

2014

FORD Explorer

VIN: 1FM5K8ARXEGB96308

Recall data refreshed on Jul 11,2025

3 Unrepaired Recalls
associated with this VIN

Oct 30,2020

Manufacturer Recall Number 20S62

NHTSA Recall Number 20V675

Recall Status Recall Incomplete

Summary

OUR RECORDS INDICATE THAT A FORD SAFETY RECALL WAS PREVIOUSLY PERFORMED ON YOUR VEHICLE TO REPLACE THE REAR SUSPENSION TOE LINKS. ASSESSMENT OF FIELD DATA INDICATES THAT THE BALL JOINT USED TO ATTACH THE REAR TOE LINK MAY BE SUSCEPTIBLE TO SEIZING IN CERTAIN HIGH CORROSION AREAS. A SEIZED TOE LINK BALL JOINT CAN INCREASE BENDING STRESSES IN THE TOE LINK AND POTENTIALLY LEAD TO A FRACTURE.

Safety Risk

REAR TOE LINK FRACTURE WHILE DRIVING COULD RESULT IN UNUSUAL VEHICLE HANDLING CHARACTERISTICS, OR DIFFICULTY CONTROLLING THE VEHICLE AND MAY INCREASE THE RISK OF A CRASH.

Remedy

FORD MOTOR COMPANY HAS AUTHORIZED YOUR DEALER TO INSPECT BOTH REAR TOE LINK BALL JOINTS AND, IF NECESSARY, REPLACE THE REAR WHEEL KNUCKLE(S), AND ADJUST REAR TOE FREE OF CHARGE (PARTS AND LABOR).

Manufacturer's Notes

IF YOU HAVE ANY QUESTIONS REGARDING THIS RECALL, OR BELIEVE ANY OF THIS INFORMATION IS INACCURATE, PLEASE CONTACT FORD DIRECTLY AT 800-392-3673 OR LINCOLN AT 800-521-4140.

If the manufacturer has failed or is unable to remedy this safety recall for your vehicle in a timely manner,

please contact the NHTSA Vehicle Safety Hotline at: [1-888-327-4236](tel:1-888-327-4236) or TTY: [1-888-275-9171](tel:1-888-275-9171) or file an online complaint with NHTSA.

Sep 24,2021

Manufacturer Recall Number 21S32

NHTSA Recall Number 21v537

Recall Status Recall Incomplete

Summary

VEHICLES EXPOSED TO A CORROSIVE ENVIRONMENT WHERE ROAD SALT IS USED EXTENSIVELY DURING WINTER MONTHS COULD EXPERIENCE A SEIZED REAR SUSPENSION TOE LINK BALL JOINT RESULTING IN A FRACTURED REAR SUSPENSION TOE LINK.

Safety Risk

A REAR TOE LINK FRACTURE MAY CAUSE A LOSS OF STEERING CONTROL, INCREASING THE RISK OF A CRASH.

Remedy

FORD MOTOR COMPANY HAS AUTHORIZED YOUR DEALER TO REPLACE BOTH REAR TOE LINKS AND ADJUST REAR TOE FREE OF CHARGE PARTS AND LABOR.

Manufacturer's Notes

IF YOU HAVE ANY QUESTIONS REGARDING THIS RECALL, OR BELIEVE ANY OF THIS INFORMATION IS INACCURATE, PLEASE CONTACT FORD DIRECTLY AT 800-392-3673 OR LINCOLN AT 800-521-4140.

if the manufacturer has failed or is unable to remedy this safety recall for your vehicle in a timely manner,

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Jan 19,2024

Manufacturer Recall Number 24S02

NHTSA Recall Number 24V031

Recall Status Recall Incomplete, remedy not yet available

Summary

IN SOME OF THE AFFECTED VEHICLES, IT MAY BE POSSIBLE THAT SOME OF THE EXTERIOR A-PILLAR APPLIQUE TRIM CLIP ATTACHMENTS ARE NOT PROPERLY ENGAGED DUE TO IMPROPER ASSEMBLY OR REPAIR. IF THIS OCCURS, THE A-PILLAR APPLIQUE TRIM WHICH BORDERS THE RIGHT AND LEFT SIDE OF THE WINDSHIELD, MAY BE LOOSE, MISSING OR BECOME DETACHED.

Safety Risk

AN EXTERIOR A-PILLAR TRIM PART THAT DETACHES WHILE DRIVING CAN CREATE A ROAD HAZARD FOR OTHER ROAD USERS, INCREASING THE RISK OF A CRASH.

Remedy

FORD MOTOR COMPANY IS WORKING CLOSELY WITH ITS SUPPLIERS TO PRODUCE PARTS FOR THIS REPAIR. WHEN PARTS BECOME AVAILABLE, FORD MOTOR COMPANY WILL NOTIFY YOU VIA MAIL TO SCHEDULE A SERVICE APPOINTMENT WITH YOUR DEALER FOR REPAIRS TO BE COMPLETED FREE OF CHARGE PARTS AND LABOR. PARTS ARE ANTICIPATED TO BE AVAILABLE TOWARD THE LATTER HALF OF 2024.

Manufacturer's Notes

IF YOU HAVE ANY QUESTIONS REGARDING THIS RECALL, OR BELIEVE ANY OF THIS INFORMATION IS INACCURATE, PLEASE CONTACT FORD DIRECTLY AT 800-392-3673 OR LINCOLN AT 800-521-4140.

If the manufacturer has failed or is unable to remedy this safety recall for your vehicle in a timely manner,

please contact the NHTSA Vehicle Safety Hotline at: [1-888-327-4236](tel:1-888-327-4236) or TTY: [1-888-275-9171](tel:1-888-275-9171) or file an online complaint with NHTSA.

Where's my VIN?

Every vehicle has a unique **vehicle identification number**, often referred to as a VIN. Look on the lower left of your car's windshield for your 17-character VIN. Your VIN is also located on your car's registration card, and it may be shown on your insurance card.

What information will display in the search results?

- When searching by license plate or VIN, you'll learn if a specific vehicle needs to be repaired as part of a recall.
- When searching by a vehicle's year, make and model, or for car seats, tires or equipment, you'll get general results for recalls, investigations, complaints and manufacturer communications.

What will the license plate and VIN search show?

- An unrepaired recall for a vehicle from [certain manufacturers](#).
- If the vehicle has no unrepaired recalls, you will see the message: "0 unrepaired recalls associated with this VIN."

What won't the license plate and VIN search show?

- A safety recall that has already been repaired.
- Some recently announced safety recalls for which not all VINs have been identified. VINs are added continuously so please check regularly.
- Safety recalls that are more than 15 years old (except where a manufacturer offers more coverage).
- Safety recalls conducted by small vehicle manufacturers, including some ultra-luxury brands and specialty applications.
- Manufacturer customer service or other non-safety recall campaigns.
- A recall involving an international vehicle.

Why is the license plate search result showing a different vehicle?

License plate information is generated from state department of motor vehicles. If the search result shows a vehicle you previously owned, rather than your new vehicle with the same license plate, [contact your state DMV](#) to request your vehicle information be updated. In the meantime, you can search for recalls using your vehicle's VIN.

Other search options, including by NHTSA ID

You can also search for recalls and safety issues information by [NHTSA ID](#) and [complaints by keyword](#).