HEALTH TEAM 110 WYOMING ST CHARLESTON, WV 25302

18 FORD TRANSIT T-VIN: 1FDBW2XM6JKA45005

RO 33398

Serv. Adv.

WHITLEY, JAMES

12/11/2019 113,847 Invoice Date 12/11/2019 Mileage Out 113,855 **RO Date** Mileage In Receivable G/L Group Shop Charge? Warr. Type Pay Method R 019460 Serv. Cont. Deduct. \$0.00 Customer Control No. Warr. Auth. No. \$0.00 Warr. Deduct. Discount Coupon Amount \$0.00 Sales Tax? Charge 1? Charge 2? Ν

Line B

Op-Code: 103

Type: Customer

Pay Rate:

Complaint:

Customer States SQUEEKING IN FRONT END

Cause:

SQUEEKING FROM STANDARD DUTY PADS HUB BOLTS LOOSE

Correction:

REPLACED WITH SEVERE DUTY PADS TIGHTENED HUB BOLTS

TECH

A46

NAME

HARRAH, THOMAS

BILL, HOURS

ACT. HOURS

AMOUNT \$135.00

\$135.00

PART

QTY

UNIT PRICE

Labor Total EXT. PRICE

BRSD 1774

DESCRIPTION KIT - BRAKE LI

\$102.99

\$102.99

\$102,99 Parts Total

Line Total \$237.99

Line C

Op-Code: FIPO Type: Internal Pay Rate:

Complaint: TECH

FOR IMFORMATION PURPOSES ONLY BECKLEY UNIT 18-29

UNDEFINED, UNDEFINED

Type

BILL. HOURS

ACT. HOURS

AMOUNT

\$0.00

\$0.00 Labor Total

Line Total \$0.00

Summary of Charges

War/Int/SvCont Charges

Amount Payable Charges for HEALTH TEAM

G/L

Labor \$0.00

Parts

0

57000 54300 \$135.00 \$102.99

HZRD/DSPSL SalesTax

77700 21500 \$16.20 \$15.25

Amount

\$269.44

Receivable

Payable

Control No.

G/L

Amount

\$0,00

Receivable CHARGE

Control No. 019460

G/L 11200

Amount \$269.44 \$269.44

Customer Pay Total

Warranty Total Internal Total

Service Contract Total

\$237.99 \$0.00 \$0.00 \$0.00

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HEALTH TEAM 110 WYOMING ST CHARLESTON, WV 25302

18 FORD TRANSIT T-VIN: 1FDBW2XM6JKA45005

RO 34234

Serv. Adv.

WHITLEY, JAMES

RO Date Pay Method 01/24/2020

Receivable

Mileage In G/L Group 125,901

Invoice Date Shop Charge? 01/24/2020

Mileage Out N Warr. Type

125,901 R

Customer Control No. **Discount Coupon Amount**

019460 \$0.00

Warr. Auth. No. Sales Tax?

Serv. Cont. Deduct. Charge 1? Ν

\$0.00 Warr. Deduct. N

Charge 2?

\$0.00 Ν

Line A

Op-Code: 103

Type: Customer

Pay Rate:

Complaint:

Customer States Coolant leak

Cause:

Pressure test cooling system. Found leak at radiator nec to replace radiator

Correction:

Installed new radiator. System operational

TECH A70

NAME

NICHOLS, CHRISTOPHER

BILL, HOURS

ACT, HOURS

AMOUNT

3

Labor Total

\$435.00

PART

DESCRIPTION

QTY

UNIT PRICE

\$435.00

CK4Z 8005 B VC 3 B

RADIATOR ASY ANTI-FREEZE

1

\$270.00 \$22.00 **EXT. PRICE** \$270.00

\$22.00

Parts Total

\$292.00

Line Total

\$727.00

Line B

TECH

NAME

A/C SERVICE

Op-Code: ACS Type: Customer Pay Rate:

Complaint:

A70

NICHOLS, CHRISTOPHER

BILL. HOURS

1.5

ACT, HOURS

AMOUNT

\$120.00

\$120.00

Labor Total

Line Total \$120.00

Summary of Charges

Payable

War/Int/SvCont Charges Туре G/L

Control No.

Payable Amount Labor

Charges for HEALTH TEAM

G/L 57000

54300

019460

Amount \$555.00

> \$292.00 \$847,00

Receivable

G/L

\$0.00 Parts

Amount

\$0.00

Receivable CHARGE

Control No.

G/L 11200

Service Contract Total

Amount \$847.00

\$847.00

\$0.00

Customer Pay Total \$847.00 Warranty Total \$0.00 Internal Total \$0.00

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HEALTH TEAM 110 WYOMING ST CHARLESTON, WV 25302 18 FORD TRANSIT T-VIN: 1FDBW2XM6JKA45005

RO 34880

Serv. Adv. WHITLEY, JAMES

02/25/2020 Mileage Out 134,785 RO Date 02/25/2020 Mileage In 134,785 Invoice Date Receivable G/L Group Shop Charge? Warr. Type R Pay Method \$0.00 Warr, Deduct. \$0.00 019460 Warr. Auth. No. Serv. Cont. Deduct. Customer Control No. N \$0.00 Sales Tax? Charge 1? Charge 2? Discount Coupon Amount

Line A Op-Code: 99P Type: Internal Pay Rate:

Complaint: Multi-point Inspection

Correction: Multi-point Inspection

TECH NAME BILL, HOURS ACT, HOURS AMOUNT

A46 HARRAH, THOMAS 0 0 \$0.00 Labor Total \$0.00

Line Total \$0,00

Line B Op-Code: WORKS Type: Customer Pay Rate:

Complaint: CUSTOMER REQUESTS WORKS SERVICE(SEMI-SYNTHETIC OIL, FILTER CHANGE SERVICE 5QT,& TIRE ROTATION)

Cause: MAINTENANCE

Correction: PERFORMED WORKS SERVICE(SEMI-SYNTHETIC OIL CHANGE 5QT & TIRE ROTATION)

 TECH
 NAME
 BILL HOURS
 ACT. HOURS
 AMOUNT

 A46
 HARRAH, THOMAS
 0.8
 0
 \$24.99

PART DESCRIPTION QTY UNIT PRICE EXT. PRICE

\$0.00 \$0.00 500/6QT520 FL500-6QTS-5W20 \$4.34 \$4.34 FL 500 SB12 FILTER ASY - O 1 \$15,66 6 \$2.61 XO 5W20 BSP MOTORCRAFT SAE **Parts Total** \$20.00

Line Total \$44.99

Line C Op-Code: 103 Type: Customer Pay Rate:

Complaint: Customer States replace the spark plugs.

Cause: maint

Correction: Replaced 6 spark plugs and one spark plug boot

TECH NAME BILL, HOURS ACT, HOURS AMOUNT

A46 HARRAH, THOMAS 1.5 0 \$181.50 Labor Total \$181.50

 PART
 DESCRIPTION
 QTY
 UNIT PRICE
 EXT. PRICE

 SP 520
 SPARK PLUG
 6
 \$4.94
 \$29.64

 AT4Z 9H486 A
 GASKET
 1
 \$12.54
 \$12.54

 PL3Z 430402 A
 BOOT - IGNITION WIRE PROT
 1
 \$5.11
 \$5.11

BL3Z 12A402 A BOOT - IGNITION WIRE PROT 1 \$5.11 \$5.11 Parts Total \$47.29

Line Total \$228.79

Line D Op-Code: FIPO Type: Customer Pay Rate:

Complaint: FOR IMFORMATION PURPOSES ONLY

Correction: VEHICLE WILL NEED TIRES AT ITS NEXT OIL CHANGE (APPROXIMATELY)

 TECH
 NAME
 BILL, HOURS
 ACT. HOURS
 AMOUNT

 UNDEFINED, UNDEFINED
 0
 0
 \$0.00

Labor Total \$0.00

Labor Total \$0.00

Line Total \$0.00

Line E Op-Code: SI Type: Customer Pay Rate:

Complaint: PERFORM WV STATE INSPECTION

Correction: PERFORMED WV STATE INSPECTION

 TECH
 NAME
 BILL. HOURS
 ACT. HOURS
 AMOUNT

 A46
 HARRAH, THOMAS
 0.4
 0
 \$11.00

Labor Total \$11.00

MISC CHARGE QTY UNIT PRICE EXT. PRICE

MISC	CHARGE Inspection		QTY 1		UNIT PRICE \$3.00		EXT. PRICE
	we we will also the second sec		,		\$5.00	Misc Total	\$3.00
						Line Total	\$14.00
			Summary	of Charges			
	War/Int/SvCont Cha	rges			Charges for HEALTH TEA	М	
Payable	Туре	G/L	Amount	Payable		G/L	Amount
				Labor		7000	\$217.49
			\$0.00	Parts		54300	\$67.29
				HZRD/DSPSL	;	77700	\$26.10
				SalesTax	2	21500	\$18.65
				Misc.Chg	•	15602	\$3.00
							\$332.53
Receivable	Contro	ol No.	G/L Amount	Receivable	Control No.	G/L	Amount
				CHARGE	019460	11200	\$332.53
			\$0.00				
							\$332.53
					Cu	stomer Pay Total	\$287.78
						Warranty Total	\$0.00
						Internal Total	\$0.00

Service Contract Total

\$0.00

HEALTH TEAM 110 WYOMING ST CHARLESTON, WV 25302

18 FORD TRANSIT T-VIN: 1FDBW2XM6JKA45005

RO 35452

Serv.	Adv.

TECH

WHITLEY, JAMES

RO Date 03/18/2020 Mileage In 139,878 Invoice Date 03/20/2020 Mileage Out 139,878 Pay Method Receivable G/L Group Shop Charge? Warr. Type R Customer Control No. 019460 Warr. Auth. No. Serv. Cont. Deduct. \$0.00 Warr. Deduct. \$0.00 **Discount Coupon Amount** \$0.00 Sales Tax? Charge 1? Charge 2? Ν

Line A

Op-Code: 103

Type: Customer

Pay Rate:

ACT, HOURS

Complaint: Customer States there is a growling or rubbing noise in the front end, mainly on the left side.

NICHOLS, CHRISTOPHER A70 4 \$580.00 **Labor Total** \$580.00 DESCRIPTION PART QTY UNIT PRICE EXT. PRICE XY 75W140 QL OIL - REAR AXLE \$27.73 \$110.92 ADDITIVE - OIL - FRICTION XL3 2 \$5.92 \$11.84 9L3Z 4947 D SPACER \$128.23 \$128.23

NAME

Parts Total

Line Total

Line B

Op-Code: DIAG

Type: Customer

Complaint:

A70

Payable

Receivable

CUSTOMER REQUESTS DIAGNOSIS ON CONCERN

Correction:

APPROVED DIAGNOSIS TIME

TECH NAME

NICHOLS, CHRISTOPHER

BILL. HOURS

1.5

BILL. HOURS

ACT, HOURS

Pay Rate:

AMOUNT

AMOUNT

\$250.99

\$830.99

\$130.00 Labor Total \$130.00

Line Total \$130.00

Summary of Charges

War/Int/SvCont Charges

Туре

Amount

Payable G/L Amount \$710.00 Labor 57000 Parts 54300 \$250.99 HZRD/DSPSL 77700 \$60.00

Charges for HEALTH TEAM

SalesTax 21500

Control No. G/L Receivable Control No. G/L Amount Amount CHARGE 019460 11200 \$1,082,25

\$0.00

\$0.00

\$1,082.25

\$61.26 \$1,082.25

Customer Pay Total \$960.99 Warranty Total \$0.00 Internal Total \$0.00 Service Contract Total \$0.00

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Repair Order Details 08/14/25 01:44 PM HEALTH TEAM 18 FORD TRANSIT T-110 WYOMING ST VIN: 1FDBW2XM6JKA45005 CHARLESTON, WV 25302 RO 35920 Serv. Adv. WHITLEY, JAMES **RO Date** 05/04/2020 149,121 Invoice Date Mileage In 05/04/2020 Mileage Out 149,121 Pay Method Receivable G/L Group Shop Charge? Warr. Type R Customer Control No. 019460 Warr. Auth. No. Serv. Cont. Deduct. \$0.00 Warr. Deduct. \$0.00 Discount Coupon Amount \$0.00 Sales Tax? Charge 1? Charge 2? N Line A Op-Code: 99P Type: Internal Pay Rate: Complaint: Multi-point Inspection Correction: Multi-point Inspection TECH NAME **BILL. HOURS** ACT, HOURS **AMOUNT** A27 KEEFE, SHANE \$0.00 Labor Total \$0.00 Line Total \$0.00 Line B Op-Code: WORKS Type: Customer Pay Rate: Complaint: CUSTOMER REQUESTS WORKS SERVICE(SEMI-SYNTHETIC OIL, FILTER CHANGE SERVICE 5QT,& TIRE ROTATION) Cause: Correction: PERFORMED WORKS SERVICE(SEMI-SYNTHETIC OIL CHANGE 5QT & TIRE ROTATION) TECH NAME **BILL. HOURS** ACT. HOURS AMOUNT KEEFE, SHANE A27 0.8 \$24.99 0 Labor Total \$24.99 DESCRIPTION OTY **UNIT PRICE** PART EXT. PRICE 500/6QT520 FL500-6QTS-5W20 1 \$0.00 \$0.00 FL 500 SB12 FILTER ASY - O \$4.69 \$4.69 1 XO 5W20 BSP MOTORCRAFT SAE \$2,84 6 \$17.04 Parts Total \$21.73 Line Total \$46.72 Line C Op-Code: MOCCS2 Type: Customer Pay Rate: CUSTOMER REQUEST PERFORM COOLANT SYSTEM FLUID EXCHANGE SERVICE WITH UP TO 2 GALLONS #01161 Complaint: Cause: MAINTENANCE PERFORMED COOLANT SYSTEM FLUID EXCHANGE SERVICE WITH UP TO 2 GALLONS Correction: **BILL, HOURS** TECH ACT, HOURS AMOUNT A27 KEEFE, SHANE 0.8 \$74.11 **Labor Total** \$74.11 PART DESCRIPTION QTY **UNIT PRICE EXT. PRICE**

VC3B ANTI-FREEZE 2 \$42.92 Parts Total Line Total

Summary of Charges

Charges for HEALTH TEAM War/Int/SvCont Charges G/I G/L Payable Payable Type Amount Amount Labor 57000 \$99.10 \$0.00 54300 Parts \$107.57 HZRD/DSPSL 77700 \$11.89 \$218.56

G/L Control No. G/L Receivable Control No. Amount Receivable Amount CHARGE 019460 11200 \$218.56 \$0.00

> **Customer Pay Total** \$206.67 Warranty Total \$0.00 Internal Total \$0.00 Service Contract Total \$0.00

\$85.84

\$85.84

\$159.95

\$218.56

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HEALTH TEAM 110 WYOMING ST CHARLESTON, WV 25302

18 FORD TRANSIT T-VIN: 1FDBW2XM6JKA45005

RO 39163

Serv. Adv.

HICKS, MIKE

RO Date Pay Method 09/09/2020

Receivable

Mileage In G/L Group

Sales Tax?

176,300 Invoice Date Shop Charge? 09/11/2020

Mileage Out

Charge 2?

176,300

Customer Control No.

019460

\$0.00

Warr. Auth. No.

Serv. Cont. Deduct,

Charge 1?

Warr. Type Warr. Deduct, \$0.00

R \$0.00 N

Line A

Op-Code:

Type: Customer

Pay Rate:

Complaint:

Customer states noise in front end

Correction:

Discount Coupon Amount

CHECKED FRT WHEEL BEARINGS ROTATE ROAD TESTED RPL REAR TIRES

TECH NAME

BILL. HOURS

ACT, HOURS

AMOUNT

A27

KEEFE, SHANE

\$240.00

2

\$240.00

PART

DESCRIPTION

QTY

UNIT PRICE

EXT. PRICE

9003 004709

Op-Code: 99P

235/65R16C

2

\$170.00

\$340.00

\$340.00

Line Total

Labor Total

Parts Total

\$580.00

Line B

KEEFE, SHANE

Complaint: Correction: Multi-point Inspection Multi-point Inspection

TECH A27

NAME

BILL. HOURS

Type: Internal

Pay Rate:

ACT, HOURS

Labor Total

AMOUNT \$0.00

\$0.00

Line Total \$0,00

Summary of Charges

War/Int/SvCont Charges

Labor

Charges for HEALTH TEAM

Type

G/L

Amount Payable

\$0.00

G/L

Amount \$240.00

Parts HZRD/DSPSL 54300 77700

57000

\$340.00 \$28.80

SalesTax

21500

\$36.53

\$645.33

Receivable

Payable

Control No.

G/L

Amount

\$0.00

Receivable CHARGE

Control No. 019460 G/L

11200

Amount \$645.33 \$645.33

Customer Pay Total

Warranty Total Internal Total Service Contract Total \$0.00 \$0.00 \$0.00

\$580.00

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HEALTH TEAM 110 WYOMING ST CHARLESTON, WV 25302

18 FORD TRANSIT T-VIN; 1FDBW2XM6JKA45005

RO 39504

Serv. Adv.

HICKS, MIKE

RO Date Pay Method **Customer Control No.** 09/23/2020 Receivable 019460

Mileage In G/L Group Warr. Auth. No. \$0.00 Sales Tax?

180,357

Invoice Date Shop Charge? Serv. Cont. Deduct. 09/23/2020 \$0.00

Mileage Out Warr. Type Warr. Deduct.

Charge 2?

0

Labor Total

180,357 R \$0.00

N

Discount Coupon Amount

Op-Code: WORKS

Type: Customer

Pay Rate:

Complaint:

Line A

CUSTOMER REQUESTS WORKS SERVICE(SEMI-SYNTHETIC OIL, FILTER CHANGE SERVICE 5QT,& TIRE ROTATION)

Cause:

TECH

A27

MAINTENANCE

PERFORMED WORKS SERVICE(SEMI-SYNTHETIC OIL CHANGE 5QT & TIRE ROTATION) Correction:

NAME KEEFE, SHANE BILL, HOURS 0.7

Charge 1?

ACT, HOURS

AMOUNT \$24.99 \$24.99

EXT. PRICE

\$0.00

PART 500/6QT520 FL 500 SB12 XO 5W20 BSP DESCRIPTION FL500-6QTS-5W20 FILTER ASY - O MOTORCRAFT SAE

QTY UNIT PRICE \$0.00 1 \$5.28 1 6 \$3.89

\$5.28 \$23.34 Parts Total \$28.62

Line Total

Line B

Op-Code: MOCOEM16

Type: Customer

Pay Rate:

\$53.61

Complaint:

CUSTOMER REQUEST PERFORM TRANSMISSION FLUID EXCHANGE WITH UP TO 16QTS OF OEM FLUID #02531

Cause:

MAINTENANCE

Correction:

PERFORMED TRANSMISSION FLUID EXCHANGE SERVICE WITH UP TO 16QTS OF OEM FLUID

TECH A27

NAME KEEFE, SHANE BILL. HOURS 1.2 ACT. HOURS

AMOUNT \$99.62

Labor Total \$99.62

PART XT 10 QLVC A,02531

DESCRIPTION OIL - AUTOMATIC TRANSMISS AFT FLUID EXCHANGE KIT

Op-Code:

QTY 12 1 UNIT PRICE \$9.54 \$45.85 EXT. PRICE \$114.48 \$45.85

\$160.33

Parts Total

Line Total \$259,95

Line C Complaint:

Customer states

Cause:

found front brake pads warn

Correction:

replaced front pads

TECH A27

NAME

KEEFE, SHANE

BILL, HOURS

ACT. HOURS 0

Pay Rate:

AMOUNT \$121.00

PART BR 1774 DESCRIPTION KIT - BRAKE LI OTY

Type: Customer

Type: Customer

UNIT PRICE \$55,80 **Labor Total** \$121.00 EXT. PRICE

\$55.80 Parts Total \$55.80

Line Total \$176,80

Line D

Op-Code: Customer states tpms light on

Complaint: Cause:

Payable

air pressure not aDJUSTED CORRECTLY for wheel position

Correction:

adjust air pressure and reprogram system

NAME TECH KEEFE, SHANE A27

BILL. HOURS

0.5

ACT. HOURS

0

Pay Rate:

AMOUNT \$60.00

Labor Total \$60.00

\$60.00 Line Total

Summary of Charges

War/Int/SvCont Charges

Type

Amount Payable

Charges for HEALTH TEAM G/L

Amount

1/2

Payable	Туре	G/L		Amount	Payable	G/L		Amount
					Labor	57000		\$305.61
				\$0.00	Parts	54300		\$244.75
					SalesTax	21500		\$33.02
								\$583.38
Receivable		Control No.	G/L	Amount	Receivable	Control No.	G/L	Amount
				\$0.00	CHARGE	019460	11200	\$583.38
								\$583.38
							mer Pay Total	\$550.36
						١	Warranty Total	\$0.00
							Internal Total	\$0.00
						Service	Contract Total	\$0.00

HEALTH TEAM 110 WYOMING ST CHARLESTON, WV 25302

18 FORD TRANSIT T-VIN: 1FDBW2XM6JKA45005

RO 40001

Serv. Adv.

HICKS, MIKE

RO Date

10/13/2020 Mileage In G/L Group Receivable

185,265 Invoice Date

10/29/2020 Mileage Out

185,265

Pay Method Customer Control No.

019460

Warr, Auth. No.

Shop Charge? Serv. Cont. Deduct.

Y Warr. Type \$0.00 Warr. Deduct. R

Discount Coupon Amount

\$0.00 Sales Tax?

G/L

Charge 1?

N Charge 2?

\$0.00 Ν

Line A

Op-Code:

Type: Customer

Pay Rate:

Complaint:

Customer states headlamps need adjusted out on both sides

Correction:

adjusted headlamp asy on both sides to center

TECH A50

NUNLEY, MICHAEL

BILL. HOURS

ACT, HOURS

AMOUNT

Labor Total

\$121.00 \$121.00

Line Total

\$121.00

Summary of Charges

Payable

War/Int/SvCont Charges

Туре

Amount Payable Charges for HEALTH TEAM

G/L Amount

Labor

\$0.00

57000 77700 \$121.00 \$14.52

HZRD/DSPSL SalesTax

21500

\$8.13

Receivable

Control No.

G/L

Amount

Receivable CHARGE

Control No.

019460

G/L 11200

\$143.65 Amount

\$0.00

\$143.65 \$143.65

Customer Pay Total Warranty Total Internal Total \$121.00 \$0.00

Service Contract Total

\$0.00 \$0.00

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HEALTH TEAM 110 WYOMING ST CHARLESTON, WV 25302

18 FORD TRANSIT T-VIN: 1FDBW2XM6JKA45005

RO 42522

Serv.	Adv.
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HICKS, MIKE

02/05/2021 Mileage Out 213,343 02/04/2021 Mileage In 213,343 Invoice Date RO Date Receivable G/L Group Shop Charge? Warr. Type R Pay Method \$0.00 Warr, Deduct. \$0.00 019460 Warr, Auth. No. Serv. Cont. Deduct. **Customer Control No.** Charge 2? Ν \$0.00 Sales Tax? Charge 1? **Discount Coupon Amount**

Line A

Op-Code:

Type: Customer

Pay Rate:

Complaint:

Customer states front brakes

Cause:

found front brake pads warn rotors overheated

Correction:

nec to replace front pads rotors and associated hardware

TECH A50

NAME

NUNLEY, MICHAEL

BILL. HOURS

ACT, HOURS AMOUNT \$244.00 Labor Total

\$244,00

PART BR 1774 CK4Z 1125 H DESCRIPTION KIT - BRAKE LI QTY 2

UNIT PRICE \$66.99 \$120.99

EXT. PRICE \$66.99

\$241.98 Parts Total \$308.97

Line Total \$552.97

Line B

Op-Code:

ROTOR ASY - BR

Type: Customer

Pay Rate:

Complaint: Cause:

Customer states check rear brakes found rear pads and rotors warn

Correction: replace rear pads and rotors

TECH A50

NUNLEY, MICHAEL

BILL. HOURS 3 ACT, HOURS

\$369.00 Labor Total \$369.00

AMOUNT

UNIT PRICE EXT. PRICE DESCRIPTION QTY PART KIT - BRAKE LI 1 \$116.99 \$116.99 BRF 1577 \$171.98 CK4Z 2C026 C ROTOR ASY - BRAKE 2 \$85.99 \$11.96 4 \$2.99 W711141 S442 BOLT \$39.90 BOLT 10 \$3.99 W714847 S439 \$39.90 BOLT 10 \$3.99 W716084 S439 SEAL 2 \$9.99 \$19.98 BK3Z 4A332 C A,610156 WHEEL STUD 1 \$3.99 \$3.99 235/65R16C 1 \$153.37 \$153.37 9003 004709 Parts Total \$558.07

> Line Total \$927.07

Line C

Op-Code: WORKSI

Type: Customer

Pay Rate:

Complaint:

CUSTOMER REQUESTS WORKS SERVICE(SEMI-SYNTHETIC OIL, FILTER CHANGE SERVICE 5QT,& TIRE ROTATION)

Cause:

MAINTENANCE

Correction:

Conducted oil change and tire rotation.

TECH NAME NUNLEY, MICHAEL A50

BILL, HOURS 0.7

QTY

ACT, HOURS

UNIT PRICE

AMOUNT \$24.99

Labor Total \$24.99 EXT, PRICE

FL 500 SB12 XO 5W20 BSP

PART

Payable

DESCRIPTION FILTER ASY - O MOTORCRAFT SAE

6

\$7.99 \$3.99

\$7,99 \$23.94

\$31.93

Line Total \$56.92

Parts Total

Summary of Charges

Payable

SalesTax

Labor

Parts

War/Int/SvCont Charges G/L Type

Amount \$0.00 Charges for HEALTH TEAM

G/L Amount 57000 \$637.99 54300 \$898.97 21500 \$92.22

\$1,629.18

Receivable	Control No.	G/L	Amount	Receivable	Control No.	G/L	Amount
			\$0.00	CHARGE	019460	11200	\$1,629.18
			Ψ0.00				\$1,629.18
					Cust	omer Pay Total	\$1,536.96
						Warranty Total	\$0.00
						Internal Total	\$0.00
					Service	Contract Total	\$0.00

HEALTH TEAM 110 WYOMING ST CHARLESTON, WV 25302

18 FORD TRANSIT T-VIN: 1FDBW2XM6JKA45005

RO 43092

Serv. Adv.

RACER, MATT

RO Date Pay Method 03/03/2021

Mileage In Receivable G/L Group

Sales Tax?

219,537 Invoice Date Shop Charge? 03/03/2021 Mileage Out Warr. Type

219,537 R

Customer Control No. Discount Coupon Amount 019460 Warr. Auth. No. \$0.00

Serv. Cont. Deduct, Charge 1?

\$0.00 Warr. Deduct. N Charge 2?

\$0.00 N

Line A

Op-Code: TUNE6

Type: Customer

Pay Rate:

Complaint:

TUNE-UP (6-CYLINDER ENGINE)

Correction:

replaced all 6 plugs

TECH

A70 NICHOLS, CHRISTOPHER BILL, HOURS

ACT, HOURS

AMOUNT \$300.00

Labor Total

\$300.00

PART SP 520

QTY

UNIT PRICE

EXT, PRICE

AT4Z 9H486 A

DESCRIPTION SPARK PLUG GASKET

6

\$4.24 \$15.00

\$25.44 \$15.00

Parts Total \$40.44

Line Total \$340.44

Line B

Op-Code: SI

Type: Customer

Pay Rate:

Complaint:

Correction:

PERFORM WV STATE INSPECTION

PERFORMED WV STATE INSPECTION Sticker # 0220394

TECH

NAME

BILL. HOURS

ACT, HOURS

AMOUNT

A70

NICHOLS, CHRISTOPHER

0.4

\$11.00

Labor Total \$11.00

MISC

Payable

CHARGE Inspection QTY

UNIT PRICE \$3.00 **EXT. PRICE**

\$3.00

Misc Total \$3.00

Line Total \$14.00

Summary of Charges

War/Int/SvCont Charges

Type G/L Charges for HEALTH TEAM

Amount Payable Labor \$0.00 Parts HZRD/DSPSL

SalesTax

Misc.Chg

CHARGE

G/L

57000 \$311,00 54300 \$40.44 77700 \$37.32

21500

15602

\$3.00 \$415.09

\$23.33

Amount

Receivable

Control No.

G/L

Amount

Receivable

Control No. 019460 G/L

11200

Amount \$415.09

\$0.00

\$0.00

\$0.00

\$0.00

\$415.09 **Customer Pay Total** \$354.44

Warranty Total Internal Total Service Contract Total

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HEALTH TEAM 110 WYOMING ST CHARLESTON, WV 25302

18 FORD TRANSIT T-VIN: 1FDBW2XM6JKA45005

RO 44516

Serv. Adv.

RUTHERFORD, NATHAN

RO Date 04/16/2021 Mileage In 223,775 Invoice Date 04/16/2021 Mileage Out 223,775 Pay Method Receivable G/L Group Shop Charge? Warr. Type R **Customer Control No.** 019460 Warr. Auth. No. Serv. Cont. Deduct. \$0.00 Warr. Deduct. \$0.00 **Discount Coupon Amount** \$0.00 Sales Tax? Charge 1? Charge 2? N

Line A

Op-Code: WRKS

Type: Customer

Pay Rate:

Complaint:

PERFORM THE WORKS--OIL CHANGE, TIRE ROTATION AND MULTI-POINT INSPECTIONS (Oil Change up to 5qts)

Correction:

PERFORMED WORKS SERVICE(OIL CHANGE & TIRE ROTATION)

TECH NAME A24

HARRAH, MIKE

BILL. HOURS

ACT. HOURS

AMOUNT \$24.95

PART

0.7

Labor Total

\$24.95

FL 500 SB12

DESCRIPTION FILTER ASY - O QTY

UNIT PRICE

EXT. PRICE

XO 5W30 BSP

MOTORCRAFT SAE

1 6 \$4.06 \$2.99

\$4.06 \$17.94

\$22.00

Line B

Op-Code: 99P

Type: Internal

Pay Rate:

\$46.95

Complaint:

Multi-point Inspection

Correction:

Multi-point Inspection

TECH A50

NAME

NUNLEY, MICHAEL

BILL. HOURS

0

ACT. HOURS

AMOUNT

\$0.00

Labor Total

Labor Total

Parts Total

Line Total

\$0.00

Line Total \$0.00

Line C Complaint: Op-Code: FIPO

Type: Internal

Pay Rate:

TECH

CONTACT: Levi when finished / PHONE #304-553-7171

A24

HARRAH, MIKE

Type

NAME

BILL, HOURS 0 ACT. HOURS

AMOUNT

\$0.00

\$0.00

Line Total \$0.00

Summary of Charges

War/Int/SvCont Charges G/L

Amount Payable Charges for HEALTH TEAM

Labor Parts HZRD/DSPSL

SalesTax

Parts-Other

G/L 57000 54300

Amount \$24.95

77700 21500

57800

\$4.06 \$2.99 \$3.00 \$17.94

\$52.94

Receivable

Payable

Control No.

G/L

Amount

\$0.00

\$0.00

Receivable CHARGE

Control No. 019460

G/L 11200

Service Contract Total

Amount \$52.94

Customer Pay Total \$46,95 Warranty Total \$0.00 Internal Total \$0.00

\$52.94

\$0.00

		N.	36

HEALTH TEAM 110 WYOMING ST CHARLESTON, WV 25302

18 FORD TRANSIT T-VIN: 1FDBW2XM6JKA45005

RO 46902

Serv. Adv.

SLY, TYLER

RO Date Pay Method

Op-Code: 99P

07/19/2021 Mileage In G/L Group 235,143 Invoice Date

07/19/2021 Mileage Out 235.144

Customer Control No.

Receivable 019460 Shop Charge? Serv. Cont. Deduct.

Warr. Type \$0.00 Warr. Deduct.

R \$0.00

Discount Coupon Amount

\$0.00 Sales Tax?

Warr, Auth. No.

Charge 1?

Type: Internal

Charge 2?

N

Line A Complaint:

Multi-point Inspection

Correction:

Multi-point Inspection

TECH

NAME

ACT, HOURS

Pay Rate:

AMOUNT

A24

HARRAH, MIKE

BILL. HOURS

0

\$0.00

Labor Total

Labor Total

Parts Total

\$0.00

Line Total

Line B

Op-Code: WRKS

Type: Customer

\$0.00

Complaint:

PERFORM THE WORKS--OIL CHANGE, TIRE ROTATION AND MULTI-POINT INSPECTIONS (Oil Change up to 5qts)

Pay Rate:

Correction:

PERFORMED WORKS SERVICE(OIL CHANGE & TIRE ROTATION)

MOTORCRAFT SAE

TECH

NAME

BILL, HOURS

ACT, HOURS

AMOUNT

\$24.95

A24

HARRAH, MIKE

0.7

n

\$24,95

PART FL 500 SB12 XO 5W20 BSP

DESCRIPTION FILTER ASY - O QTY

6

UNIT PRICE \$3,94 EXT. PRICE

\$3,94

\$3.01

\$18.06 \$22.00

\$46.95 Line Total

Line C

Op-Code:

Complaint: Cause:

Customer states THERE IS A BRAKE NOISE FOUND BRAKE DUST CAUSING NOISE

Correction:

CLEANED SURFACE WILL NEXT SERVICE NEED BRAKE WORK POSSIBLY

TECH A24

NAME HARRAH, MIKE **BILL. HOURS**

0

Type: Customer

ACT. HOURS

Pay Rate:

AMOUNT

Labor Total

\$0.00 \$0.00

Line Total \$0.00

Line D Complaint:

Op-Code: MOUNT4

REPLACE ALL FOUR TIRES

Correction: TECH A24

REPLACED ALL FOUR TIRES

NAME HARRAH, MIKE BILL HOURS

4

Type: Customer

ACT, HOURS

Pay Rate:

AMOUNT

\$89.95 \$89.95

PART 9003 004709 DESCRIPTION

OTY

UNIT PRICE

\$12.00

\$260.99

EXT. PRICE

\$1,043.96 \$1,043.96

CHARGE

TIRE DISPOSAL X4

235/65R16C

QTY

UNIT PRICE

Parts Total

Misc Total

Labor Total

EXT. PRICE \$12,00

\$12.00

Line Total

Line E

Op-Code: AIR

Type: Customer

Pay Rate:

\$1,145,91

Complaint:

MISC

DIS4

CUSTOMER REQUESTS INSTALL NEW ENGINE AIR FILTER

Cause: Correction:

A24

INSTALLED NEW ENGINE AIR FILTER

TECH NAME

HARRAH, MIKE

MAINTENANCE

BILL, HOURS 0.2 ACT. HOURS

AMOUNT \$14.95 \$14.95

Labor Total

PART

DESCRIPTION

QTY

UNIT PRICE

EXT. PRICE

PART CK4Z 9601 A	DESCRIPT ELEMENT	ION ASY - AIR CLEAN	ER			QTY 1	UNIT PRICE \$29.99		EXT. PRICE \$29.99 \$29.99 \$44.94
Line F	Op-Co	ode: MOCOEM12			Type: Customer		Pay Rate:		
Complaint:	CUSTOMER REQUEST PERFORM TRANSMISSIN FLUID EXCHANGE SERVICE UP TO 12QTS OF OEM FLUID #02531								
Cause:	MAINTENANCE								
Correction:	PERFORM TRANSMISSION	FLUID EXCHANG	E SERVICE WITH	UP TO 12	QTS OF OEM FLUID				
TECH	NAME				BILL. HOURS		ACT. HOURS		AMOUNT
A24	HARRAH, MIKE				1.2		0		\$100.54
								Labor Total	\$100.54
PART	DESCRIPTIO	ON				QTY	UNIT PRICE		EXT. PRICE
XT 10 QLVC	OIL - AUTON	MATIC TRANSMISS	3			6	\$21.57		\$129.42
								Parts Total	\$129.42
								Line Total	\$229,96
			s	Summary o	of Charges				
	War/Int/Sv0	Cont Charges	_		er enanges	Charges	s for HEALTH TEAM		
Payable	Туре	G/L		Amount	Payable		G/L		Amount
					Labor		57000		\$230.39
				\$0.00	Parts		54300		\$1,207.31
					HZRD/DSPSL		77700		\$27.63
					SalesTax		21500		\$89.72
					Sublet-Other		77700		\$12.00
					Parts-Other		57800		\$18.06
									\$1,585.11
Receivable		Control No.	G/L	Amount	Receivable		Control No.	G/L	Amount
					CHARGE		019460	11200	\$1,585.11
				\$0.00					
									\$1,585.11
							\	mer Pay Total Varranty Total Internal Total Contract Total	\$1,467.76 \$0.00 \$0.00 \$0.00

HEALTH TEAM 110 WYOMING ST CHARLESTON, WV 25302 18 FORD TRANSIT T-VIN; 1FDBW2XM6JKA45005

RO 48578

Serv. Adv. RUTHERFORD, NATHAN

09/28/2021 241,074 09/27/2021 Mileage In 241,069 Invoice Date Mileage Out **RO Date** Receivable G/L Group Shop Charge? Warr. Type R Pay Method Warr. Deduct. \$0.00 **Customer Control No.** 019460 Warr, Auth. No. Serv. Cont. Deduct. \$0.00 **Discount Coupon Amount** \$0.00 Sales Tax? Charge 1? Charge 2? Ν

Line A Op-Code: WRKS Type: Customer Pay Rate:

Complaint: PERFORM THE WORKS--OIL CHANGE, TIRE ROTATION AND MULTI-POINT INSPECTIONS (Oil Change up to 5qts)

Correction: PERFORMED WORKS SERVICE(OIL CHANGE & TIRE ROTATION)

 TECH
 NAME
 BILL. HOURS
 ACT. HOURS
 AMOUNT

 A67
 VANCE, NATHAN
 0.7
 0
 \$24.95

 Labor Total
 \$24.95

 PART
 DESCRIPTION
 QTY
 UNIT PRICE
 EXT. PRICE

FL 500 SB12 FILTER ASY - O 1 \$5.47 \$5.47 XO 5W20 BSP MOTORCRAFT SAE 6 \$4.47 \$26.82 Parts Total \$32.29

Line Total \$57.24

Line B Op-Code: FPADS Type: Customer Pay Rate:

Complaint: CUSTOMER REQUESTS BRAKE INSPECTION(ADVISE)

Correction: REPLACED FRONT BRAKE PADS

 TECH
 NAME
 BILL. HOURS
 ACT. HOURS
 AMOUNT

 467
 VANCE NATHAN
 1
 0
 \$120.00

A67 VANCE, NATHAN 1 0 \$120.00 Labor Total \$120.00

 PART
 DESCRIPTION
 QTY
 UNIT PRICE
 EXT. PRICE

 BRF 1896
 KIT - BRAKE LI
 1
 \$90.58
 \$90.58

Parts Total \$90.58

Line Total \$210.58

Line C Op-Code: 99P Type: Internal Pay Rate:

Complaint: Multi-point Inspection

Correction: Multi-point Inspection

 TECH
 NAME
 BILL. HOURS
 ACT. HOURS
 AMOUNT

 A67
 VANCE, NATHAN
 0
 0
 \$0.00

A67 VANCE, NATHAN 0 0 \$0.00 Labor Total \$0.00

Line Total \$0.00

Line D Op-Code: RPADS Type: Customer Pay Rate:

Complaint: REPLACE REAR BRAKE PADS

Correction: REPLACED REAR BRAKE PADS

 TECH
 NAME
 BILL. HOURS
 ACT. HOURS
 AMOUNT

 A67
 VANCE, NATHAN
 1
 0
 \$120.00

7 VANCE, NATHAN 1 0 \$120.00

Labor Total \$120.00

 PART
 DESCRIPTION
 QTY
 UNIT PRICE
 EXT. PRICE

 BRF 1577
 KIT - BRAKE LI
 1
 \$79.24
 \$79.24

 Parts Total
 \$79.24

Line Total \$199.24

Line E Op-Code: MOUNT1 Type: Customer Pay Rate:

Complaint: REPLACE TIRE VALVE STEM

Complaint: REPLACE TIRE VALVE STEM

Correction: REPLACED TIRE VALVE STEM

 TECH
 NAME
 BILL. HOURS
 ACT. HOURS
 AMOUNT

 A67
 VANCE, NATHAN
 0.3
 0
 \$20,00

 Labor Total
 \$20,00
 \$20,00
 \$20,00

 PART
 DESCRIPTION
 QTY
 UNIT PRICE
 EXT. PRICE

 9L3Z 1700 A
 KIT - VALVE
 1
 \$15.99
 \$15.99

 Parts Total
 \$15.99

MISC	CHARGE				QTY	UNIT PRICE		EXT. PRICE
DIS	1 TIRE DISPOSAL				1	\$3.00		\$3.00
							Misc Total	\$3.00
							Line Total	\$38.99
Line F		Op-Code:		Туре	: Customer	Pay Rate:		
Complaint:	REPLACE BOTH FRONT	LOWER BALL JOIN	rs					
Correction:	REPLACED BOTH FROM	IT LOWER BALL JOI	NTS					
TECH	NAME				BILL, HOURS	ACT. HO	URS	AMOUNT
A67	VANCE, NATHAN				3		0	\$369.00
							Labor Total	\$369.00
PART		DESCRIPTION			QTY	UNIT PRICE		EXT. PRICE
BK3Z 3050 B		KIT - STEERING			2	\$163.99		\$327.98
							Parts Total	\$327.98
							Line Total	\$696.98
				Summary	of Charges			
	War/Int/	SvCont Charges				Charges for HEALTH TI	EAM	
Payable	Type	G/L		Amount	Payable		G/L	Amount
					Labor	5	7000	\$653,95
				\$0.00	Parts		4300	\$519.26
					HZRD/DSPSL		7700	\$60.00
					SalesTax		1500	\$75.78
					Sublet-Other		7700	\$3.00
					Parts-Other	5	7800	\$26.82
								\$1,338.81
Receivable		Control No.	G/L	Amount	Receivable	Control No.	G/L	Amount
				4	CHARGE	019460	11200	\$1,338.81
				\$0.00				\$1,338.81
								φτροσομή
						C	ustomer Pay Total	\$1,203.03
							Warranty Total	\$0.00
							Internal Total	\$0.00

Service Contract Total

\$0.00

18 FORD TRANSIT T-HEALTH TEAM VIN: 1FDBW2XM6JKA45005 110 WYOMING ST CHARLESTON, WV 25302 RO 50983 Serv. Adv. SLY, TYLER 01/25/2022 Mileage Out 252,490 01/21/2022 252,489 Invoice Date **RO Date** Mileage In R Shop Charge? N Warr. Type G/L Group Pay Method Receivable 019460 Serv. Cont. Deduct. \$0.00 Warr, Deduct, \$0.00 Customer Control No. Warr. Auth. No. Charge 2? N Sales Tax? Charge 1? **Discount Coupon Amount** \$0.00 Line A Op-Code: 99P Type: Internal Pay Rate: Complaint: Multi-point Inspection Correction: Multi-point Inspection AMOUNT **BILL. HOURS** ACT, HOURS NAME TECH 0 0 \$0.00 A67 VANCE, NATHAN **Labor Total** \$0.00 Line Total \$0.00 Op-Code: WRKS Type: Customer Pay Rate: Line B PERFORM THE WORKS--OIL CHANGE, TIRE ROTATION AND MULTI-POINT INSPECTIONS (Oil Change up to 5qts) Complaint: PERFORMED WORKS SERVICE(OIL CHANGE & TIRE ROTATION) Correction: TECH NAME **BILL, HOURS** ACT. HOURS **AMOUNT** A67 VANCE, NATHAN 0.7 \$24.95 Labor Total \$24.95 **UNIT PRICE** DESCRIPTION QTY **EXT. PRICE** PART FILTER ASY - O \$3.76 \$3.76 FL 500 SB12 1 \$18.24 XO 5W20 BSP MOTORCRAFT SAE 6 \$3.04 \$22.00 Parts Total Line Total \$46.95 Type: Customer Pay Rate: Line C Op-Code: Customer states DRIVER SIDE INNER TIE ROD SHAKY Complaint: FOUND INNER TIE ROD END WITH PLAY LOOSE Cause: REMOVED AND REPLACED INNER DRIVER TIE ROD END Correction: **BILL, HOURS ACT. HOURS** AMOUNT NAME TECH VANCE, NATHAN 0.6 \$72,00 A67 **Labor Total** \$72.00 UNIT PRICE **EXT. PRICE** OTY PART DESCRIPTION \$63.99 \$63.99 **ROD ASY - SPIN** BK2Z 3280 A 1 \$63.99 Parts Total Line Total \$135.99 Op-Code: ALIGN Type: Customer Pay Rate: Line D Complaint: Customer requests alignment Correction: Performed alignment to MFG spec's **BILL, HOURS** ACT. HOURS AMOUNT TECH NAME VANCE, NATHAN 1.5 0 \$99.95 A67 Labor Total \$99.95 Line Total \$99.95 Summary of Charges Charges for HEALTH TEAM War/Int/SvCont Charges G/L Туре G/L Amount Payable Amount Payable 57000 \$196.90 Labor \$0.00 54300 \$67.75 Parts \$16.97 21500 SalesTax Parts-Other 57800 \$18.24 \$299.86 G/L Receivable Control No. G/L Amount Control No. Amount Receivable

Receivable	Control No.	G/L	Amount
CHARGE	019460	11200	\$299.86
			\$299,86
	Customer Pay Total		\$282.89
		Warranty Total	\$0.00
		Internal Total	\$0.00
	Service	Contract Total	\$0.00

HEALTH TEAM 110 WYOMING ST CHARLESTON, WV 25302 18 FORD TRANSIT T-VIN: 1FDBW2XM6JKA45005

Labor Total

\$0.00

RO 61784

Serv. Adv. WALL, TRAVIS

08/24/2023 258,041 258,041 Invoice Date Mileage Out 07/14/2023 Mileage In **RO Date** G/L Group Shop Charge? Warr. Type R Receivable Pay Method \$0.00 019460 Warr, Auth. No. Serv. Cont. Deduct. \$0.00 Warr. Deduct. **Customer Control No.** N Charge 1? Charge 2? \$0.00 Sales Tax? **Discount Coupon Amount**

Line A Op-Code: 99P Type: Internal Pay Rate:

Complaint: Multi-point Inspection

Correction: Multi-point Inspection

 TECH
 NAME
 BILL, HOURS
 ACT, HOURS
 AMOUNT

 A67
 VANCE, NATHAN
 0
 0
 \$0.00

Line Total \$0.00

Line B Op-Code: LOF Type: Customer Pay Rate:

Complaint: CUSTOMER REQUESTS PEFORM LUBE, OIL, & FILTER CHANGE SERVICE 5 QT

Cause: MAINTENANCE

Correction: PERFORMED OIL & FILTER CHANGE SERVICE

 TECH
 NAME
 BILL. HOURS
 ACT. HOURS
 AMOUNT

 A67
 VANCE, NATHAN
 0.5
 0
 \$18.45

 Labor Total
 \$18.45
 \$18.45
 \$18.45

EXT. PRICE DESCRIPTION QTY UNIT PRICE PART FILTER ASY - O \$7.07 \$7.07 AA5Z 6714 B \$28.80 XO 5W20 BSP MOTORCRAFT SAE 6 \$4.80 \$74.34 \$74.34 MANIFOLD ASY -1 BX2Z 9430 A MANIFOLD ASY -1 \$71.26 \$71.26 BX2Z 9431 A \$10.56 W712244 S300 STUD 12 \$0.88 \$23.16 W701706 \$430 NUT - HEX. - FLANGED 12 \$1.93 2 \$12.26 \$24.52 GASKET BR3Z 9448 C 4 \$6.30 \$25.20 STUD W716963 S900 \$18.20 W520514 S440 NUT - ADJUSTING SCREW 4 \$4.55 2 \$70.28 \$35.14 BK2Z 5K484 C LINK 4 \$3.00 \$12.00 W712503 S440 NUT - HEX. \$7.28 \$7.28 EP5Z 6766 A CAP ASY - OIL 1

\$7.21 KT1Z 17632 A COVER - WATER 1 \$7.21 \$439.60 \$439.60 CK4Z 9H307 D SENDER AND PUM 1 2 \$468.00 \$234.00 CK4Z 1109 E HUB ASY - WHEE 2 \$23,12 \$11.56 CC3Z 1239 A **CUP - BEARING** 2 \$36.14 \$18.07 CC3Z 1240 A CONE AND ROLLE 2 \$8.55 \$17.10 BK3Z 4A332 C SEAL

\$145.80 \$36.45 XY 75W85 QL OIL - REAR AXL 4 \$13.55 \$13.55 XL3 ADDITIVE - OIL - FRICTION 1 \$50.83 \$50.83 1 8C3Z 1A125 A NUT - HEX. 4 \$2.75 \$11.00 W716090 S437 BOLT 1 \$29.00 \$29.00 SHIELD - EXHAU BR3Z 9A462 A SHIELD - EXHAU 1 \$14.00 \$14.00 BR3Z 9Y427 M

\$5.49 \$5.49 4L3Z 9276 AA GASKET 1 4 \$5.00 \$20.00 W709637 S439 BOLT 4 \$3.75 \$15.00 BOLT W705819 S439 Parts Total \$1,668.51

Line Total \$1,686.96

Line C Op-Code: Type: Customer Pay Rate:

Complaint: Customer states exhaust leak check and advise

Correction: REEPLACED MANIFOLDS

 TECH
 NAME
 BILL. HOURS
 ACT. HOURS
 AMOUNT

 A67
 VANCE, NATHAN
 18
 0
 \$2,340.00

Labor Total \$2,340.00

Line Total \$2,340.00

Line D Op-Code: Type: Customer Pay Rate: Complaint: Customer states gas gauge reading incorrectly please check and advise Correction: REPLACED FUEL PUMP/SENDER **BILL, HOURS ACT. HOURS AMOUNT** A67 VANCE, NATHAN 0 \$1,170.00 \$1,170.00 Labor Total \$1,170.00 Line Total Line E Op-Code: Type: Customer Pay Rate: Complaint: Customer states vehicle has been sitting for a few months inspect vehicle and advise on any issues Correction: REALED REAR DIFF AND SERVGICED REAR BEARINGS AND HUBS TECH NAME BILL. HOURS ACT. HOURS **AMOUNT** A67 VANCE, NATHAN 6 0 \$902.70 **Labor Total** \$902.70 PART DESCRIPTION QTY UNIT PRICE EXT. PRICE CK4Z 9C623 C HOSE - AIR \$194.60 \$194.60 Parts Total \$194.60 Line Total \$1,097,30 Line F Op-Code: Type: Customer Pay Rate: Complaint: Customer states REPLACE SWAY BAR LINKS REPLACED SWAY BAR LINKS Correction: TECH NAME **BILL. HOURS** ACT. HOURS AMOUNT A67 VANCE, NATHAN 0 \$130.00 **Labor Total** \$130.00 Line Total \$130,00 Summary of Charges War/Int/SvCont Charges Charges for HEALTH TEAM Payable Туре G/L Payable Amount Amount Labor 57000 \$4,561.15 \$0.00 Parts 54300 \$1,863.11 HZRD/DSPSL 77700 \$60.00 SalesTax 21500 \$389.06 \$6,873.32 Receivable Control No. G/L Amount Receivable Control No. G/L Amount CHARGE 019460 11200 \$6,873.32 \$0.00 \$6,873.32 **Customer Pay Total** \$6,424.26 **Warranty Total** \$0.00 Internal Total \$0.00 Service Contract Total \$0.00

HEALTH TEAM 110 WYOMING ST CHARLESTON, WV 25302

18 FORD TRANSIT T-VIN: 1FDBW2XM6JKA45005

RO 63374

Serv. Adv.

LEFTWICH, JOHN

Op-Code: 99P

RO Date Pay Method 10/18/2023

Mileage In

260,299 Invoice Date

10/18/2023

Mileage Out

260,300

Customer Control No.

Receivable 019460

G/L Group Warr. Auth. No. Shop Charge? Serv. Cont. Deduct.

0

Warr. Type \$0.00 Warr. Deduct.

R \$0.00

Discount Coupon Amount

\$0.00 Sales Tax? Charge 1?

Ν Charge 2? N

Line A Complaint:

Multi-point Inspection

Correction:

Multi-point Inspection

TECH A67

NAME

VANCE, NATHAN

BILL. HOURS

Type: Internal

Type: Customer

Pay Rate:

ACT, HOURS

AMOUNT

0 **Labor Total** \$0.00 \$0.00

Line Total

\$0.00

Line B

Op-Code:

Customer states Heater inop in the rear, check and advise.

Pay Rate:

ACT. HOURS

Complaint:

Cause:

verified rear AEV heat inop. Found aev thermostat bad nad relay bad, replaced thermostat and relay

Correction:

retested after repairs, all okay at this time.

TECH A67

NAME

VANCE, NATHAN

BILL. HOURS

AMOUNT

\$390.00

Labor Total \$390.00

PART

Payable

DESCRIPTION

UNIT PRICE \$18.33

5M5Z 14N089 A

RELAY

QTY

EXT, PRICE \$18.33

Parts Total \$18,33

Line Total

\$408.33

Amount

Summary of Charges

War/Int/SvCont Charges

Type G/L Amount

Payable

Labor \$0.00 Parts

SalesTax

HZRD/DSPSI

Charges for HEALTH TEAM

21500

\$390.00 \$18.33 \$20.00 \$25.70

> \$454.03 Amount

\$454.03

Receivable

Control No.

G/L

Amount

\$0.00

Receivable CHARGE

Control No. 019460

G/L 11200

\$454.03

\$408.33 **Customer Pay Total Warranty Total** \$0.00 \$0.00 Internal Total Service Contract Total \$0.00

				3

HEALTH TEAM 18 FORD TRANSIT T-110 WYOMING ST VIN: 1FDBW2XM6JKA45005 CHARLESTON, WV 25302 RO 63642 Serv. Adv. LEFTWICH, JOHN RO Date 01/17/2024 Mileage Out 11/06/2023 262,154 Invoice Date Mileage In 262,154 Pay Method G/L Group Shop Charge? Receivable Warr. Type R **Customer Control No.** 019460 Serv. Cont. Deduct. Warr. Auth. No. \$0.00 Warr. Deduct. \$0.00 **Discount Coupon Amount** \$0.00 Sales Tax? Charge 1? Charge 2? N Line A Op-Code: 99P Type: Internal Pay Rate: Complaint: Multi-point Inspection Correction: Multi-point Inspection TECH NAME **BILL. HOURS** ACT, HOURS **AMOUNT** VANCE, NATHAN A67 0 \$0.00 Labor Total \$0.00 Line Total \$0.00 Line B Op-Code: WRKS Type: Customer Pay Rate: CUSTOMER REQUESTS WORKS SERVICE(OIL, FILTER CHANGE SERVICE 5 QT,& TIRE ROTATION) Complaint: MAINTENANCE Cause: PERFORMED WORKS SERVICE(OIL CHANGE & TIRE ROTATION) Correction: TECH BILL. HOURS ACT. HOURS AMOUNT A67 VANCE, NATHAN \$24.95 0.7 Labor Total \$24.95 PART DESCRIPTION QTY UNIT PRICE EXT. PRICE AA5Z 6714 B FILTER ASY - O \$7.62 \$7.62 XO 5W30 BSP MOTORCRAFT SAE 5 \$4,30 \$21.50 XO 5W30 BSP MOTORCRAFT SAE \$4.30 \$4.30 **Parts Total** \$33.42 Line Total \$58.37 Summary of Charges Charges for HEALTH TEAM War/Int/SvCont Charges Payable G/L Payable Type G/L Amount Amount 57000 Labor \$24,95 \$0.00 Parts 54300 \$33.42 HZRD/DSPSL 77700 \$3.00 21500 SalesTax \$3.68 \$65.05 G/L Receivable Control No. G/L Receivable Control No. Amount Amount CHARGE 019460 11200 \$65.05 \$0.00 \$65.05 **Customer Pay Total** \$58.37 **Warranty Total** \$0.00 Internal Total \$0.00

\$0.00

Service Contract Total

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Repair Order Details

08/14/25 01:45 PM 18 FORD TRANSIT T-**HEALTH TEAM** VIN: 1FDBW2XM6JKA45005 110 WYOMING ST CHARLESTON, WV 25302 RO 63810 LEFTWICH, JOHN Serv. Adv. RO Date 11/20/2023 Mileage In 263,223 Invoice Date 11/28/2023 Mileage Out 263,240 Warr. Type R Pay Method Receivable G/L Group Shop Charge? Υ \$0.00 Warr, Deduct. \$0.00 019460 Warr, Auth, No. Serv. Cont. Deduct. Customer Control No. Charge 2? Ν \$0.00 Sales Tax? Charge 1? Ν **Discount Coupon Amount** Type: Internal Pay Rate: Op-Code: 99P Line A Complaint: Multi-point Inspection Correction: Multi-point Inspection **BILL, HOURS** ACT, HOURS **AMOUNT** TECH NAME \$0,00 CADLE, JOSH A92 **Labor Total** \$0.00 \$0.00 Line Total Type: Customer Pay Rate: Line B Op-Code: Customer states CHECK ENGINE LIGHT Complaint: checked and found p0430,p0420, found catalytic converters bad Cause: removed subframe and replaced cats and 02 sensors and all hardware cleared codes road tested okay at this time Correction: **BILL. HOURS** ACT. HOURS AMOUNT TECH NAME \$1,565,32 A92 CADLE, JOSH 9.5 0 Labor Total \$1,565.32 QTY **UNIT PRICE** EXT. PRICE PART DESCRIPTION \$2,730.00 \$2,730,00 GK4Z 5F250 F CONVERTER ASY 1 \$7.04 W520514 S440 NUT - ADJUSTING SCREW 4 \$1.76 \$7.50 2 \$3.75 W714717 S439 BOLT \$11.00 \$44.00 4 W716963 S900 STUD \$100.18 \$100.18 FB5Z 9F472 A SENSOR - HEGO 1 \$64.36 \$64,36 GK4Z 9G444 A SENSOR - EXHAU 1 \$91.82 GK4Z 9F472 A SENSOR - HEGO 1 \$91.82 \$59.27 \$59.27 GK4Z 9G444 B SENSOR - EXHAU Parts Total \$3,104.17 Line Total \$4,669,49 Line C Op-Code: Type: Customer Pay Rate: Customer states replace both batteries Complaint: Correction: replaced both batteries per ronnie **BILL. HOURS** ACT, HOURS **AMOUNT** TECH NAME 0 \$130.00 VANCE, NATHAN A67 Labor Total \$130.00 DESCRIPTION QTY **UNIT PRICE EXT. PRICE** PART BATTERY 2 \$216.00 \$432.00 BAGM 48H6 760 Parts Total \$432.00 Line Total \$562.00 Summary of Charges: War/Int/SvCont Charges Charges for HEALTH TEAM G/L Payable Type G/L Amount Payable Amount 57000 \$1,695,32 Labor \$0.00 54300 \$3,568.17 Parts HZRD/DSPSL 77700 \$20.00 SalesTax 21500 \$317.01 \$5,600.50 Control No. G/L G/L Receivable Amount

Amount

\$0.00

CHARGE

Control No.

Receivable

Customer Pay Total \$5.231.49 Warranty Total \$0.00

11200

019460

\$5,600.50

\$5,600.50

HEALTH TEAM 110 WYOMING ST CHARLESTON, WV 25302

18 FORD TRANSIT T-VIN: 1FDBW2XM6JKA45005

RO 64493

Serv. Adv.

LEFTWICH, JOHN

RO Date Pay Method **Customer Control No. Discount Coupon Amount** 01/16/2024 Mileage In Receivable G/L Group 019460 Warr. Auth. No.

Sales Tax?

\$0.00

268,018 Invoice Date Shop Charge? Serv. Cont. Deduct. Charge 1?

01/16/2024 Mileage Out Warr. Type Y \$0.00 Warr. Deduct. Charge 2?

R \$0.00

268,018

Line A

Op-Code: 99P

Type: Internal

Pay Rate:

N

Complaint:

Multi-point Inspection

Correction:

Multi-point Inspection

TECH

NAME VANCE, NATHAN **BILL. HOURS**

ACT, HOURS

AMOUNT \$0.00

Labor Total \$0.00

Line Total \$0.00

Line B

A67

Op-Code: WRKS

Type: Customer

Pay Rate:

Complaint:

CUSTOMER REQUESTS WORKS SERVICE(OIL, FILTER CHANGE SERVICE 5 QT,& TIRE ROTATION)

Cause:

MAINTENANCE

Correction:

NAME

PERFORMED WORKS SERVICE(OIL CHANGE & TIRE ROTATION)

MOTORCRAFT SAE

TECH A67 VANCE, NATHAN BILL. HOURS 0.7 ACT. HOURS

AMOUNT

Labor Total

Parts Total

\$24.95

\$7.62

\$24.95 EXT. PRICE

PART AA5Z 6714 B XO 5W30 BSP XO 5W30 BSP DESCRIPTION FILTER ASY - O MOTORCRAFT SAE

OTY 1 5

1

UNIT PRICE \$7.62 \$4.30 \$4.30

\$21.50 \$4.30

\$33.42

Line Total \$58.37

Summary of Charges

War/Int/SvCont Charges Payable Туре

Amount Payable Labor

\$0.00

HZRD/DSPSL

SalesTax

Charges for HEALTH TEAM

G/L 57000 54300

77700

21500

\$24.95 \$33.42 \$3.00 \$3.68

Amount

\$65.05

Receivable

Control No.

G/L

Amount

\$0.00

Receivable CHARGE

Parts

Control No. 019460

G/L 11200

Amount \$65.05

\$65.05

\$0.00

Customer Pay Total \$58.37 Warranty Total \$0.00 Internal Total \$0.00 Service Contract Total

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HEALTH TEAM 18 FORD TRANSIT T-110 WYOMING ST VIN: 1FDBW2XM6JKA45005 CHARLESTON, WV 25302 RO 65140 Serv. Adv. CARUTHERS, MATT **RO Date** 03/06/2024 Mileage In 274,808 Invoice Date 03/11/2024 Mileage Out 274,808 Pay Method Receivable G/L Group Shop Charge? Warr, Type R Customer Control No. 019460 Warr. Auth. No. Serv. Cont. Deduct. \$0.00 Warr. Deduct. \$0.00 **Discount Coupon Amount** \$0.00 Sales Tax? Charge 1? Charge 2? Line A Op-Code: 99P Type: Internal Pay Rate: Complaint: Multi-point Inspection Correction: Multi-point Inspection TECH NAME **BILL, HOURS** ACT, HOURS **AMOUNT** A67 VANCE, NATHAN 0 0 \$0.00 Labor Total \$0.00 Line Total \$0.00 Line B Op-Code: WRKS Type: Customer Pay Rate: CUSTOMER REQUESTS WORKS SERVICE(OIL, FILTER CHANGE SERVICE 5 QT,& TIRE ROTATION) Complaint: Cause: MAINTENANCE Correction: PERFORMED WORKS SERVICE(OIL CHANGE & TIRE ROTATION) **BILL. HOURS** TECH NAME ACT, HOURS AMOUNT A67 VANCE, NATHAN 0.7 \$24.95 **Labor Total** \$24.95 DESCRIPTION PART QTY **UNIT PRICE** EXT. PRICE AA5Z 6714 B FILTER ASY - O \$7.62 \$7.62 XO 5W20 BSP MOTORCRAFT SAE 5 \$4.30 \$21.50 XO 5W20 BSP MOTORCRAFT SAE \$4.30 \$4.30 Parts Total \$33.42 Line Total \$58.37 Line C Pay Rate: Op-Code: Type: Customer Complaint: Customer states replace power steering pump Correction: replace power steering pump BILL, HOURS TECH NAME ACT. HOURS AMOUNT 1.5 \$198,08 VANCE, NATHAN A67 Labor Total \$198,08 QTY UNIT PRICE EXT. PRICE DESCRIPTION PART \$203.00 CK4Z 3A674 C PUMP ASY - POW \$203.00 OIL - AUTOMATIC TRANSMISS 2 \$9.34 \$18.68 XT 10 QLVC Parts Total \$221.68 Line Total \$419.76 Summary of Charges Charges for HEALTH TEAM War/Int/SvCont Charges G/L Amount Payable G/L Amount Payable Type 57000 \$223.03 Labor \$0.00 Parts 54300 \$255.10 HZRD/DSPSL 77700 \$20.00 SalesTax 21500 \$29.89 \$528.02 Control No. G/L Receivable Control No. G/L Amount Receivable Amount 019460 \$528.02 CHARGE 11200 \$0.00 \$528.02 **Customer Pay Total** \$478.13 Warranty Total \$0.00

\$0.00

\$0.00

Internal Total

Service Contract Total

HEALTH TEAM 110 WYOMING ST CHARLESTON, WV 25302

18 FORD TRANSIT T-VIN: 1FDBW2XM6JKA45005

RO 66083

Serv. Adv, HICKS, MIKE

RO Date 05/07/2024 Mileage In 274,823 Invoice Date 05/08/2024 Mileage Out 274,823 Pay Method Receivable G/L Group Shop Charge? Ν Warr. Type R Customer Control No. 019460 Warr. Auth. No. Serv. Cont. Deduct. \$0.00 Warr, Deduct. \$0.00 **Discount Coupon Amount** \$0.00 Sales Tax? Charge 1? Charge 2? N

Line A Op-Code: 99P Type: Internal Pay Rate:

Complaint: Multi-point Inspection Correction: Multi-point Inspection

TECH NAME **BILL, HOURS**

ACT, HOURS AMOUNT A67 VANCE, NATHAN 0 \$0.00

> Labor Total \$0.00

> > Line Total \$0.00

Line B Op-Code: Type: Customer Pay Rate:

CUSTOMER STATES POWER STEERING IS NOT WORKING PROPERLY, PLEASE ADVISE Complaint:

Correction: REPLACE POWER STEERING GEAR AND PUMP PULLEY

TECH NAME **BILL. HOURS** ACT, HOURS AMOUNT A67 VANCE, NATHAN 10 \$1,400.00 0

Labor Total \$1,400.00

DESCRIPTION UNIT PRICE EXT. PRICE PART QTY XT 10 QLVC OIL - AUTOMATIC TRANSMISS 2 \$9.34 \$18.68 BK2Z 3A130 A END - SPINDLE 2 \$32,90 \$65.80 CK4Z 3V504 BRM GEAR ASY - STE 1 \$651,00 \$651,00 DK4Z 6A228 A PULLEY ASY - T \$107.52 \$107.52

\$843.00 Parts Total

> Line Total \$2,243.00

Line C Op-Code: 99PM Type: Customer Pay Rate:

Complaint: mobile service unit

BILL, HOURS TECH NAME ACT. HOURS AMOUNT VANCE, NATHAN 0 0 \$0.00 A67

Labor Total \$0.00

Line Total \$0.00

Op-Code: FEA Pay Rate: Line D Type: Customer

Complaint: PERFORM FRONT END ALIGNMENT

PERFORMED FRONT END ALIGNMENT Correction:

BILL. HOURS ACT, HOURS AMOUNT NAME **TECH** \$150.00 A67 VANCE, NATHAN 1.5

Labor Total \$150.00

Line Total \$150.00

Summary of Charges

Charges for HEALTH TEAM War/Int/SvCont Charges

Amount Payable G/L Amount Payable Type \$1,550.00

Labor 57000 \$0.00 Parts 54300 \$843.00

\$2,393.00

Control No. G/L Amount Receivable Control No. G/L Amount Receivable 019460 CHARGE 11200 \$2,393.00

\$0.00

Customer Pay Total \$2,393.00 **Warranty Total** \$0.00 Internal Total \$0.00

Service Contract Total

\$2,393.00

\$0.00

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HEALTH TEAM 110 WYOMING ST CHARLESTON, WV 25302

18 FORD TRANSIT T-VIN: 1FDBW2XM6JKA45005

RO 66122

Serv. Adv.

HICKS, MIKE

RO Date Pay Method 05/08/2024 Mileage In Receivable G/L Group 274,901 Invoice Date Shop Charge? 06/12/2024 Mileage Out

N

274,901 R

Customer Control No. Discount Coupon Amount

019460 \$0.00

Warr. Auth. No. Sales Tax?

Serv. Cont. Deduct. N Charge 1?

Y Warr. Type Warr, Deduct, \$0.00 Charge 2?

\$0.00 Ν

Line A

Op-Code:

Type: Customer

Pay Rate:

Complaint:

Customer states whining in steering gear

Cause:

FOUND POWER STEERING PUMP FAILED

Correction:

REPLACE POWER STEERING PUMP

NAME

BILL. HOURS

ACT, HOURS

AMOUNT

TECH

VANCE, NATHAN

\$420,00

A67

\$420.00

PART CK4Z 3A674 C DESCRIPTION PUMP ASY - POW QTY 1 **UNIT PRICE** \$240.00 EXT. PRICE

2C5Z 13N021 AA

BULB - HALOGEN

1

\$35.33

\$240.00 \$35,33

Parts Total \$275.33

Line Total

Labor Total

\$695.33

Summary of Charges

War/Int/SvCont Charges

Type G/L Amount Payable

HZRD/DSPSL

Charges for HEALTH TEAM

G/L Amount

57000 54300

77700

\$420.00 \$275.33

> \$20.00 \$715.33

Receivable

Payable

Control No.

G/L

\$0.00

\$0.00

Receivable

Control No.

G/L

Amount

Amount

CHARGE

Labor

Parts

019460

11200

\$715.33

\$715.33

\$0.00

Customer Pay Total Warranty Total

Service Contract Total

\$695.33 \$0.00 Internal Total \$0.00

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HEALTH TEAM 110 WYOMING ST CHARLESTON, WV 25302

18 FORD TRANSIT T-VIN: 1FDBW2XM6JKA45005

RO 66598

Serv. Adv.

HICKS, MIKE

Op-Code: 99P

RO Date Pay Method 06/11/2024 Mileage In Receivable G/L Group 277,447 Invoice Date Shop Charge? 06/12/2024 Mileage Out

277,447

Customer Control No.

019460

Warr. Auth. No.

Serv. Cont. Deduct.

Warr. Type Υ \$0.00 Warr, Deduct,

R \$0.00

Discount Coupon Amount

\$0.00 Sales Tax? Charge 1?

Type: Internal

N Charge 2? Ν

Line A Complaint:

Multi-point Inspection

Correction: Multi-point Inspection

TECH NAME VANCE, NATHAN A67

BILL. HOURS 0 ACT, HOURS

Pay Rate:

AMOUNT \$0.00

Labor Total

\$0.00

Line Total

Line B

Op-Code: WORKS

Type: Customer

Pay Rate:

\$0.00

Complaint:

CUSTOMER REQUESTS WORKS SERVICE(SEMI-SYNTHETIC OIL, FILTER CHANGE SERVICE 5QT,& TIRE ROTATION)

Cause:

MAINTENANCE

Correction:

PERFORMED WORKS SERVICE(SEMI-SYNTHETIC OIL CHANGE 5QT & TIRE ROTATION)

TECH A67

NAME

BILL, HOURS

ACT. HOURS

AMOUNT \$30.00

VANCE, NATHAN

0.7

Labor Total

\$30,00

PART XO 5W20 BSP

XO 5W20 BSP

AA5Z 6714 B

CK4Z 9601 A

DESCRIPTION MOTORCRAFT SAE

MOTORCRAFT SAE FILTER ASY - O

5 1

QTY

\$4.50 \$4.50 \$8.00

\$30.00

UNIT PRICE

EXT. PRICE \$22.50 \$4,50

Parts Total

Line Total

\$30.00 \$65.00 \$95.00

\$8.00

Line C

Op-Code: AIR

Type: Customer

Pay Rate:

Complaint:

A67

CUSTOMER REQUESTS INSTALL NEW ENGINE AIR FILTER

ELEMENT ASY - AIR CLEANER

Cause: Correction: MAINTENANCE

TECH

INSTALLED NEW ENGINE AIR FILTER

NAME

VANCE, NATHAN

BILL. HOURS

0.4

ACT, HOURS

AMOUNT

Labor Total

\$40.00 \$40.00

Line Total

\$40.00

Summary of Charges

War/Int/SvCont Charges G/L Charges for HEALTH TEAM

Payable Type

Payable Amount Labor

Parts

G/L 57000 54300 Amount \$70.00 \$65.00

HZRD/DSPSL

77700

\$7.00 \$142,00

Receivable

Control No.

G/L

Amount CHARGE

Receivable

Control No. 019460

G/L 11200 Amount \$142.00

\$0.00

\$0,00

\$142.00

\$0,00

Customer Pay Total \$135.00 **Warranty Total** \$0.00 Internal Total \$0.00

Service Contract Total

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HEALTH TEAM 110 WYOMING ST CHARLESTON, WV 25302

18 FORD TRANSIT T-VIN: 1FDBW2XM6JKA45005

RO 67367

Serv. Adv.

HICKS, MIKE

RO Date Pay Method 08/01/2024

Mileage In Receivable G/L Group 282,747 Invoice Date Shop Charge?

08/28/2024 Mileage Out Y Warr. Type

282,747 R

Customer Control No. **Discount Coupon Amount**

019460 \$0.00

Warr. Auth. No. Sales Tax?

Serv. Cont. Deduct. Charge 1?

BILL, HOURS

1.5

Warr. Deduct. N Charge 2?

\$0.00 N

Line A

Complaint:

Op-Code: Customer states a/c intermittent blowing warm

Correction:

parts ordered/diagnosis completed

TECH NAME A67

VANCE, NATHAN

Type: Customer

Pay Rate:

ACT. HOURS 0

AMOUNT \$210.00

Labor Total \$210.00

Line Total

Line B

CUSTOMER REQUESTS PEFORM LUBE, OIL, & FILTER CHANGE SERVICE 5 QT

Op-Code: LOF Type: Customer Pay Rate:

\$210.00

Complaint: Cause:

MAINTENANCE

Correction:

PERFORMED OIL & FILTER CHANGE SERVICE

TECH A67

VANCE, NATHAN

BILL. HOURS 0.4 ACT. HOURS

AMOUNT \$22.50

Labor Total

PART

DESCRIPTION

QTY

UNIT PRICE \$8.26

\$22,50 EXT. PRICE

AA5Z 6714 B XO 5W20 BSP

FILTER ASY - O MOTORCRAFT SAE

6

\$4.30 Parts Total

\$8.26 \$25.80 \$34.06

Line Total \$56.56

Summary of Charges

War/Int/SvCont Charges

Type G/L Amount

\$0.00

Payable Labor Parts

Charges for HEALTH TEAM

G/L 57000 54300

77700

Amount \$232.50 \$34.06 \$20.00

> \$286.56 Amount

Receivable

Payable

Control No.

G/L

Amount

\$0.00

Receivable CHARGE

HZRD/DSPSL

Control No. 019460

G/L 11200

\$286.56

\$286.56

Customer Pay Total \$266.56 Warranty Total \$0.00 Internal Total \$0.00 Service Contract Total \$0.00

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HEALTH TEAM 110 WYOMING ST CHARLESTON, WV 25302

18 FORD TRANSIT T-VIN: 1FDBW2XM6JKA45005

RO 67853

Serv. Adv.

RACER, MATT

RO Date Pay Method 09/03/2024

Mileage In Receivable G/L Group 285,784 Invoice Date Shop Charge? 09/03/2024 Mileage Out Ν Warr, Type

285,784 R

Customer Control No. Discount Coupon Amount

019460 \$0.00

Warr. Auth. No. Sales Tax?

Serv. Cont. Deduct. Charge 1?

0

Warr. Deduct. Charge 2?

\$0.00

Line A

Op-Code: 99P

Type: Internal

N

Complaint:

Multi-point Inspection

Correction:

Multi-point Inspection

TECH

NAME

VANCE, NATHAN

BILL. HOURS

ACT. HOURS

Pay Rate:

AMOUNT

0 **Labor Total** \$0.00 \$0.00

Line Total

Line B

Op-Code:

Type: Customer

Pay Rate:

\$0,00

A67

Complaint:

Customer states vehicle will not start check and advise

Correction:

replaced both batteries

TECH A67

NAME

VANCE, NATHAN

BILL. HOURS

ACT. HOURS

AMOUNT

\$140.00 Labor Total

PART

DESCRIPTION

QTY

UNIT PRICE

\$140.00

BAGM 48H6 760

BATTERY

2

\$220.00

EXT. PRICE \$440.00

Parts Total \$440.00

Line Total \$580.00

Line C Complaint: Op-Code: SI

Correction:

PERFORM WV STATE INSPECTION PERFORMED WV STATE INSPECTION

TECH

A67

NAME

VANCE, NATHAN

CHARGE

Inspection

Type

BILL. HOURS

Type: Customer

ACT. HOURS

AMOUNT

\$13.00

MISC

Payable

QTY

0.4

Pay Rate:

\$13,00

UNIT PRICE

\$6.00

EXT. PRICE

Labor Total

Misc Total

\$6,00 \$6.00

Line Total \$19.00

Summary of Charges

War/Int/SvCont Charges

G/L

Amount Payable

Labor

Parts

Charges for HEALTH TEAM

G/L 57000

54300

15602

Amount \$153.00 \$440.00

> \$599,00 Amount

\$6.00

Receivable

Control No.

G/L

Amount

\$0.00

Receivable CHARGE

Misc.Chg

Control No. 019460

G/I 11200

\$599.00 \$599.00

Customer Pay Total \$599.00 Warranty Total \$0.00 Internal Total \$0.00 Service Contract Total \$0.00

\$0,00

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