVER LEAKING OIL BETWEEN THE SEAL AND CYLINDER

HEAD. REMOVED THE UPPER INTAKE ASSEMBLY TO GAIN ACCESS TO THE REAR

VALVE COVER AND CHECK AND MADE SURE THE VALVE COVERS BOLTS AREA TIGHT.

ALL BOLTS ARE TIGHT. REMOVED COIL PACKS AND REMOVED THE VALVE COVER AND

INSPECT. LOOKS LIKE THE GROOVE TO WHERE THE COVER GASKET SITS AND SEALS

IS DISTORTED, POSSIBLY BY HEAT OF ENGINE OVER TIME AND THIS CAUSED THE

OIL SEAL TO MOVE AROUND AND CAUSE A LEAK. REPLACE THE VALVE COVER

ASSEMBLY AND REINSTALL THE COILS AND UPPER INTAKE ASSEMBLY. CLEAN OFF

THE BACK OF ENGINE AND RECHECK FOR LEAKS ALL SEEMS TO BE GOOD.

B Moved to: 422208C Line: A

SPLIT Moved to: 422208C Line: A

999ISPLT 0.00 0.00 0 0 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

C Moved to: 422208C Line: B

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By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

**\*SHOP SUPPLY COSTS:**

We have added a charge equal to 15% of the total labor cost, not to exceed \$35.00 to the Repair Order for shop supplies used in connection with this repair.

**ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.**

| DESCRIPTION                   | TOTALS |
|-------------------------------|--------|
| LABOR AMOUNT                  |        |
| PARTS AMOUNT                  |        |
| GAS, OIL, LUBE                |        |
| SUBLET AMOUNT                 |        |
| MISC. CHARGES *               |        |
| TOTAL CHARGES                 |        |
| LESS INSURANCE                |        |
| SALES TAX                     |        |
| <b>PLEASE PAY THIS AMOUNT</b> |        |

**Accounting Copy**

Customer Number: **31139**Invoice No: **422208****MIKE CASTRUCCI FORD SALES**

ACCOUNTING

1020 STATE ROUTE 28

MILFORD, OHIO 45150

Ph (513) 831-7010

Fax (513) 965-2194

**WWW.MIKECASTRUCCI.COM****LOVELAND POLICE DEPT**

126 S LEBANON RD

LOVELAND, OH 45140-9301

Home: 820-1301

Bus: 513-966-8859

Cell:

Email: email||pdrecords@lovelandoh.gov|home

Page 2 of 2

SERVICE ADVISOR: **200209 TAYLOR NICHOLAS**

|               |            |               |               |                                        |        |         |                  |           |
|---------------|------------|---------------|---------------|----------------------------------------|--------|---------|------------------|-----------|
| COLOR         | YEAR       | MAKE/MODEL    |               | VIN                                    |        | LICENSE | MILEAGE IN / OUT | TAG       |
|               | 16         | FORD EXPLORER |               | 1FM5K8AR0GGD17155                      |        | 716     | 109041 / 109041  | TW2204    |
| DEL. DATE     | PROD. DATE | WARR. EXP.    | PROMISED      |                                        | PO NO. | RATE    | PAYMENT          | INV. DATE |
| 01JAN16       |            | 01JAN2016     | 17:00 06MAR25 |                                        | 422208 |         | CASH             | 14MAR25   |
| R.O. OPENED   |            | READY         |               | OPTIONS: W-COMP:G ENG:3.7_Liter_Ti-VCT |        |         |                  |           |
| 09:05 06MAR25 |            | 15:31 14MAR25 |               |                                        |        |         |                  |           |

| LINE | OPCODE | TECH | TYPE | A/HRS | S/HRS | LIST | NET | TOTAL |
|------|--------|------|------|-------|-------|------|-----|-------|
|------|--------|------|------|-------|-------|------|-----|-------|

SPLIT Moved to: 422208C Line: B

999ISPLT 0.00 0.00 0 0 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

D Moved to: 422208C Line: C

SPLIT Moved to: 422208C Line: C

999ISPLT 0.00 0.00 0 0 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

\*\*\* THE FOLLOWING WORK NOT DONE-TRANSFERRED TO RO#422208C \*\*\*

B Moved to: 422208C Line: A

C Moved to: 422208C Line: B

D Moved to: 422208C Line: C

LC: A REF. RO: 418355 SVC PART

DATE: 12/19/24 SVC PART

DISTANCE: 2268

\*\*\*\*\*  
 \*\*\*\*\* Thank you for your business at \*\*\*\*\*  
 \*\*\*\*\* Mike Castrucci Ford in Milford \*\*\*\*\*  
 \*\*\*\*\*

| DATE     | START | FINISH | DURATION | TYPE | TECH  | LINE(S) | CHG |
|----------|-------|--------|----------|------|-------|---------|-----|
| 03-06-25 | 12:50 | 12:57  | 0.12     | W    | 78024 | A       |     |
|          | 12:57 | 16:40  | 3.72     | W    | 78024 | A       |     |

| ACCOUNT | SALE  | COST  | CONTROL | ACCOUNT | SALE  | COST  | CONTROL |
|---------|-------|-------|---------|---------|-------|-------|---------|
| 5720    | 31179 | 8920  |         | 5460    | 16033 | 8510  |         |
| 5700    | 0     | 0     |         | 1140    | 47212 | ***** |         |
| 1300    | 0     | ***** |         |         |       |       |         |

COST, SALE, &amp; COMP TOTALS 17430 47212 0

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| PARTS AMOUNT                  | \$ 0.00        |
| GAS, OIL, LUBE                | \$ 0.00        |
| SUBLET AMOUNT                 | \$ 0.00        |
| MISC. CHARGES *               | \$ 0.00        |
| TOTAL CHARGES                 | \$ 0.00        |
| LESS INSURANCE                | \$ 0.00        |
| SALES TAX                     | \$ 0.00        |
| <b>PLEASE PAY THIS AMOUNT</b> | <b>\$ 0.00</b> |

**Accounting Copy**