20 FORD TRANSIT T-VIN: 1FDBW2XG9LKB02410

# RO 47838

110 47000	,									
Serv. Adv.		SLY, TYLER								
RO Date		08/27/2021	Mileage In	48	3,724	Invoice Date		08/27/2021	Mileage Out	48,725
Pay Method		Receivable	G/L Group		1	Shop Charge?		N	Warr. Type	R
Customer Co	ontrol No.	019460	Warr. Auth, No.			Serv. Cont, Deduct,		\$0.00	Warr, Deduct.	\$0.00
Discount Coupon Amount		\$0.00	Sales Tax?		Υ	Charge 1?		N	Charge 2?	N
Line A		Op-Code: 99P		1	ype: l	nternal		Pay Rate	;	
Complaint:	Multi-point Inspection									
Correction:	Multi-point Inspection									
TECH	NAME				B	ILL. HOURS		ACT. HOL	JRS	AMOUNT
A24	HARRAH, MIKE					0			0	\$0.00
									Labor Total	\$0.00
									Line Total	\$0.00
Line B		Op-Code: WRKS		1	Гуре: (	Customer		Pay Rate	<b>;</b> ;	
Complaint:	PERFORM THE WORK	SOIL CHANGE,TIR	E ROTATION AND	MULTI-POI	VT INS	PECTIONS ( Oil Change	up to 5qts)			
Correction:	PERFORMED WORKS	SERVICE(OIL CHAN	GE & TIRE ROTA	TION)						
TECH	NAME				В	ILL. HOURS		ACT. HOU	JRS	AMOUNT
A24	HARRAH, MIKE					0.7			0	\$24.95
									Labor Total	\$24.95
PART		DESCRIPTION				QTY		UNIT PRICE		EXT, PRICE
FL 500 SB12		FILTER ASY - O				1		\$4.24		\$4.24
XO 5W20 BS	P	MOTORCRAFT SA	ΑE			6		\$2.96		\$17.76
									Parts Total	\$22.00
									Line Total	\$46.95
				Summary	of Cha	irges				
	War/In	t/SvCont Charges					Charges f	or HEALTH TE	AM	
Payable	Type	G/L		Amount	Paya	ible			G/L	Amount
				60.00	Labo				7000	\$24.95
				\$0.00	Parts				4300	\$4.24
					Sale				1500	\$2.82
					Parts	s-Olher		5	7800	\$17.76
										\$49.77
Receivable		Control No.	G/L	Amount		eivable		Control No.	G/L	Amount
				\$0.00	CHA	RGE		019460	11200	\$49.77
				φυ.υυ						\$49.77
									ustomer Pay Total	\$46.95
								C	Warranty Total	\$0.00
									Internal Total	\$0.00
								0	Ott T-t-1	<b>#0.00</b>

\$0.00

Service Contract Total

HEALTH TEAM 110 WYOMING ST CHARLESTON, WV 25302

20 FORD TRANSIT T-VIN: 1FDBW2XG9LKB02410

RO 48201

Receivable

SLY, TYLER Serv, Adv,

RO Date 09/13/2021 Mileage In 53,881 Invoice Date 09/14/2021 Mileage Out 53,882 Pay Method Receivable G/L Group Shop Charge? Ν Warr. Type R **Customer Control No.** 019460 Warr. Auth. No. Serv. Cont. Deduct. \$0.00 Warr. Deduct. \$0.00 **Discount Coupon Amount** \$0.00 Sales Tax? Y Charge 1? Charge 2? N Ν

Line A Op-Code: 99P Type: Internal Pay Rate:

Complaint: Multi-point Inspection Correction: Multi-point Inspection

TECH NAME BILL. HOURS ACT, HOURS AMOUNT

A24 HARRAH, MIKE 0 \$0.00 Labor Total \$0.00

Line Total \$0.00

Line B Op-Code: WRKS Type: Customer Pay Rate:

Complaint: PERFORM THE WORKS--OIL CHANGE, TIRE ROTATION AND MULTI-POINT INSPECTIONS (Oil Change up to 5qts)

PERFORMED WORKS SERVICE(OIL CHANGE & TIRE ROTATION) Correction:

TECH NAME BILL, HOURS ACT. HOURS

AMOUNT A24 HARRAH, MIKE 0.7 \$24.95

PART DESCRIPTION QTY **UNIT PRICE** EXT. PRICE FL 500 SB12 FILTER ASY - O \$3.76 \$3.76

MOTORCRAFT SAE XO 5W30 BSP 6 \$3.04 \$18,24

Parts Total \$22.00

Line Total \$46.95

Line C Op-Code: NPF Type: Customer Pay Rate:

Customer states SHIMMY IN STEERING WHEEL AT HIGHWAY SPEEDS Complaint:

BALANCED TIRES SHIMMY STILL THERE CUSTOMER TO BRING BACK AT ANOTHER TIME Correction:

Control No.

G/L

BILL. HOURS ACT. HOURS TECH NAME **AMOUNT** HARRAH, MIKE A24 0 0 \$0.00

Labor Total \$0.00

Line Total \$0.00

Summary of Charges

War/Int/SvCont Charges Charges for HEALTH TEAM

G/L Amount G/L Payable Payable Amount Type Labor 57000 \$24.95

\$0.00 Parts 54300 \$3.76 21500 \$2.82 SalesTax

Parts-Other 57800 \$18.24

Receivable

CHARGE 019460 11200 \$49.77

Amount

\$0.00

\$49.77 **Customer Pay Total** \$46.95

Control No.

Warranty Total \$0.00 Internal Total \$0.00 \$0.00

G/Ł

**Labor Total** 

\$24.95

\$49,77

Amount

**HEALTH TEAM** 20 FORD TRANSIT T-110 WYOMING ST VIN: 1FDBW2XG9LKB02410 CHARLESTON, WV 25302 RO 50415 Serv. Adv. SLY, TYLER RO Date 12/20/2021 Invoice Date Mileage In 68,754 12/20/2021 Mileage Out 68,755 Pay Method Receivable G/L Group Shop Charge? Ν Warr. Type Customer Control No. 019460 Warr. Auth. No. Serv. Cont. Deduct. \$0.00 Warr. Deduct. \$0.00 **Discount Coupon Amount** \$0.00 Sales Tax? Charge 1? Ν Charge 2? Ν Line A Op-Code: 99P Type: Internal Pay Rate: Complaint: Multi-point Inspection Correction: Multi-point Inspection BILL. HOURS TECH NAME ACT, HOURS AMOUNT VANCE, NATHAN A67 Ð 0 \$0.00 \$0.00 Labor Total Line Total \$0.00 Line B Op-Code: TPMS Type: Internal Pay Rate: Customer states TPMS LIGHT ON AND TIRE SEEMS LOW ON AIR Complaint: FOUND TIRES WORN AND BAD Cause: SEE LINE C REPAIR COMMENTS Correction: TECH NAME **BILL. HOURS** ACT. HOURS AMOUNT A67 VANCE, NATHAN 0 \$0.00 **Labor Total** \$0.00 Line Total \$0.00 Line C Op-Code: MOUNT2 Type: Customer Pay Rate: REPLACE TWO TIRES Complaint: Correction: REPLACED TWO TIRES TECH NAME **BILL. HOURS** ACT. HOURS AMOUNT VANCE, NATHAN 0.5 \$49.95 A67 Labor Total \$49.95 PART DESCRIPTION QTY **UNIT PRICE EXT. PRICE** 9003 004709 235/65R16C \$196.00 \$392.00 Parts Total \$392.00 MISC CHARGE QTY UNIT PRICE EXT. PRICE \$6.00 \$6.00 DIS2 DISPOSAL FEE X2 Misc Total \$6.00 Line Total \$447.95 Summary of Charges War/Int/SvCont Charges Charges for HEALTH TEAM Payable G/L Amount Payable G/L Amount Type 57000 Labor \$49.95 \$0.00 54300 Parts \$392.00 SalesTax 21500 \$26.88 Sublet-Other 77700 \$6.00 \$474.83 G/L Receivable Control No. G/L Control No. Amount Receivable Amount CHARGE 019460 11200 \$474.83 \$0.00 \$474.83 **Customer Pay Total** \$447.95

\$0.00

\$0.00

\$0.00

**Warranty Total** 

Service Contract Total

Internal Total

**HEALTH TEAM** 110 WYOMING ST CHARLESTON, WV 25302

20 FORD TRANSIT T-VIN: 1FDBW2XG9LKB02410

## RO 50517

Serv. Adv. SLY, TYLER

12/28/2021 70,748 70,745 Invoice Date Mileage Out **RO Date** 12/27/2021 Mileage In Shop Charge? Warr. Type R Receivable G/L Group N Pay Method Serv. Cont. Deduct. Warr, Deduct, \$0.00 Customer Control No. 019460 Warr. Auth. No. \$0.00 **Discount Coupon Amount** \$0.00 Sales Tax? Charge 1? N Charge 2? Ν

Line A

Type: Internal Op-Code: 99P

Pay Rate:

Complaint:

Multi-point Inspection

Correction: Multi-point Inspection

BILL, HOURS ACT, HOURS AMOUNT TECH NAME \$0.00 VANCE, NATHAN 0 A67

Labor Total \$0.00

\$0.00 Line Total

Line B

Op-Code:

Type: Customer

Pay Rate:

Complaint:

Customer states COOLANT LEAKS

Туре

Cause:

Payable

Receivable

FOUND COOLANT LINES LEAKING AT T FITTING

G/L

G/L

Control No.

INSTALLED NEW CLAMPS AND THEN TOPPED OFF FLUIDS LET RUN TO CONFIRM REPAIRS AND NO LEAKS ABLE TO BE SEEN AT THIS TIME Correction:

BILL. HOURS ACT. HOURS **AMOUNT** TECH NAME \$244.00 2 0 A67 VANCE, NATHAN

Labor Total \$244.00

EXT. PRICE UNIT PRICE PART DESCRIPTION QTY \$8.22 \$1.37 A,CLAMP HOSE CLAMP 6 Parts Total \$8.22

Line Total \$252.22

Amount

\$267,35

Summary of Charges

Charges for HEALTH TEAM War/Int/SvCont Charges Payable G/L Amount

57000 \$244.00 Labor \$0.00 54300 \$8.22 Parts \$15.13

SalesTax 21500

\$267.35

CHARGE

Amount Receivable Control No. G/L Amount

019460

\$0.00

\$267.35

**Customer Pay Total** \$252.22 \$0.00 **Warranty Total** Internal Total \$0.00

Service Contract Total \$0.00

11200

HEALTH TEAM 110 WYOMING ST CHARLESTON, WV 25302

20 FORD TRANSIT T-VIN: 1FDBW2XG9LKB02410

## RO 50816

Serv. Adv.

SLY, TYLER

RO Date Pay Method **Customer Control No.**  01/12/2022 Mileage In Receivable G/L Group 019460

Shop Charge? Warr. Auth. No. Serv. Cont. Deduct. 01/13/2022

Mileage Out Ν Warr. Type \$0.00 Warr. Deduct. Charge 2?

71,456 R \$0.00

Ν

**Discount Coupon Amount** 

\$0.00 Sales Tax?

Type: Customer

71,455 Invoice Date

Pay Rate:

Ν

Complaint:

Line A

Multi-point Inspection

Correction:

Multi-point Inspection ORDERED WHEEL THAT WAS BENT THERE WILL ONLY BE INSTALLED CHARGE NEXT VISIT

TECH

VANCE, NATHAN

BILL, HOURS

Charge 1?

ACT. HOURS

AMOUNT \$0.00

A67

0

Labor Total

\$0.00

PART LK4Z 1015 A DESCRIPTION

QTY

UNIT PRICE

EXT. PRICE

WHEEL ASY

Op-Code: 99P

\$600.00

\$600.00

Parts Total

Line Total

Line B

Op-Code: WRKS

Type: Customer

Pay Rate:

\$600.00 \$600.00

Complaint:

PERFORM THE WORKS-OIL CHANGE, TIRE ROTATION AND MULTI-POINT INSPECTIONS (Oil Change up to 5qts)

Correction:

PERFORMED WORKS SERVICE(OIL CHANGE & TIRE ROTATION)

MOTORCRAFT SAE

TECH A67

NAME VANCE, NATHAN BILL, HOURS

ACT, HOURS

AMOUNT

\$24.95

0.7

\$24,95

PART FL 500 SB12 XO 5W30 BSP DESCRIPTION FILTER ASY - O QTY

6

UNIT PRICE \$3.76

\$3.04

EXT. PRICE \$3.76

Parts Total

Line Total

**Labor Total** 

\$22.00 \$46.95

\$18.24

Line C

Op-Code: AIR

Type: Customer

Pay Rate:

Complaint:

CUSTOMER REQUESTS INSTALL NEW ENGINE AIR FILTER

Cause: MAINTENANCE

Correction:

INSTALLED NEW ENGINE AIR FILTER

TECH A67

NAME VANCE, NATHAN BILL. HOURS

ACT. HOURS

AMOUNT

\$14.95 Labor Total

PART

0.2 QTY

\$14.95

CK4Z 9601 A

DESCRIPTION

**UNIT PRICE** 

\$16,90

EXT. PRICE \$16.90

Line Total

Parts Total

**Labor Total** 

Parts Total

Misc Total

\$16.90 \$31.85

Line D

Op-Code: MOUNT2

VALVE ASY

**ELEMENT ASY - AIR CLEANER** 

Type: Customer

Pay Rate:

REPLACE TWO TIRES

Complaint: Correction:

REPLACED TWO TIRES

TECH NAME VANCE, NATHAN A67

**BILL. HOURS** 0,5 ACT, HOURS

AMOUNT \$49.95 \$49.95

EXT. PRICE

\$367.99

\$6.00

PART 9003 004709 F2GZ 1700 E

DESCRIPTION 235/65R16C

QTY 2 1 **UNIT PRICE** \$180.00 \$7.99

\$360.00 \$7.99

MISC

DIS<sub>2</sub>

CHARGE DISPOSAL FEE X2 OTY 1 **UNIT PRICE** \$6,00

EXT. PRICE \$6.00

Line Total

\$423.94

Summary of Charges

HEALTH TEAM 110 WYOMING ST CHARLESTON, WV 25302

20 FORD TRANSIT T-VIN: 1FDBW2XG9LKB02410

## RO 51613

Serv, Adv.

SLY, TYLER

RO Date Pay Method Customer Control No. **Discount Coupon Amount** 

02/17/2022 Mileage In Receivable G/L Group

Warr. Auth. No.

Sales Tax?

019460

\$0.00

83,757 Invoice Date Shop Charge? 02/17/2022 Warr. Type Ν

Mileage Out 83,758

Serv. Cont. Deduct. \$0.00 Warr, Deduct. Charge 1? Charge 2?

R \$0.00

Line A

TECH

A67

Op-Code: 99P

Type: Internal

Pay Rate:

Ν

Complaint:

Multi-point Inspection

VANCE, NATHAN

Correction: Multi-point Inspection

NAME

**BILL. HOURS** 

ACT. HOURS

AMOUNT

Labor Total

\$0.00 \$0.00

Line B

Op-Code:

Type: Customer

Line Total \$0.00

Complaint:

Customer states driver side headlamp is blown

Pay Rate:

Cause:

CONFIRMED HEADLAMP BULB BLOWN

Correction:

REMOVED AND REPLACED BULB RETESTED AND OK AT THIS TIME

TECH

NAME

**BILL. HOURS** 

**ACT. HOURS** 

**AMOUNT** 

\$60.00

A67

VANCE, NATHAN

0.5

\$60.00

PART 2C5Z 13N021 AA DESCRIPTION

BULB - HALOGEN

QTY

UNIT PRICE

**EXT. PRICE** 

\$19.18

0

\$19.18 \$19.18

Parts Total Line Total

Labor Total

\$79.18

Summary of Charges

Payable

War/Int/SvCont Charges Туре G/L

Amount Payable

Labor \$0.00

Parts

Charges for HEALTH TEAM

Amount \$60.00 \$19.18 \$4.75

> \$83.93 Amount

Receivable

Control No.

G/L

Amount

\$0.00

Receivable CHARGE

SalesTax

Control No. 019460

G/L 11200

\$83.93

**Customer Pay Total Warranty Total** Internal Total

Service Contract Total

\$79.18 \$0.00 \$0.00

\$0.00

\$83.93

HEALTH TEAM 110 WYOMING ST CHARLESTON, WV 25302 20 FORD TRANSIT T-VIN: 1FDBW2XG9LKB02410

Pay Rate:

RO 52427

Line A

Serv. Adv. WALL, TRAVIS

03/29/2022 96,167 Mileage Out 96,167 Invoice Date **RO Date** 03/29/2022 Mileage In Warr. Type R Shop Charge? Pay Method Receivable G/L Group Serv. Cont. Deduct. \$0.00 Warr, Deduct. \$0.00 Customer Control No. 019460 Warr, Auth. No. Ν Charge 1? N Charge 2? **Discount Coupon Amount** \$0.00 Sales Tax?

Type: Customer

Complaint: PERFORM THE WORKS--OIL CHANGE, TIRE ROTATION AND MULTI-POINT INSPECTIONS (Oil Change up to 5qts)

Correction: PERFORMED WORKS SERVICE(OIL CHANGE & TIRE ROTATION)

Op-Code: WRKS

 TECH
 NAME
 BILL. HOURS
 ACT. HOURS
 AMOUNT

 A67
 VANCE, NATHAN
 0.7
 0
 \$24.95

 Labor Total
 \$24.95

QTY **UNIT PRICE** EXT. PRICE DESCRIPTION PART \$3,76 \$3.76 FL 500 SB12 FILTER ASY - O \$3,04 \$18.24 6 XO 5W20 BSP MOTORCRAFT SAE Parts Total \$22.00

Line Total \$46.95

Line B Op-Code: MOCOEM12 Type: Customer Pay Rate:

Complaint: CUSTOMER REQUEST PERFORM TRANSMISSIN FLUID EXCHANGE SERVICE UP TO 12QTS OF OEM FLUID #02531

Cause: MAINTENANCE

Correction: PERFORM TRANSMISSION FLUID EXCHANGE SERVICE WITH UP TO 12QTS OF OEM FLUID

 TECH
 NAME
 BILL. HOURS
 ACT. HOURS
 AMOUNT

 A67
 VANCE, NATHAN
 1.2
 0
 \$100.54

 Labor Total
 \$100.54
 \$100.54

 PART
 DESCRIPTION
 QTY
 UNIT PRICE
 EXT. PRICE

 XT 12 QULV
 OIL - AUTOMATI
 13
 \$7.46
 \$96.98

 A 02531
 AET FI UID EXCHANGE KIT
 1
 \$32.43
 \$32.43

A,02531 AFT FLUID EXCHANGE KIT 1 \$32.43 \$32.43 Parts Total \$129.41

Line Total \$229.95

Line C Op-Code: AIR Type: Customer Pay Rate:

Complaint: CUSTOMER REQUESTS INSTALL NEW ENGINE AIR FILTER

Cause: MAINTENANCE

Correction: INSTALLED NEW ENGINE AIR FILTER

 TECH
 NAME
 BILL. HOURS
 ACT. HOURS
 AMOUNT

 A67
 VANCE, NATHAN
 0.2
 0
 \$15,95

PART DESCRIPTION QTY UNIT PRICE EXT. PRICE

 CK4Z 9601 A
 ELEMENT ASY - AIR CLEANER
 1
 \$16.90
 \$16.90

 Parts Total
 \$16.90

Line D Op-Code: RPADS Type: Customer Pay Rate:

Complaint: REPLACE REAR BRAKE PADS

Correction: REPLACED REAR BRAKE PADS

 TECH
 NAME
 BILL. HOURS
 ACT. HOURS
 AMOUNT

 A67
 VANCE, NATHAN
 1
 0
 \$120.00

PART DESCRIPTION QTY UNIT PRICE EXT. PRICE

 PART
 DESCRIPTION
 QTY
 UNIT PRICE
 EXT. PRICE

 BRF 1902
 KIT - BRAKE LI
 1
 \$139.16
 \$139.16

 Parts Total
 \$139.16

Line Total \$259.16

Labor Total

Line Total

\$15.95

\$32.85

Line E Op-Code: FPADS Type: Customer Pay Rate:

Complaint: REPLACE FRONT BRAKE PADS

Correction: REPLACED FRONT BRAKE PADS

HEALTH TEAM 20 FORD TRANSIT T-110 WYOMING ST VIN: 1FDBW2XG9LKB02410 CHARLESTON, WV 25302

RO 52869

Serv. Adv. WALL, TRAVIS

04/18/2022 Mileage In **RO Date** 102,157 Invoice Date 04/26/2022 Mileage Out 102,157 Receivable G/L Group 1 Shop Charge? Y Warr. Type **Pay Method** R 019460 Warr. Auth. No. Serv. Cont. Deduct. \$0.00 Warr. Deduct. \$0.00 Customer Control No. N Charge 2? Ν

Type: Customer

**Discount Coupon Amount** \$0.00 Sales Tax? Charge 1?

Line A Op-Code:

Complaint: Customer States passenger window will not go up

REMOVED BOTH DOOR CARDS Cause:

INSTALLED REGULATOR ON PASSENGER DOOR Correction:

TECH NAME BILL, HOURS ACT, HOURS AMOUNT

\$507.50 A69 HERNDON, SETH 3,5 Labor Total \$507.50

DESCRIPTION **UNIT PRICE EXT. PRICE** QTY **PART** BK3Z 6123200 D REGULATOR ASY \$106.54 \$106.54 1

\$106.54 Parts Total

\$614.04 Line Total

Summary of Charges

Charges for HEALTH TEAM War/Int/SvCont Charges Payable G/L G/L Amount

Payable Amount Type 57000 \$507.50 Labor \$0.00 54300 \$106.54 Parts \$60.00 HZRD/DSPSL 77700

\$40.44 SalesTax 21500

\$714.48

Receivable Control No. G/L Amount Receivable Control No. G/L Amount CHARGE 019460 11200 \$714.48

\$0.00

**Customer Pay Total** \$614.04

Pay Rate:

Warranty Total \$0.00 Internal Total \$0.00

\$714.48

Service Contract Total \$0.00

Repair Order Details 08/14/25 01:19 PM 20 FORD TRANSIT T-HEALTH TEAM VIN: 1FDBW2XG9LKB02410 110 WYOMING ST CHARLESTON, WV 25302 RO 53085 WALL, TRAVIS Serv, Adv. 04/28/2022 Mileage Out 102,643 102,643 Invoice Date 04/28/2022 Mileage In **RO** Date Shop Charge? Warr. Type R Receivable G/L Group Pay Method Warr, Deduct. \$0.00 019460 Warr, Auth. No. Serv. Cont. Deduct. \$0.00 **Customer Control No.** Charge 2? N Charge 1? \$0.00 Sales Tax? **Discount Coupon Amount** Pay Rate: Op-Code: WRKS Type: Customer Line A PERFORM THE WORKS--OIL CHANGE, TIRE ROTATION AND MULTI-POINT INSPECTIONS (Oil Change up to 5qts) Complaint: PERFORMED WORKS SERVICE(OIL CHANGE & TIRE ROTATION) Correction: BILL, HOURS ACT. HOURS AMOUNT TECH NAME 0.7 0 \$24.95 HERNDON, SETH A69 \$24.95 **Labor Total** DESCRIPTION QTY **UNIT PRICE** EXT. PRICE PART \$3,76 \$3.76 FILTER ASY - O 1 FL 500 SB12 MOTORCRAFT SAE 6 \$3.04 \$18.24 XO 5W30 BSP Parts Total \$22.00 Line Total \$46.95 Pay Rate: Line B Op-Code: MOCRDIFF Type: Customer CUSTOMER REQUEST PERFORM FULL SYNTHETIC REAR DIFFERENTIAL FLUID EXCHANGE SERVICE #01482 & #02632 Complaint: Cause: MAINTENANCE PERFORMED FULL SYNTHETIC REAR DIFFERENTIAL FLUID EXCHANGE SERVICE Correction: ACT, HOURS AMOUNT BILL. HOURS TECH NAME \$43.35 A69 HERNDON, SETH 0.5 \$43,35 **Labor Total UNIT PRICE EXT. PRICE** OTY DESCRIPTION PART \$59.94 3 \$19.98 DIFF FLUID SYN 75W140 A.01482 \$36.66 LIMITED SLIP ADDITIVE KIT 1 \$36.66 A,02632 Parts Total \$96.60 Line Total \$139.95 Pay Rate: Type: Customer Line C Op-Code: Complaint: Customer states replace spark plugs Correction: complete **BILL, HOURS** ACT, HOURS AMOUNT NAME TECH 0 \$141.70 HERNDON, SETH A69 \$141.70 **Labor Total UNIT PRICE** EXT. PRICE QTY DESCRIPTION PART 6 \$10.36 \$62.16 SPARK PLUG SP 580 X Parts Total \$62,16

STATISTICS OF THE PROPERTY OF

Line Total \$203.86

Summary of Charges

Charges for HEALTH TEAM War/Int/SvCont Charges Payable G/L Amount G/L Amount **Payable** Type Labor 57000 \$210.00 \$0.00 \$162.52 Parts 54300 \$25.19 HZRD/DSPSL 77700 SalesTax 21500 \$24.96 \$18.24 Parts-Other 57800 \$440.91

 Receivable
 Control No.
 G/L
 Amount
 Receivable
 Control No.
 G/L
 Amount

 CHARGE
 019460
 11200
 \$440.91

\$0,00 019460 11200 \$440.9

Customer Pay Total \$390.76
Warranty Total \$0.00
Internal Total \$0.00

\$440.91

**HEALTH TEAM** 20 FORD TRANSIT T-110 WYOMING ST VIN: 1FDBW2XG9LKB02410 CHARLESTON, WV 25302 RO 53684 Serv. Adv. WALL, TRAVIS RO Date 05/26/2022 110,406 Invoice Date 05/26/2022 Mileage In Mileage Out 110,406 Pay Method Receivable G/L Group Shop Charge? Warr. Type Υ R Customer Control No. 019460 Warr, Auth, No. Serv. Cont. Deduct. Warr. Deduct. \$0.00 \$0.00 **Discount Coupon Amount** \$0.00 Sales Tax? Charge 1? Ν Charge 2? Ν Line A Op-Code: 99P Type: Internal Pay Rate: Complaint: Multi-point Inspection Correction: Multi-point Inspection NAME **BILL. HOURS** ACT, HOURS AMOUNT A67 VANCE, NATHAN \$0.00 Labor Total \$0.00 \$0.00 Line Total Line B Op-Code: WRKS Type: Customer Pay Rate: Complaint: PERFORM THE WORKS--OIL CHANGE, TIRE ROTATION AND MULTI-POINT INSPECTIONS (Oil Change up to 5qts) Correction: PERFORMED WORKS SERVICE(OIL CHANGE & TIRE ROTATION) NAME **BILL. HOURS** ACT. HOURS TECH AMOUNT VANCE, NATHAN 0.7 \$24.95 A67 \$24.95 **Labor Total** DESCRIPTION QTY **UNIT PRICE** EXT. PRICE PART FL 500 SB12 FILTER ASY - O \$6,36 \$6,36 XO 5W30 BSP MOTORCRAFT SAE 6 \$26.82 \$4,47 Parts Total \$33.18 Line Total \$58.13 Summary of Charges War/Int/SvCont Charges Charges for HEALTH TEAM Amount Payable G/L Amount Payable Туре Labor 57000 \$24.95 \$0.00 Parts 54300 \$6.36 HZRD/DSPSL 77700 \$2.99 SalesTax 21500 \$3.67 Parts-Other 57800 \$26.82 \$64.79 G/L Amount Receivable Control No. G/L Control No. Amount Receivable CHARGE 019460 11200 \$64.79 \$0.00 \$64.79

**Customer Pay Total** 

Service Contract Total

**Warranty Total** 

Internal Total

\$58.13

\$0.00

\$0.00

\$0.00

20 FORD TRANSIT T-HEALTH TEAM VIN: 1FDBW2XG9LKB02410 110 WYOMING ST CHARLESTON, WV 25302 RO 54244 RUTHERFORD, NATHAN Serv. Adv.

117,653 06/21/2022 Mileage In 117,653 06/21/2022 Mileage Out Invoice Date **RO Date** G/L Group Shop Charge? Warr. Type R Receivable Pay Method \$0.00 019460 Warr, Auth. No. Serv. Cont. Deduct. \$0.00 Warr. Deduct. **Customer Control No.** Ν

Charge 1? Charge 2? **Discount Coupon Amount** \$0.00 Sales Tax?

Op-Code: WRKS Pay Rate: Line A Type: Customer Complaint: PERFORM THE WORKS-OIL CHANGE, TIRE ROTATION AND MULTI-POINT INSPECTIONS (Oil Change up to 5qts)

PERFORMED WORKS SERVICE(OIL CHANGE & TIRE ROTATION) Correction:

0.7 0 \$24.95 VANCE, NATHAN A67 Labor Total \$24.95 DESCRIPTION QTY **UNIT PRICE** EXT. PRICE PART FILTER ASY - O \$6.36 \$6.36

**BILL. HOURS** 

FL 500 SB12 MOTORCRAFT SAE 6 \$4,47 \$26.82 XO 5W30 BSP Parts Total \$33.18

> Line Total \$58.13

AMOUNT

ACT, HOURS

Pay Rate: Line B Op-Code: MOUNT2 Type: Customer

CUSTOMER REQUESTS REPLACEMENT OF BOTH REAR TIRES, AFTER ROTATION Complaint:

REPLACED TWO TIRES Correction:

NAME

TECH

AMOUNT NAME **BILL. HOURS** ACT, HOURS TECH \$49.95 n A67

VANCE, NATHAN 0.5 **Labor Total** \$49.95

EXT. PRICE **UNIT PRICE** DESCRIPTION QTY PART \$380.00 9003 004709 235/65R16C 2 \$190.00

\$380.00 Parts Total

CHARGE QTY UNIT PRICE EXT. PRICE MISC DIS2 DISPOSAL FEE X2 \$10.00 \$10.00 \$10.00 Misc Total

> Line Total \$439,95

Pay Rate: Line C Type: Internal Op-Code: 99P

Multi-point Inspection Complaint: Multi-point Inspection Correction:

**BILL, HOURS** ACT, HOURS **AMOUNT** NAME TECH

\$0.00 0 VANCE, NATHAN A67 **Labor Total** \$0.00

> Line Total \$0.00

Type: Customer Pay Rate: Line D Op-Code: AIR

INSTALL NEW ENGINE AIR FILTER Complaint:

MAINTENANCE Cause:

INSTALLED NEW ENGINE AIR FILTER Correction:

ACT. HOURS **BILL. HOURS** AMOUNT TECH \$15.95 VANCE, NATHAN 0.2 A67

**UNIT PRICE EXT. PRICE** DESCRIPTION QTY PART \$18.44 \$18.44 ELEMENT ASY - AIR CLEANER 1 CK4Z 9601 A

\$18.44 Parts Total

Labor Total

Line Total \$34.39

Summary of Charges

Charges for HEALTH TEAM War/Int/SvCont Charges

G/I Amount G/L Amount Payable Payable Type 57000 \$90.85 Labor \$0.00

\$15,95

20 FORD TRANSIT T-HEALTH TEAM VIN: 1FDBW2XG9LKB02410 110 WYOMING ST CHARLESTON, WV 25302 RO 54294 Serv. Adv. WALL, TRAVIS 06/24/2022 Mileage Out 118,137 06/23/2022 118.137 Invoice Date **RO Date** Mileage In Warr. Type R Shop Charge? Pay Method Receivable G/L Group Serv. Cont. Deduct. \$0.00 Warr. Deduct. \$0.00 **Customer Control No.** 019460 Warr, Auth, No. Ν Charge 1? N Charge 2? **Discount Coupon Amount** \$0.00 Sales Tax? Type: Internal Pay Rate: Line A Op-Code: 99P Complaint: Multi-point Inspection Correction: Multi-point Inspection BILL, HOURS ACT, HOURS AMOUNT TECH NAME \$0.00 A69 HERNDON, SETH 0 Labor Total \$0.00 Line Total \$0.00 Line B Op-Code: MOUNT2 Type: Customer Pay Rate: Complaint: Customer states check tires thinks they need replaced Correction: REPLACED TWO TIRES NAME BILL, HOURS **ACT, HOURS AMOUNT** TECH \$49.95 HERNDON, SETH 0.5 A69 Labor Total \$49.95 **UNIT PRICE** EXT. PRICE DESCRIPTION QTY PART \$380.00 235/65R16C 2 \$190.00 9003 004709 Parts Total \$380.00 **UNIT PRICE** EXT. PRICE MISC CHARGE QTY \$10,00 DISPOSAL FEE X2 \$10.00 DIS2 Misc Total \$10.00 Line Total \$439.95 Pay Rate: Op-Code: ALIGN Type: Customer Line C Customer requests alignment Complaint: Performed alignment to MFG spec's Correction: ACT. HOURS **AMOUNT BILL, HOURS** TECH NAME \$99.95 1.5 A69 HERNDON, SETH Labor Total \$99.95 Line Total \$99.95 Op-Code: Type: Customer Pay Rate: Line D tech updated pcmpsc and awd module Complaint: update software Cause: Correction: complete **BILL. HOURS** ACT. HOURS AMOUNT TECH NAME \$362.50 2.5 HERNDON, SETH A69 Labor Total \$362.50 \$362.50 Line Total Type: Internal Pay Rate: Line F Op-Code: tech found power steering rack needing replaced Complaint: ordered power sterring rack Correction: BILL, HOURS ACT, HOURS **AMOUNT** NAME TECH \$0.00 0 A69 HERNDON, SETH Labor Total \$0.00 \$0.00 Line Total Summary of Charges Charges for HEALTH TEAM War/Int/SvCont Charges G/L Amount G/L Amount Payable Payable Type

**HEALTH TEAM** 20 FORD TRANSIT T-110 WYOMING ST VIN: 1FDBW2XG9LKB02410 CHARLESTON, WV 25302 RO 54413 Serv. Adv. WALL, TRAVIS **RO Date** 06/28/2022 Mileage In 119,717 Invoice Date 07/06/2022 119,717 Mileage Out Pay Method Receivable G/L Group Shop Charge? Warr. Type Υ R **Customer Control No.** 019460 Warr. Auth. No. Serv. Cont. Deduct. \$0.00 Warr. Deduct, \$0.00 Discount Coupon Amount \$0.00 Sales Tax? Charge 1? Charge 2? Ν Ν Line A Op-Code: CEL Type: Customer Pay Rate: Complaint: CUSTOMER STATES CHECK ENGINE LIGHT IS ON(ADVISE) Cause: Correction: replaced o2 sensors and converters TECH NAME BILL. HOURS ACT. HOURS **AMOUNT** HERNDON, SETH A69 4.5 \$649.44 \$649.44 Labor Total DESCRIPTION PART QTY **UNIT PRICE EXT. PRICE** CONVERTER ASY LK4Z 5F250 M \$3,536.40 \$3,536.40 SENSOR - EXHAU LK4Z 9G444 N \$60.48 \$60.48 SENSOR - HEGO LK4Z 9F472 D \$147.00 \$147.00 LK4Z 9F472 C SENSOR - HEGO 1 \$134.96 \$134.96 SENSOR - EXHAU LK4Z 9G444 P \$62.16 \$62.16 LK4Z 9450 A GASKET 2 \$22.26 \$44.52 \$3,985.52 Parts Total Line Total \$4,634.96 Line B Op-Code: Type: Customer Pay Rate: Complaint: Customer states no power steering Cause: internal failure in steering rack replaced steering rack Correction: TECH NAME **BILL. HOURS ACT. HOURS AMOUNT** A69 HERNDON, SETH 4.5 O \$649.44 Labor Total \$649,44 **UNIT PRICE** PART DESCRIPTION QTY **EXT. PRICE** LK4Z 3504 D GEAR - RACK AN \$1,622.88 \$1,622.88 Parts Total \$1,622.88 \$2,272.32 Line Total Summary of Charges Charges for HEALTH TEAM War/Int/SvCont Charges G/L Payable G/L Amount Amount Payable Type 57000 Labor \$1,298.88 \$0.00 \$5,608.40 Parts 54300 HZRD/DSPSL 77700 \$60.00 21500 \$418.04 SalesTax \$7,385.32 G/L Amount Receivable Control No. G/L Amount Receivable Control No. CHARGE 019460 11200 \$7,385.32 \$0.00 \$7,385.32 **Customer Pay Total** \$6,907.28 Warranty Total \$0.00 Internal Total \$0.00 Service Contract Total \$0.00

HEALTH TEAM 20 FORD TRANSIT T-110 WYOMING ST VIN: 1FDBW2XG9LKB02410 CHARLESTON, WV 25302 RO 55752 Serv, Adv. SLY, TYLER **RO** Date 08/29/2022 Mileage In 137,909 Invoice Date 08/30/2022 Mileage Out 137,915 Pay Method Receivable G/L Group Shop Charge? Warr. Type **Customer Control No.** 019460 Warr. Auth. No. Serv. Cont. Deduct. \$0.00 Warr, Deduct, \$0.00 **Discount Coupon Amount** \$0.00 Sales Tax? Charge 1? Ν Charge 2? Ν Line A Op-Code: 99P Type: Internal Pay Rate: Complaint: Multi-point Inspection Multi-point Inspection Correction: BILL, HOURS TECH NAME ACT, HOURS **AMOUNT** VANCE, NATHAN A67 0 \$0.00 **Labor Total** \$0.00 Line Total \$0.00 Line B Op-Code: MOUNT1 Type: Customer Pay Rate: Customer states TIRE PRESSURE LIGHT IS ON Complaint: Cause: found wheel busted will require new rim Correction: REPLACED ONE RIM TECH NAME **BILL. HOURS** ACT. HOURS AMOUNT VANCE, NATHAN 0.3 \$22.49 A67 **Labor Total** \$22.49 DESCRIPTION QTY **UNIT PRICE** EXT. PRICE PART LK4Z 1015 A WHEEL ASY 1 \$580.68 \$580.68 VALVE ASY \$5.05 \$5.05 F2GZ 1700 D 1 9003 004709 235/65R16C \$209.00 \$209,00 Parts Total \$794.73 MISC CHARGE QTY UNIT PRICE **EXT. PRICE** 1 TIRE DISPOSAL \$5.00 \$5.00 DIS Misc Total \$5.00 Line Total \$822.22 Summary of Charges Charges for HEALTH TEAM War/Int/SvCont Charges Payable Туре G/L Amount Payable G/L Amount 57000 \$22,49 Labor \$0.00 \$794.73 54300 Parts \$60.00 HZRD/DSPSL 77700 \$52,93 21500 SalesTax \$5.00 Sublet-Other 77700 \$935.15 Receivable Control No. G/L G/L Amount Amount Receivable Control No. CHARGE 019460 11200 \$935,15 \$0.00 \$935.15 \$822,22 **Customer Pay Total** Warranty Total \$0.00 Internal Total \$0.00 Service Contract Total \$0.00

20 FORD TRANSIT T-VIN: 1FDBW2XG9LKB02410

RO 55944

Serv. Adv.

SLY, TYLER

RO Date Pay Method 09/08/2022

Receivable

Mileage In G/L Group 140,701 Invoice Date Shop Charge?

09/08/2022 Mileage Out Warr. Type

140,702 R

**Customer Control No.** Discount Coupon Amount 019460 \$0.00 Warr, Auth. No. Sales Tax?

PERFORM THE WORKS--OIL CHANGE, TIRE ROTATION AND MULTI-POINT INSPECTIONS (Oil Change up to 5qts)

Serv. Cont. Deduct. Charge 1?

\$0.00 Warr. Deduct.

Charge 2?

\$0.00

Line A

Op-Code: 99P

Type: Internal

N Pay Rate: Ν

Complaint:

Multi-point Inspection

Correction:

Multi-point Inspection

TECH

NAME

**BILL, HOURS** 

ACT, HOURS

**AMOUNT** 

A67

VANCE, NATHAN

0

**Labor Total** 

\$0.00

\$0.00

Line B

Op-Code: WRKS

Type: Customer

Pay Rate:

\$0.00

Complaint: Cause:

MAINTENANCE

PERFORMED WORKS SERVICE(OIL CHANGE & TIRE ROTATION)

Correction: **TECH** 

**BILL. HOURS** 

ACT, HOURS

AMOUNT

A67

VANCE, NATHAN

0.7

\$24,95 \$24.95

PART

DESCRIPTION

QTY

UNIT PRICE

EXT. PRICE

FL 500 SB12 XO 5W30 BSP FILTER ASY - 0

MOTORCRAFT SAE

6

\$6.36 \$4,47

\$6.36 \$26.82

Parts Total Line Total

Labor Total

Line Total

\$33,18 \$58,13

Line C

Op-Code:

Type: Internal

Pay Rate:

Complaint:

Customer states REPLACE FUEL DOOR LID THAT IS NOT STAYING CLOSED

Cause:

DOOR IS ORDERED BUT NOT HERE YET PARTS ETA FOR FUEL DOORS 9/9/2022

Correction: TECH

A67

VANCE, NATHAN

NAME

BILL, HOURS

Type: Customer

Type: Customer

0

ACT, HOURS

Pay Rate:

**AMOUNT** 

\$0.00

**Labor Total** \$0.00

Line Total

\$0.00

Line D Complaint:

Op-Code: SI PERFORM WV STATE INSPECTION

Cause:

YEARLY INSPECTION

PERFORMED WV STATE INSPECTION 0617368

Correction: TECH

BILL, HOURS

0.4

ACT. HOURS

AMOUNT \$11.00

A07 MISC HARRAH, THOMAS

NAME

QTY

UNIT PRICE

**Labor Total** 

EXT. PRICE \$3.00

\$11.00

CHARGE Inspection

\$3,00

Misc Total Line Total

\$3.00 \$14.00

Line E Complaint:

Op-Code: AIR CUSTOMER REQUESTS INSTALL NEW ENGINE AIR FILTER

Cause:

PART

MAINTENANCE

Correction:

INSTALLED NEW ENGINE AIR FILTER

TECH A67 VANCE, NATHAN

NAME

BILL, HOURS

ACT, HOURS

Pay Rate:

AMOUNT

Labor Total

\$15.95

DESCRIPTION

0.2 QTY

**UNIT PRICE** 

\$15.95 EXT. PRICE

1/2

Repair Order Details 08/14/25 01:20 PM 20 FORD TRANSIT T-HEALTH TEAM VIN: 1FDBW2XG9LKB02410 110 WYOMING ST CHARLESTON, WV 25302 RO 56580 SLY, TYLER Serv. Adv. 149,586 10/06/2022 Mileage Out 10/06/2022 Mileage In 149,585 Invoice Date **RO Date** Shop Charge? Warr. Type R G/L Group Pay Method Receivable \$0.00 Serv. Cont. Deduct. \$0.00 Warr. Deduct. 019460 Warr, Auth. No. **Customer Control No.** Charge 2? N \$0.00 Sales Tax? Charge 1? Ν Discount Coupon Amount Pay Rate: Type: Internal Line A Op-Code: 99P Multi-point Inspection Complaint: Correction: Multi-point Inspection ACT, HOURS AMOUNT BILL, HOURS NAME TECH 0 \$0.00 D01 STANLEY, NOHLAN Labor Total \$0.00 Line Total \$0,00 Pay Rate: Line B Op-Code: WRKS Type: Customer PERFORM THE WORKS--OIL CHANGE, TIRE ROTATION AND MULTI-POINT INSPECTIONS (Oil Change up to 5qts) Complaint: Cause: PERFORMED WORKS SERVICE(OIL CHANGE & TIRE ROTATION) Correction: AMOUNT ACT, HOURS **BILL. HOURS** TECH NAME \$24.95 STANLEY, NOHLAN 0.7 D01 \$24,95 Labor Total EXT, PRICE DESCRIPTION QTY UNIT PRICE PART FILTER ASY - O \$6,36 \$6.36 FL 500 SB12 \$26.82 XO 5W30 BSP MOTORCRAFT SAE 6 \$4.47 Parts Total \$33,18 Line Total \$58.13 Type: Customer Pay Rate: Line C Op-Code: KEY Complaint: CUSTOMER REQUESTS KEY CUT & PROGRAMMING key broke Cause: CUT & PROGRAMMED KEY AS PER CUSTOMERS REQUEST Correction: ACT. HOURS AMOUNT **BILL. HOURS** TECH NAME

\$75.00 0,5 A69 HERNDON, SETH Labor Total \$75.00

QTY **UNIT PRICE EXT. PRICE** DESCRIPTION **PART** \$181.93 \$181.93 A,164-R8282 FOR-4BUTT LU CARGO SIDEMI

Parts Total \$181.93

Line Total \$256.93

Line D Op-Code: Type: Customer Customer states fuel door not staying shut Complaint:

Cause: broken spring in door housing

removed cover and removed housing replaced with new working ok at this time Correction:

**BILL, HOURS ACT. HOURS** AMOUNT TECH NAME STANLEY, NOHLAN 0.5 \$63.98 D01

\$63.98 Labor Total

EXT. PRICE DESCRIPTION QTY **UNIT PRICE** PART HOUSING - FUEL \$69.23 \$69.23 CK4Z 5427936 J

Parts Total \$69.23

> Line Total \$133.21

Pay Rate:

Summary of Charges

Charges for HEALTH TEAM War/Int/SvCont Charges

G/L Amount Payable G/L Amount Payable Type 57000 \$163.93 Labor \$0.00 54300 Parts \$257.52

HEALTH TEAM 110 WYOMING ST CHARLESTON, WV 25302 20 FORD TRANSIT T-VIN: 1FDBW2XG9LKB02410

RO 57052

Serv. Adv. LEFTWICH, JOHN

**RO Date** 10/31/2022 Mileage In 157,186 Invoice Date 10/31/2022 Mileage Out 157,186 G/L Group Pay Method Receivable Shop Charge? Warr. Type R Customer Control No. 019460 Warr, Auth. No. Serv. Cont. Deduct. Warr. Deduct. \$0.00 \$0.00 **Discount Coupon Amount** \$0.00 Sales Tax? Charge 1? Ν Charge 2? N

Line A Op-Code: 99P Type: Internal Pay Rate:

Complaint: Multi-point Inspection

Correction: Multi-point Inspection

 TECH
 NAME
 BILL, HOURS
 ACT, HOURS
 AMOUNT

 A67
 VANCE, NATHAN
 0
 0
 \$0.00

Labor Total \$0.00

Line Total \$0.00

Line B Op-Code: WRKS Type: Customer Pay Rate:

Complaint: PERFORM THE WORKS--OIL CHANGE, TIRE ROTATION AND MULTI-POINT INSPECTIONS (Oil Change up to 5qts)

Correction: PERFORMED WORKS SERVICE(OIL CHANGE & TIRE ROTATION)

 TECH
 NAME
 BILL HOURS
 ACT. HOURS
 AMOUNT

 A67
 VANCE, NATHAN
 0.7
 0
 \$24.95

Labor Total \$24.95

 PART
 DESCRIPTION
 QTY
 UNIT PRICE
 EXT. PRICE

 AA5Z 6714 B
 FILTER ASY - O
 1
 \$6.36
 \$6.36

 XO 5W30 BSP
 MOTORCRAFT SAE
 6
 \$4.47
 \$26.82

Parts Total \$33.18

Line Total \$58.13

Line C Op-Code: MOCOEM12 Type: Customer Pay Rate:

Complaint: CUSTOMER REQUEST PERFORM TRANSMISSIN FLUID EXCHANGE SERVICE UP TO 12QTS OF OEM FLUID #02531

Cause: MAINTENANCE

Correction: PERFORM TRANSMISSION FLUID EXCHANGE SERVICE WITH UP TO 12QTS OF OEM FLUID

 TECH
 NAME
 BILL. HOURS
 ACT. HOURS
 AMOUNT

 A67
 VANCE, NATHAN
 1.2
 0
 \$156,00

Labor Total \$156.00

 PART
 DESCRIPTION
 QTY
 UNIT PRICE
 EXT. PRICE

 XT 12 QULV
 OIL - AUTOMATI
 12
 \$8.20
 \$98.40

 A,02531
 AFT FLUID EXCHANGE KIT
 1
 \$31.01
 \$31.01

Parts Total \$129.41

Line Total \$285.41

Summary of Charges

War/Int/SvCont Charges Charges Charges for HEALTH TEAM

 Payable
 Type
 G/L
 Amount
 Payable
 G/L
 Amount

 Labor
 57000
 \$180.95

 \$0.00
 Parts
 54300
 \$135.77

 HZRD/DSPSL
 77700
 \$41.23

 SalesTax
 21500
 \$23.09

 Parts-Other
 57800
 \$26.82

 Receivable
 Control No.
 G/L
 Amount
 Receivable
 Control No.
 G/L
 Amount

 CHARGE
 019460
 11200
 \$407.86

\$0.00

 Customer Pay Total
 \$343.54

 Warranty Total
 \$0.00

 Internal Total
 \$0.00

 Service Contract Total
 \$0.00

\$407.86

\$407.86

HEALTH TEAM 20 FORD TRANSIT T-110 WYOMING ST VIN: 1FDBW2XG9LKB02410 CHARLESTON, WV 25302 RO 57382 Serv. Adv. LEFTWICH, JOHN 161,390 Invoice Date Mileage Out 11/16/2022 161,395 **RO Date** 11/16/2022 Mileage In R Pay Method Receivable G/L Group Shop Charge? Y Warr. Type \$0.00 Serv. Cont. Deduct. Warr. Deduct. Customer Control No. 019460 Warr. Auth. No. \$0.00 Charge 2? **Discount Coupon Amount** \$0.00 Sales Tax? Charge 1? Ν N Pay Rate: Line A Op-Code: 99P Type: Internal Complaint: Multi-point Inspection Correction: Multi-point Inspection ACT. HOURS AMOUNT **BILL, HOURS** TECH NAME \$0.00 A67 VANCE, NATHAN Đ 0 **Labor Total** \$0.00 Line Total \$0.00 Line B Op-Code: WRKS Type: Customer Pay Rate: CUSTOMER REQUESTS PERFORM LUBE, OIL, & FILTER CHANGE SERVICE 5 QT WITH TIRE ROTATION Complaint: Cause: MAINTENANCE Correction: PERFORMED WORKS SERVICE(OIL CHANGE & TIRE ROTATION) **BILL. HOURS ACT. HOURS** AMOUNT TECH VANCE, NATHAN 0 \$24.95 A67 0,7 **Labor Total** \$24.95 DESCRIPTION QTY **UNIT PRICE** EXT. PRICE PART \$6.36 \$6.36 AA5Z 6714 B FILTER ASY - O XO 5W30 BSP MOTORCRAFT SAE 6 \$5.15 \$30.90 Parts Total \$37.26 Line Total \$62.21 Pay Rate: Line C Op-Code: FPADS Type: Customer REPLACE FRONT BRAKE PADS & ROTORS Complaint: REPLACED FRONT BRAKE PADS Correction: **BILL. HOURS** ACT. HOURS **AMOUNT** NAME TECH 0 \$130,00 VANCE, NATHAN A67 Labor Total \$130.00 **UNIT PRICE** EXT. PRICE PART DESCRIPTION OTY \$94.22 \$94.22 KIT - BRAKE LI BRF 1902 Parts Total \$94.22 Line Total \$224.22 Line D Op-Code: RPADS Type: Customer Pay Rate: REPLACE REAR BRAKE PADS Complaint: REPLACED REAR BRAKE PADS Correction: NAME **BILL. HOURS ACT. HOURS AMOUNT** TECH A67 VANCE, NATHAN 0 \$130.00 Labor Total \$130,00 DESCRIPTION QTY **UNIT PRICE EXT. PRICE** PART KIT - BRAKE LI \$114,94 \$114.94 BRF 1963 Parts Total \$114.94 Line Total \$244.94 Type: Customer Pay Rate: Line E Op-Code: AIR CUSTOMER REQUESTS INSTALL NEW ENGINE AIR FILTER Complaint: MAINTENANCE Cause: INSTALLED NEW ENGINE AIR FILTER Correction: **BILL. HOURS** ACT, HOURS AMOUNT TECH NAME 0.2 0 \$15.95

A67

PART

VANCE, NATHAN

DESCRIPTION

\$15.95 EXT. PRICE

**Labor Total** 

**UNIT PRICE** 

QTY

**HEALTH TEAM** 110 WYOMING ST CHARLESTON, WV 25302

20 FORD TRANSIT T-VIN: 1FDBW2XG9LKB02410

RO 57420

Serv. Adv.

LEFTWICH, JOHN

**RO Date** Pay Method

11/17/2022 Mileage In Receivable G/L Group 019460

161,546 Invoice Date Shop Charge? 11/18/2022

Mileage Out Warr. Type

161,546 R

Customer Control No. Discount Coupon Amount

Warr. Auth. No. \$0.00 Sales Tax?

Serv. Cont. Deduct. Charge 1?

Υ \$0.00 Warr, Deduct, Ν Charge 2?

\$0.00 Ν

Line A

Op-Code: 99P

Type: Internal

Pay Rate:

Complaint:

Multi-point Inspection

Correction:

Multi-point Inspection

TECH A67

NAME

VANCE, NATHAN

BILL. HOURS

ACT. HOURS

AMOUNT

\$0.00

0

\$0.00 **Labor Total** \$0.00

Line Total

Line B

Op-Code:

Type: Customer

Pay Rate:

Complaint:

Customer states some lights arent working

Cause:

two upper running light and left side turn signal

Correction:

tech cleared some codes and DTC, vehicle is working at normal condition

TECH

NAME

**BILL. HOURS** 

ACT. HOURS

**AMOUNT** 

A86

DRAKE, ERIC

\$130.00 \$130.00

**Labor Total** Line Total

\$130.00

Summary of Charges

Payable

Type

War/Int/SvCont Charges G/L

Amount Payable

\$0.00

\$0.00

Labor

Charges for HEALTH TEAM

G/L 57000

Amount \$130.00

HZRD/DSPSL

SalesTax

77700 21500 \$15.60 \$8.74

\$154.34

Receivable

Control No.

G/L

Receivable Amount

CHARGE

Control No. 019460

G/L 11200

Amount \$154.34

\$154.34

\$130.00

\$0.00

\$0.00

\$0.00

**Customer Pay Total** Warranty Total Internal Total

Service Contract Total

1/1

20 FORD TRANSIT T-VIN: 1FDBW2XG9LKB02410

RO 57943

WALL, TRAVIS Serv. Adv.

166,194 Invoice Date 12/15/2022 Mileage Out 166,194 12/15/2022 Mileage In **RO Date** Receivable G/L Group Shop Charge? Warr. Type R Pay Method \$0.00 Serv. Cont. Deduct. \$0.00 Warr. Deduct. 019460 Warr, Auth. No. **Customer Control No.** Charge 1? N Charge 2? Ν \$0.00 Sales Tax? **Discount Coupon Amount** 

Line A

Op-Code: WRKS

Type: Customer

Pay Rate:

Complaint:

CUSTOMER REQUESTS PERFORM LUBE, OIL, & FILTER CHANGE SERVICE 5 QT WITH TIRE ROTATION

Cause:

MAINTENANCE

PERFORMED WORKS SERVICE(OIL CHANGE & TIRE ROTATION) Correction:

BILL, HOURS ACT, HOURS AMOUNT TECH NAME \$24.95 STANLEY, NOHLAN 0.7 D01

> Labor Total \$24,95

EXT. PRICE QTY **UNIT PRICE** DESCRIPTION PART \$4.95 \$4.95 FILTER ASY - O AA5Z 6714 B 5 \$4.01 \$20.05 MOTORCRAFT SAE XO 5W20 BSP Parts Total \$25.00

Line Total

\$49.95

Pay Rate: Line B Op-Code: 99P Type: Internal

Multi-point Inspection Complaint:

Correction: Multi-point Inspection

BILL, HOURS ACT. HOURS AMOUNT TECH NAME \$0.00

0 D01 STANLEY, NOHLAN Labor Total \$0.00

> Line Total \$0.00

Type: Customer Pay Rate: Line C Op-Code:

Customer states DRAIN AND FILL TRANSFER CASE Complaint:

Cause:

Correction: DRAINED AND FILLED TRANSFER CASE

ACT, HOURS AMOUNT **BILL, HOURS** NAME TECH \$65.00 0.5 STANLEY, NOHLAN D01

Labor Total \$65.00

**EXT. PRICE** DESCRIPTION QTY **UNIT PRICE** PART 3 \$11.58 \$34.74 OIL - AUTOMATIC TRANSMISS XT 10 QLVC

Parts Total \$34.74

Line Total \$99.74

Pay Rate: Type: Customer Line D Op-Code: EXTRAOIL

LINE CREATED FOR EXTRA OIL Complaint:

VEHICLE HOLD MORE THAN 5 QUARTS OF OIL Correction:

BILL. HOURS ACT, HOURS **AMOUNT** NAME TECH \$0.00 n 0

SHOP, MAIN A11 Labor Total \$0.00

EXT. PRICE UNIT PRICE OTY PART DESCRIPTION

\$5.15 \$5.15 XO 5W20 BSP MOTORCRAFT SAE 1

Parts Total \$5.15

Line Total \$5.15

Summary of Charges

Charges for HEALTH TEAM War/Int/SvCont Charges

Amount Pavable G/L G/L Amount Payable Type 57000 \$89,95 Labor \$0.00 Parts 54300 \$39.69 77700 \$18.58 HZRD/DSPSL

20 FORD TRANSIT T-VIN: 1FDBW2XG9LKB02410

RO 58803

Serv. Adv.

WALL, TRAVIS

**RO Date** Pay Method **Customer Control No.**  02/03/2023 Mileage In Receivable

G/L Group 019460 Warr, Auth. No. Sales Tax?

174,461 Invoice Date Shop Charge? Serv. Cont. Deduct. 02/03/2023 Mileage Out Warr. Type Warr. Deduct. \$0.00

174,461 R

**Discount Coupon Amount** 

\$0.00 Op-Code: 99P

Charge 1?

Type: Internal

Charge 2?

\$0.00 N

Line A Complaint:

Multi-point Inspection

Correction:

Multi-point Inspection

TECH

NAME

BILL, HOURS

ACT. HOURS

Pay Rate:

**AMOUNT** 

A67

VANCE, NATHAN

\$0.00

Labor Total

Parts Total

Line Total

Labor Total

\$0.00

\$0.00 Line Total

Line B Complaint:

Op-Code: LOF CUSTOMER REQUESTS PEFORM LUBE, OIL, & FILTER CHANGE SERVICE 5 QT

Type: Customer

Pay Rate:

Cause:

A67

MAINTENANCE

Correction:

PERFORMED OIL & FILTER CHANGE SERVICE

TECH

NAME

VANCE, NATHAN

BILL. HOURS

0.5

ACT. HOURS n

**AMOUNT** \$18,45

Labor Total \$18,45

PART

QTY

**UNIT PRICE** \$5.10 EXT. PRICE

AA5Z 6714 B XO 5W30 BSP XO 5W30 BSP DESCRIPTION FILTER ASY - O MOTORCRAFT SAE MOTORCRAFT SAE

Op-Code:

5 1

\$4,15 \$4.15

\$20.75 \$4.15

> \$30.00 \$48.45

\$5.10

Line C

Customer states DRAIN AND FILL FRONT DIFF Complaint:

Correction:

COMOPLETED ~

TECH A67

NAME VANCE, NATHAN BILL, HOURS

Type: Customer

Type: Customer

ACT. HOURS

\$41.63

Pay Rate:

Pay Rate:

AMOUNT

\$63.98 \$63.98

PART XY 75W140 QL DESCRIPTION

OIL - REAR AXLE

QTY 2

0.5

**UNIT PRICE** 

**EXT. PRICE** 

\$83.26 \$83.26 Parts Total

Line Total

\$147.24

Line D

Op-Code: AIR CUSTOMER REQUESTS INSTALL NEW ENGINE AIR FILTER

Complaint: Cause:

MAINTENANCE

Correction:

INSTALLED NEW ENGINE AIR FILTER

TECH A67

NAME

VANCE, NATHAN

BILL. HOURS 0.2

ACT, HOURS 0

**AMOUNT** \$15.95

**Labor Total** 

Parts Total

\$15.95 EXT. PRICE

PART CK4Z 9601 A DESCRIPTION

ELEMENT ASY - AIR CLEANER

QTY

\$22.99

UNIT PRICE

\$22.99 \$22.99

Line Total

Line F

Op-Code: CABIN

Type: Customer

Pay Rate:

\$38.94

TECH

A67

Complaint: REPLACE IN CABIN AIR FILTER

Correction:

REPLACED IN CABIN AIR FILTER

NAME VANCE, NATHAN BILL, HOURS 0.3 ACT, HOURS

**AMOUNT** \$26.50

**Labor Total** \$26.50

1/2

20 FORD TRANSIT T-VIN: 1FDBW2XG9LKB02410

RO 59701

Serv. Adv.

WALL, TRAVIS

Op-Code: 99P

**RO Date** Pay Method Customer Control No. **Discount Coupon Amount**  03/20/2023 Mileage In G/L Group Receivable

019460 Warr, Auth. No. \$0.00 Sales Tax?

181,014 Invoice Date Shop Charge? Serv. Cont. Deduct. Charge 1?

03/20/2023 Mileage Out Warr. Type Warr, Deduct. \$0.00 Charge 2?

181,014 R \$0.00 Ν

Line A Complaint:

TECH

A67

Multi-point Inspection

Correction: Multi-point Inspection

NAME

VANCE, NATHAN

**BILL, HOURS** 

0

ACT, HOURS **AMOUNT** 0 \$0.00 Labor Total

\$0.00

Line Total \$0.00

Line B

Op-Code: WRKS

Type: Customer

Type: Internal

Pay Rate:

Pay Rate:

Complaint:

TECH

CUSTOMER REQUESTS WORKS SERVICE(OIL, FILTER CHANGE SERVICE 5 QT,& TIRE ROTATION)

Cause:

MAINTENANCE

Correction:

PERFORMED WORKS SERVICE(OIL CHANGE & TIRE ROTATION)

A67

VANCE, NATHAN

**BILL. HOURS** 0,7

ACT. HOURS 0 Labor Total

AMOUNT \$24.95 \$24.95

EXT. PRICE

\$5.10

PART AA5Z 6714 B XO 5W30 BSP XO 5W30 BSP DESCRIPTION FILTER ASY - O MOTORCRAFT SAE MOTORCRAFT SAE

QTY 1 5

1

UNIT PRICE \$5.10 \$4.15 \$4.15

\$20.75 \$4.15 Parts Total \$30.00

Line Total \$54.95

Line C Complaint:

REPLACE ALL FOUR TIRES

REPLACED ALL FOUR TIRES Correction:

NAME TECH A67

VANCE, NATHAN

BILL, HOURS

Type: Customer

ACT, HOURS

Pay Rate:

AMOUNT \$89.95 \$89.95

\$820.00

\$20.00

PART 9003 004709

MISC

DIS4

DESCRIPTION 235/65R16C

Op-Code: CABIN

Op-Code: MOUNT4

QTY

Type: Customer

**UNIT PRICE** \$205,00 EXT, PRICE \$820.00

CHARGE TIRE DISPOSAL X4 QTY

4

**UNIT PRICE** \$20.00 EXT. PRICE \$20.00

Labor Total

Parts Total

Misc Total

\$929.95 Line Total

Line D Complaint:

TECH

A67

REPLACE IN CABIN AIR FILTER

Correction: REPLACED IN CABIN AIR FILTER

NAME

VANCE, NATHAN

BILL, HOURS 0.3 ACT, HOURS

Pay Rate:

AMOUNT \$26.50 **Labor Total** \$26.50

PART CK4Z 9601 A DESCRIPTION **ELEMENT ASY - AIR CLEANER**  QTY

UNIT PRICE \$26.34

0

EXT. PRICE \$26.34

\$26.34

\$52.84

Line Total

Parts Total

Line E

Op-Code: AIR

Type: Customer

Pay Rate:

Complaint:

CUSTOMER REQUESTS INSTALL NEW ENGINE AIR FILTER

MAINTENANCE Cause:

INSTALLED NEW ENGINE AIR FILTER Correction:

**HEALTH TEAM** 110 WYOMING ST CHARLESTON, WV 25302

20 FORD TRANSIT T-VIN: 1FDBW2XG9LKB02410

RO 60485

Serv. Adv.

PRATT, TIMOTHY

RO Date Pay Method **Customer Control No.** 

05/03/2023 Receivable

Mileage In G/L Group

187,746 Invoice Date Shop Charge? 05/03/2023 Mileage Out Warr. Type

187,746 R

**Discount Coupon Amount** 

019460 Warr, Auth. No. \$0.00 Sales Tax?

Serv. Cont. Deduct. Charge 1?

\$0.00 Warr. Deduct. Ν Charge 2?

\$0.00 N

Line A Complaint:

Multi-point Inspection

Correction:

Multi-point Inspection

TECH

NAME

UNDEFINED, UNDEFINED

BILL. HOURS

Ð

ACT, HOURS

AMOUNT \$0.00

**Labor Total** 

Labor Total

Parts Total

Line Total

\$0.00

Line Total

Line B

Op-Code: WRKS

Op-Code: 99P

Type: Customer

Type: Internal

Pay Rate:

Pay Rate:

\$0.00

Complaint:

CUSTOMER REQUESTS WORKS SERVICE(OIL, FILTER CHANGE SERVICE 5 QT,& TIRE ROTATION)

Cause:

MAINTENANCE

Correction:

PERFORMED WORKS SERVICE(OIL CHANGE & TIRE ROTATION)

TECH NAME A67 VANCE, NATHAN BILL. HOURS

ACT. HOURS

AMOUNT

\$24.95 \$24.95

PART AA5Z 6714 B

DESCRIPTION FILTER ASY - O

QTY

0,7

UNIT PRICE \$6.36

EXT. PRICE

\$6.36

XO 5W30 BSP XO 5W30 BSP MOTORCRAFT SAE MOTORCRAFT SAE 5

0

\$4.50 \$4.50

\$22,50 \$4.50

\$33.36 \$58.31

Line C

Op-Code: EXTRAOIL LINE CREATED FOR EXTRA OIL

Complaint: Correction:

VEHICLE HOLD MORE THAN 5 QUARTS OF OIL

TECH A67

Payable

NAME VANCE, NATHAN BILL, HOURS

Type: Customer

ACT, HOURS

Pay Rate:

AMOUNT

\$0.00

\$0.00

Labor Total

Line Total

\$0.00

Summary of Charges

War/Int/SvCont Charges

Charges for HEALTH TEAM

Туре

Amount \$0.00

Payable Labor Parts

SalesTax

G/L 57000 54300

77700

21500

Amount \$24.95 \$33.36 \$7.00

> \$3.92 \$69.23 Amount

Receivable

Control No.

G/L

Amount \$0.00 Receivable CHARGE

HZRD/DSPSL

Control No. 019460

G/L 11200

\$69.23

**Customer Pay Total** \$58.31 **Warranty Total** 

Internal Total Service Contract Total

\$0.00 \$0.00 \$0.00

\$69.23

1/1

20 FORD TRANSIT T-VIN: 1FDBW2XG9LKB02410

RO 60717

PRATT, TIMOTHY Serv. Adv.

190,019 Invoice Date 05/17/2023 Mileage Out 190,019 RO Date 05/17/2023 Mileage In Pay Method Receivable G/L Group Shop Charge? Warr. Type R Serv. Cont. Deduct. \$0.00 Warr. Deduct. \$0.00 **Customer Control No.** 019460 Warr. Auth. No. Ν Charge 2? N \$0.00 Sales Tax? Charge 1? **Discount Coupon Amount** 

Pay Rate: Type: Internal Line A Op-Code: 99P

Complaint: Multi-point Inspection

Correction: Multi-point Inspection

ACT, HOURS BILL. HOURS **AMOUNT** TECH NAME

\$0.00 VANCE, NATHAN 0 0 A67 \$0.00 Labor Total

> Line Total \$0.00

Op-Code: WRKS Type: Customer Pay Rate: Line B

CUSTOMER REQUESTS WORKS SERVICE(OIL, FILTER CHANGE SERVICE 5 QT,& TIRE ROTATION) Complaint:

MAINTENANCE Cause:

PERFORMED WORKS SERVICE(OIL CHANGE & TIRE ROTATION) Correction:

**BILL. HOURS** ACT. HOURS AMOUNT TECH NAME \$24.95 0.7 A67 VANCE, NATHAN Labor Total \$24.95

EXT. PRICE OTY UNIT PRICE PART DESCRIPTION \$9.08 \$9.08 AA5Z 6714 B FILTER ASY - O 1 \$23.45 5 \$4.69 MOTORCRAFT SAE XO 5W30 BSP \$4.69 \$4.69 MOTORCRAFT SAE 1 XO 5W30 BSP Parts Total \$37.22

Line Total \$62.17

Type: Customer Pay Rate: Line C Op-Code: AIR

CUSTOMER REQUESTS INSTALL NEW ENGINE AIR FILTER Complaint:

MAINTENANCE Cause:

INSTALLED NEW ENGINE AIR FILTER Correction:

**AMOUNT BILL. HOURS** ACT. HOURS NAME TECH \$15.95

0.2 Ð VANCE, NATHAN A67

\$15,95 Labor Total **EXT. PRICE** QTY **UNIT PRICE** 

DESCRIPTION PART \$30.00 \$30.00

ELEMENT ASY - AIR CLEANER CK4Z 9601 A Parts Total \$30.00

Line Total \$45.95

Pay Rate: Op-Code: CABIN Type: Customer Line D

REPLACE IN CABIN AIR FILTER Complaint: REPLACED IN CABIN AIR FILTER Correction:

BILL, HOURS ACT, HOURS AMOUNT TECH NAME \$26.50 0.3

A67 VANCE, NATHAN Labor Total \$26.50

**UNIT PRICE EXT. PRICE** OTY DESCRIPTION PART \$31.95 \$31.95

BK2Z 19N619 A FILTER - ODOUR Parts Total \$31.95

Line Total \$58.45

Summary of Charges

Charges for HEALTH TEAM War/Int/SvCont Charges

G/L G/L Pavable Amount Amount Payable Type 57000 \$67.40 Labor \$0.00 54300 \$99.17 Parts

20 FORD TRANSIT T-VIN: 1FDBW2XG9LKB02410

RO 61500

Serv. Adv. PRATT, TIMOTHY

**RO** Date 06/26/2023 Mileage In 197,067 Invoice Date 06/26/2023 Mileage Out 197,067 Pay Method Receivable G/L Group Shop Charge? Warr. Type R **Customer Control No.** 019460 Warr. Auth. No. Serv. Cont. Deduct. Warr. Deduct. \$0.00 \$0.00 **Discount Coupon Amount** \$0.00 Sales Tax? Charge 1? Charge 2? Ν

Line A Op-Code: 99P Type: Internal Pay Rate:

Complaint: Multi-point Inspection

Correction: Multi-point Inspection

TECH NAME BILL, HOURS ACT. HOURS AMOUNT A67 VANCE, NATHAN 0 \$0.00

> Labor Total \$0.00

> > Line Total \$0.00

Line B Op-Code: WRKS Type: Customer Pay Rate:

CUSTOMER REQUESTS WORKS SERVICE(OIL, FILTER CHANGE SERVICE 5 QT,& TIRE ROTATION) Complaint:

MAINTENANCE Cause:

PERFORMED WORKS SERVICE(OIL CHANGE & TIRE ROTATION) Correction:

TECH NAME BILL. HOURS ACT. HOURS AMOUNT A67 VANCE, NATHAN 0.7 0 \$24.95 Labor Total \$24.95 PART DESCRIPTION QTY UNIT PRICE EXT. PRICE

AA5Z 6714 B FILTER ASY - O \$5.90 \$5.90 XO 5W30 BSP MOTORCRAFT SAE 5 \$4.80 \$24.00 XO 5W30 BSP MOTORCRAFT SAE 1 \$4.80 \$4.80 Parts Total \$34.70

> Line Total \$59.65

Line C Op-Code: Type: Customer Pay Rate:

Complaint: Customer states DRAIN AND REFILL REAR DIFF

Correction: drained and refilled

BILL, HOURS NAME ACT. HOURS AMOUNT TECH VANCE, NATHAN \$130.00 A67

**Labor Total** \$130.00 PART DESCRIPTION QTY **UNIT PRICE** EXT. PRICE

XY 75W85 QL OIL - REAR AXL 3 \$35.54 \$106.62 ADDITIVE - OIL - FRICTION 1 \$8.31 \$8.31 XL3

Parts Total \$114.93

Line Total \$244.93

Summary of Charges

Charges for HEALTH TEAM War/Int/SvCont Charges

G/L Amount Payable G/L Amount Payable Type 57000 Labor \$154.95 \$0.00

Parts HZRD/DSPSL 77700 \$36.55 21500 \$20,47 SalesTax

54300

Control No. G/L Amount Control No. G/L Receivable Receivable Amount 019460 11200 \$361.60

CHARGE \$0.00 \$361.60

> **Customer Pay Total** \$304.58 **Warranty Total** \$0.00 Internal Total \$0.00 Service Contract Total \$0.00

\$149.63

\$361.60

HEALTH TEAM 110 WYOMING ST CHARLESTON, WV 25302

20 FORD TRANSIT T-VIN: 1FDBW2XG9LKB02410

RO 63826

Serv. Adv.

LEFTWICH, JOHN

11/21/2023

**RO Date** Pay Method

Mileage In Receivable G/L Group 206,224 Invoice Date Shop Charge? 11/21/2023 Mileage Out Warr. Type Y

206,224

Customer Control No. **Discount Coupon Amount** 

019460 Warr. Auth. No. \$0.00 Sales Tax?

Serv. Cont. Deduct. Charge 1?

\$0.00 Warr. Deduct. Charge 2?

R \$0.00 Ν

Line A

Op-Code: 99P

Type: Internal

Pay Rate:

Ν

Complaint:

Multi-point Inspection

Correction:

Multi-point Inspection

TECH A69

NAME

BILL, HOURS

ACT, HOURS

AMOUNT

HERNDON, SETH

\$0,00 \$0.00

Labor Total

Line Total \$0.00

Line B

Op-Code:

Type: Customer

Pay Rate:

Complaint:

Customer states HEADLAMP NEEDS REPLACED

Cause:

LEFT HEADLIGHT INOP

Correction:

REPALCED LEFT HEADLAMP BULB

TECH

NAME

BILL. HOURS

ACT. HOURS

**AMOUNT** 

A86

0

\$63,98

DRAKE, ERIC

0.5

\$63.98

PART

Payable

DESCRIPTION

QTY

**UNIT PRICE** 

EXT. PRICE

2C5Z 13N021 AA

**BULB - HALOGEN** 

1

\$29.68

\$29.68

Parts Total

Labor Total

\$29.68

Line Total \$93.66

Summary of Charges

War/Int/SvCont Charges

Type

Charges for HEALTH TEAM

Amount Payable Labor \$0.00

Parts HZRD/DSPSL

G/L 57000 54300

77700

21500

\$63,98 \$29.68 \$7.68

> \$6.08 \$107.42

> Amount

Receivable

Control No.

G/L

Amount

Receivable CHARGE

SalesTax

Control No. 019460

G/L 11200

Amount \$107.42

\$0.00

\$107.42 **Customer Pay Total** \$93.66

Warranty Total Internal Total Service Contract Total \$0.00 \$0.00 \$0.00

HEALTH TEAM 110 WYOMING ST CHARLESTON, WV 25302

20 FORD TRANSIT T-VIN: 1FDBW2XG9LKB02410

RO 63876

Serv. Adv. WALL, TRAVIS

**RO** Date 11/28/2023 Mileage In 208,351 Invoice Date Mileage Out 11/28/2023 208,352 Pay Method Receivable G/L Group Shop Charge? Υ Warr. Type R Customer Control No. 019460 Warr. Auth. No. Serv. Cont. Deduct. \$0.00 Warr. Deduct. \$0.00 **Discount Coupon Amount** \$0.00 Sales Tax? Charge 1? Ν Charge 2? Ν

total ge 1:

Line A Op-Code: 99P Type: Internal Pay Rate:

Complaint: Multi-point Inspection

Correction: Multi-point Inspection

 TECH
 NAME
 BILL. HOURS
 ACT. HOURS
 AMOUNT

 A92
 CADLE, JOSH
 0
 \$0.00

Labor Total \$0.00

Line Total \$0,00

Line B Op-Code: WRKS Type: Customer Pay Rate:

Complaint: CUSTOMER REQUESTS WORKS SERVICE(OIL, FILTER CHANGE SERVICE 5 QT,& TIRE ROTATION)

Cause: MAINTENANCE

Correction: PERFORMED WORKS SERVICE(OIL CHANGE & TIRE ROTATION)

TECH NAME BILL HOURS ACT. HOURS AMOUNT

 A92
 CADLE, JOSH
 0.7
 0
 \$24,95

 PART
 DESCRIPTION
 QTY
 UNIT PRICE
 EXT. PRICE

 AA5Z 6714 B
 FILTER ASY - O
 1
 \$7,62
 \$7,62

 AA5Z 6714 B
 FILTER ASY - O
 1
 \$7.62
 \$7.62

 XO 5W30 BSP
 MOTORCRAFT SAE
 5
 \$4.30
 \$21.50

 XO 5W30 BSP
 MOTORCRAFT SAE
 1
 \$4.30
 \$4.30

Parts Total \$33.42

Line Total \$58.37

Line C Op-Code: Type: Customer Pay Rate:

Complaint: Customer states CEL is on, check and advise

Correction: checked for codes and cleared per ronnie p0300

 TECH
 NAME
 BILL. HOURS
 ACT. HOURS
 AMOUNT

 A67
 VANCE, NATHAN
 1
 0
 \$130.00

Labor Total \$130.00

Labor total 3130.00

Line Total \$130.00

Summary of Charges

War/Int/SvCont Charges Charges Charges for HEALTH TEAM

 Payable
 Type
 G/L
 Amount
 Payable
 G/L
 Amount

 Labor
 57000
 \$154.95

\$0.00 Parts 54300 \$33.42 HZRD/DSPSL 77700 \$18.59 SalesTax 21500 \$12.42

\$219.38

 Receivable
 Control No.
 G/L
 Amount
 Receivable
 Control No.
 G/L
 Amount

 CHARGE
 019460
 11200
 \$219.38

\$0.00 \$219.38 Customer Pay Total \$188.37

 Customer Pay Total
 \$188.37

 Warranty Total
 \$0.00

 Internal Total
 \$0.00

 Service Contract Total
 \$0.00

			U1.31 FW			1	, ,
O TRANSIT T- G9LKB02410	20 FOR VIN: 1FDBW2			M G ST	HEALTH TEAM 110 WYOMING ST CHARLESTON, WV 25302		
							RO 63989
					RUTHERS, MATT	C	erv. Adv.
211,000	leage Out		211,000 Invoice Date	-	12/06/2023		O Date
\$0.00	err. Type err. Deduct.		1 Shop Charge? Serv. Cont. Deduct.	G/L Group 1 Warr. Auth. No.	Receivable 019460	ntrai Na	ıy Method ıstomer Cor
φυ.ου N	arge 2?		Y Charge 1?		\$0.00	pon Amount	
		Day Batas		Toward Intern	4 000		
		Pay Rate:	ype: Internal	Type: Intern	de: 99P	Multi-point Inspection	ne A mplaint:
						Multi-point Inspection	-
AMOUNT		ACT, HOURS	BILL, HOURS	Dii Li		NAME	CH CH
\$0.00		0	0	DILL, IN		CADLE, JOSH	2
\$0.00	Labor Total						
\$0.00	Line Total						
******							
		Pay Rate:	: Customer	Type: Customer	ode:		e B
						Customer states exhaust leak,	-
A ** * * * * * * * * * * * * * * * * *		4.68 (1.51)	Bu 1 1/2/22		turbo lines quick co	replaced turbo and maniforld a	
\$2,470.00		ACT, HOURS	BILL, HOURS 19	BILL		NAME VANCE, NATHAN	CH 7
\$0.00		0	0			CADLE, JOSH	, 2
\$2,470.00	Labor Total						
EXT. PRICE		UNIT PRICE	QTY		IPTION	DES	RT
\$337.40		\$337.40	1		DLD ASY -		3Z 9431 D
\$37,52 \$7.92		\$37,52 \$0,88	1		Т	GAS STU	4Z 9448 A 42244 S200
\$17.37		\$1.93	9		IEX F		12244 S300 01706 S900
\$25.20		\$8.40	3				15673 S900
\$5.85		\$5.85	1		Т	GAS	3Z 6N652 B
\$84.84		\$84.84	1				Z 9G441 A
\$17.36 \$40.39		\$17.36	1		OLER AND		Z 6L625 G
\$19.60		\$40.39 \$19.60	1		WATER O		SZ 8K153 BI SZ 8A520 B
\$12.54		\$12.54	1		CTOR - OI		3Z 6A968 B
\$26.52		\$13.26	2		CTOR - OIL TUBE		3Z 6A968 C
\$16,80		\$16,80	1		CTOR - OI		3Z 6A968 JE
\$30.10 \$15,40		\$30.10 \$7.70	1 2		T	GAS	4Z 9450 A
\$4.92		\$1.23	4	1	DJUSTING SCREV		20627 S900 20514 S440
\$845.60		\$845.60	1		CHARGER A		3Z 6K682 E
\$26.46		\$26.46	1		T - EXHAU		3Z 9450 B
\$51.94		\$51.94	1		CTOR		3Z 9E499 AI
\$9.31 \$7.72		\$9.31 \$1.93	1 4		SY - RADI		3Z 8100 B 00710 S439
\$14.00		\$3.50	4				600710 S439 709637 S439
\$4.60		\$1.15	4				05819 S439
\$125.64		\$20.94	6		REEZE		13 G
\$7.62 \$43.63		\$7.62 \$7.27	1		ASY - O		5Z 6714 B
\$43.62 \$1,836.24	Parts Total	\$7.27	6		CRAFT SAE	P MOT	5W30 Q1S
\$4,306.24	Line Total						
		Pay Rate:	: Customer	Type: Customer	ode:	Ор	e C
						Customer states installed 2 line	nplaint:
AMOUNT		ACT. HOURS	BILL. HOURS	BILL		NAME	CH
\$0.00 \$0.00	Labor Total	0	0			VANCE, NATHAN	7
ψυ.υυ	AUDOI TOTAL	UNIT PRICE	QTY	•	CDIDTION	Pol	DT
				Q	CRIPTION	U	RT
EXT. PRICE					65R16C		03.004709
	Parts Total	\$210.00	2		65R16C		003 004709

HEALTH TEAM 110 WYOMING ST CHARLESTON, WV 25302

20 FORD TRANSIT T-VIN: 1FD8W2XG9LKB02410

# RO 64764

Serv. Adv.

CARUTHERS, MATT

**RO** Date Pay Method 02/06/2024 Mileage In

Receivable

\$0.00

G/L Group

Sales Tax?

211,019 Invoice Date Shop Charge?

Charge 17

02/13/2024 Mileage Out

211,019

Customer Control No. **Discount Coupon Amount**  019460

Warr. Auth. No.

Serv. Cont. Deduct.

N Warr. Type \$0.00 Warr, Deduct.

N Charge 2?

R \$0.00

Op-Code: 99P

Type: Internal

Pay Rate:

Ν

Line A Complaint:

Multi-point Inspection

Correction:

Multi-point Inspection

TECH

NAME

**BILL, HOURS** 

AMOUNT

A67

VANCE, NATHAN

Đ

ACT, HOURS

\$0.00

\$0.00

Line Total

Labor Total

Line B

Op-Code; SI

Type: Customer

Pay Rate:

\$0.00

Complaint:

PERFORM WV STATE INSPECTION

Correction:

PERFORMED WV STATE INSPECTION

TECH A67

NAME

VANCE, NATHAN

BILL, HOURS

ACT. HOURS

AMOUNT

0.4

\$13.00

MISC

CHARGE

Inspection

QTY

**UNIT PRICE** 

\$6.00

Labor Total \$13.00

EXT. PRICE \$6.00

Misc Total

\$6.00

Line Total

\$19.00

Summary of Charges

Labor

SalesTax

Misc.Chg

War/Int/SvCont Charges

Туре

Payable Amount

Charges for HEALTH TEAM

G/L 57000 21500

15602

Amount \$13.00 \$0.78

\$6.00

Receivable

Payable

Control No.

G/L

G/L

Amount

\$0.00

\$0.00

Receivable CHARGE

Control No. 019460

G/L 11200

\$19.78 Amount \$19.78

\$19.78

\$19.00

**Customer Pay Total** Warranty Total

Internal Total Service Contract Total \$0.00 \$0.00 \$0.00

HEALTH TEAM 110 WYOMING ST CHARLESTON, WV 25302

20 FORD TRANSIT T-VIN: 1FDBW2XG9LKB02410

# RO 65933

Came Adu	HICKS, MIKE
Serv, Adv,	HICKS, MIKE

NAME

04/29/2024 217,067 Invoice Date 05/03/2024 Mileage Out 217,067 Mileage In **RO Date** Warr, Type R G/L Group Shop Charge? Pay Method Receivable Warr, Deduct. \$0.00 Serv. Cont. Deduct. **Customer Control No.** 019460 Warr, Auth. No. Charge 2? N Charge 1? **Discount Coupon Amount** \$0.00 Sales Tax? Ν

Type: Customer

**BILL. HOURS** 

Op-Code: WRKS Line A

Pay Rate:

ACT, HOURS

CUSTOMER REQUESTS WORKS SERVICE(OIL, FILTER CHANGE SERVICE 5 QT,& TIRE ROTATION) Complaint:

MAINTENANCE Cause:

PERFORMED WORKS SERVICE(OIL CHANGE & TIRE ROTATION) Correction:

TECH \$24.95 0.7 A92 CADLE, JOSH Labor Total \$24.95 **UNIT PRICE** EXT. PRICE QTY DESCRIPTION

PART \$7,62 \$7.62 AA5Z 6714 B FILTER ASY - O 1 \$25.80 6 \$4.30 MOTORCRAFT SAE XO 5W30 BSP **Parts Total** \$33.42

Line Total \$58,37

**AMOUNT** 

Pay Rate: Op-Code: Type: Customer Line B

Customer states performed transmission service, replace fluid, filter and cooler Complaint:

PERFORMED TRANSMISSION SERVICE Correction:

ACT. HOURS AMOUNT **BILL. HOURS** NAME TECH \$1,120.00 VANCE, NATHAN 8 A67

Labor Total \$1,120.00

EXT. PRICE **UNIT PRICE** DESCRIPTION QTY PART \$114.12 OIL - AUTOMATI 12 \$9.51 XT 12 QULV \$144.20 OIL COOLER ASY 1 \$144.20 LK4Z 7869 L \$83,44 \$83,44 LK4Z 7A098 A SCREEN ASY 1 \$770.00 \$770.00 SHAFT ASY - DR 1 LK4Z 4R602 BK Parts Total \$1,111.76

> Line Total \$2,231.76

Pay Rate: Op-Code: AIR Type: Customer Line C

Complaint: Customer states replace air airfilter

MAINTENANCE Cause:

INSTALLED NEW ENGINE AIR FILTER Correction:

BILL, HOURS ACT. HOURS AMOUNT NAME TECH \$45.00 0.5 VANCE, NATHAN A67

**Labor Total** \$45.00 QTY **UNIT PRICE** EXT. PRICE

DESCRIPTION PART \$21.17 \$21.17 ELEMENT ASY - AIR CLEANER CK4Z 9601 A Parts Total \$21.17

> Line Total \$66.17

Pay Rate: Line D Op-Code: CABIN Type: Customer

Customer states replace cabin filter Complaint:

REPLACED IN CABIN AIR FILTER Correction:

ACT, HOURS BILL. HOURS AMOUNT NAME TECH \$65.00 0.7 VANCE, NATHAN A67 **Labor Total** \$65.00

EXT. PRICE LINIT PRICE DESCRIPTION QTY PART \$26.14 \$26.14 FILTER - ODOUR 1 BK2Z 19N619 A Parts Total \$26.14

> Line Total \$91.14

217,914

Type: Customer

**HEALTH TEAM** 110 WYOMING ST CHARLESTON, WV 25302

20 FORD TRANSIT T-VIN: 1FDBW2XG9LKB02410

# RO 66348

Serv. Adv.

HICKS, MIKE

**RO Date** Pay Method 05/23/2024 Mileage In

Receivable G/L Group Invoice Date Shop Charge? 05/23/2024

Mileage Out 217,914

**Customer Control No.** 

019460 Warr. Auth. No. Serv. Cont. Deduct.

Warr. Type \$0.00 Warr. Deduct,

R \$0.00

**Discount Coupon Amount** 

\$0.00 Sales Tax? Charge 1?

Charge 2?

N

Line A Complaint:

Op-Code: Customer states pressure teart coolant system

Correction: tested no leak found

TECH

NAME

VANCE, NATHAN

BILL, HOURS

0.5

ACT. HOURS

Pay Rate:

**AMOUNT** \$70.00

0 **Labor Total** 

\$70.00

Line Total \$70.00

Line B

A67

Op-Code:

Type: Customer

Pay Rate:

Complaint:

Customer states replace brackets for running boards

Correction: replaced running boards

TECH A67

NAME

VANCE, NATHAN

**BILL. HOURS** 

ACT, HOURS

AMOUNT

**Labor Total** 

\$140.00 \$140.00

\$140.00

Line Total

Summary of Charges

Payable Type

War/Int/SvCont Charges G/L

Amount Payable Labor

Charges for HEALTH TEAM

G/L 57000 77700

Amount \$210.00 \$20.00

\$230.00

Receivable

Control No.

G/L

Amount

\$0.00

\$0.00

Receivable CHARGE

HZRD/DSPSL

Control No. 019460

G/L 11200 Amount \$230.00

\$230.00 \$210.00

\$0.00

\$0.00

**Customer Pay Total** Warranty Total Internal Total

Service Contract Total \$0.00

**HEALTH TEAM** 110 WYOMING ST CHARLESTON, WV 25302

20 FORD TRANSIT T-VIN: 1FDBW2XG9LKB02410

# RO 66406

Serv. Adv.

HICKS, MIKE

**RO** Date Pay Method 05/29/2024 Mileage In Receivable G/L Group 218,235 Invoice Date Shop Charge? 05/29/2024 Mileage Out

218,235

Customer Control No.

019460 Warr. Auth. No. Serv. Cont. Deduct.

Warr. Type \$0.00 Warr. Deduct.

R \$0.00

Discount Coupon Amount

\$0.00 Sales Tax? N Charge 1?

Type: Customer

Ν Charge 2? Ν

Line A Complaint:

Op-Code: Customer states tire pressure warning light displayed

Correction:

replace tire pressure sensor REPLACE TIRE

TECH

NAME

**BILL. HOURS** 

Pay Rate:

**ACT. HOURS** AMOUNT

**Labor Total** 

\$140.00

A67

VANCE, NATHAN

\$140.00

PART

DESCRIPTION

QTY

UNIT PRICE

EXT. PRICE

JX7Z 1A189 C

\$64.39

\$64.39

9003 004709

KIT - TPMS SEN 235/65R16C

\$201.00

\$201.00

\$265.39

Parts Total

Line Total \$405.39

Summary of Charges

War/Int/SvCont Charges

Charges for HEALTH TEAM

Payable

Type G/L

Payable Amount Labor \$0.00 Parts

G/L 57000

54300

77700

Amount \$140.00 \$265.39

\$14.00

Receivable

Control No.

G/L

Amount

Receivable CHARGE

HZRD/DSPSL

Control No. 019460 G/L

11200

\$419.39 Amount \$419.39

\$0.00

\$419.39

**Customer Pay Total** \$405.39 Warranty Total \$0.00 Internal Total \$0.00 Service Contract Total \$0.00

Repair Order Details 08/14/25 01:35 PM 20 FORD TRANSIT T-**HEALTH TEAM** VIN: 1FDBW2XG9LKB02410 110 WYOMING ST CHARLESTON, WV 25302 RO 66745 Serv. Adv. HICKS, MIKE 223,725 06/21/2024 Mileage Out **RO Date** 06/20/2024 Mileage In 223,725 Invoice Date R Warr. Type Receivable G/L Group Shop Charge? N Pay Method Warr. Deduct. \$0.00 \$0.00 019460 Warr, Auth, No. Serv. Cont. Deduct. Customer Control No. Charge 2? Ν Sales Tax? Charge 1? Ν Discount Coupon Amount \$0.00 Line A Op-Code: Type: Customer Pay Rate: Complaint: Customer states noise in front end found both front ball joints warn/loose Cause: replace ball joints Correction: ACT. HOURS AMOUNT **BILL, HOURS** NAME TECH \$560,00 4 Ω VANCE, NATHAN A67 Labor Total \$560.00 **EXT. PRICE** UNIT PRICE QTY PART DESCRIPTION \$267.40 2 \$133.70 KIT - STEERING LK4Z 3050 A \$267.40 Parts Total \$827.40 Line Total Pay Rate: Op-Code: Type: Customer Line B Customer states Complaint: found both front swaybar links/warn/broke Cause: replace front swaybar links Correction: ACT. HOURS **AMOUNT BILL. HOURS** TECH NAME \$210.00 1.5 A67 VANCE, NATHAN Labor Total \$210.00 **EXT. PRICE UNIT PRICE** DESCRIPTION OTY PART \$67.76 \$33.88 2 BK2Z 5K484 C LINK Parts Total \$67.76 Line Total \$277.76 Pay Rate: Line C Op-Code: WORKS Type: Customer CUSTOMER REQUESTS WORKS SERVICE(SEMI-SYNTHETIC OIL, FILTER CHANGE SERVICE 5QT,& TIRE ROTATION) Complaint: Cause: PERFORMED WORKS SERVICE(SEMI-SYNTHETIC OIL CHANGE 5QT & TIRE ROTATION) Correction: NAME **BILL, HOURS ACT, HOURS** AMOUNT TECH \$30.00 VANCE, NATHAN 0.7 A67

\$30.00 Labor Total QTY **UNIT PRICE** EXT. PRICE DESCRIPTION PART MOTORCRAFT SAE 6 \$4.50 \$27.00 XO 5W30 BSP

\$8.00 AA5Z 6714 B FILTER ASY - O 1 \$8.00 \$35.00 Parts Total Line Total \$65.00

Charges for HEALTH TEAM

Summary of Charges

War/Int/SvCont Charges

Amount Payable G/L Amount Payable Type \$800,00 57000 Labor

\$0.00 54300 \$370.16 Parts

Control No. G/L Amount Receivable G/L Receivable Control No. Amount CHARGE 019460 11200 \$1,170.16

\$0.00

\$1,170,16 **Customer Pay Total Warranty Total** \$0.00 \$0.00 Internal Total

Service Contract Total

\$1,170.16

\$1,170.16

\$0.00

**HEALTH TEAM** 110 WYOMING ST CHARLESTON, WV 25302

20 FORD TRANSIT T-VIN: 1FDBW2XG9LKB02410

# RO 66897

Serv. Adv.

HICKS, MIKE

**RO Date** Pay Method 07/01/2024 Mileage In Receivable

G/L Group 019460 Warr, Auth, No. 226,433 Invoice Date Shop Charge? 07/02/2024 Mileage Out Warr. Type

226,433 R

**Customer Control No. Discount Coupon Amount** 

\$0.00 Sales Tax?

Serv. Cont. Deduct. N Charge 1?

\$0.00 Warr. Deduct. N Charge 2?

\$0.00

Line A

Op-Code: 99P

Type: Internal

N

Multi-point Inspection

Pay Rate:

Complaint:

Multi-point Inspection

Correction: TECH

NAME

VANCE, NATHAN

BILL. HOURS

0

ACT. HOURS

**AMOUNT** \$0.00

**Labor Total** 

\$0.00

Line Total

Line B

A67

Op-Code:

Type: Customer

Pay Rate:

\$0.00

Complaint:

Customer states cel is on, check and advise.

Cause:

found missfire

Correction:

A67

replaced plugs and coils

TECH

NAME

VANCE, NATHAN

BILL. HOURS

ACT. HOURS

\$91.70

AMOUNT

\$560.00

**Labor Total** 

\$560.00

PART CYFS 12 YT4X BL3Z 12029 C

DESCRIPTION SPARK PLUG

COIL ASY - IGNITION

QTY 6

6

**UNIT PRICE** \$13.87

EXT. PRICE \$83.22

Parts Total

\$550.20 \$633,42

Line Total \$1,193.42

Summary of Charges

Parts

Payable

Туре

War/Int/SvCont Charges G/L

Amount Payable Labor

Charges for HEALTH TEAM

G/L 57000

54300

77700

Amount \$560.00 \$633,42

\$20.00 \$1,213.42

Receivable

Control No.

G/L

Amount

\$0.00

\$0.00

Receivable CHARGE

HZRD/DSPSL

Control No. 019460

G/L 11200

Service Contract Total

Amount \$1,213.42

**Customer Pay Total** Warranty Total Internal Total

\$1,193.42 \$0.00 \$0.00 \$0.00

\$1,213.42

20 FORD TRANSIT T-**HEALTH TEAM** VIN: 1FDBW2XG9LKB02410 110 WYOMING ST

CHARLESTON, WV 25302

RO 67227

HICKS, MIKE Serv. Adv.

07/23/2024 Mileage In 232,524 Invoice Date 07/29/2024 Mileage Out 232,524 **RO Date** G/L Group Shop Charge? Υ Warr. Type R Pay Method Receivable \$0.00 Warr. Auth. No. Serv. Cont. Deduct. \$0.00 Warr. Deduct. Customer Control No. 019460 Charge 1? N Charge 2? Ν Sales Tax? **Discount Coupon Amount** \$0.00

Pay Rate: Op-Code: Line A Type: Customer

Complaint: Customer states replace rear pads REPLACE REAR BRAKE PADS Correction:

**BILL, HOURS** ACT, HOURS AMOUNT NAME TECH

0 \$210.00 VANCE, NATHAN 1.5 A67

**Labor Total** \$210.00

DESCRIPTION QTY **UNIT PRICE** EXT. PRICE PART \$99.96 \$99.96 LK4Z 2200 K KIT - BRAKE LI

Parts Total \$99.96

Pay Rate:

\$309.96 Line Total

Line B Op-Code: WRKS Type: Customer CUSTOMER REQUESTS WORKS SERVICE(OIL, FILTER CHANGE SERVICE 5 QT,& TIRE ROTATION)

Complaint:

Cause:

MAINTENANCE

Correction: PERFORMED WORKS SERVICE(OIL CHANGE & TIRE ROTATION)

ACT. HOURS AMOUNT **BILL, HOURS** TECH 0 \$24.95 A67

VANCE, NATHAN 0.7

Labor Total \$24.95

EXT. PRICE **UNIT PRICE** DESCRIPTION QTY PART

\$8.26 FILTER ASY - O 1 \$8.26 AA5Z 6714 B \$25.80 6

MOTORCRAFT SAE \$4.30 XO 5W30 BSP \$34.06 Parts Total

> Line Total \$59.01

Pay Rate: Line C Type: Customer Op-Code:

Complaint: Customer states ds rear tpms sensor

REPLACE BOTH REAR TPMS SENSORS Correction:

BILL, HOURS ACT. HOURS AMOUNT NAME **TECH** 1 \$140.00 A67

VANCE, NATHAN \$140.00 **Labor Total** 

QTY **UNIT PRICE** EXT. PRICE DESCRIPTION PART \$64.39 \$128.78 2

KIT - TPMS SEN JX7Z 1A189 C

Parts Total \$128.78

Line Total \$268.78

Pay Rate: Line D Op-Code: Type: Customer

Customer states check coolant leak Complaint:

REPAIR COOLANT LEAK Correction:

VC 13 G

ACT. HOURS **AMOUNT** TECH NAME **BILL. HOURS** \$140.00 0 A67 VANCE, NATHAN 1

**Labor Total** \$140.00

Line Total

\$20,94

Pay Rate:

UNIT PRICE EXT. PRICE DESCRIPTION OTY PART \$20.72 DG9Z 8100 A CAP ASY - RADI \$20.72 TANK ASY - RAD 1 \$87.56 \$87.56 KK2Z 8A080 D HOSE ASY 1 \$36.40 \$36.40 LK4Z 8C289 A \$41.88

Parts Total \$186.56

2

Type: Customer Line E Op-Code: Customer states service transfer case Complaint:

ANTI-FREEZE

\$326.56

HEALTH TEAM 110 WYOMING ST CHARLESTON, WV 25302

20 FORD TRANSIT T-VIN: 1FDBW2XG9LKB02410

RO 67453 Serv. Adv. HICKS, MIKE **RO Date** 08/07/2024 Mileage In 236,233 Invoice Date 08/16/2024 Mileage Out 236,233 Pay Method Receivable G/L Group Shop Charge? Warr. Type Υ R Customer Control No. 019460 Warr. Auth. No. Serv. Cont. Deduct. \$0.00 Warr. Deduct. \$0.00 **Discount Coupon Amount** Sales Tax? \$0.00 N Charge 1? N Charge 2? Ν Line A Op-Code: Type: Customer Pay Rate: Complaint: Customer states veh has strong fuel smell Correction: performed smoke test found cannister failed replace cannister TECH NAME BILL, HOURS ACT, HOURS AMOUNT A67 VANCE, NATHAN 2.5 \$350.00 Labor Total \$350.00 PART DESCRIPTION QTY **UNIT PRICE** EXT. PRICE LK4Z 9D653 E CANNISTER - FU 1 \$333,20 \$333.20 BL3Z 9B325 C FUEL PIPE/FUEL 1 \$119.70 \$119.70 Parts Total \$452.90 Line Total \$802.90 Summary of Charges War/Int/SvCont Charges Charges for HEALTH TEAM Payable Type Amount Payable G/L Amount Labor 57000 \$350.00 \$0.00 Parts 54300 \$452.90 HZRD/DSPSL 77700 \$20.00 \$822.90 Receivable Control No. G/L Amount Receivable Control No. G/L Amount

CHARGE

\$0.00

 Customer Pay Total
 \$802.90

 Warranty Total
 \$0.00

 Internal Total
 \$0.00

 Service Contract Total
 \$0.00

11200

\$822.90

\$822.90

019460

HEALTH TEAM 110 WYOMING ST CHARLESTON, WV 25302

20 FORD TRANSIT T-VIN: 1FDBW2XG9LKB02410

## RO 67789

Serv. Adv.

HICKS, MIKE

RO Date **Pay Method**  08/28/2024 Mileage In

239,784 Invoice Date

08/28/2024 Mileage Out 239,784

**Customer Control No.** 

Receivable 019460

G/L Group Warr. Auth. No. Shop Charge? Serv. Cont. Deduct.

N Warr. Type \$0.00 Warr. Deduct.

R \$0.00

**Discount Coupon Amount** 

\$0.00 Sales Tax? Charge 1?

N Charge 2?

Ν

Line A

Op-Code: SI

Type: Customer

Pay Rate:

Complaint:

PERFORM WV STATE INSPECTION

Correction:

PERFORMED WV STATE INSPECTION

**BILL. HOURS** 

ACT, HOURS

AMOUNT

TECH

NAME

VANCE, NATHAN

0.4

Labor Total

\$13.00 \$13.00

MISC

A67

CHARGE

QTY

UNIT PRICE

EXT. PRICE

Inspection

\$6.00

\$6.00

Misc Total

\$6.00 \$19.00

Line Total

Summary of Charges

Labor

Misc.Chg

Amount

\$0.00

\$0.00

War/Int/SvCont Charges

Type G/L Payable

Charges for HEALTH TEAM

G/L

57000

15602

Amount

\$13.00 \$6.00

\$19.00

Receivable

Payable

G/L

Receivable Amount

Control No.

Control No.

CHARGE

019460

G/L 11200 Amount \$19.00

\$19.00

**Customer Pay Total** 

Service Contract Total

\$19.00 Warranty Total \$0.00 Internal Total \$0.00

\$0.00

HEALTH TEAM 110 WYOMING ST CHARLESTON, WV 25302

20 FORD TRANSIT T-VIN: 1FDBW2XG9LKB02410

RO 68144

RACER, MATT Serv. Adv.

09/24/2024 Mileage In 242,806 Invoice Date 09/24/2024 Mileage Out 242,806 **RO Date** R Receivable G/I Group Shop Charge? N Warr. Type Pay Method Warr. Deduct. \$0.00 Warr, Auth, No. Serv. Cont. Deduct. \$0.00 **Customer Control No.** 019460 N Sales Tax? Charge 1? N Charge 2? \$0.00 Ν **Discount Coupon Amount** 

Pay Rate: Op-Code: 99P Type: Internal Line A

Complaint: Multi-point Inspection Correction: Multi-point Inspection

BILL, HOURS ACT. HOURS AMOUNT NAME **TECH** 

\$0.00 VANCE, NATHAN A67 **Labor Total** \$0.00

> \$0.00 Line Total

Pay Rate: Line B Op-Code: WRKS Type: Customer

CUSTOMER REQUESTS WORKS SERVICE(OIL, FILTER CHANGE SERVICE 5 QT,& TIRE ROTATION) Complaint:

Cause: MAINTENANCE

PERFORMED WORKS SERVICE(OIL CHANGE & TIRE ROTATION) Correction:

**ACT. HOURS** AMOUNT NAME **BILL. HOURS** TECH VANCE, NATHAN ก 7 n \$24.95 A67 \$24,95 Labor Total

**UNIT PRICE** EXT. PRICE QTY DESCRIPTION PART \$8.26 FILTER ASY - 0 \$8.26 AA5Z 6714 B \$25.80 XO 5W30 BSP MOTORCRAFT SAE 6 \$4,30 Parts Total \$34.06

> Line Total \$59.01

**Parts Total** 

\$153,12

\$153,12

Pay Rate: Type: Customer Line C Op-Code:

Complaint: customer states perform front diff service

**BILL. HOURS** ACT. HOURS **AMOUNT** NAME TECH 0.5 \$70.00 A67

VANCE, NATHAN **Labor Total** 

\$70.00 QTY **UNIT PRICE** EXT. PRICE DESCRIPTION

PART \$38.28 OIL - REAR AXL XY 75W85 QL

\$223.12 Line Total

Line D Op-Code: Type: Customer

customer states perform rear diff service Complaint:

ACT. HOURS AMOUNT **BILL. HOURS TECH** NAME

\$140.00 A67 VANCE, NATHAN **Labor Total** \$140.00

EXT, PRICE QTY **UNIT PRICE** DESCRIPTION PART \$13.55 \$13,55

ADDITIVE - OIL - FRICTION XL 3 2 \$33.33 \$66.66 XY 75W140 QL OIL - REAR AXLE

Parts Total \$80.21

> Line Total \$220.21

Pay Rate:

Summary of Charges

Charges for HEALTH TEAM War/Int/SvCont Charges

Payable G/L Amount G/L Amount Payable Type 57000 \$234.95 Labor

\$0.00 Parts 54300 \$267.39

\$502.34

Control No. G/L Amount Receivable Control No. G/I Amount Receivable CHARGE 019460 11200 \$502.34

\$0.00

HEALTH TEAM 110 WYOMING ST CHARLESTON, WV 25302

20 FORD TRANSIT T-VIN: 1FDBW2XG9LKB02410

RO 68886

Serv, Adv.

RACER, MATT

\$0.00

RO Date Pay Method Customer Control No. **Discount Coupon Amount** 

11/18/2024 Mileage In Cash G/L Group 019460 Warr. Auth. No.

Sales Tax?

242,823 Invoice Date Shop Charge? Serv. Cont. Deduct. Charge 1?

11/25/2024 Mileage Out Warr. Type Warr, Deduct, \$0.00 N Charge 2?

С \$0.00 N

242,823

Line A

Op-Code: 99P

Type: Internal

Pay Rate:

Complaint: Correction:

Multi-point Inspection Multi-point Inspection

TECH NAME A95

SIGMOND, DEREK

BILL, HOURS 0 ACT, HOURS

AMOUNT \$0.00

Labor Total \$0.00

Line Total \$0.00

Line B

Op-Code: CEL

Type: Customer

Pay Rate:

AMOUNT

EXT, PRICE

\$4,375.99

Complaint:

Cause: TECH

A95

CUSTOMER STATES CHECK ENGINE LIGHT IS ON(ADVISE)

NAME

REPLACED CATALITIC CONVERTERS, REPLACED 02 SENSORS, EXTRIACTED AND REPLACE BROKEN Y PIPE BOLTS.

SIGMOND, DEREK

BILL. HOURS ACT. HOURS 10.5

\$1,470.00 **Labor Total** \$1,470.00

**PART** LK4Z 9G444 S 9003 004709 LK4Z 5F250 P

DESCRIPTION SENSOR - EXHAU 235/65R16C CONVERTER ASY

QTY **UNIT PRICE** \$79.24 1 1 \$246.55 \$4,050.20

\$79.24 \$246.55 \$4,050,20

Line Total \$5,845.99

Parts Total

Summary of Charges

Parts

HZRD/DSPSL

War/Int/SvCont Charges

Type G/L Amount Payable Labor \$0.00

Charges for HEALTH TEAM G/L

57000

54300

77700

Amount \$1,470.00 \$4,375.99

\$5,865.99

\$20.00

Receivable

Payable

Control No.

G/L

Amount \$0.00

Receivable Amount Due Control No. 68886

G/L 10100

Amount \$5,865.99 \$5,865.99

**Customer Pay Total** \$5,845.99 Warranty Total \$0.00 Internal Total \$0.00 Service Contract Total \$0.00