

HEALTH TEAM
110 WYOMING ST
CHARLESTON, WV 25302

20 FORD TRANSIT T-
VIN: 1FDBW2XG9LKB02410

RO 47838

Serv. Adv.	SLY, TYLER						
RO Date	08/27/2021	Mileage In	48,724	Invoice Date	08/27/2021	Mileage Out	48,725
Pay Method	Receivable	G/L Group	1	Shop Charge?	N	Warr. Type	R
Customer Control No.	019460	Warr. Auth. No.		Serv. Cont. Deduct.	\$0.00	Warr. Deduct.	\$0.00
Discount Coupon Amount	\$0.00	Sales Tax?	Y	Charge 1?	N	Charge 2?	N

Line A	Op-Code: 99P	Type: Internal	Pay Rate:	
Complaint:	Multi-point Inspection			
Correction:	Multi-point Inspection			
TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A24	HARRAH, MIKE	0	0	\$0.00
			Labor Total	\$0.00
			Line Total	\$0.00

Line B	Op-Code: WRKS	Type: Customer	Pay Rate:	
Complaint:	PERFORM THE WORKS--OIL CHANGE,TIRE ROTATION AND MULTI-POINT INSPECTIONS (Oil Change up to 5qts)			
Correction:	PERFORMED WORKS SERVICE(OIL CHANGE & TIRE ROTATION)			
TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A24	HARRAH, MIKE	0.7	0	\$24.95
			Labor Total	\$24.95
PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
FL 500 SB12	FILTER ASY - O	1	\$4.24	\$4.24
XO 5W20 BSP	MOTORCRAFT SAE	6	\$2.96	\$17.76
			Parts Total	\$22.00
			Line Total	\$46.95

Summary of Charges

War/Int/SvCont Charges				Charges for HEALTH TEAM			
Payable	Type	G/L	Amount	Payable	G/L	Amount	
			\$0.00	Labor	57000	\$24.95	
				Parts	54300	\$4.24	
				SalesTax	21500	\$2.82	
				Parts-Other	57800	\$17.76	
						\$49.77	
Receivable	Control No.	G/L	Amount	Receivable	Control No.	G/L	Amount
			\$0.00	CHARGE	019460	11200	\$49.77
							\$49.77
				Customer Pay Total			\$46.95
				Warranty Total			\$0.00
				Internal Total			\$0.00
				Service Contract Total			\$0.00

Repair Order Details
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HEALTH TEAM
110 WYOMING ST
CHARLESTON, WV 25302

20 FORD TRANSIT T-
VIN: 1FDBW2XG9LKB02410

RO 48201

Serv. Adv.	SLY, TYLER						
RO Date	09/13/2021	Mileage In	53,881	Invoice Date	09/14/2021	Mileage Out	53,882
Pay Method	Receivable	G/L Group	1	Shop Charge?	N	Warr. Type	R
Customer Control No.	019460	Warr. Auth. No.		Serv. Cont. Deduct.	\$0.00	Warr. Deduct.	\$0.00
Discount Coupon Amount	\$0.00	Sales Tax?	Y	Charge 1?	N	Charge 2?	N

Line A Op-Code: 99P Type: Internal Pay Rate:

Complaint: Multi-point Inspection

Correction: Multi-point Inspection

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A24	HARRAH, MIKE	0	0	\$0.00
Labor Total				\$0.00
Line Total				\$0.00

Line B Op-Code: WRKS Type: Customer Pay Rate:

Complaint: PERFORM THE WORKS--OIL CHANGE,TIRE ROTATION AND MULTI-POINT INSPECTIONS (Oil Change up to 5qts)

Correction: PERFORMED WORKS SERVICE(OIL CHANGE & TIRE ROTATION)

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A24	HARRAH, MIKE	0.7	0	\$24.95
Labor Total				\$24.95

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
FL 500 SB12	FILTER ASY - O	1	\$3.76	\$3.76
XO 5W30 BSP	MOTORCRAFT SAE	6	\$3.04	\$18.24
Parts Total				\$22.00
Line Total				\$46.95

Line C Op-Code: NPF Type: Customer Pay Rate:

Complaint: Customer states SHIMMY IN STEERING WHEEL AT HIGHWAY SPEEDS

Correction: BALANCED TIRES SHIMMY STILL THERE CUSTOMER TO BRING BACK AT ANOTHER TIME

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A24	HARRAH, MIKE	0	0	\$0.00
Labor Total				\$0.00
Line Total				\$0.00

Summary of Charges

War/Int/SvCont Charges				Charges for HEALTH TEAM			
Payable	Type	G/L	Amount	Payable	G/L	Amount	
			\$0.00	Labor	57000	\$24.95	
				Parts	54300	\$3.76	
				SalesTax	21500	\$2.82	
				Parts-Other	57800	\$18.24	
						\$49.77	
Receivable	Control No.	G/L	Amount	Receivable	Control No.	G/L	Amount
			\$0.00	CHARGE	019460	11200	\$49.77
							\$49.77

Customer Pay Total	\$46.95
Warranty Total	\$0.00
Internal Total	\$0.00
Service Contract Total	\$0.00

Repair Order Details

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HEALTH TEAM
110 WYOMING ST
CHARLESTON, WV 25302

20 FORD TRANSIT T-
VIN: 1FDBW2XG9LKB02410

RO 50415

Serv. Adv.	SLY, TYLER						
RO Date	12/20/2021	Mileage In	68,754	Invoice Date	12/20/2021	Mileage Out	68,755
Pay Method	Receivable	G/L Group	1	Shop Charge?	N	Warr. Type	R
Customer Control No.	019460	Warr. Auth. No.		Serv. Cont. Deduct.	\$0.00	Warr. Deduct.	\$0.00
Discount Coupon Amount	\$0.00	Sales Tax?	Y	Charge 1?	N	Charge 2?	N

Line A Op-Code: 99P Type: Internal Pay Rate:

Complaint: Multi-point Inspection

Correction: Multi-point Inspection

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	0	0	\$0.00
			Labor Total	\$0.00
			Line Total	\$0.00

Line B Op-Code: TPMS Type: Internal Pay Rate:

Complaint: Customer states TPMS LIGHT ON AND TIRE SEEMS LOW ON AIR

Cause: FOUND TIRES WORN AND BAD

Correction: SEE LINE C REPAIR COMMENTS

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	0	0	\$0.00
			Labor Total	\$0.00
			Line Total	\$0.00

Line C Op-Code: MOUNT2 Type: Customer Pay Rate:

Complaint: REPLACE TWO TIRES

Correction: REPLACED TWO TIRES

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	0.5	0	\$49.95
			Labor Total	\$49.95

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
90O3 004709	235/65R16C	2	\$196.00	\$392.00
			Parts Total	\$392.00

MISC	CHARGE	QTY	UNIT PRICE	EXT. PRICE
DIS2	DISPOSAL FEE X2	1	\$6.00	\$6.00
			Misc Total	\$6.00
			Line Total	\$447.95

Summary of Charges

War/Int/SvCont Charges				Charges for HEALTH TEAM			
Payable	Type	G/L	Amount	Payable	G/L	Amount	
			\$0.00	Labor	57000	\$49.95	
				Parts	54300	\$392.00	
				SalesTax	21500	\$26.88	
				Sublet-Other	77700	\$6.00	
						\$474.83	
Receivable	Control No.	G/L	Amount	Receivable	Control No.	G/L	Amount
			\$0.00	CHARGE	019460	11200	\$474.83
							\$474.83
				Customer Pay Total			\$447.95
				Warranty Total			\$0.00
				Internal Total			\$0.00
				Service Contract Total			\$0.00

Repair Order Details
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HEALTH TEAM
110 WYOMING ST
CHARLESTON, WV 25302

20 FORD TRANSIT T-
VIN: 1FDBW2XG9LKB02410

RO 50517

Serv. Adv.	SLY, TYLER						
RO Date	12/27/2021	Mileage In	70,745	Invoice Date	12/28/2021	Mileage Out	70,748
Pay Method	Receivable	G/L Group	1	Shop Charge?	N	Warr. Type	R
Customer Control No.	019460	Warr. Auth. No.		Serv. Cont. Deduct.	\$0.00	Warr. Deduct.	\$0.00
Discount Coupon Amount	\$0.00	Sales Tax?	Y	Charge 1?	N	Charge 2?	N

Line A	Op-Code: 99P	Type: Internal	Pay Rate:
Complaint:	Multi-point Inspection		
Correction:	Multi-point Inspection		
TECH	NAME	BILL. HOURS	ACT. HOURS
A67	VANCE, NATHAN	0	0
			Labor Total
			\$0.00
			Line Total
			\$0.00

Line B	Op-Code:	Type: Customer	Pay Rate:
Complaint:	Customer states COOLANT LEAKS		
Cause:	FOUND COOLANT LINES LEAKING AT T FITTING		
Correction:	INSTALLED NEW CLAMPS AND THEN TOPPED OFF FLUIDS LET RUN TO CONFIRM REPAIRS AND NO LEAKS ABLE TO BE SEEN AT THIS TIME		
TECH	NAME	BILL. HOURS	ACT. HOURS
A67	VANCE, NATHAN	2	0
			Labor Total
			\$244.00
PART	DESCRIPTION	QTY	UNIT PRICE
A,CLAMP	HOSE CLAMP	6	\$1.37
			Parts Total
			\$8.22
			Line Total
			\$252.22

Summary of Charges

Payable	War/Int/SvCont Charges	Amount	Payable	Charges for HEALTH TEAM	Amount
	Type	G/L		G/L	
			Labor	57000	\$244.00
		\$0.00	Parts	54300	\$8.22
			SalesTax	21500	\$15.13
					\$267.35
Receivable	Control No.	G/L	Amount	Control No.	G/L
			CHARGE	019460	11200
		\$0.00			\$267.35
					\$267.35
				Customer Pay Total	\$252.22
				Warranty Total	\$0.00
				Internal Total	\$0.00
				Service Contract Total	\$0.00

Repair Order Details
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HEALTH TEAM
110 WYOMING ST
CHARLESTON, WV 25302

20 FORD TRANSIT T-
VIN: 1FDBW2XG9LKB02410

RO 50816

Serv. Adv.	SLY, TYLER						
RO Date	01/12/2022	Mileage In	71,455	Invoice Date	01/13/2022	Mileage Out	71,456
Pay Method	Receivable	G/L Group	1	Shop Charge?	N	Warr. Type	R
Customer Control No.	019460	Warr. Auth. No.		Serv. Cont. Deduct.	\$0.00	Warr. Deduct.	\$0.00
Discount Coupon Amount	\$0.00	Sales Tax?	Y	Charge 1?	N	Charge 2?	N

Line A Op-Code: 99P Type: Customer Pay Rate:

Complaint: Multi-point Inspection

Correction: Multi-point Inspection ORDERED WHEEL THAT WAS BENT THERE WILL ONLY BE INSTALLED CHARGE NEXT VISIT

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	0	0	\$0.00
Labor Total				\$0.00

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
LK4Z 1015 A	WHEEL ASY	1	\$600.00	\$600.00
Parts Total				\$600.00
Line Total				\$600.00

Line B Op-Code: WRKS Type: Customer Pay Rate:

Complaint: PERFORM THE WORKS—OIL CHANGE,TIRE ROTATION AND MULTI-POINT INSPECTIONS (Oil Change up to 5qts)

Correction: PERFORMED WORKS SERVICE(OIL CHANGE & TIRE ROTATION)

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	0.7	0	\$24.95
Labor Total				\$24.95

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
FL 500 SB12	FILTER ASY - O	1	\$3.76	\$3.76
XO 5W30 BSP	MOTORCRAFT SAE	6	\$3.04	\$18.24
Parts Total				\$22.00
Line Total				\$46.95

Line C Op-Code: AIR Type: Customer Pay Rate:

Complaint: CUSTOMER REQUESTS INSTALL NEW ENGINE AIR FILTER

Cause: MAINTENANCE

Correction: INSTALLED NEW ENGINE AIR FILTER

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	0.2	0	\$14.95
Labor Total				\$14.95

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
CK4Z 9601 A	ELEMENT ASY - AIR CLEANER	1	\$16.90	\$16.90
Parts Total				\$16.90
Line Total				\$31.85

Line D Op-Code: MOUNT2 Type: Customer Pay Rate:

Complaint: REPLACE TWO TIRES

Correction: REPLACED TWO TIRES

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	0.5	0	\$49.95
Labor Total				\$49.95

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
90O3 004709	235/65R16C	2	\$180.00	\$360.00
F2GZ 1700 E	VALVE ASY	1	\$7.99	\$7.99
Parts Total				\$367.99

MISC	CHARGE	QTY	UNIT PRICE	EXT. PRICE
DIS2	DISPOSAL FEE X2	1	\$6.00	\$6.00
Misc Total				\$6.00
Line Total				\$423.94

Summary of Charges

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HEALTH TEAM
110 WYOMING ST
CHARLESTON, WV 25302

20 FORD TRANSIT T-
VIN: 1FDBW2XG9LKB02410

RO 51613

Serv. Adv.	SLY, TYLER						
RO Date	02/17/2022	Mileage In	83,757	Invoice Date	02/17/2022	Mileage Out	83,758
Pay Method	Receivable	G/L Group	1	Shop Charge?	N	Warr. Type	R
Customer Control No.	019460	Warr. Auth. No.		Serv. Cont. Deduct.	\$0.00	Warr. Deduct.	\$0.00
Discount Coupon Amount	\$0.00	Sales Tax?	Y	Charge 1?	N	Charge 2?	N

Line A Op-Code: 99P Type: Internal Pay Rate:

Complaint: Multi-point Inspection

Correction: Multi-point Inspection

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	0	0	\$0.00
			Labor Total	\$0.00
			Line Total	\$0.00

Line B Op-Code: Type: Customer Pay Rate:

Complaint: Customer states driver side headlamp is blown

Cause: CONFIRMED HEADLAMP BULB BLOWN

Correction: REMOVED AND REPLACED BULB RETESTED AND OK AT THIS TIME

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	0.5	0	\$60.00
			Labor Total	\$60.00

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
2C5Z 13N021 AA	BULB - HALOGEN	1	\$19.18	\$19.18
			Parts Total	\$19.18
			Line Total	\$79.18

Summary of Charges

War/Int/SvCont Charges				Charges for HEALTH TEAM			
Payable	Type	G/L	Amount	Payable	G/L	Amount	
				Labor	57000	\$60.00	
			\$0.00	Parts	54300	\$19.18	
				SalesTax	21500	\$4.75	
							\$83.93
Receivable	Control No.	G/L	Amount	Receivable	Control No.	G/L	Amount
			\$0.00	CHARGE	019460	11200	\$83.93
							\$83.93
				Customer Pay Total			\$79.18
				Warranty Total			\$0.00
				Internal Total			\$0.00
				Service Contract Total			\$0.00

Repair Order Details
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HEALTH TEAM
110 WYOMING ST
CHARLESTON, WV 25302

20 FORD TRANSIT T-
VIN: 1FDBW2XG9LKB02410

RO 52427

Serv. Adv.	WALL, TRAVIS						
RO Date	03/29/2022	Mileage In	96,167	Invoice Date	03/29/2022	Mileage Out	96,167
Pay Method	Receivable	G/L Group	1	Shop Charge?	Y	Warr. Type	R
Customer Control No.	019460	Warr. Auth. No.		Serv. Cont. Deduct.	\$0.00	Warr. Deduct.	\$0.00
Discount Coupon Amount	\$0.00	Sales Tax?	Y	Charge 1?	N	Charge 2?	N

Line A Op-Code: WRKS Type: Customer Pay Rate:

Complaint: PERFORM THE WORKS--OIL CHANGE,TIRE ROTATION AND MULTI-POINT INSPECTIONS (Oil Change up to 5qts)

Correction: PERFORMED WORKS SERVICE(OIL CHANGE & TIRE ROTATION)

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	0.7	0	\$24.95
				Labor Total \$24.95

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
FL 500 SB12	FILTER ASY - O	1	\$3.76	\$3.76
XO 5W20 BSP	MOTORCRAFT SAE	6	\$3.04	\$18.24
				Parts Total \$22.00
				Line Total \$46.95

Line B Op-Code: MOCOEM12 Type: Customer Pay Rate:

Complaint: CUSTOMER REQUEST PERFORM TRANSMISSIN FLUID EXCHANGE SERVICE UP TO 12QTS OF OEM FLUID #02531

Cause: MAINTENANCE

Correction: PERFORM TRANSMISSION FLUID EXCHANGE SERVICE WITH UP TO 12QTS OF OEM FLUID

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	1.2	0	\$100.54
				Labor Total \$100.54

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
XT 12 QULV	OIL - AUTOMATI	13	\$7.46	\$96.98
A,02531	AFT FLUID EXCHANGE KIT	1	\$32.43	\$32.43
				Parts Total \$129.41
				Line Total \$229.95

Line C Op-Code: AIR Type: Customer Pay Rate:

Complaint: CUSTOMER REQUESTS INSTALL NEW ENGINE AIR FILTER

Cause: MAINTENANCE

Correction: INSTALLED NEW ENGINE AIR FILTER

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	0.2	0	\$15.95
				Labor Total \$15.95

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
CK4Z 9601 A	ELEMENT ASY - AIR CLEANER	1	\$16.90	\$16.90
				Parts Total \$16.90
				Line Total \$32.85

Line D Op-Code: RPADS Type: Customer Pay Rate:

Complaint: REPLACE REAR BRAKE PADS

Correction: REPLACED REAR BRAKE PADS

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	1	0	\$120.00
				Labor Total \$120.00

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
BRF 1902	KIT - BRAKE LI	1	\$139.16	\$139.16
				Parts Total \$139.16
				Line Total \$259.16

Line E Op-Code: FPADS Type: Customer Pay Rate:

Complaint: REPLACE FRONT BRAKE PADS

Correction: REPLACED FRONT BRAKE PADS

Repair Order Details
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HEALTH TEAM
110 WYOMING ST
CHARLESTON, WV 25302

20 FORD TRANSIT T-
VIN: 1FDBW2XG9LKB02410

RO 52869

Serv. Adv.	WALL, TRAVIS						
RO Date	04/18/2022	Mileage In	102,157	Invoice Date	04/26/2022	Mileage Out	102,157
Pay Method	Receivable	G/L Group	1	Shop Charge?	Y	Warr. Type	R
Customer Control No.	019460	Warr. Auth. No.		Serv. Cont. Deduct.	\$0.00	Warr. Deduct.	\$0.00
Discount Coupon Amount	\$0.00	Sales Tax?	Y	Charge 1?	N	Charge 2?	N

Line A Op-Code: Type: Customer Pay Rate:

Complaint: Customer States passenger window will not go up

Cause: REMOVED BOTH DOOR CARDS

Correction: INSTALLED REGULATOR ON PASSENGER DOOR

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A69	HERNDON, SETH	3.5	0	\$507.50
Labor Total				\$507.50
PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
BK3Z 6123200 D	REGULATOR ASY	1	\$106.54	\$106.54
Parts Total				\$106.54
Line Total				\$614.04

Summary of Charges

War/Int/SvCont Charges				Charges for HEALTH TEAM			
Payable	Type	G/L	Amount	Payable	G/L	Amount	
				Labor	57000	\$507.50	
			\$0.00	Parts	54300	\$106.54	
				HZRD/DSPSL	77700	\$60.00	
				SalesTax	21500	\$40.44	
							\$714.48
Receivable	Control No.	G/L	Amount	Receivable	Control No.	G/L	Amount
			\$0.00	CHARGE	019460	11200	\$714.48
							\$714.48
						Customer Pay Total	\$614.04
						Warranty Total	\$0.00
						Internal Total	\$0.00
						Service Contract Total	\$0.00

Repair Order Details
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HEALTH TEAM
110 WYOMING ST
CHARLESTON, WV 25302

20 FORD TRANSIT T-
VIN: 1FDBW2XG9LKB02410

RO 53085

Serv. Adv.	WALL, TRAVIS						
RO Date	04/28/2022	Mileage In	102,643	Invoice Date	04/28/2022	Mileage Out	102,643
Pay Method	Receivable	G/L Group	1	Shop Charge?	Y	Warr. Type	R
Customer Control No.	019460	Warr. Auth. No.		Serv. Cont. Deduct.	\$0.00	Warr. Deduct.	\$0.00
Discount Coupon Amount	\$0.00	Sales Tax?	Y	Charge 1?	N	Charge 2?	N

Line A Op-Code: WRKS Type: Customer Pay Rate:

Complaint: PERFORM THE WORKS--OIL CHANGE,TIRE ROTATION AND MULTI-POINT INSPECTIONS (Oil Change up to 5qts)

Correction: PERFORMED WORKS SERVICE(OIL CHANGE & TIRE ROTATION)

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A69	HERNDON, SETH	0.7	0	\$24.95
Labor Total				\$24.95

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
FL 500 SB12	FILTER ASY - O	1	\$3.76	\$3.76
XO 5W30 BSP	MOTORCRAFT SAE	6	\$3.04	\$18.24
Parts Total				\$22.00
Line Total				\$46.95

Line B Op-Code: MOCRDIFF Type: Customer Pay Rate:

Complaint: CUSTOMER REQUEST PERFORM FULL SYNTHETIC REAR DIFFERENTIAL FLUID EXCHANGE SERVICE #01482 & #02632

Cause: MAINTENANCE

Correction: PERFORMED FULL SYNTHETIC REAR DIFFERENTIAL FLUID EXCHANGE SERVICE

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A69	HERNDON, SETH	0.5	0	\$43.35
Labor Total				\$43.35

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
A,01482	DIFF FLUID SYN 75W140	3	\$19.98	\$59.94
A,02632	LIMITED SLIP ADDITIVE KIT	1	\$36.66	\$36.66
Parts Total				\$96.60
Line Total				\$139.95

Line C Op-Code: Type: Customer Pay Rate:

Complaint: Customer states replace spark plugs

Correction: complete

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A69	HERNDON, SETH	1	0	\$141.70
Labor Total				\$141.70

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
SP 580 X	SPARK PLUG	6	\$10.36	\$62.16
Parts Total				\$62.16
Line Total				\$203.86

Summary of Charges

War/Int/SvCont Charges				Charges for HEALTH TEAM			
Payable	Type	G/L	Amount	Payable	G/L	Amount	
			\$0.00	Labor	57000	\$210.00	
				Parts	54300	\$162.52	
				HZRD/DSPSL	77700	\$25.19	
				SalesTax	21500	\$24.96	
				Parts-Other	57800	\$18.24	
							\$440.91
Receivable	Control No.	G/L	Amount	Receivable	Control No.	G/L	Amount
			\$0.00	CHARGE	019460	11200	\$440.91
							\$440.91
				Customer Pay Total			\$390.76
				Warranty Total			\$0.00
				Internal Total			\$0.00

Repair Order Details
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HEALTH TEAM
110 WYOMING ST
CHARLESTON, WV 25302

20 FORD TRANSIT T-
VIN: 1FDBW2XG9LKB02410

RO 53684

Serv. Adv.	WALL, TRAVIS						
RO Date	05/26/2022	Mileage In	110,406	Invoice Date	05/26/2022	Mileage Out	110,406
Pay Method	Receivable	G/L Group	1	Shop Charge?	Y	Warr. Type	R
Customer Control No.	019460	Warr. Auth. No.		Serv. Cont. Deduct.	\$0.00	Warr. Deduct.	\$0.00
Discount Coupon Amount	\$0.00	Sales Tax?	Y	Charge 1?	N	Charge 2?	N

Line A	Op-Code: 99P	Type: Internal	Pay Rate:
Complaint:	Multi-point Inspection		
Correction:	Multi-point Inspection		
TECH	NAME	BILL. HOURS	ACT. HOURS
A67	VANCE, NATHAN	0	0
			AMOUNT
			\$0.00
			Labor Total
			\$0.00
			Line Total
			\$0.00

Line B	Op-Code: WRKS	Type: Customer	Pay Rate:
Complaint:	PERFORM THE WORKS--OIL CHANGE,TIRE ROTATION AND MULTI-POINT INSPECTIONS (Oil Change up to 5qls)		
Correction:	PERFORMED WORKS SERVICE(OIL CHANGE & TIRE ROTATION)		
TECH	NAME	BILL. HOURS	ACT. HOURS
A67	VANCE, NATHAN	0.7	0
			AMOUNT
			\$24.95
			Labor Total
			\$24.95
PART	DESCRIPTION	QTY	UNIT PRICE
FL 500 SB12	FILTER ASY - O	1	\$6.36
XO 5W30 BSP	MOTORCRAFT SAE	6	\$4.47
			EXT. PRICE
			\$6.36
			\$26.82
			Parts Total
			\$33.18
			Line Total
			\$58.13

Summary of Charges

War/Int/SvCont Charges				Charges for HEALTH TEAM			
Payable	Type	G/L	Amount	Payable	G/L	Amount	
			\$0.00	Labor	57000	\$24.95	
				Parts	54300	\$6.36	
				HZRD/DSPSL	77700	\$2.99	
				SalesTax	21500	\$3.67	
				Parts-Other	57800	\$26.82	
						\$64.79	
Receivable	Control No.	G/L	Amount	Receivable	Control No.	G/L	
			\$0.00	CHARGE	019460	11200	
						\$64.79	
						\$64.79	
						Customer Pay Total	
						\$58.13	
						Warranty Total	
						\$0.00	
						Internal Total	
						\$0.00	
						Service Contract Total	
						\$0.00	

Repair Order Details
08/14/25 01:19 PM

HEALTH TEAM
110 WYOMING ST
CHARLESTON, WV 25302

20 FORD TRANSIT T-
VIN: 1FDBW2XG9LKB02410

RO 54244

Serv. Adv.	RUTHERFORD, NATHAN						
RO Date	06/21/2022	Mileage In	117,653	Invoice Date	06/21/2022	Mileage Out	117,653
Pay Method	Receivable	G/L Group	1	Shop Charge?	Y	Warr. Type	R
Customer Control No.	019460	Warr. Auth. No.		Serv. Cont. Deduct.	\$0.00	Warr. Deduct.	\$0.00
Discount Coupon Amount	\$0.00	Sales Tax?	Y	Charge 1?	N	Charge 2?	N

Line A Op-Code: WRKS Type: Customer Pay Rate:

Complaint: PERFORM THE WORKS--OIL CHANGE,TIRE ROTATION AND MULTI-POINT INSPECTIONS (Oil Change up to 5qts)

Correction: PERFORMED WORKS SERVICE(OIL CHANGE & TIRE ROTATION)

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	0.7	0	\$24.95
				Labor Total \$24.95

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
FL 500 SB12	FILTER ASY - O	1	\$6.36	\$6.36
XO 5W30 BSP	MOTORCRAFT SAE	6	\$4.47	\$26.82
				Parts Total \$33.18
				Line Total \$58.13

Line B Op-Code: MOUNT2 Type: Customer Pay Rate:

Complaint: CUSTOMER REQUESTS REPLACEMENT OF BOTH REAR TIRES, AFTER ROTATION

Correction: REPLACED TWO TIRES

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	0.5	0	\$49.95
				Labor Total \$49.95

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
9O03 004709	235/65R16C	2	\$190.00	\$380.00
				Parts Total \$380.00

MISC	CHARGE	QTY	UNIT PRICE	EXT. PRICE
DIS2	DISPOSAL FEE X2	1	\$10.00	\$10.00
				Misc Total \$10.00
				Line Total \$439.95

Line C Op-Code: 99P Type: Internal Pay Rate:

Complaint: Multi-point Inspection

Correction: Multi-point Inspection

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	0	0	\$0.00
				Labor Total \$0.00
				Line Total \$0.00

Line D Op-Code: AIR Type: Customer Pay Rate:

Complaint: INSTALL NEW ENGINE AIR FILTER

Cause: MAINTENANCE

Correction: INSTALLED NEW ENGINE AIR FILTER

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	0.2	0	\$15.95
				Labor Total \$15.95

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
CK4Z 9601 A	ELEMENT ASY - AIR CLEANER	1	\$18.44	\$18.44
				Parts Total \$18.44
				Line Total \$34.39

Summary of Charges

War/Int/SvCont Charges			Charges for HEALTH TEAM			
Payable	Type	G/L	Amount	Payable	G/L	Amount
			\$0.00	Labor	57000	\$90.85
						\$575.96

Repair Order Details
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HEALTH TEAM
110 WYOMING ST
CHARLESTON, WV 25302

20 FORD TRANSIT T-
VIN: 1FDBW2XG9LKB02410

RO 54294

Serv. Adv.	WALL, TRAVIS						
RO Date	06/23/2022	Mileage In	118,137	Invoice Date	06/24/2022	Mileage Out	118,137
Pay Method	Receivable	G/L Group	1	Shop Charge?	Y	Warr. Type	R
Customer Control No.	019460	Warr. Auth. No.		Serv. Cont. Deduct.	\$0.00	Warr. Deduct.	\$0.00
Discount Coupon Amount	\$0.00	Sales Tax?	Y	Charge 1?	N	Charge 2?	N

Line A Op-Code: 99P Type: Internal Pay Rate:

Complaint: Multi-point Inspection

Correction: Multi-point Inspection

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A69	HERNDON, SETH	0	0	\$0.00
				Labor Total \$0.00
				Line Total \$0.00

Line B Op-Code: MOUNT2 Type: Customer Pay Rate:

Complaint: Customer states check tires thinks they need replaced

Correction: REPLACED TWO TIRES

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A69	HERNDON, SETH	0.5	0	\$49.95
				Labor Total \$49.95

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
9003 004709	235/65R16C	2	\$190.00	\$380.00
				Parts Total \$380.00

MISC	CHARGE	QTY	UNIT PRICE	EXT. PRICE
DIS2	DISPOSAL FEE X2	1	\$10.00	\$10.00
				Misc Total \$10.00
				Line Total \$439.95

Line C Op-Code: ALIGN Type: Customer Pay Rate:

Complaint: Customer requests alignment

Correction: Performed alignment to MFG spec's

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A69	HERNDON, SETH	1.5	0	\$99.95
				Labor Total \$99.95
				Line Total \$99.95

Line D Op-Code: Type: Customer Pay Rate:

Complaint: tech updated pcmpsc and awd module

Cause: update software

Correction: complete

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A69	HERNDON, SETH	2.5	0	\$362.50
				Labor Total \$362.50
				Line Total \$362.50

Line E Op-Code: Type: Internal Pay Rate:

Complaint: tech found power steering rack needing replaced

Correction: ordered power steering rack

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A69	HERNDON, SETH	0	0	\$0.00
				Labor Total \$0.00
				Line Total \$0.00

Summary of Charges

War/Int/SvCont Charges			Charges for HEALTH TEAM			
Payable	Type	G/L	Amount	Payable	G/L	Amount

Repair Order Details

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HEALTH TEAM
110 WYOMING ST
CHARLESTON, WV 25302

20 FORD TRANSIT T-
VIN: 1FDBW2XG9LKB02410

RO 54413

Serv. Adv.	WALL, TRAVIS						
RO Date	06/28/2022	Mileage In	119,717	Invoice Date	07/06/2022	Mileage Out	119,717
Pay Method	Receivable	G/L Group	1	Shop Charge?	Y	Warr. Type	R
Customer Control No.	019460	Warr. Auth. No.		Serv. Cont. Deduct.	\$0.00	Warr. Deduct.	\$0.00
Discount Coupon Amount	\$0.00	Sales Tax?	Y	Charge 1?	N	Charge 2?	N

Line A Op-Code: CEL Type: Customer Pay Rate:

Complaint: CUSTOMER STATES CHECK ENGINE LIGHT IS ON(ADVISE)

Cause: po420

Correction: replaced o2 sensors and converters

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A69	HERNDON, SETH	4.5	0	\$649.44
Labor Total				\$649.44

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
LK4Z 5F250 M	CONVERTER ASY	1	\$3,536.40	\$3,536.40
LK4Z 9G444 N	SENSOR - EXHAU	1	\$60.48	\$60.48
LK4Z 9F472 D	SENSOR - HEGO	1	\$147.00	\$147.00
LK4Z 9F472 C	SENSOR - HEGO	1	\$134.96	\$134.96
LK4Z 9G444 P	SENSOR - EXHAU	1	\$62.16	\$62.16
LK4Z 9450 A	GASKET	2	\$22.26	\$44.52
Parts Total				\$3,985.52
Line Total				\$4,634.96

Line B Op-Code: Type: Customer Pay Rate:

Complaint: Customer states no power steering

Cause: internal failure in steering rack

Correction: replaced steering rack

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A69	HERNDON, SETH	4.5	0	\$649.44
Labor Total				\$649.44

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
LK4Z 3504 D	GEAR - RACK AN	1	\$1,622.88	\$1,622.88
Parts Total				\$1,622.88
Line Total				\$2,272.32

Summary of Charges

War/Int/SvCont Charges			Charges for HEALTH TEAM			
Payable	Type	G/L	Amount	Payable	G/L	Amount
			\$0.00	Labor	57000	\$1,298.88
				Parts	54300	\$5,608.40
				HZRD/DSPSL	77700	\$60.00
				SalesTax	21500	\$418.04
						\$7,385.32

Receivable	Control No.	G/L	Amount	Receivable	Control No.	G/L	Amount
			\$0.00	CHARGE	019460	11200	\$7,385.32
							\$7,385.32

Customer Pay Total	\$6,907.28
Warranty Total	\$0.00
Internal Total	\$0.00
Service Contract Total	\$0.00

Repair Order Details

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HEALTH TEAM
110 WYOMING ST
CHARLESTON, WV 25302

20 FORD TRANSIT T-
VIN: 1FDBW2XG9LKB02410

RO 55752

Serv. Adv.	SLY, TYLER						
RO Date	08/29/2022	Mileage In	137,909	Invoice Date	08/30/2022	Mileage Out	137,915
Pay Method	Receiveable	G/L Group	1	Shop Charge?	Y	Warr. Type	R
Customer Control No.	019460	Warr. Auth. No.		Serv. Cont. Deduct.	\$0.00	Warr. Deduct.	\$0.00
Discount Coupon Amount	\$0.00	Sales Tax?	Y	Charge 1?	N	Charge 2?	N

Line A	Op-Code: 99P	Type: Internal	Pay Rate:	
Complaint:	Multi-point Inspection			
Correction:	Multi-point Inspection			
TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	0	0	\$0.00
			Labor Total	\$0.00
			Line Total	\$0.00

Line B	Op-Code: MOUNT1	Type: Customer	Pay Rate:	
Complaint:	Customer states TIRE PRESSURE LIGHT IS ON			
Cause:	found wheel busted will require new rim			
Correction:	REPLACED ONE RIM			
TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	0.3	0	\$22.49
			Labor Total	\$22.49
PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
LK4Z 1015 A	WHEEL ASY	1	\$580.68	\$580.68
F2GZ 1700 D	VALVE ASY	1	\$5.05	\$5.05
9003 004709	235/65R16C	1	\$209.00	\$209.00
			Parts Total	\$794.73
MISC	CHARGE	QTY	UNIT PRICE	EXT. PRICE
DIS	1 TIRE DISPOSAL	1	\$5.00	\$5.00
			Misc Total	\$5.00
			Line Total	\$822.22

Summary of Charges

War/Int/SvCont Charges				Charges for HEALTH TEAM			
Payable	Type	G/L	Amount	Payable	G/L	Amount	
			\$0.00	Labor	57000	\$22.49	
				Parts	54300	\$794.73	
				HZRD/DPSL	77700	\$60.00	
				SalesTax	21500	\$52.93	
				Sublet-Other	77700	\$5.00	
						\$935.15	
Receiveable	Control No.	G/L	Amount	Receiveable	Control No.	G/L	Amount
			\$0.00	CHARGE	019460	11200	\$935.15
						\$935.15	
				Customer Pay Total		\$822.22	
				Warranty Total		\$0.00	
				Internal Total		\$0.00	
				Service Contract Total		\$0.00	

Repair Order Details
08/14/25 01:20 PM

HEALTH TEAM
110 WYOMING ST
CHARLESTON, WV 25302

20 FORD TRANSIT T-
VIN: 1FDBW2XG9LKB02410

RO 55944

Serv. Adv.	SLY, TYLER						
RO Date	09/08/2022	Mileage In	140,701	Invoice Date	09/08/2022	Mileage Out	140,702
Pay Method	Receivable	G/L Group	1	Shop Charge?	Y	Warr. Type	R
Customer Control No.	019460	Warr. Auth. No.		Serv. Cont. Deduct.	\$0.00	Warr. Deduct.	\$0.00
Discount Coupon Amount	\$0.00	Sales Tax?	Y	Charge 1?	N	Charge 2?	N

Line A Op-Code: 99P Type: Internal Pay Rate:

Complaint: Multi-point Inspection

Correction: Multi-point Inspection

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	0	0	\$0.00
Labor Total				\$0.00
Line Total				\$0.00

Line B Op-Code: WRKS Type: Customer Pay Rate:

Complaint: PERFORM THE WORKS--OIL CHANGE,TIRE ROTATION AND MULTI-POINT INSPECTIONS (Oil Change up to 5qts)

Cause: MAINTENANCE

Correction: PERFORMED WORKS SERVICE(OIL CHANGE & TIRE ROTATION)

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	0.7	0	\$24.95
Labor Total				\$24.95

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
FL 500 SB12	FILTER ASY - O	1	\$6.36	\$6.36
XO 5W30 BSP	MOTORCRAFT SAE	6	\$4.47	\$26.82
Parts Total				\$33.18
Line Total				\$58.13

Line C Op-Code: Type: Internal Pay Rate:

Complaint: Customer states REPLACE FUEL DOOR LID THAT IS NOT STAYING CLOSED

Cause: DOOR IS ORDERED BUT NOT HERE YET

Correction: PARTS ETA FOR FUEL DOORS 9/9/2022

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	0	0	\$0.00
Labor Total				\$0.00
Line Total				\$0.00

Line D Op-Code: SI Type: Customer Pay Rate:

Complaint: PERFORM WV STATE INSPECTION

Cause: YEARLY INSPECTION

Correction: PERFORMED WV STATE INSPECTION 0617368

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A07	HARRAH, THOMAS	0.4	0	\$11.00
Labor Total				\$11.00

MISC	CHARGE	QTY	UNIT PRICE	EXT. PRICE
	Inspection	1	\$3.00	\$3.00
Misc Total				\$3.00
Line Total				\$14.00

Line E Op-Code: AIR Type: Customer Pay Rate:

Complaint: CUSTOMER REQUESTS INSTALL NEW ENGINE AIR FILTER

Cause: MAINTENANCE

Correction: INSTALLED NEW ENGINE AIR FILTER

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	0.2	0	\$15.95
Labor Total				\$15.95

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
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Repair Order Details
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HEALTH TEAM
110 WYOMING ST
CHARLESTON, WV 25302

20 FORD TRANSIT T-
VIN: 1FDBW2XG9LKB02410

RO 56580

Serv. Adv.	SLY, TYLER						
RO Date	10/06/2022	Mileage In	149,585	Invoice Date	10/06/2022	Mileage Out	149,586
Pay Method	Receivable	G/L Group	1	Shop Charge?	Y	Warr. Type	R
Customer Control No.	019460	Warr. Auth. No.		Serv. Cont. Deduct.	\$0.00	Warr. Deduct.	\$0.00
Discount Coupon Amount	\$0.00	Sales Tax?	Y	Charge 1?	N	Charge 2?	N

Line A Op-Code: 99P Type: Internal Pay Rate:

Complaint: Multi-point Inspection

Correction: Multi-point Inspection

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
D01	STANLEY, NOHLAN	0	0	\$0.00
Labor Total				\$0.00
Line Total				\$0.00

Line B Op-Code: WRKS Type: Customer Pay Rate:

Complaint: PERFORM THE WORKS--OIL CHANGE,TIRE ROTATION AND MULTI-POINT INSPECTIONS (Oil Change up to 5qts)

Cause: maintenance

Correction: PERFORMED WORKS SERVICE(OIL CHANGE & TIRE ROTATION)

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
D01	STANLEY, NOHLAN	0.7	0	\$24.95
Labor Total				\$24.95

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
FL 500 SB12	FILTER ASY - O	1	\$6.36	\$6.36
XO 5W30 BSP	MOTORCRAFT SAE	6	\$4.47	\$26.82
Parts Total				\$33.18
Line Total				\$58.13

Line C Op-Code: KEY Type: Customer Pay Rate:

Complaint: CUSTOMER REQUESTS KEY CUT & PROGRAMMING

Cause: key broke

Correction: CUT & PROGRAMMED KEY AS PER CUSTOMERS REQUEST

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A69	HERNDON, SETH	0.5	0	\$75.00
Labor Total				\$75.00

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
A,164-R8282	FOR-4BUTT LU CARGO SIDEMI	1	\$181.93	\$181.93
Parts Total				\$181.93
Line Total				\$256.93

Line D Op-Code: Type: Customer Pay Rate:

Complaint: Customer states fuel door not staying shut

Cause: broken spring in door housing

Correction: removed cover and removed housing replaced with new working ok at this time

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
D01	STANLEY, NOHLAN	0.5	0	\$63.98
Labor Total				\$63.98

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
CK4Z 5427936 J	HOUSING - FUEL	1	\$69.23	\$69.23
Parts Total				\$69.23
Line Total				\$133.21

Summary of Charges

War/Int/SvCont Charges			Charges for HEALTH TEAM			
Payable	Type	G/L	Amount	Payable	G/L	Amount
				Labor	57000	\$163.93
			\$0.00	Parts	54300	\$257.52

Repair Order Details

08/14/25 01:20 PM

HEALTH TEAM
110 WYOMING ST
CHARLESTON, WV 25302

20 FORD TRANSIT T-
VIN: 1FDBW2XG9LKB02410

RO 57052

Serv. Adv.	LEFTWICH, JOHN						
RO Date	10/31/2022	Mileage In	157,186	Invoice Date	10/31/2022	Mileage Out	157,186
Pay Method	Receivable	G/L Group	1	Shop Charge?	Y	Warr. Type	R
Customer Control No.	019460	Warr. Auth. No.		Serv. Cont. Deduct.	\$0.00	Warr. Deduct.	\$0.00
Discount Coupon Amount	\$0.00	Sales Tax?	Y	Charge 1?	N	Charge 2?	N

Line A	Op-Code: 99P	Type: Internal	Pay Rate:	
Complaint:	Multi-point Inspection			
Correction:	Multi-point Inspection			
TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	0	0	\$0.00
			Labor Total	\$0.00
			Line Total	\$0.00

Line B	Op-Code: WRKS	Type: Customer	Pay Rate:	
Complaint:	PERFORM THE WORKS--OIL CHANGE,TIRE ROTATION AND MULTI-POINT INSPECTIONS (Oil Change up to 5qts)			
Correction:	PERFORMED WORKS SERVICE(OIL CHANGE & TIRE ROTATION)			
TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	0.7	0	\$24.95
			Labor Total	\$24.95
PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
AA5Z 6714 B	FILTER ASY - O	1	\$6.36	\$6.36
XO 5W30 BSP	MOTORCRAFT SAE	6	\$4.47	\$26.82
			Parts Total	\$33.18
			Line Total	\$58.13

Line C	Op-Code: MOCOEM12	Type: Customer	Pay Rate:	
Complaint:	CUSTOMER REQUEST PERFORM TRANSMISSIN FLUID EXCHANGE SERVICE UP TO 12QTS OF OEM FLUID #02531			
Cause:	MAINTENANCE			
Correction:	PERFORM TRANSMISSION FLUID EXCHANGE SERVICE WITH UP TO 12QTS OF OEM FLUID			
TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	1.2	0	\$156.00
			Labor Total	\$156.00
PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
XT 12 QULV	OIL - AUTOMATI	12	\$8.20	\$98.40
A,02531	AFT FLUID EXCHANGE KIT	1	\$31.01	\$31.01
			Parts Total	\$129.41
			Line Total	\$285.41

Summary of Charges

War/Int/SvCont Charges				Charges for HEALTH TEAM			
Payable	Type	G/L	Amount	Payable	G/L	Amount	
			\$0.00	Labor	57000	\$180.95	
				Parts	54300	\$135.77	
				HZRD/DSPSL	77700	\$41.23	
				SalesTax	21500	\$23.09	
				Parts-Other	57800	\$26.82	
						\$407.86	
Receivable	Control No.	G/L	Amount	Receivable	Control No.	G/L	Amount
			\$0.00	CHARGE	019460	11200	\$407.86
							\$407.86
						Customer Pay Total	\$343.54
						Warranty Total	\$0.00
						Internal Total	\$0.00
						Service Contract Total	\$0.00

Repair Order Details
08/14/25 01:20 PM

HEALTH TEAM
110 WYOMING ST
CHARLESTON, WV 25302

20 FORD TRANSIT T-
VIN: 1FDBW2XG9LKB02410

RO 57382

Serv. Adv.	LEFTWICH, JOHN						
RO Date	11/16/2022	Mileage In	161,390	Invoice Date	11/16/2022	Mileage Out	161,395
Pay Method	Receivable	G/L Group	1	Shop Charge?	Y	Warr. Type	R
Customer Control No.	019460	Warr. Auth. No.		Serv. Cont. Deduct.	\$0.00	Warr. Deduct.	\$0.00
Discount Coupon Amount	\$0.00	Sales Tax?	Y	Charge 1?	N	Charge 2?	N

Line A	Op-Code: 99P	Type: Internal	Pay Rate:		
Complaint:	Multi-point Inspection				
Correction:	Multi-point Inspection				
TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT	
A67	VANCE, NATHAN	0	0	\$0.00	
			Labor Total	\$0.00	
			Line Total	\$0.00	

Line B	Op-Code: WRKS	Type: Customer	Pay Rate:		
Complaint:	CUSTOMER REQUESTS PERFORM LUBE, OIL, & FILTER CHANGE SERVICE 5 QT WITH TIRE ROTATION				
Cause:	MAINTENANCE				
Correction:	PERFORMED WORKS SERVICE(OIL CHANGE & TIRE ROTATION)				
TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT	
A67	VANCE, NATHAN	0.7	0	\$24.95	
			Labor Total	\$24.95	
PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE	
AA5Z 6714 B	FILTER ASY - O	1	\$6.36	\$6.36	
XO 5W30 BSP	MOTORCRAFT SAE	6	\$5.15	\$30.90	
			Parts Total	\$37.26	
			Line Total	\$62.21	

Line C	Op-Code: FPADS	Type: Customer	Pay Rate:		
Complaint:	REPLACE FRONT BRAKE PADS & ROTORS				
Correction:	REPLACED FRONT BRAKE PADS				
TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT	
A67	VANCE, NATHAN	1	0	\$130.00	
			Labor Total	\$130.00	
PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE	
BRF 1902	KIT - BRAKE LI	1	\$94.22	\$94.22	
			Parts Total	\$94.22	
			Line Total	\$224.22	

Line D	Op-Code: RPADS	Type: Customer	Pay Rate:		
Complaint:	REPLACE REAR BRAKE PADS				
Correction:	REPLACED REAR BRAKE PADS				
TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT	
A67	VANCE, NATHAN	1	0	\$130.00	
			Labor Total	\$130.00	
PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE	
BRF 1963	KIT - BRAKE LI	1	\$114.94	\$114.94	
			Parts Total	\$114.94	
			Line Total	\$244.94	

Line E	Op-Code: AIR	Type: Customer	Pay Rate:		
Complaint:	CUSTOMER REQUESTS INSTALL NEW ENGINE AIR FILTER				
Cause:	MAINTENANCE				
Correction:	INSTALLED NEW ENGINE AIR FILTER				
TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT	
A67	VANCE, NATHAN	0.2	0	\$15.95	
			Labor Total	\$15.95	
PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE	

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20 FORD TRANSIT T-
VIN: 1FDBW2XG9LKB02410

RO Date	11/17/2022	Mileage In	161,546	Invoice Date	11/18/2022	Mileage Out	161,546
Pay Method	Receivable	G/L Group	1	Shop Charge?	Y	Warr. Type	R
Customer Control No.	019460	Warr. Auth. No.		Serv. Cont. Deduct.	\$0.00	Warr. Deduct.	\$0.00
Discount Coupon Amount	\$0.00	Sales Tax?	Y	Charge 1?	N	Charge 2?	N

Customer Pay Total	\$130.00
Warranty Total	\$0.00
Internal Total	\$0.00
Service Contract Total	\$0.00

Repair Order Details
08/14/25 01:21 PM

HEALTH TEAM
110 WYOMING ST
CHARLESTON, WV 25302

20 FORD TRANSIT T-
VIN: 1FDBW2XG9LKB02410

RO 57943

Serv. Adv.	WALL, TRAVIS						
RO Date	12/15/2022	Mileage In	166,194	Invoice Date	12/15/2022	Mileage Out	166,194
Pay Method	Receivable	G/L Group	1	Shop Charge?	Y	Warr. Type	R
Customer Control No.	019460	Warr. Auth. No.		Serv. Cont. Deduct.	\$0.00	Warr. Deduct.	\$0.00
Discount Coupon Amount	\$0.00	Sales Tax?	Y	Charge 1?	N	Charge 2?	N

Line A Op-Code: WRKS Type: Customer Pay Rate:

Complaint: CUSTOMER REQUESTS PERFORM LUBE, OIL, & FILTER CHANGE SERVICE 5 QT WITH TIRE ROTATION

Cause: MAINTENANCE

Correction: PERFORMED WORKS SERVICE(OIL CHANGE & TIRE ROTATION)

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
D01	STANLEY, NOHLAN	0.7	0	\$24.95
				Labor Total \$24.95

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
AA5Z 6714 B	FILTER ASY - O	1	\$4.95	\$4.95
XO 5W20 BSP	MOTORCRAFT SAE	5	\$4.01	\$20.05
				Parts Total \$25.00
				Line Total \$49.95

Line B Op-Code: 99P Type: Internal Pay Rate:

Complaint: Multi-point Inspection

Correction: Multi-point Inspection

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
D01	STANLEY, NOHLAN	0	0	\$0.00
				Labor Total \$0.00
				Line Total \$0.00

Line C Op-Code: Type: Customer Pay Rate:

Complaint: Customer states DRAIN AND FILL TRANSFER CASE

Cause: DIRTY

Correction: DRAINED AND FILLED TRANSFER CASE

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
D01	STANLEY, NOHLAN	0.5	0	\$65.00
				Labor Total \$65.00

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
XT 10 QLVC	OIL - AUTOMATIC TRANSMISS	3	\$11.58	\$34.74
				Parts Total \$34.74
				Line Total \$99.74

Line D Op-Code: EXTRA OIL Type: Customer Pay Rate:

Complaint: LINE CREATED FOR EXTRA OIL

Correction: VEHICLE HOLD MORE THAN 5 QUARTS OF OIL

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A11	SHOP, MAIN	0	0	\$0.00
				Labor Total \$0.00

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
XO 5W20 BSP	MOTORCRAFT SAE	1	\$5.15	\$5.15
				Parts Total \$5.15
				Line Total \$5.15

Summary of Charges

War/Int/SvCont Charges			Charges for HEALTH TEAM			
Payable	Type	G/L	Amount	Payable	G/L	Amount
			\$0.00	Labor	57000	\$89.95
				Parts	54300	\$39.69
				HZRD/DSPSL	77700	\$18.58
						\$183.83

Repair Order Details
08/14/25 01:21 PM

HEALTH TEAM
110 WYOMING ST
CHARLESTON, WV 25302

20 FORD TRANSIT T-
VIN: 1FDBW2XG9LKB02410

RO 58803

Serv. Adv.	WALL, TRAVIS						
RO Date	02/03/2023	Mileage In	174,461	Invoice Date	02/03/2023	Mileage Out	174,461
Pay Method	Receivable	G/L Group	1	Shop Charge?	Y	Warr. Type	R
Customer Control No.	019460	Warr. Auth. No.		Serv. Cont. Deduct.	\$0.00	Warr. Deduct.	\$0.00
Discount Coupon Amount	\$0.00	Sales Tax?	Y	Charge 1?	N	Charge 2?	N

Line A Op-Code: 99P Type: Internal Pay Rate:

Complaint: Multi-point Inspection

Correction: Multi-point Inspection

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	0	0	\$0.00
Labor Total				\$0.00
Line Total				\$0.00

Line B Op-Code: LOF Type: Customer Pay Rate:

Complaint: CUSTOMER REQUESTS PEFORM LUBE, OIL, & FILTER CHANGE SERVICE 5 QT

Cause: MAINTENANCE

Correction: PERFORMED OIL & FILTER CHANGE SERVICE

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	0.5	0	\$18.45
Labor Total				\$18.45

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
AA5Z 6714 B	FILTER ASY - O	1	\$5.10	\$5.10
XO 5W30 BSP	MOTORCRAFT SAE	5	\$4.15	\$20.75
XO 5W30 BSP	MOTORCRAFT SAE	1	\$4.15	\$4.15
Parts Total				\$30.00
Line Total				\$48.45

Line C Op-Code: Type: Customer Pay Rate:

Complaint: Customer states DRAIN AND FILL FRONT DIFF

Correction: COMPLETED -

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	0.5	0	\$63.98
Labor Total				\$63.98

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
XY 75W140 QL	OIL - REAR AXLE	2	\$41.63	\$83.26
Parts Total				\$83.26
Line Total				\$147.24

Line D Op-Code: AIR Type: Customer Pay Rate:

Complaint: CUSTOMER REQUESTS INSTALL NEW ENGINE AIR FILTER

Cause: MAINTENANCE

Correction: INSTALLED NEW ENGINE AIR FILTER

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	0.2	0	\$15.95
Labor Total				\$15.95

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
CK4Z 9601 A	ELEMENT ASY - AIR CLEANER	1	\$22.99	\$22.99
Parts Total				\$22.99
Line Total				\$38.94

Line E Op-Code: CABIN Type: Customer Pay Rate:

Complaint: REPLACE IN CABIN AIR FILTER

Correction: REPLACED IN CABIN AIR FILTER

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	0.3	0	\$26.50
Labor Total				\$26.50

Repair Order Details
08/14/25 01:21 PM

HEALTH TEAM
110 WYOMING ST
CHARLESTON, WV 25302

20 FORD TRANSIT T-
VIN: 1FDBW2XG9LKB02410

RO 59701

Serv. Adv.	WALL, TRAVIS						
RO Date	03/20/2023	Mileage In	181,014	Invoice Date	03/20/2023	Mileage Out	181,014
Pay Method	Receivable	G/L Group	1	Shop Charge?	Y	Warr. Type	R
Customer Control No.	019460	Warr. Auth. No.		Serv. Cont. Deduct.	\$0.00	Warr. Deduct.	\$0.00
Discount Coupon Amount	\$0.00	Sales Tax?	Y	Charge 1?	N	Charge 2?	N

Line A Op-Code: 99P Type: Internal Pay Rate:

Complaint: Multi-point Inspection

Correction: Multi-point Inspection

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	0	0	\$0.00
Labor Total				\$0.00
Line Total				\$0.00

Line B Op-Code: WRKS Type: Customer Pay Rate:

Complaint: CUSTOMER REQUESTS WORKS SERVICE(OIL, FILTER CHANGE SERVICE 5 QT,& TIRE ROTATION)

Cause: MAINTENANCE

Correction: PERFORMED WORKS SERVICE(OIL CHANGE & TIRE ROTATION)

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	0.7	0	\$24.95
Labor Total				\$24.95

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
AA5Z 6714 B	FILTER ASY - O	1	\$5.10	\$5.10
XO 5W30 BSP	MOTORCRAFT SAE	5	\$4.15	\$20.75
XO 5W30 BSP	MOTORCRAFT SAE	1	\$4.15	\$4.15
Parts Total				\$30.00
Line Total				\$54.95

Line C Op-Code: MOUNT4 Type: Customer Pay Rate:

Complaint: REPLACE ALL FOUR TIRES

Correction: REPLACED ALL FOUR TIRES

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	1	0	\$89.95
Labor Total				\$89.95

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
90O3 004709	235/65R16C	4	\$205.00	\$820.00
Parts Total				\$820.00

MISC	CHARGE	QTY	UNIT PRICE	EXT. PRICE
DIS4	TIRE DISPOSAL X4	1	\$20.00	\$20.00
Misc Total				\$20.00
Line Total				\$929.95

Line D Op-Code: CABIN Type: Customer Pay Rate:

Complaint: REPLACE IN CABIN AIR FILTER

Correction: REPLACED IN CABIN AIR FILTER

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	0.3	0	\$26.50
Labor Total				\$26.50

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
CK4Z 9601 A	ELEMENT ASY - AIR CLEANER	1	\$26.34	\$26.34
Parts Total				\$26.34
Line Total				\$52.84

Line E Op-Code: AIR Type: Customer Pay Rate:

Complaint: CUSTOMER REQUESTS INSTALL NEW ENGINE AIR FILTER

Cause: MAINTENANCE

Correction: INSTALLED NEW ENGINE AIR FILTER

Repair Order Details
08/14/25 01:21 PM

HEALTH TEAM
110 WYOMING ST
CHARLESTON, WV 25302

20 FORD TRANSIT T-
VIN: 1FDBW2XG9LKB02410

RO 60485

Serv. Adv.	PRATT, TIMOTHY							
RO Date	05/03/2023	Mileage In	187,746	Invoice Date	05/03/2023	Mileage Out	187,746	
Pay Method	Receivable	G/L Group	1	Shop Charge?	Y	Warr. Type	R	
Customer Control No.	019460	Warr. Auth. No.		Serv. Cont. Deduct.	\$0.00	Warr. Deduct.	\$0.00	
Discount Coupon Amount	\$0.00	Sales Tax?	Y	Charge 1?	N	Charge 2?	N	

Line A	Op-Code: 99P	Type: Internal	Pay Rate:	
Complaint:	Multi-point Inspection			
Correction:	Multi-point Inspection			
TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
	UNDEFINED, UNDEFINED	0	0	\$0.00
			Labor Total	\$0.00
			Line Total	\$0.00

Line B	Op-Code: WRKS	Type: Customer	Pay Rate:	
Complaint:	CUSTOMER REQUESTS WORKS SERVICE(OIL, FILTER CHANGE SERVICE 5 QT,& TIRE ROTATION)			
Cause:	MAINTENANCE			
Correction:	PERFORMED WORKS SERVICE(OIL CHANGE & TIRE ROTATION)			
TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	0.7	0	\$24.95
			Labor Total	\$24.95
PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
AA5Z 6714 B	FILTER ASY - O	1	\$6.36	\$6.36
XO 5W30 BSP	MOTORCRAFT SAE	5	\$4.50	\$22.50
XO 5W30 BSP	MOTORCRAFT SAE	1	\$4.50	\$4.50
			Parts Total	\$33.36
			Line Total	\$58.31

Line C	Op-Code: EXTRA OIL	Type: Customer	Pay Rate:	
Complaint:	LINE CREATED FOR EXTRA OIL			
Correction:	VEHICLE HOLD MORE THAN 5 QUARTS OF OIL			
TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	0	0	\$0.00
			Labor Total	\$0.00
			Line Total	\$0.00

Summary of Charges

War/Int/SvCont Charges				Charges for HEALTH TEAM			
Payable	Type	G/L	Amount	Payable	G/L	Amount	
			\$0.00	Labor	57000	\$24.95	
				Parts	54300	\$33.36	
				HZRD/DSPSL	77700	\$7.00	
				SalesTax	21500	\$3.92	
						\$69.23	
Receivable	Control No.	G/L	Amount	Receivable	Control No.	G/L	Amount
			\$0.00	CHARGE	019460	11200	\$69.23
						\$69.23	
				Customer Pay Total		\$58.31	
				Warranty Total		\$0.00	
				Internal Total		\$0.00	
				Service Contract Total		\$0.00	

Repair Order Details
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HEALTH TEAM
110 WYOMING ST
CHARLESTON, WY 25302

20 FORD TRANSIT T-
VIN: 1FDBW2XG9LKB02410

RO 60717

Serv. Adv.	PRATT, TIMOTHY						
RO Date	05/17/2023	Mileage In	190,019	Invoice Date	05/17/2023	Mileage Out	190,019
Pay Method	Receivable	G/L Group	1	Shop Charge?	Y	Warr. Type	R
Customer Control No.	019460	Warr. Auth. No.		Serv. Cont. Deduct.	\$0.00	Warr. Deduct.	\$0.00
Discount Coupon Amount	\$0.00	Sales Tax?	Y	Charge 1?	N	Charge 2?	N

Line A Op-Code: 99P Type: Internal Pay Rate:

Complaint: Multi-point Inspection

Correction: Multi-point Inspection

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	0	0	\$0.00
Labor Total				\$0.00
Line Total				\$0.00

Line B Op-Code: WRKS Type: Customer Pay Rate:

Complaint: CUSTOMER REQUESTS WORKS SERVICE(OIL, FILTER CHANGE SERVICE 5 QT,& TIRE ROTATION)

Cause: MAINTENANCE

Correction: PERFORMED WORKS SERVICE(OIL CHANGE & TIRE ROTATION)

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	0.7	0	\$24.95
Labor Total				\$24.95

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
AA5Z 6714 B	FILTER ASY - O	1	\$9.08	\$9.08
XO 5W30 BSP	MOTORCRAFT SAE	5	\$4.69	\$23.45
XO 5W30 BSP	MOTORCRAFT SAE	1	\$4.69	\$4.69
Parts Total				\$37.22
Line Total				\$62.17

Line C Op-Code: AIR Type: Customer Pay Rate:

Complaint: CUSTOMER REQUESTS INSTALL NEW ENGINE AIR FILTER

Cause: MAINTENANCE

Correction: INSTALLED NEW ENGINE AIR FILTER

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	0.2	0	\$15.95
Labor Total				\$15.95

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
CK4Z 9601 A	ELEMENT ASY - AIR CLEANER	1	\$30.00	\$30.00
Parts Total				\$30.00
Line Total				\$45.95

Line D Op-Code: CABIN Type: Customer Pay Rate:

Complaint: REPLACE IN CABIN AIR FILTER

Correction: REPLACED IN CABIN AIR FILTER

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	0.3	0	\$26.50
Labor Total				\$26.50

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
BK2Z 19N619 A	FILTER - ODOUR	1	\$31.95	\$31.95
Parts Total				\$31.95
Line Total				\$58.45

Summary of Charges

War/Int/SvCont Charges			Charges for HEALTH TEAM			
Payable	Type	G/L	Amount	Payable	G/L	Amount
				Labor	57000	\$67.40
			\$0.00	Parts	54300	\$99.17
						\$197.74

Repair Order Details
08/14/25 01:26 PM

HEALTH TEAM
110 WYOMING ST
CHARLESTON, WV 25302

20 FORD TRANSIT T-
VIN: 1FDBW2XG9LKB02410

RO 61500

Serv. Adv.	PRATT, TIMOTHY						
RO Date	06/26/2023	Mileage In	197,067	Invoice Date	06/26/2023	Mileage Out	197,067
Pay Method	Receivable	G/L Group	1	Shop Charge?	Y	Warr. Type	R
Customer Control No.	019460	Warr. Auth. No.		Serv. Cont. Deduct.	\$0.00	Warr. Deduct.	\$0.00
Discount Coupon Amount	\$0.00	Sales Tax?	Y	Charge 1?	N	Charge 2?	N

Line A Op-Code: 99P Type: Internal Pay Rate:

Complaint: Multi-point Inspection

Correction: Multi-point Inspection

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	0	0	\$0.00
Labor Total				\$0.00
Line Total				\$0.00

Line B Op-Code: WRKS Type: Customer Pay Rate:

Complaint: CUSTOMER REQUESTS WORKS SERVICE(OIL, FILTER CHANGE SERVICE 5 QT,& TIRE ROTATION)

Cause: MAINTENANCE

Correction: PERFORMED WORKS SERVICE(OIL CHANGE & TIRE ROTATION)

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	0.7	0	\$24.95
Labor Total				\$24.95

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
AA5Z 6714 B	FILTER ASY - O	1	\$5.90	\$5.90
XO 5W30 BSP	MOTORCRAFT SAE	5	\$4.80	\$24.00
XO 5W30 BSP	MOTORCRAFT SAE	1	\$4.80	\$4.80
Parts Total				\$34.70
Line Total				\$59.65

Line C Op-Code: Type: Customer Pay Rate:

Complaint: Customer states DRAIN AND REFILL REAR DIFF

Correction: drained and refilled

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	1	0	\$130.00
Labor Total				\$130.00

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
XY 75W85 QL	OIL - REAR AXL	3	\$35.54	\$106.62
XL 3	ADDITIVE - OIL - FRICTION	1	\$8.31	\$8.31
Parts Total				\$114.93
Line Total				\$244.93

Summary of Charges

War/Int/SvCont Charges				Charges for HEALTH TEAM			
Payable	Type	G/L	Amount	Payable	G/L	Amount	
			\$0.00	Labor	57000	\$154.95	
				Parts	54300	\$149.63	
				HZRD/DSPSL	77700	\$36.55	
				SalesTax	21500	\$20.47	
						\$361.60	
Receivable	Control No.	G/L	Amount	Receivable	Control No.	G/L	Amount
			\$0.00	CHARGE	019460	11200	\$361.60
						\$361.60	
						Customer Pay Total	\$304.58
						Warranty Total	\$0.00
						Internal Total	\$0.00
						Service Contract Total	\$0.00

Repair Order Details
08/14/25 01:26 PM

HEALTH TEAM
110 WYOMING ST
CHARLESTON, WV 25302

20 FORD TRANSIT T-
VIN: 1FDBW2XG9LKB02410

RO 63826

Serv. Adv.	LEFTWICH, JOHN						
RO Date	11/21/2023	Mileage In	206,224	Invoice Date	11/21/2023	Mileage Out	206,224
Pay Method	Receivable	G/L Group	1	Shop Charge?	Y	Warr. Type	R
Customer Control No.	019460	Warr. Auth. No.		Serv. Cont. Deduct.	\$0.00	Warr. Deduct.	\$0.00
Discount Coupon Amount	\$0.00	Sales Tax?	Y	Charge 1?	N	Charge 2?	N

Line A	Op-Code: 99P	Type: Internal	Pay Rate:
Complaint:	Multi-point Inspection		
Correction:	Multi-point Inspection		

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A69	HERNDON, SETH	0	0	\$0.00
Labor Total				\$0.00
Line Total				\$0.00

Line B	Op-Code:	Type: Customer	Pay Rate:
Complaint:	Customer states HEADLAMP NEEDS REPLACED		
Cause:	LEFT HEADLIGHT INOP		
Correction:	REPALCED LEFT HEADLAMP BULB		

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A86	DRAKE, ERIC	0.5	0	\$63.98
Labor Total				\$63.98

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
2C5Z 13N021 AA	BULB - HALOGEN	1	\$29.68	\$29.68
Parts Total				\$29.68
Line Total				\$93.66

Summary of Charges

War/Int/SvCont Charges				Charges for HEALTH TEAM			
Payable	Type	G/L	Amount	Payable	G/L	Amount	
			\$0.00	Labor	57000	\$63.98	
				Parts	54300	\$29.68	
				HZRD/DSPSL	77700	\$7.68	
				SalesTax	21500	\$6.08	
						\$107.42	
Receivable	Control No.	G/L	Amount	Receivable	Control No.	G/L	Amount
			\$0.00	CHARGE	019460	11200	\$107.42
							\$107.42
				Customer Pay Total			\$93.66
				Warranty Total			\$0.00
				Internal Total			\$0.00
				Service Contract Total			\$0.00

Repair Order Details
08/14/25 01:26 PM

HEALTH TEAM
110 WYOMING ST
CHARLESTON, WV 25302

20 FORD TRANSIT T-
VIN: 1FDBW2XG9LKB02410

RO 63876

Serv. Adv.	WALL, TRAVIS						
RO Date	11/28/2023	Mileage In	208,351	Invoice Date	11/28/2023	Mileage Out	208,352
Pay Method	Receivable	G/L Group	1	Shop Charge?	Y	Warr. Type	R
Customer Control No.	019460	Warr. Auth. No.		Serv. Cont. Deduct.	\$0.00	Warr. Deduct.	\$0.00
Discount Coupon Amount	\$0.00	Sales Tax?	Y	Charge 1?	N	Charge 2?	N

Line A	Op-Code: 99P	Type: Internal	Pay Rate:
Complaint:	Multi-point Inspection		
Correction:	Multi-point Inspection		
TECH	NAME	BILL. HOURS	ACT. HOURS
A92	CADLE, JOSH	0	0
			AMOUNT
			\$0.00
			Labor Total
			\$0.00
			Line Total
			\$0.00

Line B	Op-Code: WRKS	Type: Customer	Pay Rate:
Complaint:	CUSTOMER REQUESTS WORKS SERVICE(OIL, FILTER CHANGE SERVICE 5 QT,& TIRE ROTATION)		
Cause:	MAINTENANCE		
Correction:	PERFORMED WORKS SERVICE(OIL CHANGE & TIRE ROTATION)		
TECH	NAME	BILL. HOURS	ACT. HOURS
A92	CADLE, JOSH	0.7	0
			AMOUNT
			\$24.95
			Labor Total
			\$24.95
PART	DESCRIPTION	QTY	UNIT PRICE
AA5Z 6714 B	FILTER ASY - O	1	\$7.62
XO 5W30 BSP	MOTORCRAFT SAE	5	\$4.30
XO 5W30 BSP	MOTORCRAFT SAE	1	\$4.30
			EXT. PRICE
			\$7.62
			\$21.50
			\$4.30
			Parts Total
			\$33.42
			Line Total
			\$58.37

Line C	Op-Code:	Type: Customer	Pay Rate:
Complaint:	Customer states CEL is on, check and advise		
Correction:	checked for codes and cleared per ronnie p0300		
TECH	NAME	BILL. HOURS	ACT. HOURS
A67	VANCE, NATHAN	1	0
			AMOUNT
			\$130.00
			Labor Total
			\$130.00
			Line Total
			\$130.00

Summary of Charges

War/Int/SvCont Charges				Charges for HEALTH TEAM			
Payable	Type	G/L	Amount	Payable	G/L	Amount	
			\$0.00	Labor	57000	\$154.95	
				Parts	54300	\$33.42	
				HZRD/DSPSL	77700	\$18.59	
				SalesTax	21500	\$12.42	
						\$219.38	
Receivable	Control No.	G/L	Amount	Receivable	Control No.	G/L	Amount
			\$0.00	CHARGE	019460	11200	\$219.38
							\$219.38
				Customer Pay Total		\$188.37	
				Warranty Total		\$0.00	
				Internal Total		\$0.00	
				Service Contract Total		\$0.00	

Repair Order Details
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HEALTH TEAM
110 WYOMING ST
CHARLESTON, WV 25302

20 FORD TRANSIT T-
VIN: 1FDBW2XG9LKB02410

RO 63989

Serv. Adv.	CARUTHERS, MATT						
RO Date	12/06/2023	Mileage In	211,000	Invoice Date	12/28/2023	Mileage Out	211,000
Pay Method	Receivable	G/L Group	1	Shop Charge?	Y	Warr. Type	R
Customer Control No.	019460	Warr. Auth. No.		Serv. Cont. Deduct.	\$0.00	Warr. Deduct.	\$0.00
Discount Coupon Amount	\$0.00	Sales Tax?	Y	Charge 1?	N	Charge 2?	N

Line A Op-Code: 99P Type: Internal Pay Rate:

Complaint: Multi-point Inspection

Correction: Multi-point Inspection

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A92	CADLE, JOSH	0	0	\$0.00
Labor Total				\$0.00
Line Total				\$0.00

Line B Op-Code: Type: Customer Pay Rate:

Complaint: Customer states exhaust leak, check and advise

Correction: replaced turbo and manifold and turbo lines quick connects

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	19	0	\$2,470.00
A92	CADLE, JOSH	0	0	\$0.00
Labor Total				\$2,470.00

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
BL3Z 9431 D	MANIFOLD ASY -	1	\$337.40	\$337.40
DK4Z 9448 A	GASKET	1	\$37.52	\$37.52
W712244 S300	STUD	9	\$0.88	\$7.92
W701706 S900	NUT - HEX. - F	9	\$1.93	\$17.37
W715673 S900	BOLT	3	\$8.40	\$25.20
BL3Z 6N652 B	GASKET	1	\$5.85	\$5.85
FL3Z 9G441 A	TUBE ASY	1	\$84.84	\$84.84
BL3Z 6L625 G	OIL COOLER AND	1	\$17.36	\$17.36
BL3Z 8K153 BB	TUBE - WATER O	1	\$40.39	\$40.39
BL3Z 8A520 B	TUBE ASY	1	\$19.60	\$19.60
BL3Z 6A968 B	CONNECTOR - OI	1	\$12.54	\$12.54
BL3Z 6A968 C	CONNECTOR - OIL TUBE	2	\$13.26	\$26.52
BL3Z 6A968 JD	CONNECTOR - OI	1	\$16.80	\$16.80
LK4Z 9450 A	GASKET	1	\$30.10	\$30.10
W720627 S900	STUD	2	\$7.70	\$15.40
W520514 S440	NUT - ADJUSTING SCREW	4	\$1.23	\$4.92
DL3Z 6K682 E	TURBOCHARGER A	1	\$845.60	\$845.60
CL3Z 9450 B	GASKET - EXHAU	1	\$26.46	\$26.46
DL3Z 9E499 AB	CONNECTOR	1	\$51.94	\$51.94
BC3Z 8100 B	CAP ASY - RADI	1	\$9.31	\$9.31
W500710 S439	BOLT	4	\$1.93	\$7.72
W709637 S439	BOLT	4	\$3.50	\$14.00
W705819 S439	BOLT	4	\$1.15	\$4.60
VC 13 G	ANTI-FREEZE	6	\$20.94	\$125.64
AA5Z 6714 B	FILTER ASY - O	1	\$7.62	\$7.62
XO 5W30 Q1SP	MOTORCRAFT SAE	6	\$7.27	\$43.62
Parts Total				\$1,836.24
Line Total				\$4,306.24

Line C Op-Code: Type: Customer Pay Rate:

Complaint: Customer states installed 2 tires

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	0	0	\$0.00
Labor Total				\$0.00

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
90O3 004709	235/65R16C	2	\$210.00	\$420.00
Parts Total				\$420.00
Line Total				\$420.00

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20 FORD TRANSIT T-
VIN: 1FDBW2XG9LKB02410

Serv. Adv. CARUTHERS, MATT

Line A	Op-Code: 99P	Type: Internal	Pay Rate:
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Correction: Multi-point Inspection

Line B	Op-Code: SI	Type: Customer	Pay Rate:
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Correction: PERFORMED WV STATE INSPECTION

MISC	CHARGE	QTY	UNIT PRICE	EXT. PRICE
	Inspection	1	\$6.00	\$6.00
				Misc Total \$6.00
				Line Total \$19.00

War/Int/SvCont Charges			Charges for HEALTH TEAM			
Payable	Type	G/L	Amount	Payable	G/L	Amount
			\$0.00	Labor	57000	\$13.00
				SalesTax	21500	\$0.78
				Misc.Chg	15602	\$6.00
						\$19.78

Customer Pay Total	\$19.00
Warranty Total	\$0.00
Internal Total	\$0.00
Service Contract Total	\$0.00

Repair Order Details
08/14/25 01:35 PM

HEALTH TEAM
110 WYOMING ST
CHARLESTON, WV 25302

20 FORD TRANSIT T-
VIN: 1FDBW2XG9LKB02410

RO 65933

Serv. Adv.	HICKS, MIKE						
RO Date	04/29/2024	Mileage In	217,067	Invoice Date	05/03/2024	Mileage Out	217,067
Pay Method	Receivable	G/L Group	1	Shop Charge?	Y	Warr. Type	R
Customer Control No.	019460	Warr. Auth. No.		Serv. Cont. Deduct.	\$0.00	Warr. Deduct.	\$0.00
Discount Coupon Amount	\$0.00	Sales Tax?	N	Charge 1?	N	Charge 2?	N

Line A Op-Code: WRKS Type: Customer Pay Rate:

Complaint: CUSTOMER REQUESTS WORKS SERVICE(OIL, FILTER CHANGE SERVICE 5 QT,& TIRE ROTATION)

Cause: MAINTENANCE

Correction: PERFORMED WORKS SERVICE(OIL CHANGE & TIRE ROTATION)

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A92	CADLE, JOSH	0.7	0	\$24.95
				Labor Total \$24.95

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
AA5Z 6714 B	FILTER ASY - O	1	\$7.62	\$7.62
XO 5W30 BSP	MOTORCRAFT SAE	6	\$4.30	\$25.80
				Parts Total \$33.42
				Line Total \$58.37

Line B Op-Code: Type: Customer Pay Rate:

Complaint: Customer states performed transmission service, replace fluid, filter and cooler

Correction: PERFORMED TRANSMISSION SERVICE

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	8	0	\$1,120.00
				Labor Total \$1,120.00

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
XT 12 QULV	OIL - AUTOMATI	12	\$9.51	\$114.12
LK4Z 7869 L	OIL COOLER ASY	1	\$144.20	\$144.20
LK4Z 7A098 A	SCREEN ASY	1	\$83.44	\$83.44
LK4Z 4R602 BK	SHAFT ASY - DR	1	\$770.00	\$770.00
				Parts Total \$1,111.76
				Line Total \$2,231.76

Line C Op-Code: AIR Type: Customer Pay Rate:

Complaint: Customer states replace air airfilter

Cause: MAINTENANCE

Correction: INSTALLED NEW ENGINE AIR FILTER

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	0.5	0	\$45.00
				Labor Total \$45.00

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
CK4Z 9601 A	ELEMENT ASY - AIR CLEANER	1	\$21.17	\$21.17
				Parts Total \$21.17
				Line Total \$66.17

Line D Op-Code: CABIN Type: Customer Pay Rate:

Complaint: Customer states replace cabin filter

Correction: REPLACED IN CABIN AIR FILTER

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	0.7	0	\$65.00
				Labor Total \$65.00

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
BK2Z 19N619 A	FILTER - ODOUR	1	\$26.14	\$26.14
				Parts Total \$26.14
				Line Total \$91.14

Summary of Charges

Repair Order Details
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HEALTH TEAM
110 WYOMING ST
CHARLESTON, WV 25302

20 FORD TRANSIT T-
VIN: 1FDBW2XG9LKB02410

RO 66348

Serv. Adv.	HICKS, MIKE						
RO Date	05/23/2024	Mileage In	217,914	Invoice Date	05/23/2024	Mileage Out	217,914
Pay Method	Receiveable	G/L Group	1	Shop Charge?	Y	Warr. Type	R
Customer Control No.	019460	Warr. Auth. No.		Serv. Cont. Deduct.	\$0.00	Warr. Deduct.	\$0.00
Discount Coupon Amount	\$0.00	Sales Tax?	N	Charge 1?	N	Charge 2?	N

Line A Op-Code: Type: Customer Pay Rate:

Complaint: Customer states pressure tesrt coolant system

Correction: tested no leak found

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	0.5	0	\$70.00
			Labor Total	\$70.00
			Line Total	\$70.00

Line B Op-Code: Type: Customer Pay Rate:

Complaint: Customer states replace brackets for running boards

Correction: replaced running boards

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	1	0	\$140.00
			Labor Total	\$140.00
			Line Total	\$140.00

Summary of Charges

War/Int/SvCont Charges				Charges for HEALTH TEAM			
Payable	Type	G/L	Amount	Payable	G/L	Amount	
			\$0.00	Labor	57000	\$210.00	
				HZRD/DSPSL	77700	\$20.00	
							\$230.00
Receivable	Control No.	G/L	Amount	Receivable	Control No.	G/L	Amount
			\$0.00	CHARGE	019460	11200	\$230.00
							\$230.00
						Customer Pay Total	\$210.00
						Warranty Total	\$0.00
						Internal Total	\$0.00
						Service Contract Total	\$0.00

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20 FORD TRANSIT T-
VIN: 1FDBW2XG9LKB02410

Serv. Adv.	HICKS, MIKE							
RO Date	05/29/2024	Mileage In	218,235	Invoice Date	05/29/2024	Mileage Out	218,235	
Pay Method	Receivable	G/L Group	1	Shop Charge?	Y	Warr. Type	R	
Customer Control No.	019460	Warr. Auth. No.		Serv. Cont. Deduct.	\$0.00	Warr. Deduct.	\$0.00	
Discount Coupon Amount	\$0.00	Sales Tax?	N	Charge 1?	N	Charge 2?	N	

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	1	0	\$140.00
Labor Total				\$140.00
PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
JX7Z 1A189 C	KIT - TPMS SEN	1	\$64.39	\$64.39
9003 004709	235/65R16C	1	\$201.00	\$201.00
Parts Total				\$265.39
Line Total				\$405.39

War/Int/SvCont Charges				Charges for HEALTH TEAM			
Payable	Type	G/L	Amount	Payable	G/L	Amount	
			\$0.00	Labor	57000	\$140.00	
				Parts	54300	\$265.39	
				HZRD/DSPSL	77700	\$14.00	
						\$419.39	
Receivable	Control No.	G/L	Amount	Receivable	Control No.	G/L	Amount
			\$0.00	CHARGE	019460	11200	\$419.39
							\$419.39
						Customer Pay Total	\$405.39
						Warranty Total	\$0.00
						Internal Total	\$0.00
						Service Contract Total	\$0.00

Repair Order Details
08/14/25 01:35 PM

HEALTH TEAM
110 WYOMING ST
CHARLESTON, WV 25302

20 FORD TRANSIT T-
VIN: 1FDBW2XG9LKB02410

RO 66745

Serv. Adv.	HICKS, MIKE						
RO Date	06/20/2024	Mileage In	223,725	Invoice Date	06/21/2024	Mileage Out	223,725
Pay Method	Receivable	G/L Group	1	Shop Charge?	N	Warr. Type	R
Customer Control No.	019460	Warr. Auth. No.		Serv. Cont. Deduct.	\$0.00	Warr. Deduct.	\$0.00
Discount Coupon Amount	\$0.00	Sales Tax?	N	Charge 1?	N	Charge 2?	N

Line A	Op-Code:	Type: Customer	Pay Rate:	
Complaint:	Customer states noise in front end			
Cause:	found both front ball joints warn/loose			
Correction:	replace ball joints			
TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	4	0	\$560.00
			Labor Total	\$560.00
PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
LK4Z 3050 A	KIT - STEERING	2	\$133.70	\$267.40
			Parts Total	\$267.40
			Line Total	\$827.40

Line B	Op-Code:	Type: Customer	Pay Rate:	
Complaint:	Customer states			
Cause:	found both front swaybar links/warn/broke			
Correction:	replace front swaybar links			
TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	1.5	0	\$210.00
			Labor Total	\$210.00
PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
BK2Z 5K484 C	LINK	2	\$33.88	\$67.76
			Parts Total	\$67.76
			Line Total	\$277.76

Line C	Op-Code: WORKS	Type: Customer	Pay Rate:	
Complaint:	CUSTOMER REQUESTS WORKS SERVICE(SEMI-SYNTHETIC OIL, FILTER CHANGE SERVICE 5QT,& TIRE ROTATION)			
Cause:	MAINTENANCE			
Correction:	PERFORMED WORKS SERVICE(SEMI-SYNTHETIC OIL CHANGE 5QT & TIRE ROTATION)			
TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	0.7	0	\$30.00
			Labor Total	\$30.00
PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
XO 5W30 BSP	MOTORCRAFT SAE	6	\$4.50	\$27.00
AA5Z 6714 B	FILTER ASY - O	1	\$8.00	\$8.00
			Parts Total	\$35.00
			Line Total	\$65.00

Summary of Charges

War/Int/SvCont Charges				Charges for HEALTH TEAM			
Payable	Type	G/L	Amount	Payable	G/L	Amount	
				Labor	57000	\$800.00	
			\$0.00	Parts	54300	\$370.16	
							\$1,170.16
Receivable	Control No.	G/L	Amount	Receivable	Control No.	G/L	Amount
				CHARGE	019460	11200	\$1,170.16
			\$0.00				\$1,170.16
						Customer Pay Total	\$1,170.16
						Warranty Total	\$0.00
						Internal Total	\$0.00
						Service Contract Total	\$0.00

Repair Order Details
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HEALTH TEAM
110 WYOMING ST
CHARLESTON, WV 25302

20 FORD TRANSIT T-
VIN: 1FDBW2XG9LKB02410

RO 66897

Serv. Adv.	HICKS, MIKE						
RO Date	07/01/2024	Mileage In	226,433	Invoice Date	07/02/2024	Mileage Out	226,433
Pay Method	Receivable	G/L Group	1	Shop Charge?	Y	Warr. Type	R
Customer Control No.	019460	Warr. Auth. No.		Serv. Cont. Deduct.	\$0.00	Warr. Deduct.	\$0.00
Discount Coupon Amount	\$0.00	Sales Tax?	N	Charge 1?	N	Charge 2?	N

Line A	Op-Code: 99P	Type: Internal	Pay Rate:	
Complaint:	Multi-point Inspection			
Correction:	Multi-point Inspection			
TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	0	0	\$0.00
			Labor Total	\$0.00
			Line Total	\$0.00

Line B	Op-Code:	Type: Customer	Pay Rate:	
Complaint:	Customer states cel is on, check and advise.			
Cause:	found missfire			
Correction:	replaced plugs and coils			
TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	4	0	\$560.00
			Labor Total	\$560.00
PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
CYFS 12 YT4X	SPARK PLUG	6	\$13.87	\$83.22
BL3Z 12029 C	COIL ASY - IGNITION	6	\$91.70	\$550.20
			Parts Total	\$633.42
			Line Total	\$1,193.42

Summary of Charges

War/Int/SvCont Charges				Charges for HEALTH TEAM			
Payable	Type	G/L	Amount	Payable	G/L	Amount	
			\$0.00	Labor	57000	\$560.00	
				Parts	54300	\$633.42	
				HZRD/DSPSL	77700	\$20.00	
							\$1,213.42
Receivable	Control No.	G/L	Amount	Receivable	Control No.	G/L	Amount
			\$0.00	CHARGE	019460	11200	\$1,213.42
							\$1,213.42
					Customer Pay Total		\$1,193.42
					Warranty Total		\$0.00
					Internal Total		\$0.00
					Service Contract Total		\$0.00

Repair Order Details

08/14/25 01:36 PM

HEALTH TEAM
110 WYOMING ST
CHARLESTON, WV 25302

20 FORD TRANSIT T-
VIN: 1FDBW2XG9LKB02410

RO 67227

Serv. Adv.	HICKS, MIKE						
RO Date	07/23/2024	Mileage In	232,524	Invoice Date	07/29/2024	Mileage Out	232,524
Pay Method	Receivable	G/L Group	1	Shop Charge?	Y	Warr. Type	R
Customer Control No.	019460	Warr. Auth. No.		Serv. Cont. Deduct.	\$0.00	Warr. Deduct.	\$0.00
Discount Coupon Amount	\$0.00	Sales Tax?	N	Charge 1?	N	Charge 2?	N

Line A Op-Code: Type: Customer Pay Rate:

Complaint: Customer states replace rear pads

Correction: REPLACE REAR BRAKE PADS

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	1.5	0	\$210.00
Labor Total				\$210.00

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
LK4Z 2200 K	KIT - BRAKE LI	1	\$99.96	\$99.96
Parts Total				\$99.96
Line Total				\$309.96

Line B Op-Code: WRKS Type: Customer Pay Rate:

Complaint: CUSTOMER REQUESTS WORKS SERVICE(OIL, FILTER CHANGE SERVICE 5 QT,& TIRE ROTATION)

Cause: MAINTENANCE

Correction: PERFORMED WORKS SERVICE(OIL CHANGE & TIRE ROTATION)

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	0.7	0	\$24.95
Labor Total				\$24.95

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
AA5Z 6714 B	FILTER ASY - O	1	\$8.26	\$8.26
XO 5W30 BSP	MOTORCRAFT SAE	6	\$4.30	\$25.80
Parts Total				\$34.06
Line Total				\$59.01

Line C Op-Code: Type: Customer Pay Rate:

Complaint: Customer states ds rear tpms sensor

Correction: REPLACE BOTH REAR TPMS SENSORS

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	1	0	\$140.00
Labor Total				\$140.00

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
JX7Z 1A189 C	KIT - TPMS SEN	2	\$64.39	\$128.78
Parts Total				\$128.78
Line Total				\$268.78

Line D Op-Code: Type: Customer Pay Rate:

Complaint: Customer states check coolant leak

Correction: REPAIR COOLANT LEAK

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	1	0	\$140.00
Labor Total				\$140.00

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
DG9Z 8100 A	CAP ASY - RADI	1	\$20.72	\$20.72
KK2Z 8A080 D	TANK ASY - RAD	1	\$87.56	\$87.56
LK4Z 8C289 A	HOSE ASY	1	\$36.40	\$36.40
VC 13 G	ANTI-FREEZE	2	\$20.94	\$41.88
Parts Total				\$186.56
Line Total				\$326.56

Line E Op-Code: Type: Customer Pay Rate:

Complaint: Customer states service transfer case

Repair Order Details

08/14/25 01:36 PM

HEALTH TEAM
110 WYOMING ST
CHARLESTON, WV 25302

20 FORD TRANSIT T-
VIN: 1FDBW2XG9LKB02410

RO 67453

Serv. Adv.	HICKS, MIKE						
RO Date	08/07/2024	Mileage In	236,233	Invoice Date	08/16/2024	Mileage Out	236,233
Pay Method	Receivable	G/L Group	1	Shop Charge?	Y	Warr. Type	R
Customer Control No.	019460	Warr. Auth. No.		Serv. Cont. Deduct.	\$0.00	Warr. Deduct.	\$0.00
Discount Coupon Amount	\$0.00	Sales Tax?	N	Charge 1?	N	Charge 2?	N

Line A Op-Code: Type: Customer Pay Rate:

Complaint: Customer states veh has strong fuel smell

Correction: performed smoke test found cannister failed replace cannister

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	2.5	0	\$350.00
			Labor Total	\$350.00
PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
LK4Z 9D653 E	CANNISTER - FU	1	\$333.20	\$333.20
BL3Z 9B325 C	FUEL PIPE/FUEL	1	\$119.70	\$119.70
			Parts Total	\$452.90
			Line Total	\$802.90

Summary of Charges

War/Int/SvCont Charges				Charges for HEALTH TEAM			
Payable	Type	G/L	Amount	Payable	G/L	Amount	
				Labor	57000	\$350.00	
			\$0.00	Parts	54300	\$452.90	
				HZRD/DSPSL	77700	\$20.00	
							\$822.90
Receivable	Control No.	G/L	Amount	Receivable	Control No.	G/L	Amount
			\$0.00	CHARGE	019460	11200	\$822.90
							\$822.90
						Customer Pay Total	\$802.90
						Warranty Total	\$0.00
						Internal Total	\$0.00
						Service Contract Total	\$0.00

Repair Order Details
08/14/25 01:36 PM

HEALTH TEAM
110 WYOMING ST
CHARLESTON, WV 25302

20 FORD TRANSIT T-
VIN: 1FDBW2XG9LKB02410

RO 67789

Serv. Adv.	HICKS, MIKE						
RO Date	08/28/2024	Mileage In	239,784	Invoice Date	08/28/2024	Mileage Out	239,784
Pay Method	Receivable	G/L Group	1	Shop Charge?	N	Warr. Type	R
Customer Control No.	019460	Warr. Auth. No.		Serv. Cont. Deduct.	\$0.00	Warr. Deduct.	\$0.00
Discount Coupon Amount	\$0.00	Sales Tax?	N	Charge 1?	N	Charge 2?	N

Line A Op-Code: SI Type: Customer Pay Rate:

Complaint: PERFORM WV STATE INSPECTION

Correction: PERFORMED WV STATE INSPECTION

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	0.4	0	\$13.00
			Labor Total	\$13.00
MISC	CHARGE	QTY	UNIT PRICE	EXT. PRICE
	Inspection	1	\$6.00	\$6.00
			Misc Total	\$6.00
			Line Total	\$19.00

Summary of Charges

War/Int/SvCont Charges				Charges for HEALTH TEAM			
Payable	Type	G/L	Amount	Payable	G/L	Amount	
				Labor	57000	\$13.00	
			\$0.00	Misc.Chg	15602	\$6.00	
							\$19.00
Receivable	Control No.	G/L	Amount	Receivable	Control No.	G/L	Amount
			\$0.00	CHARGE	019460	11200	\$19.00
							\$19.00
						Customer Pay Total	\$19.00
						Warranty Total	\$0.00
						Internal Total	\$0.00
						Service Contract Total	\$0.00

Repair Order Details

08/14/25 01:37 PM

HEALTH TEAM
110 WYOMING ST
CHARLESTON, WV 25302

20 FORD TRANSIT T-
VIN: 1FDBW2XG9LKB02410

RO 68144

Serv. Adv.	RACER, MATT						
RO Date	09/24/2024	Mileage In	242,806	Invoice Date	09/24/2024	Mileage Out	242,806
Pay Method	Receivable	G/L Group	1	Shop Charge?	N	Warr. Type	R
Customer Control No.	019460	Warr. Auth. No.		Serv. Conf. Deduct.	\$0.00	Warr. Deduct.	\$0.00
Discount Coupon Amount	\$0.00	Sales Tax?	N	Charge 1?	N	Charge 2?	N

Line A	Op-Code: 99P	Type: Internal	Pay Rate:	
Complaint:	Multi-point Inspection			
Correction:	Multi-point Inspection			
TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	0	0	\$0.00
			Labor Total	\$0.00
			Line Total	\$0.00

Line B	Op-Code: WRKS	Type: Customer	Pay Rate:	
Complaint:	CUSTOMER REQUESTS WORKS SERVICE(OIL, FILTER CHANGE SERVICE 5 QT,& TIRE ROTATION)			
Cause:	MAINTENANCE			
Correction:	PERFORMED WORKS SERVICE(OIL CHANGE & TIRE ROTATION)			
TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	0.7	0	\$24.95
			Labor Total	\$24.95
PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
AA5Z 6714 B	FILTER ASY - O	1	\$8.26	\$8.26
XO 5W30 BSP	MOTORCRAFT SAE	6	\$4.30	\$25.80
			Parts Total	\$34.06
			Line Total	\$59.01

Line C	Op-Code:	Type: Customer	Pay Rate:	
Complaint:	customer states perform front diff service			
TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	0.5	0	\$70.00
			Labor Total	\$70.00
PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
XY 75W85 QL	OIL - REAR AXL	4	\$38.28	\$153.12
			Parts Total	\$153.12
			Line Total	\$223.12

Line D	Op-Code:	Type: Customer	Pay Rate:	
Complaint:	customer states perform rear diff service			
TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A67	VANCE, NATHAN	1	0	\$140.00
			Labor Total	\$140.00
PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
XL 3	ADDITIVE - OIL - FRICTION	1	\$13.55	\$13.55
XY 75W140 QL	OIL - REAR AXLE	2	\$33.33	\$66.66
			Parts Total	\$80.21
			Line Total	\$220.21

Summary of Charges

War/Int/SvCont Charges				Charges for HEALTH TEAM			
Payable	Type	G/L	Amount	Payable	G/L	Amount	
			\$0.00	Labor	57000	\$234.95	
				Parts	54300	\$267.39	
						\$502.34	
Receivable	Control No.	G/L	Amount	Receivable	Control No.	G/L	Amount
			\$0.00	CHARGE	019460	11200	\$502.34
							\$502.34

Repair Order Details
08/14/25 01:37 PM

HEALTH TEAM
110 WYOMING ST
CHARLESTON, WV 25302

20 FORD TRANSIT T-
VIN: 1FDBW2XG9LKB02410

RO 68886

Serv. Adv.	RACER, MATT						
RO Date	11/18/2024	Mileage In	242,823	Invoice Date	11/25/2024	Mileage Out	242,823
Pay Method	Cash	G/L Group	1	Shop Charge?	Y	Warr. Type	C
Customer Control No.	019460	Warr. Auth. No.		Serv. Cont. Deduct.	\$0.00	Warr. Deduct.	\$0.00
Discount Coupon Amount	\$0.00	Sales Tax?	N	Charge 1?	N	Charge 2?	N

Line A Op-Code: 99P Type: Internal Pay Rate:

Complaint: Multi-point Inspection

Correction: Multi-point Inspection

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A95	SIGMOND, DEREK	0	0	\$0.00
Labor Total				\$0.00
Line Total				\$0.00

Line B Op-Code: CEL Type: Customer Pay Rate:

Complaint: CUSTOMER STATES CHECK ENGINE LIGHT IS ON(ADVISE)

Cause: REPLACED CATALITIC CONVERTERS, REPLACED O2 SENSORS, EXTRTACTED AND REPLACE BROKEN Y PIPE BOLTS.

TECH	NAME	BILL. HOURS	ACT. HOURS	AMOUNT
A95	SIGMOND, DEREK	10.5	0	\$1,470.00
Labor Total				\$1,470.00

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
LK4Z 9G444 S	SENSOR - EXHAU	1	\$79.24	\$79.24
9OO3 004709	235/65R16C	1	\$246.55	\$246.55
LK4Z 5F250 P	CONVERTER ASY	1	\$4,050.20	\$4,050.20
Parts Total				\$4,375.99
Line Total				\$5,845.99

Summary of Charges

War/Int/SvCont Charges				Charges for HEALTH TEAM			
Payable	Type	G/L	Amount	Payable	G/L	Amount	
			\$0.00	Labor	57000	\$1,470.00	
				Parts	54300	\$4,375.99	
				HZRD/DSPSL	77700	\$20.00	
							\$5,865.99
Receivable	Control No.	G/L	Amount	Receivable	Control No.	G/L	Amount
			\$0.00	Amount Due	68886	10100	\$5,865.99
							\$5,865.99
				Customer Pay Total			\$5,845.99
				Warranty Total			\$0.00
				Internal Total			\$0.00
				Service Contract Total			\$0.00